



Petersburg Medical Center

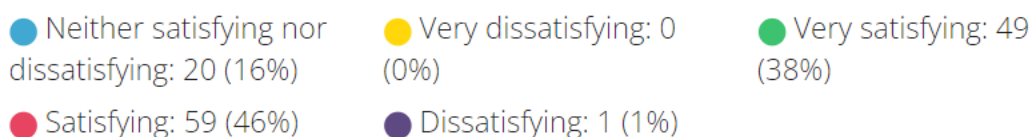
Quality Report May 2024

Workforce Wellness

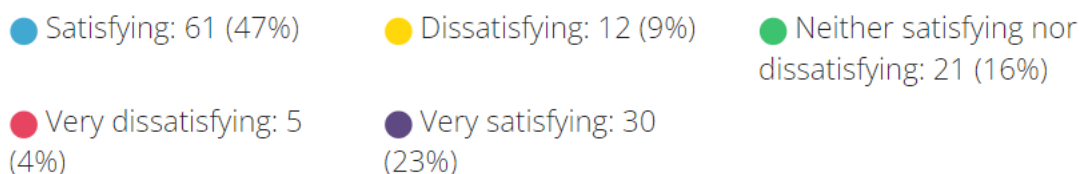
PMC had 85% participation in the Workplace Satisfaction Survey this month with responses from 129 of the 151 employees. There were 256 comments that were offered related to the survey questions which will be evaluated for trends to determine any appropriate action items aimed at improving the employee experience. The survey remains open for a short time, but to summarize... People like working at PMC!

Here are a few of the questions with results so far.

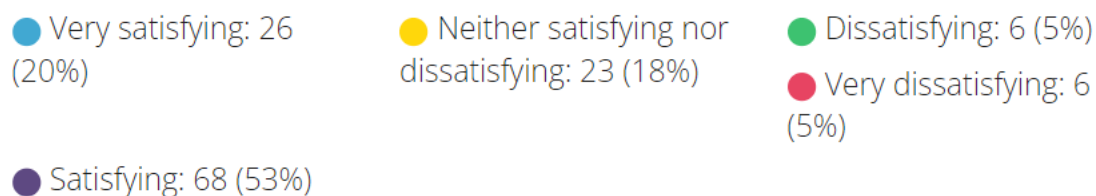
Overall, I feel my position and employment at PMC is:



Overall, I feel my salary and benefit package (PTO, health insurance, etc.) at PMC is:

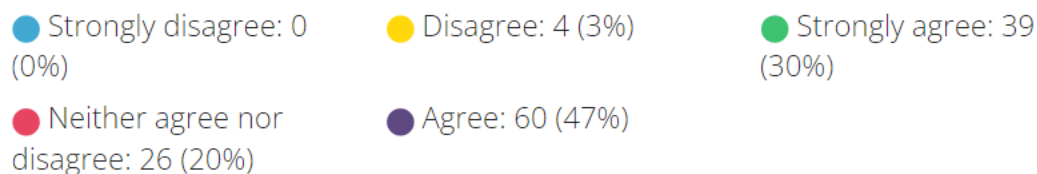


Overall, I feel my opportunities for growth, training, and the development of new skills at PMC are:

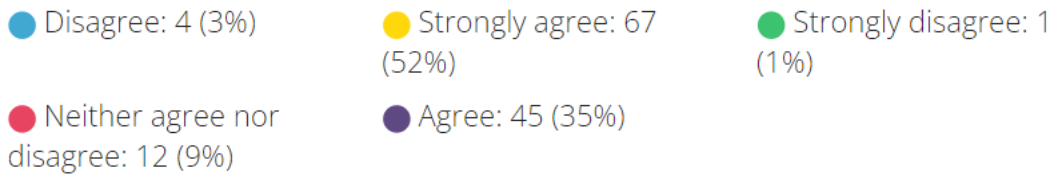


The questions below were specifically designed to provide information on PMC strategic plan workforce wellness objectives.

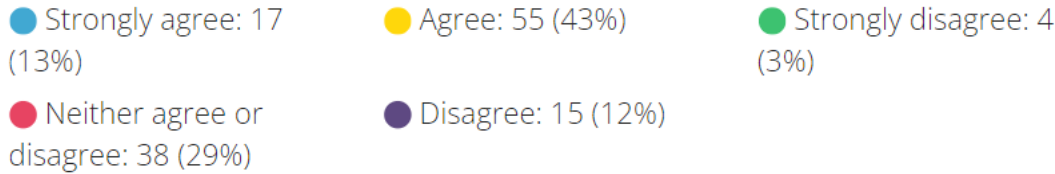
PMC provides and encourages a positive, supportive, and collaborative work environment.



My supervisor/manager encourages open communication.



PMC has effective processes to address concerns or issues.



The PMC Employee Forum was quite a treat. The positivity and lightheartedness of the event was uplifting and motivating. It is incredible to see so many talented people working together to make it happen for Petersburg.

Community Engagement

Petersburg Evidence-Based Fall Prevention Programs:

Program Target Name starts with ACL Falls Prevention Grant 2023

Grantee: Account Name ↑	Program Target Name ↑	Sum of Workshop: Actual Participants	Sum of Participant Target	Sum of Actual Participants	Number of Workshops
Petersburg Medical Center	ACL Falls Prevention Grant 2023 Bingocize	27	184	43	2
	ACL Falls Prevention Grant 2023 Tai Ji Quan	22	116	54	1
Subtotal		49	300	97	3
Total		49	300	97	3

Above you will see the programs numbers for the 11/1/23-4/30/24 reporting period. The participant target numbers listed are for the total of the grant duration of four years. At the end of the first year these programs have reached 32% of the four-year participant goal.

One community member has been participating in the LTC Quality Committee and another in the CAH Quality Committee. These individuals offer valuable perspective, important input, and enhance the accountability of all committee members.

Patient Centered Care

A grant application is being submitted this week that has the potential to support current quality projects, enhance local partnerships, and aid in quality metric reporting. Funding is focused on projects that reduce barriers related to Social Determinants of Health (e.g., economic status, race, health literacy) to increase the use of preventative health services and make progress towards Leading Health Indicator (LHI) targets. LHI targets are high priority Healthy People 2030 objectives.

In an effort to improve health equity, the integration of social care with medical care is becoming commonplace. The Centers for Medicare & Medicaid Services has added Social Determinants of Health screening to their quality measures.

Age-Friendly Health Systems is an initiative of the John A Hartford Foundation and the Institute for Healthcare Improvement. Use of their framework is in preliminary consideration for integration at PMC. Age-friendly health systems aim to: follow an essential set of evidence-based practices, cause no harm, and align with 'What Matters' to the older adult and their family caregivers. More information can be found at:

<https://www.ihf.org/initiatives/age-friendly-health-systems>

Facility

Strategic Plan - Key performance indicator identification project: Manager identified indicators are linked to the strategic plan objectives with goals identified. This project is progressing nicely and helping to further define the PMC quality program. Aim for completion by June 1.

Financial Wellness

A grant application has been submitted that may provide additional funding for the adult day program and resources needed for this program. Notice of Award to occur by July 1.

Submitted by: Stephanie Romine, RN
