

RESOLUTION NO. _____-2026

RESOLUTION TERMINATING A CONTRACT WITH CORPORATE TECHNOLOGIES FOR INFORMATION
TECHNOLOGY MANAGED SERVICES

WHEREAS, the city began managed service with RSPN who then was purchased by Corporate Technologies in October of 2024; and

WHEREAS, the contract was for five years, with an option to cancel after three years; and

WHEREAS, the city is no longer satisfied with the services from Corporate Technologies and plans to cancel in February of 2027; and

WHEREAS, the city has experienced significant delays in responses to submitted help tickets, a carousel of new customer representatives, projects that experience delays because of little communication from Corporate Technologies, and issues getting anyone to know anything about VOIP phones.

WHEREAS, the city administrator will begin the process of hiring a new firm to start in February of 2027; and

NOW, THEREFORE, BE IT RESOLVED by the City Council of Oelwein, Iowa approves terminating a contract with Corporate Technologies for information technology managed services.

Passed and approved by the City Council of the City of Oelwein, Iowa this 12th day of October, 2026.

Brett DeVore, Mayor

It was moved by _____ and seconded by _____ that the
Resolution as read be adopted, and upon roll call there were:

AYES NAYS ABSENT ABSTAIN

Attest:

Dylan Mulfinger, City Administrator

Recorded October 13, 2026

Ricchio
Weber
Payne
Cantrell
Cannon
Gearhart