

City of New Prague

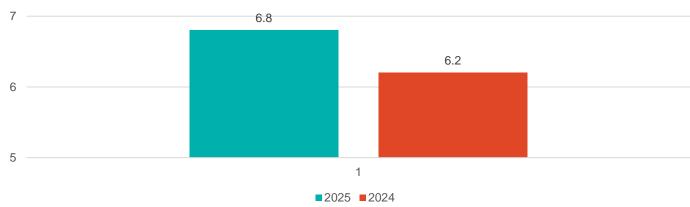
NORTH AMBULANCE OPERATIONS REVIEW

January 1, 2025, to September 30, 2025

New Prague Median Response Time

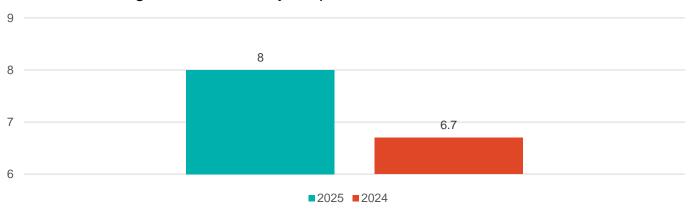
911 Response Time:

Average Unit Notified by Dispatch to Unit Arrived on Scene

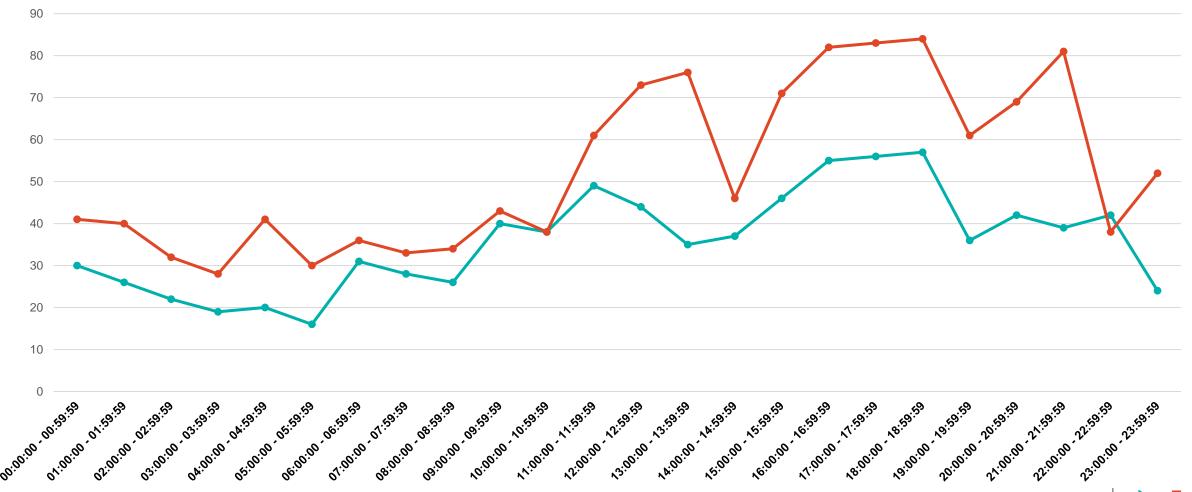


Interfacility Transfer Response Time:

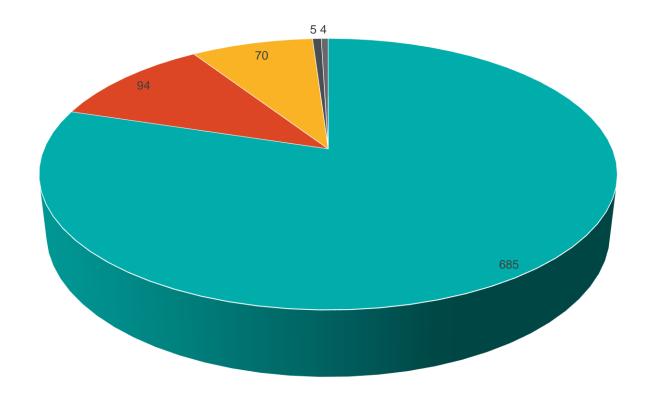
Average Unit Notified by Dispatch to Unit Arrived on Scene



NEW PRAGUE CALLS PER HOUR OF DAY



New Prague Responses January 1, 2025 to September 30, 2025

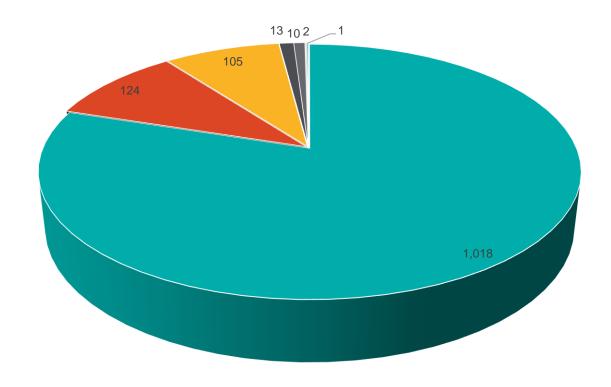


Initiated & Continued Care

- Refused Care/Transport/Support Services
- Initiated & Transferred Care to Another EMS Crew = Standby, Coverage, Events

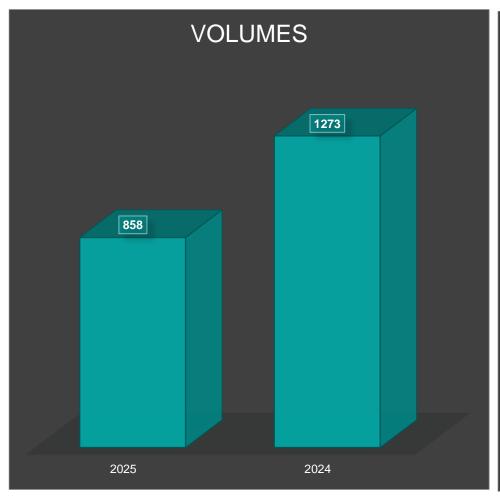
No Care/Support Services Required

New Prague Responses January 1, 2024 to September 20, 2024



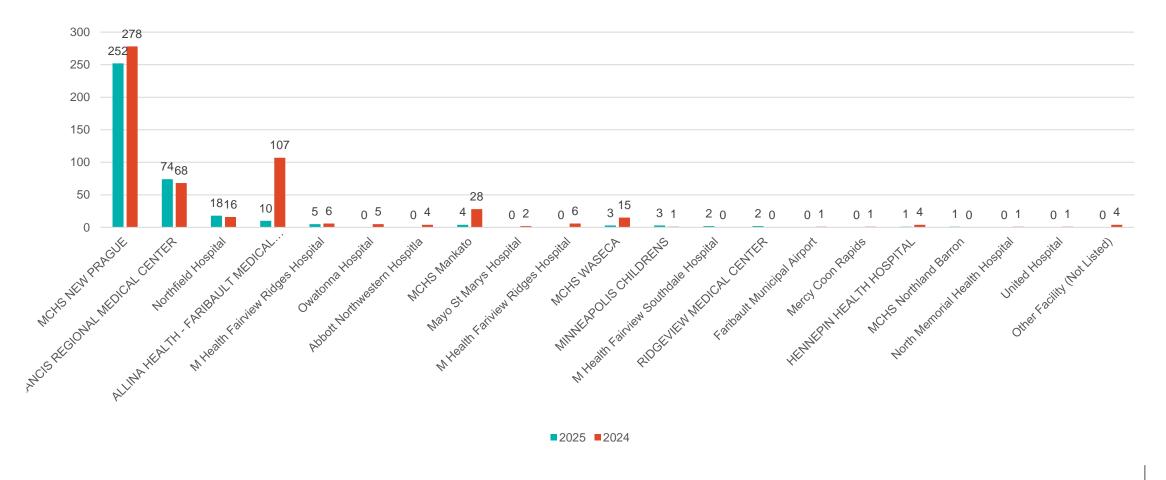
- Initiated & Continued Care
- Standby, Coverage, Events
- Assumed Primary Care from Another Crew
- Refused Care/Transport/Support Services
- Initiated & Transferred Care to Another EMS Crew
- No Care/Support Services Required

Volumes & 911 vs Transfer %

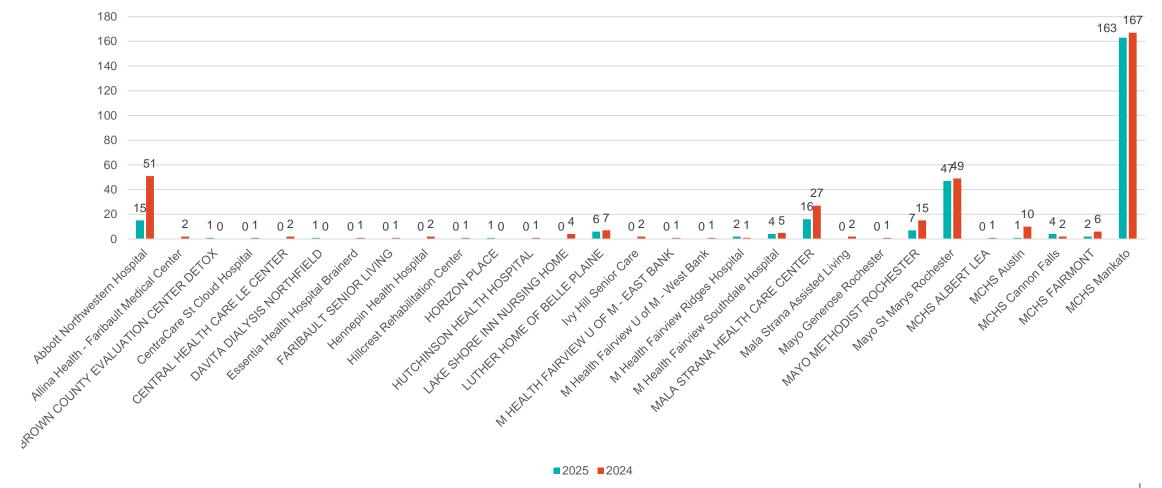




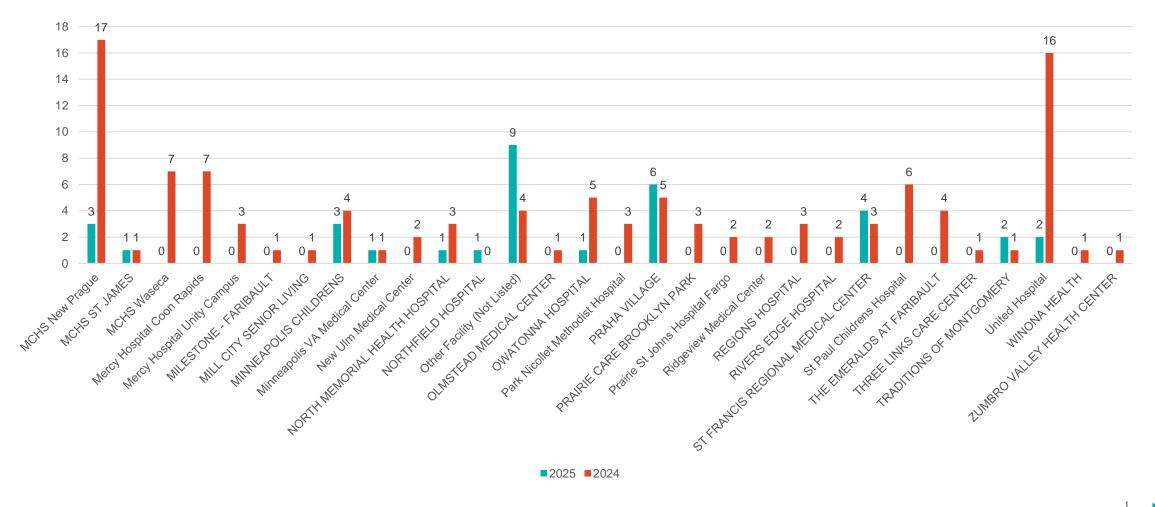
911 Destinations



Interfacility Destinations



Interfacility Destinations





New Prague Ambulance Income Statement

For Nine Months Ended September 30, 2025 (Unaudited) (\$000's)

	Actual YTD 2025	Budget YTD 2025	F(U) Actual vs Budget
Revenue:			
Ambulance Services Revenue	\$753	\$747	0.8%
Other Revenue	\$68	\$68	0.0%
Total Operating Revenue	\$822	\$815	0.8%
Direct Expense			
Compensation	844	843	-0.1%
Supplies	22	31	30.7%
Purchased Services	52	54	3.3%
Utilities and Fuel	25	31	18.9%
Maintenance and Repairs	38	69	44.3%
Rental	12	12	-2.2%
Tax & Insurance	16	23	30.3%
Other Expense	9	13	30.4%
Depreciation	18	16	-15.1%
Total Direct Expense	1,035	1,090	5.0%
Indirect Expense			
Indirect Expense (10%)	104	109	5.0%
Total Indirect Expense	\$104	\$109	5.0%
Total Operating Expense	\$1,139	\$1,199	5.0%
Net Operating Income (Loss)	(\$317)	(\$384)	17.4%
Net Operating Margin	-38.6%	-47.1%	8.5%
Statistics			
Key Stat / Transports	686	715	-4.1%
Net Patient Revenue / Transports	\$1,098	\$1,045	5.1%
FTE's	11.2	11.8	5.3%

New Prague Semptember YTD 2025 Financials

- September YTD posted a net operating loss of \$317K; favorable to plan by 17.4%
- Favorable revenue driven by positive revenue per transport and compounded by lower net rev/unit of \$55.82, which is driven by a sharp increase in Government payors and the settling of payments from the Change Health cyberattack earlier in the year
- Decreased vehicle maintenance and other direct expenses throughout year helped with variance in YTD results

Questions



