

Pay Station Warranty

PROTECTING YOUR PAY STATION INVESTMENT

T2 Systems stands behind its products with a comprehensive warranty, software update, and technical support program. You can enjoy peace of mind knowing that your pay station investment is protected should anything go amiss. Should you have any technical issues, T2's expert technical support team is there to support you. You will also benefit from new features as they are delivered, since software updates are included with your warranty.

STANDARD WARRANTY

T2 covers all of its pay station products with a one-year standard warranty*, which is included in the purchase price. The warranty includes the following features:

- 1-year return warranty for pay station parts
- 30-day warranty on batteries
- 1-year free one-way shipping on replacement parts
- 2-day expedited shipping, during business days, of replacement parts
- 1 year of expert technical support
- 1 year of software updates

Expert Technical Support

T2's expert technical support team is available to support your pay station and parking operations, with one year of included support:

- Access to 24 x 7 technical support
- 1-year free telephone and email support during business hours (8 AM–8PM EST)*
- 1-year discounted pricing on after-hours software telephone and email support

Software Updates

Make sure you get the most out of your pay station by keeping your software up-to-date. T2 includes one year of software updates with each pay station purchase, ensuring you have access to the latest features and defect fixes in order to improve consumer service, make your operation more efficient, and increase revenue.

EXTENDED WARRANTY

You can protect your pay station investment by purchasing an extended warranty* that covers pay station parts (excluding batteries), spare parts, software updates, and technical support under the terms described here. Extended warranties can be purchased on an annual basis and are a great way to avoid unforeseen expense and downtime. If a full warranty is not required, it is also possible to purchase only software updates with telephone and email support.

* Refer to your warranty agreement for complete details

Full Extended Warranty

- Same features as standard warranty
- Includes software updates and technical support
- Purchased annually

Software Updates and Support Only

- Access to expert technical support
- Receive software updates
- Purchased annually



ABOUT T2 SYSTEMS

T2 Systems is the largest parking, mobility, and transportation provider in North America, with more than 25 years in the parking industry and currently serving thousands of parking professionals. T2 integrates the best people, processes, and technology to provide powerful, high performance, and secure parking solutions. Its open technology and processes are used to manage more than 200 million parking transactions for over 2 billion dollars annually across all 50 states and ten provinces in Canada. Customers rely on T2 for permit management, enforcement, PARCS, multi-space pay stations, and more.

To learn more about T2's reliable and innovative parking technology solutions, visit [T2systems.com](https://www.t2systems.com).