

CITY OF ORLAND STAFF REPORT

MEETING DATE: April 1, 2025

TO: Honorable Mayor and City Councilmembers

FROM: Rebecca Webster, Director of Administrative Services/Assistant City

Manager

SUBJECT: City Data Migration to Cloud Storage (Action)

BACKGROUND:

Over the past year, the City has been transitioning from its legacy enterprise software, MOMs, to a modern, cloud-based system provided by Tyler Technologies. This transition represents a significant upgrade in functionality, efficiency, and accessibility for City operations. However, during this process, staff has continued to rely on the MOMs system to access historical data essential for various tasks.

Given the need to reference and utilize legacy records throughout this transition, it has been determined that continued access to the MOMs system will be necessary for an additional 18 months. Maintaining access during this period will ensure that staff can efficiently complete essential duties, retrieve historical information as needed, and facilitate a seamless transition to the new system without disruption to City operations.

ANALYSIS:

The attached proposal outlines a plan to migrate the MOMs software system to a cloud-based platform, eliminating the need for a physical server replacement. This transition offers a more modern, scalable, and secure solution that aligns with the City's ongoing efforts to enhance technological efficiency.

If this migration does not take place, the existing server will need to be replaced later this year to ensure continued functionality, as it will be reaching the end of its warranty period. Upgrading the server would require additional investment in hardware and maintenance, whereas transitioning to a cloud-based system would provide a more sustainable and cost-effective long-term solution.

Attached: M&I Proposal

RECOMMENDATION:

Direct staff to approve the proposal presented by Matson & Isom Technology.

FISCAL IMPACT OF RECOMMENDATION:

One time cost of \$6,168.56 and a monthly cost of \$511.81 (18 months) to be split between General Fund (40%) and Water/Sewer (60%).