



CITY OF ORLAND STAFF REPORT

MEETING DATE: October 6th, 2026

TO: Mayor and Members of the City Council

FROM: Interim City Manager Justin Chaney

SUBJECT: Approval of Memorandum of Understanding with Waste Management
Regarding Delinquent Accounts and Bad Debt

BACKGROUND/DISCUSSION:

The City Council previously discussed the proposed Memorandum of Understanding (MOU) between the City of Orland and USA Waste of California, Inc., doing business as Waste Management, regarding delinquent customer accounts and bad debt.

The MOU establishes a coordinated process for the City and Waste Management to share property and account information, communicate with property owners, address suspended and closed accounts, and meet regularly regarding delinquent accounts. The MOU also confirms that the City is not responsible for paying or guaranteeing Waste Management customer debt and that any City enforcement remedies remain within the City's discretion.

FISCAL IMPACT:

No direct fiscal impact is anticipated. Each party is responsible for its own costs in carrying out the MOU unless otherwise agreed in writing.

RECOMMENDATION:

Approve the Memorandum of Understanding between the City of Orland and USA Waste of California, Inc., doing business as Waste Management, regarding delinquent accounts and bad debt, and authorize the City Manager to execute the agreement on behalf of the City.

ATTACHMENT:

Memorandum of Understanding between the City of Orland and USA Waste of California, Inc. (d/b/a Waste Management)