



**TOWN OF PALMER LAKE
BOARD OF TRUSTEES - AGENDA MEMO**

DATE: October 14, 2021	ITEM NO.	SUBJECT:
Presented by: Town Administrator /Clerk		Recap of Water Account Issues

Background

Town staff has been working diligently, while short staffed in the Water Dept, to address water account issues that have been created over the course of years but come to light with the change of billing service.

The summary of the account issues will be provided at the meeting, generally, to update you to the issues being addressed, including – non-functioning meters, meters not installed, and no use of water (and possibly non-use of tap to be returned to the Town). With the addition of a water technician, we anticipate further addressing these issues with property owners and providing a report to the Board by year end.