

TRANSIT PROGRAMS AND SERVICES

Provided to you through the collaborative efforts of the Regional Transit Committee and Glenn County Transportation Commission.

Membership for these groups are made up of elected representatives from the City of Orland, the City of Willows, and the County of Glenn.

Transportation meetings are open to the public. For a schedule of meetings call 530-934-6540. To view agendas or listen on-line please visit: www.countyofglenn.net/govt/minutes_agendas

Schedules are available on the Glenn Ride buses, at the Paratransit Services Office, the Glenn County Planning & Community Development Services Agency or on-line at www.glenntransitservice.com or type in "Glenn Ride schedule" into your preferred search engine.

Glenn Transit Programs operated by:

Paratransit Services
258 N. Butte Street
Willows, CA 95988
Phone: 530-934-6700
www.glenntransitservice.com

Planning & Community
Development
225 N. Tehama Street
Willows, CA 95988
Phone: 530-934-6540
transit@countyofglenn.net

Glenn Transit Service

225 N. Tehama Street, Willows, CA 95988

Glenn County Resident with Transportation Needs?

Glenn Transit Programs

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Dial-A-Ride
Volunteer Medical Transport
Glenn Ride

DIAL-A-RIDE

Dial-A-Ride is an origin to destination program available to Glenn County residents who are eligible for a Transit Service card and unable to use the Glenn Ride bus system. It is available only for local transportation needs within the Orland and Willows areas.

Services are restricted to within a 1.5 mile radius of the respective city halls of Orland. And Willows Special service is available to the Leisure Mobile Home Park (east of Orland), the Willows-Glenn Mobile Home Park (west of Willows) and the Hugins/Canella Drives (west of Orland).

Drivers are prohibited from entering homes and from accepting cash tips.

Hours of Operation:

Monday-Wednesday-Friday 10:00 am to 4:00pm

No service on some holidays.

Fares:

\$3.00 per one-way trip with reservation at least one day in advance.

\$5.00 per one-way trip for same day service.

\$30.00 punch cards are available for purchase from a driver or the Paratransit Services office located at 258 N. Butte St., Willows, CA 95988

One-way trip fares are either cash (exact change only) to the driver or with a Glenn Transit Service Punch Card.

Punch cards are available at the Paratransit Services Office.

VOLUNTEER MEDICAL TRANSPORT

A program for eligible Glenn County residents who are unable to provide for their own transportation to and from medical appointments outside of the Glenn Ride bus system and Dial-A-Ride service areas. Users of this service must be eligible for a Transit Service Card.

Cost:

Mileage fees applied according to destination at 50% of the current Federal Vehicle Mileage Reimbursement rate.

Trips are arranged by contacting the Paratransit Services office at 530-934-6700.

TRANSIT SERVICE CARDS

Applications for Transit Service Cards are available at the Paratransit Services office and the Glenn County Planning & Community Development office. Transit Service Card applications may also be requested by mail.

Determinations of eligibility are made by a representative of Glenn Transit Service.

Eligibility criteria for a Lifetime card:

- Seniors 60 year of age or older
- Permanent Disability

Eligibility criteria for a one (1) year card:

- Low Income receiving Social Services Assistance
- Low Income non-assisted (based on current federal poverty income guidelines)

GLENN RIDE

An affordable Public Transportation System for everyone. There are no eligibility requirements. All buses are equipped with accessible lifts and bicycle racks.

Service to:

Willows	Artois	Blue Gum
Orland	Hamilton City	Chico

Schedule of Operation:

Monday–Friday	6 Round Trips
Saturday	3 Round Trips

Glenn Ride does not operate on the following holidays: New Year's, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Reduced service is available on the following days: Martin Luther King's Birthday, Presidents Day, Veterans Day, the day after Thanksgiving, Christmas Eve, and New Year's Eve.

Fares:

<u>To & From</u>	<u>One Way</u>
Glenn County Stops	\$2.00
Chico	\$3.00
Monthly Pass	\$50.00

*Butte College Student Passes available at Butte-Glenn Center in Orland.

*Children under 6 years of age ride free with a paying adult.

All regional buses are equipped with security cameras. A limited number of bicycles can be accommodated on each bus. Route Deviation available within 3/4 of a mile from regular route in Glenn County upon request.

*See the Glenn Ride schedule for additional information.