



Sales Quote: Q-340843

Offer Expires: April 02, 2022

Prepared for:

Dylan Mulfinger
City Administrator
City of Oelwein, IA
20 2nd Ave SW
Oelwein, IA 50662
1 (319) 283-5440
dmulfinger@cityofoelwein.org

Prepared by:

Becki Gallahan
SLG Account Executive
OnSolve
780 West Granada Blvd
Ormond Beach, FL 32174
becki.gallahan@onsolve.com

Payment Terms: Net 30

Billing Frequency: Annually

Currency: USD

Subscription Service Fees

Critical Communications

Item/Description	Order Term	Qty	Unit Price*	Total
CodeRED Standard Unlimited Package	04/30/2022 - 04/29/2023	1	\$5,100.00	\$5,100.00
CodeRED Weather Warning	04/30/2022 - 04/29/2023	1	\$0.00	\$0.00
CodeRED Premium Data	04/30/2022 - 04/29/2023	1	\$0.00	\$0.00
Critical Communications Subscription Fees				\$5,100.00

ORDER TOTAL

\$5,100.00

Annual Fees

Year 1 Subscription Fees + Non-Recurring Service Fees	\$5,100.00
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*The Unit Price shown above has been rounded to two decimal places for display purposes. As many as ten decimal places may be present in the actual price. The totals for this order were calculated using the actual price, rather than the Unit Price displayed above, and are the true and binding totals for this order.

Service Description – Critical Communications

CODE-Unlimited Pkg

- CodeRED Subscription Service
- Emergency and non-Emergency use
- Unlimited voice minutes, SMS Text, Email, RSS, TTY and Social Media messages
- Unlimited CodeRED Mobile Alert application push notifications
- Unlimited initiators
- Role based initiator permissions
- Esri based mapping

- Custom geocoding
- Managed Data Services with one (1) annual Data Load
- Two-Way messaging for contacts
- Dedicated public enrollment web page with branding
- Unlimited Opt-in categories
- Contact enrollment web page
- Web widget with enrollment link
- Voice based polling
- Reporting and analytics
- Resource Library
- Solution setup
- Base System Updates and Maintenance
- One (1) annual live web-based training – client dedicated
- Unlimited access to monthly web-based live and recorded trainings
- 24/7/365 support

Service Terms

- Use of the Subscription Service is intended for **City of Oelwein, IA**
- Population: **6,000**. A population increase above 10% may result in increased pricing.
- Emergency means threat to life and/or property.
- "Message Unit" equals sixty (:60) seconds of connected voice or TTY call time deducted in six (:06) second increments and/or SMS Text segments of 140 characters. Unused Message Units do not carry over year-to-year.