



PALMER LAKE POLICE DEPARTMENT

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September 22, 2021

To:

Dawn Collins
Julia Stambaugh

In anticipation of the renewal of the business license for “Bach Crawlers,” this memo is to inform the Town Staff of numerous complaints the Police Department has had for the business known as Bach Crawlers.

The Police Department has responded numerous times to 780 Hwy 105 Suite F in reference to unhappy customers, as well as the owners of Bach Crawlers stating customers are refusing to pay for work that has been completed. Officers have learned the reason for non-payment was usually that the work requested had not been done or, in a few cases, payment was made up front, either partial or in whole, and the vehicle had not been worked on.

The owners displayed hostility to customers in every case we responded to, and they have been uncooperative with Officers, even when they are the party making the complaint, and do not provide documentation to support their claim (ie., parts ordered).

The Police Department has spent countless hours investigating complaints from both customers as well as the owners of this business.

17-0049 Civil
18-0091 Civil
19-0064 no file by the DA
20-0084 Civil
21-0153 Civil
21-0191 - open

The last case listed is still being investigated. As shown, this is an ongoing problem and request a review be completed prior to the business license being renewed.

Thank you for your time and consideration in this matter.

Jason Vanderpool
Chief of Police
Palmer Lake Police Department

TOWN OF PALMER LAKE COLORADO