

City of Oelwein

Capital Improvement Program Detail Sheet



Department: Community Development

Project Title: Permitting Software Replacement

Project Number:	Project Start Date:	Jul-24
GL Number:	Completion Date:	Sep-24
Funding Source(s):	Project Location:	City Hall

FY19	FY20	FY21	FY22	FY23	FY24	Total
\$0	\$0	\$0	\$0	\$0	\$37,000	\$37,000

Project Description: Replace CitizenServe software, which is extremely deficient, with GovBuilt software.

- Unlimited users (VS \$2,400 per user as CitizenServe currently charges)
- Direct integration with PSN payment processing (CS cannot do this)
- Nightly integration with Civic to reconcile all received payments into the system (CS cannot do this)
- Full Microsoft Outlook Integration (CS can do this in a very limited manner)
- Schneider Beacon GIS Integration (CS cannot do this)
- Map-based graphical interface that permits drawing on the city map and highlighting any selection within the drawn lines to view all kinds of data including number of rentals, abatements, code enforcement cases and more (CS cannot do this)
- App-based inspection system streamlines process for inspectors saving time spent creating inspection reports and speed up the turnaround time (CS cannot do this)
- Media library that allows for easy organization of photos and other documents whether for internal or external users (CS cannot do this)



Budget Approval

Amended 17
 FY20 _____ FY21 _____ FY22 _____ FY23 _____ FY24 _____