



1005 1<sup>st</sup> Ave NW  
PO Box 335  
Farley, IA 52046  
563-927-5977

December 14, 2022

City of Oelwein  
20 2<sup>nd</sup> Ave SW  
Oelwein, IA 50662

Dear City of Oelwein:

Thank you for the opportunity to provide the City of Oelwein with a waste removal proposal. We are ready and able to provide services for the City.

In this document, you will find our Company Information, Description of Service, Relevant Experience. Attached, you will find Exhibit A: Contract Prices

We look forward to hearing from you.

Sincerely,

A handwritten signature in dark ink, appearing to be "Craig Kluesner", written over a horizontal line.

Craig Kluesner  
Owner/President  
Kluesner Sanitation, LLC

## COMPANY INFORMATION

Company Name: Kluesner Sanitation LLC

Address: **Main Office:**  
1005 1<sup>st</sup> Ave NW  
PO Box 355  
Farley, IA 52046

**Hazleton Shop:**  
114 S Main St  
Hazleton, IA 50641

Phone Numbers: **Office:** 563-927-5977  
**Emergency Contact:** 563-590-5638 (Rod, Area Manager)

Company Representative: Craig Kluesner, President  
Rod Eckhoff, Area Manager

## **DESCRIPTION OF SERVICE**

### **COLLECTION PROCEDURES**

- Kluesner Sanitation will collect trash and recycle from the curb or alley line.
- All trash and recycle must be set out by 6:00 a.m. on the scheduled day.
- Trash must be in garbage bags before being placed into the toter, which helps eliminate debris from becoming loose.
- Trash collection will be once per week on Thursday at all addresses in the City.
- Recycle collection will be once every other week on Thursday.
- On weeks where both trash and recycle is collected, they will be collected on the same day.
- Trash and recycle will be collected with an automated side-arm truck, with the driver manually picking containers for residents unable to pull the tote to the curb.
- When the collection day falls on a holiday, the collection will be made the following day. No other changes to collection will be made.

### **MISSED PICKUP AND OTHER COMPLAINTS**

Kluesner Sanitation is proud to provide excellent customer service to our current and prospective customers. Office personnel is available to answer calls and emails from 6am – 5pm Monday through Thursday and 6am – 3pm Friday. Our after-hours emergency number is 563-590-5638.

- Managers and office personnel are in contact with our drivers throughout the day via cell phone and tablets.
- In the event trash or recycle pickup is missed, the resident or City can contact the main office phone number (563-927-5977) during normal business hours to request the trash or recycle be picked.
  - o If the pickup was missed by the hauler, it will be collected within 24 hours.
  - o If the missed pickup was the fault of the resident, it can be collected for a fee.

### **TRUCKS AND EQUIPMENT**

- Our West Division trucks are maintained out of our Hazleton shop.
- All trucks and equipment will be maintained in good working condition.

### **OTHER PROVISIONS**

- Our specialized collection trucks collect trash with an automated side-arm.
- When we start with a new city, we will assist with public information activities such as distribution of information on pickup schedules and recycling procedures.

## RELEVANT EXPERIENCE

Kluesner Sanitation provides trash/recycling services for the following communities in Iowa:

- Arlington
- Clermont
- Delaware
- Delhi
- Dundee
- Elgin
- Epworth
- Farley
- Garnavillo
- Guttenberg
- Hazleton
- Hopkinton
- Lamont
- Manchester
- Masonville
- Maynard
- Oxford Junction
- Randalia
- Rowley
- Ryan
- Worthington
- Wyoming

In addition, Kluesner Construction has worked in the Eastern Iowa area provided paving, crack sealing, and trucking services for over 25 years.

## REFERENCE CITIES

City of Manchester

Contact: Laura Thomas or Erin Learn 563-927-3636

6 years serving Manchester

City of Guttenberg

Contact: Jamie Blum or Jessica Bittner 563-252-1161

5 years serving Guttenberg

City of Wyoming

Contact: Sheri Tjaden 563-488-3970

4 years serving Wyoming



**Oelwein Single Hauler Exhibit A**

Any Hauler submitting a bid must provide prices for a contract.

Bid bond shall be \$34,148.42.

**2023-2024**

Item	Cost
Weekly Refuse Pickup	\$12.26 per month per household
Bi-weekly Recycling Pickup	included
Total Cost per customer	\$12.26 per month per household

Monthly Single Item Bulk Pickup	\$20.00 per item
Additional Items	priced by item
Additional Refuse Tote	\$9.26 per month
Large Refuse Tote	available for the same price
Medium Refuse Tote	available for the same price
Additional Recycling Tote	\$9.26 per month
Container Exchange	\$50.00 one time charge
Container Replacement	\$100.00 one time charge
Assisted/Elderly/disabled Pickup	no additional fee

**2024-2025**

Item	Cost
Weekly Refuse Pickup	\$12.26 per month per household
Bi-weekly Recycling Pickup	included
Total Cost per customer	\$12.26 per month per household

**2025-2026**

Item	Cost
Weekly Refuse Pickup	\$12.51 per month per household
Bi-weekly Recycling Pickup	included
Total Cost per customer	\$12.51 per month per household



**Additional Comments**

Kluesner Sanitation proposes to pick up all trash/recycling in the City of Oelwein on **one** common day. Trash would likely be done weekly on Thursdays, with recycling every other week on Thursdays. We propose that all cans are brought to the curb on the collection day by 6:00 a.m.

If awarded the City contract, we will provide service to city-owned facilities for no extra charge.

This proposal is for (1) 96-gallon trash and (1) 96-gallon recycling container at each household. If requested, we are able to place a smaller container at a household, but the monthly charge will be the same.

Please see the attached proposal for other details on our company.



I, Craig Kluesner, represent that I am authorized to submit the above bid on behalf of Kluesner Sanitation, LLC.


Company: Kluesner Sanitation, LLC

Contact Person: Jack O'Brien

Address: 1005 1st Ave NW Farley, IA 52046

Telephone No: 563-927-5977

Email: jobrien@kluesnerconstruction.com

  
\_\_\_\_\_  
Signature

Craig Kluesner  
\_\_\_\_\_  
Typed or Printed

12/13/2022  
\_\_\_\_\_  
Date