

The Oelwein Public Library Board of Trustees will meet on Tuesday, August 10, 2021 at 5:00 p.m. at the Oelwein Public Library.

**AGENDA**

**Roll Call**

**Agenda Approved**

**Minutes Approved**

**Correspondence and communications –**

**Trustee Training – Library Access – Reference Questions & Reader’s Advisory**

**Director’s Report – 1000 Books before Kindergarten, Rosie the Riveters of Iowa program**

**Friend’s Report –**

**Bills Approved –**

**Unfinished Business**

**New Business**

End Year Expense and Revenue Report

Policy Review – Returned Check

**Adjournment**

**July**

**Circulation:**

**21 July: 3,494**

*20 July: 2,601*

**Attendance:**

**21 July: 1,707 Sunday()**

*20 July: 1,124 Sunday()*

**Acquisitions:**

**Books 76**

**Movies 21**

**Computer Use:**

**21 July: 216**

*20 July: 101*

**New Patrons:**

**21 July: 12**

*20 July: 14*

**Wireless: 441**

*Wireless: 474*

**BRIDGES Downloads: 495**

**eBooks: 348**

**Audio: 129**

**eMagazines: 15**

**Video 3**

**Reference Questions:**

**21 July: 538**

*20 July: 405*

**Program Attendance: Website Visits:**

**21 July: 52**

*20 July: 4*

**21 July: 479**

**HOOPLA Downloads: 116**

**eBooks: 41**

**Audio: 53**

**Movies: 5**

**Comics: 15**

**Music: 2**

**TV: 0**

50. (Tier 1) The library provides reference and readers’ advisory service to residents of all ages. Services are provided in person, by telephone, or electronically, during all hours the library is open. The library must be committed to providing information that is complete, accurate, and delivered when the user needs it. The role of reference services is to connect people with the information they need when they need it.

Reference staff assists users by:

- ❖ Helping them find a good book
- ❖ Answering their questions
- ❖ Helping them find and evaluate information
- ❖ Providing instruction on the use of library resources

The role of readers’ advisory services is to help users select materials for reading, viewing, and listening.