

# CIVICREC<sup>®</sup>



## Parks & Recreation

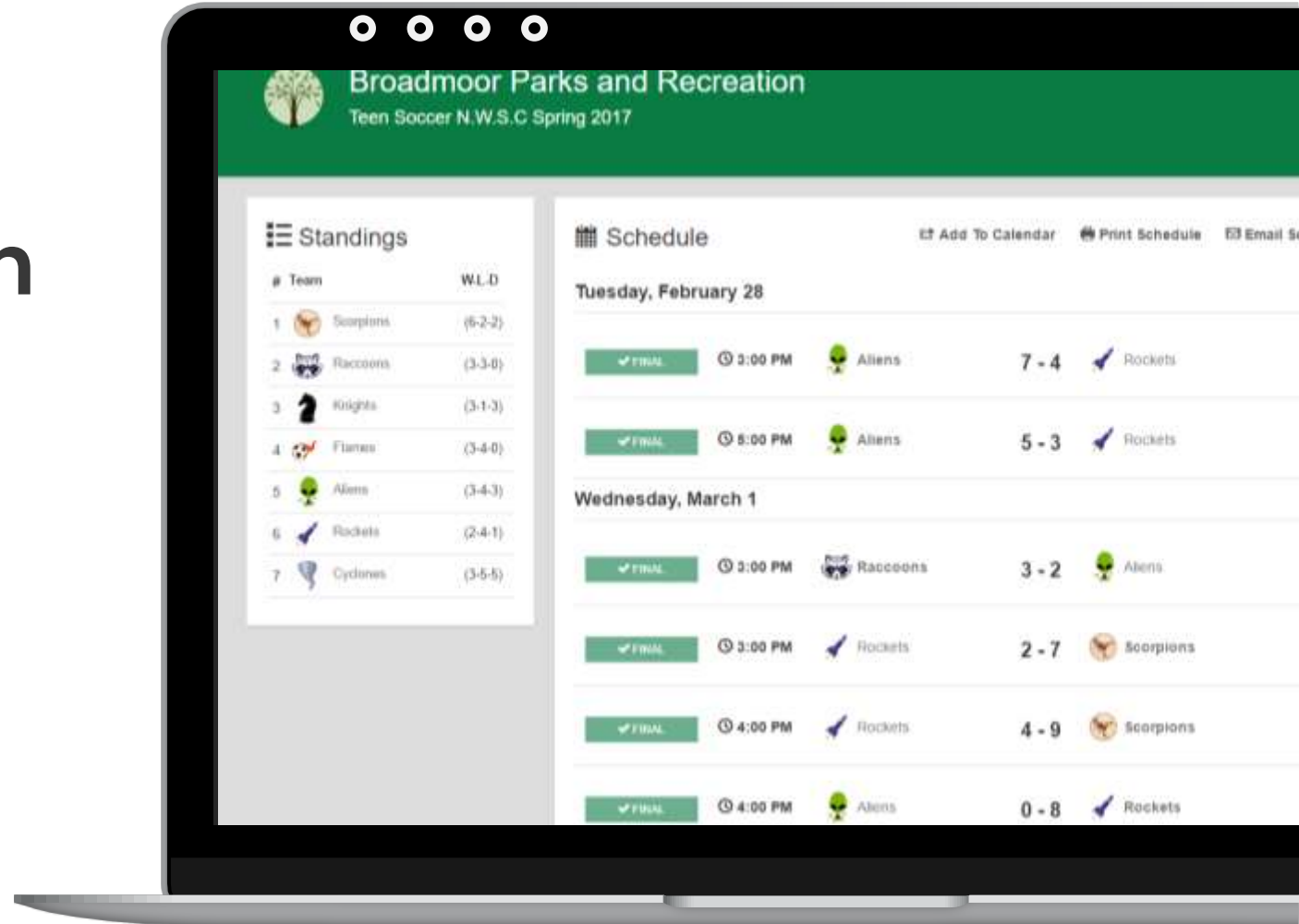
Joshua Johnson

Jessica Burkhart



# CivicPlus Recreation Management Solution

Designed exclusively for municipal parks and recreation departments by former parks and rec leaders.



# New Efficiencies and Revenues



## Activity Registration and Management

Create, schedule, and organize programs, collect registrations, and communicate with patrons



## Facility and Instructor Management

Organize, reserve, and manage facilities, manage instructor lists and pay rates



## Ticketing, POS and Online Payment

Assign user roles and access levels to control the visibility of requests



## Insightful Reporting

Print, export, email, save, and automate your favorite reports

# New Efficiencies and Revenues



## League Management

Set up registrations by team or individual, manage assessments, auto-schedule regular-season games and tournaments track results



## Inventory Management

Enter inventory from any location using the point-of-sale module by UPC scanner or manually, edit and adjust inventory



# City of Denton, TX

**Parks and Recreation Program Area  
Manager**

“People who are used to online registrations love the CivicRec system. They’re so happy to have it and we’ve only just started to get the word out. Even our seniors are using the system. We wanted to ensure we chose a system that would work for all our customers. So far, our senior population is one of our most active populations using the software.”

# Current Iowa Customers



Log In/Create Account | Catalog

Clear All Filters

Filter

- Website
- Youth
- Adults
- Free Programs
- Family Events

Location

- Aquatic Events
- 2024 Pool Pass
- Aqua Fitness Classes
- Aqua Fitness Classes

2024 Pool Pass	\$0 - \$100
Aqua Fitness Classes	\$0

City of GRIMES

Adult Programs | Youth Programs | Special Community events | Grimes Community Complex | Grimes Sports Complexes

Log In/Create Account | Catalog

Filter

- Website
- Grimes Community C...
- Offsite Facilities
- Youth Recreation
- Adult Recreation

Location

- Autumn Park Site
- Beverlybrook Site
- Glenstone Park S...
- Grimes Communit...
- Grinnell Park
- Kennedybrook Sout...
- Loma Park
- Loma Park Shelter
- North Grove Park...
- North Grove Com...

Welcome to The City of Grimes Parks and Recreation's New Registration System

What You Need to Know Before Setting Up Your New Account

Parents Don't

Test and Email Us

City of SOLON

Government | Departments | Residents | Community | Explore | How Do I...

Log In/Create Account | Catalog

Filter

- Youth Recreation
- Adult Recreation
- Special Events
- Memberships

Location

- Salon Community C...

Category

- Youth Recreation

Age Group

- Youth
- Adult
- Senior

Days of the Week

- Mon
- Tue

Autumn Park	\$0
Two Day Sports	\$40
Water Invas Baseball Camp	\$80
Dance	\$40 - \$48
Basketball	\$40 - \$80

Log In/Create Account ▾

Catalog

Policies

Help



Cart  
Empty

Filter

Keyword or code

Location

- Community Center
- East Park

Category

- Adult Sports
- Adult Enrichment

Eligibility

- Test User (Adult)
- Test user child (Youth)

Age Group

- Youth
- Adult
- Senior

Days of the Week

- Mon

Aquatics 1

Personal Training 1

Youth Activities 18

Senior Activities 3

Adult Activities 10

Memberships 3

Special Events 11

## ADULT SPORTS

<a href="#">Co-Ed Softball</a> 1	Batter up! Adult Co-Ed Softball is a won...	\$350
<a href="#">Men's Church Softball</a> 1		\$0

## ADULT ENRICHMENT

<a href="#">Tai Chi</a> 3	The benefits of this ancient Chinese for...	\$25
<a href="#">Drawing Class</a> 2	Learn important drawing techniques us...	\$50
<a href="#">Senior Fun and Games</a> 3	We provide recreation programs to adul...	\$2 - \$10

## MY DASHBOARD

### ACCOUNT MEMBERS



**Ron Swanson**

302 S 4th St Manhattan, KS  
66502



**Tammie Swanson**

302 S 4th St Manhattan, KS  
66502



**Frank Swanson**

302 S 4th St Manhattan, KS  
66502



**Anita Swanson**

302 S 4th St Manhattan, KS  
66502



[+ Add New Account Member](#)

### NEW NOTIFICATIONS

You have no new notifications

[View Inbox](#)

### MY UPCOMING EVENTS

Dec 11th 07:00 - 10:30pm - Ron Swanson - (Activity) Rock the Park Led Zeppelin  
Rocks the Park

Dec 12th 03:00 - 04:00pm - Frank Swanson, Ron Swanson - (Activity) Youth  
Baseball 12U

Dec 12th 03:00 - 04:00pm - (League Game) Youth Baseball 12U Dodgers Cardinals

Dec 12th 07:00 - 10:30pm - Ron Swanson - (Activity) Rock the Park Led Zeppelin  
Rocks the Park

Dec 13th 07:00 - 10:30pm - Ron Swanson - (Activity) Rock the Park Led Zeppelin  
Rocks the Park

[View Full Calendar](#)

### MY RECENT REGISTRATIONS

12/07/2023 10:25 AM

Anita Swanson for Youth Swim Lessons Aqua Totz

#63225859

[Browse/Register Now!](#)

[Instructor Portal](#)

[Account Statements](#)

[Transaction History](#)

[Manage Memberships](#)

[Manage Payment Accounts](#)

[Linked Accounts](#)

[Waiting List Status](#)

[Check-In History](#)

[Contact Preferences](#)

[Event Calendar](#)

[Scholarships](#)

[Pay Balance \(\\$30.00\)](#)

Get Social with CRSDPR





Calendar

December 2023

today



Export Calendar

Export Current View

Create feed

Browse/Register Now!

Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun
26	27	28 Youth Baseball 12U Red Sox (Home) vs D 3:00 PM-4:00 PM <a href="#">view full</a>	29	30	1	2	
3	4	5 Youth Baseball 12U Braves (Home) vs Do 3:00 PM-4:00 PM Ron Swanson - Rock 1 7:00 PM-10:30 PM Ron Swanson - Rock 1 7:00 PM-10:30 PM Ron Swanson - Rock 1 7:00 PM-10:30 PM Ron Swanson - Rock 1 7:00 PM-10:30 PM <a href="#">view full</a>	6	7	8	9	
10	11	12 Youth Baseball 12U Dodgers (Home) vs C 3:00 PM-4:00 PM <a href="#">view full</a>	13	14	15	16	
17	18 Rental Trident Field (Anacor 5:00 PM-8:00 PM Rental Windemere Field (An 5:00 PM-8:00 PM <a href="#">view full</a>	19 Youth Baseball 12U Dodgers (Home) vs R 3:00 PM-4:00 PM <a href="#">view full</a>	20	21	22	23	
24	25 Rental Trident Field (Anacor	26 Youth Baseball 12U Dodgers (Home) vs B	27	28	29	30	

- Instructor Portal
- Account Statements
- Transaction History
- Manage Memberships
- Manage Payment Accounts
- Linked Accounts
- Waiting List Status
- Check-In History
- Contact Preferences
- Event Calendar
- Scholarships
- Pay Balance (\$30.00)

Transaction History

From  To  Receipt #

- Show Voids  
 Show Tax Deductible

Account Member  
 (4) Ron Swanson, Ta...

[Refresh Results](#)  
[Download Results](#)

- [Transactions](#)
[Activities](#)
[Reservations](#)
[POS Items](#)
[Balances](#)

Results 1-4 of 4 (Page 1 of 1)

#	Date	Time	Receipt #	Type	Payment Type	Transaction Total
1.	12/07/2023	10:25 AM	<a href="#">63225859</a>	Registration / Payment	User Credit	\$55.00
2.	12/05/2023	01:21 PM	<a href="#">63166155</a>	Registration / Payment	User Credit	\$425.00
3.	11/29/2023	10:06 AM	<a href="#">62956545</a>	Registration / Payment	User Credit	\$25.00
4.	11/29/2023	10:03 AM	<a href="#">62956387</a>	User Credit Adjustment	User Credit	\$0.00

[Browse/Register Now!](#)

- [Instructor Portal](#)
- [Account Statements](#)
- [Transaction History](#)
- [Manage Memberships](#)
- [Manage Payment Accounts](#)
- [Linked Accounts](#)
- [Waiting List Status](#)
- [Check-In History](#)
- [Contact Preferences](#)
- [Event Calendar](#)
- [Scholarships](#)
- [Pay Balance \(\\$30.00\)](#)

# View League Standings/Schedule

Log Out



Emerald City Parks and Recreation  
Youth Baseball 12U

## Standings by Division: 12U

Print

#	Team	GP	W	L	Ties	%
1	Cardinals	11	4	0	7	100.0%
2	Braves	13	3	2	8	23.1%
3	Dodgers	11	2	3	6	18.2%
4	Red Sox	13	2	6	5	15.4%

# Staff Tools

# Mass Communication Tools

The screenshot shows the CIVICREC web application interface. The browser address bar displays <https://secure.rec1.com/contact/smsAlert>. The user is logged in as NICHOLAS G. The application header includes the CIVICREC logo and the organization name, Emerald City Parks and Recreation. A navigation sidebar on the left lists various system functions such as Accounts, Catalog, Activities, Facilities, POS Items, Reports, Communicate, Configuration, Security, Financial, Functions, Support, and a PINNED OPEN section. The main content area is titled "Issue SMS Alert" and is divided into "Activity" and "Facility" tabs. The "Activity" tab is active, showing a search for sessions with filters for "Current", "Expired", and "All". Below the search, there are dropdown menus for "All Program Periods (Optional)", "All Categories", "All Activities", "All Sessions", and "All Teams". The "Recipients" section includes checkboxes for "Participants", "Coaches", "Team Managers", and "Waiting Lists", each with a count of 0. A "Subject" field is present, and a "Text Message" field contains a 160-character limit warning. A "Send Message" button is located at the bottom of the form. On the right side, a "RECENT ALERTS" section displays a list of previous messages, including details like the sender (Brian Scott), the time, and the recipient count (e.g., 19 Recipients).

- Accounts
- Catalog
- Activities
- Facilities
- POS Items
- Reports
- Communicate
- Configuration
- Security
- Financial
- Functions
- Support
- PINNED OPEN**
- DOCK MENU

CRSDPR / Catalog

Account + N/A    New    UPC    Fullscreen

Cart Empty

Clear All Filters

Filter  
Keyword or code...

- Group**
- Concessions
  - Admissions
  - Donations
  - Merchandise
  - Equipment
  - Candy
  - Standard Admissions
  - Amusements
  - City T-Shirts
  - Cookies
  - Delaware OH
  - Park Concessions

Aquatics POS	22	Concessions	28	Aquatics	25	Waterpark Rentals	10	Pool Use	10
Golf Course	3	Personal Training	2	Garden Plots	6	Beach Rentals	1	Membership Change Request	1
Library Services	0								

**CONCESSIONS**

Admissions

Bingo	\$0	Bingo (Duplicate)	\$10	Daily Beach Badge- Non Resident	\$12	Daily Beach Badge- Resident	\$7
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Concessions

Bottled Water 1 in stock	\$1.50	Bubble Yum 17 in stock	\$3	Burger Out of stock	\$2	Cheese Out of stock	\$0.50	Lettuce Out of stock	\$0.50
Peanuts Out of stock	\$1	ROCKS 235 in stock	\$2.25	Soda Out of stock	\$1.50	Tip	\$0	User Credit	\$25
Candy Bar Out of stock	\$1	Chips 13 in stock	\$2	Gum 53 in stock	\$0.50	Hot Dog 86 in stock	\$2.50	Pizza 40 in stock	\$3.50
Nachos 8 in stock	\$2	Gift Card Out of stock	\$0	Brian's Magic Chocolate Bar 36 in stock	\$1.50	Pepsi 15 in stock	\$3		

Candy

3 Musketeers 237 in stock	\$2
------------------------------	-----

City T-Shirts





- Accounts
- Catalog
- Activities
- Facilities
  - Facility List
  - Calendar
  - Closings
  - Restrictions
  - Permits
  - Deposits
  - Pending Rentals
  - Facility Maps
  - Check In
- POS Items
- Reports
- Communicate
- Configuration
- Security
- Financial
- Functions
- Support
- PINNED OPEN**
- DOCK MENU

Dashboard / My Organization / Facilities / Calendar

Locations
Programs
Tags
Types
Export
Print
Refresh
Voided

Events
Availability
Schedule

Clear All Filters

**All Locations, Facilities:** Anacortes Little League Baseball Fields Dakota Field, Anacortes Little League Baseball Fields Reiser Field, Anacortes Little League Baseball Fields Trident Field, Anacortes Little League Baseball Fields Windemere Field, Pantera Park Activity Room, Pantera Park Field 1, Pantera Park Field 2, Pantera Park Field 2 (Duplicate), Pantera Park Field 3, Pantera Park Field 6, Pantera Park Meeting Room, Pantera Park Picnic Area 1, Pantera Park Picnic Area 2, Pantera Park Tennis Court #1, Pantera Park Tennis Court #1 (Duplicate), Pantera Park Tennis Court #1 (Duplicate) (Duplicate), Pantera Park Tennis Court #2a

Event Label Style (Default) Start Time - Event - Facility (Start-End)  Show Event Bubbles

December 2023

today
<
>
month
week
day

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	1	2
		2:00pm Gymnastics Tui 3:00pm Gymnastics Gy 3:00pm Youth Baseball 3:00pm Youth Baseball 6:00pm   PERMIT #277 6:00pm   PERMIT #277 view full	9:00am Tye Lydon   R 3:00pm Gymnastics Be 3:00pm Gymnastics Be 3:00pm Gymnastics Be 5:00pm   PERMIT #277 view full	6:00pm   PERMIT #277 6:00pm   PERMIT #277 view full		2:00pm Gymnastics Tui view full
3	4	5	6	7	8	9
		9:00am Tye Lydon   R 2:00pm Gymnastics Tui 3:00pm Gymnastics Gy 3:00pm Youth Baseball 3:00pm Youth Baseball 6:00pm   PERMIT #277 +1 more view full	3:00pm Gymnastics Be 3:00pm Gymnastics Be view full	6:00pm   PERMIT #277 6:00pm   PERMIT #277 view full		9:00am Ron Swanson 2:00pm Gymnastics Tui view full
10	11	12	13	14	15	16
		9:00am Tye Lydon   R 2:00pm Gymnastics Tui 3:00pm Gymnastics Gy 3:00pm Youth Baseball 3:00pm Youth Baseball 6:00pm   PERMIT #277 +1 more view full	3:00pm Gymnastics Be 3:00pm Gymnastics Be view full	6:00pm   PERMIT #277 6:00pm   PERMIT #277 view full		2:00pm Gymnastics Tui view full
17	18	19	20	21	22	23
	5:00pm   PERMIT #277 5:00pm   PERMIT #277	9:00am Tye Lydon   R 2:00pm Gymnastics Tui 2:00pm Gymnastics Gy	3:00pm Gymnastics Be 3:00pm Gymnastics Be	6:00pm   PERMIT #277 6:00pm   PERMIT #277		2:00pm Gymnastics Tui




[MHK Park](#) (1)  
[Oak Meadow Park](#) (6) The gem of the Los Gatos parks, Oak Mead...

Pantera Park Map Grid List

Cart Empty

Field 1 on 12/11/2023

Facility Field 1  
Location Pantera Park



[Click to view more images](#)

**Make a Reservation**  
1. SELECT DATE

Dec 2023

Su	Mo	Tu	We	Th	Fr	Sa
	10	11	12	13	14	15
	16	17	18	19	20	21
	22	23	24	25	26	27
	28	29	30	31		

2. SELECT RATE  
Hourly (\$12/Hour)

3. SELECT TIME  
From: 09:00 AM To: 10:00 AM

RECURRING  
 Repeat this reservation?

[Add To Cart](#)


[Close](#)

Legend: ● Full Availability ● Partial Availability ● No Availability

12/11/2023 Start 9:00 AM End 5:00 PM

AVAILABLE TIMES:

- 09:00 AM to 05:00 PM Hourly
- 09:00 AM to 12:00 PM Morning Block
- 12:00 PM to 05:00 PM Afternoon Block
- 09:00 AM to 05:00 PM Coach Rentals
- 09:00 AM to 05:00 PM JSA Baseball Rate



# Included in CivicPlus Recreation Management

- Online Activity Registration
- League Management
- Membership Management
- Volunteer Management
- Facility Reservations
- Email/SMS Blasts
- Unlimited staff and citizen users
- Reporting/Financial Accounting
- Ticketing
- Surveys
- Point of Sale
- MOBILE READY
- Award Winning Support





**CivicPlus**  
 302 South 4th St. Suite 500  
 Manhattan, KS 66502  
 US

**Quote #:**  
**Date:**  
**Expires On:**

Statement of Work  
 Q-57067-1  
 11/13/2023 12:15 PM  
 12/22/2023

**Client:**  
 OELWEIN, IOWA

**Bill To:**  
 OELWEIN, IOWA

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Nicholas Glasgow		nicholas.glasgow@civicplus.com		Net 30

QTY	PRODUCT NAME	DESCRIPTION	PRODUCT TYPE	TOTAL
1.00	CivicRec Premium	Premium Package -Project Coordination -Branded Public Portal -Help Center Access -Access to Live Project Support -Named Implementation Consultant	One-time	USD 3,885.00
4.00	CivicRec Virtual Training (Half Day Block)	Training (Virtual) - half day, up to 4 hours	One-time	USD 3,000.00
1.00	CivicRec Virtual Consulting (Half Day Block)	Consulting (Virtual) - half day, up to 4 hours	One-time	USD 750.00
1.00	CivicRec Annual Fee	CivicRec Annual Fee	Renewable	USD 6,467.50
1.00	CivicRec Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -3,233.75
1.00	CivicRec Pay - Forte	CivicRec Pay - Forte		USD 0.00
1.00	CivicRec Pay Annual Fee - Forte	CivicRec Pay Annual maintenance and support fee	Renewable	USD 0.00
1.00	CivicRec Pay Implementation - Forte	Includes setting CivicPlus Pay configuration, configuring CivicPlus products for accepting payments, advanced troubleshooting with our partner's support.	One-time	USD 0.00

List Price - Year 1 Total	USD 18,602.50
Total Investment - Initial Term	USD 10,868.75
Annual Recurring Services - Year 2	USD 6,790.88

**Of Note:**

- Discount of \$7,733.75 for signing this year (including of \$1500 year to year savings)
- Year one costs includes significant amount of training for staff in order to maximize usage of system. Annual uplift charge with 5% increase yearly starting year two.

rec desk

BETTER BY DESIGN. SIMPLE BY NATURE.

## Comparable pricing

### Pricing

Line Item	Price
Premium Cloud Hosting	\$3,300
RecDesk Annual Subscription	\$5,000
Training	Free
Implementation and Custom Portal Design	Free
All Future Feature Releases	Included
<b>Total Annual Cost</b>	<b>\$8,300</b>
<i>Custom Report Creation (optional one-time fee)</i>	<i>\$1,200</i>
<i>Data Migration (optional one-time fee)</i>	<i>\$1,200</i>
<i>GIS Import (optional one-time fee)</i>	<i>\$1,200</i>

--- The first \$500K USD in transactions processed through the system are included in the base price above. If more than \$500K USD worth of transactions are processed through RecDesk in a given subscription year, those in excess of \$500K USD will be assessed a .75% transaction fee.

\* This quote was based on the questionnaire provided by a member or members of your department/organization.

rec desk

The Leader's Easy To Use Irrigation Management Software