## NORTH AMBULANCE OPERATIONS REVIEW 01.01.2023 to 09.30.2023

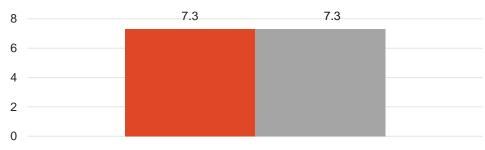
# **City of New Prague**



### **New Prague Median Response Time**

#### • 911 Response Time:

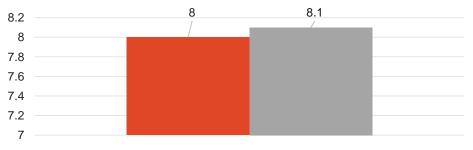
Median Unit Notified by Dispatch to Unit Arrived on Scene



■2023 ■2022

Interfacility Transfer Response Time:

#### Median Unit Notified by Dispatch to Unit Arrived on Scene



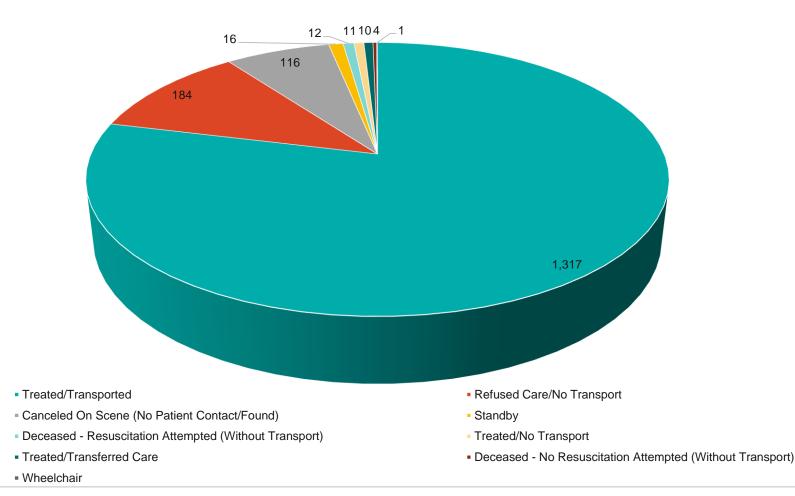
2023 2022



# New Prague Calls per hour of day

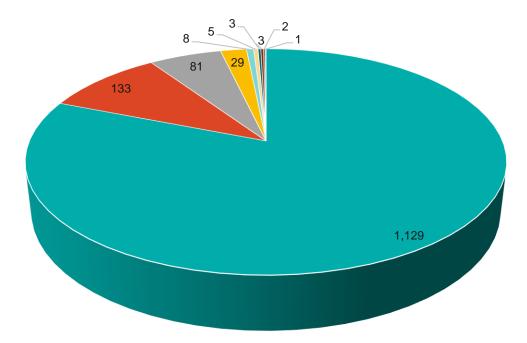


#### New Prague Responses 01.01.2023 through 09/30/2023





#### **New Prague Responses** 01.01.2022 through 09/30/2022



- Treated/Transported
- Canceled On Scene (No Patient Contact/Found)
- Standby

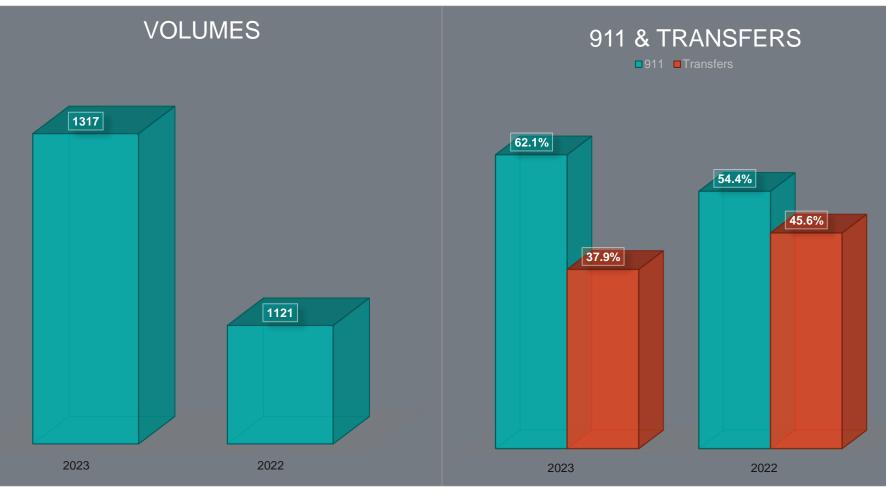
MEMORIAL HEALTH

- Treated/No Transport

- Refused Care/No Transport
- Canceled (Prior to Arrival at Scene)
- Treated/Transferred Care
- Deceased No Resuscitation Attempted (Without Transport)
  Deceased Resuscitation Attempted (Without Transport)
  - Wheelchair

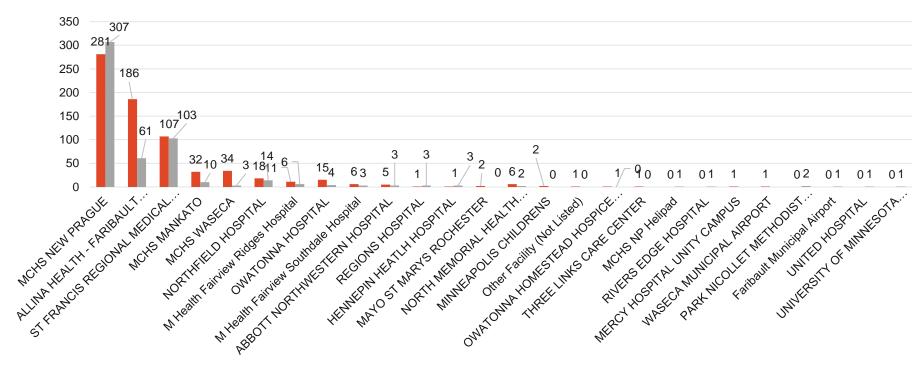
 $5^{5}$ 

#### Volumes & 911 vs Transfer %





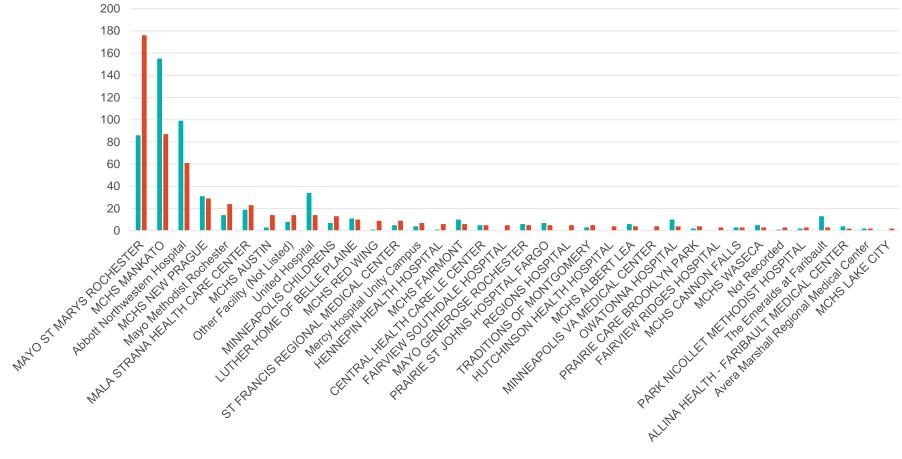
# **911 Patient Destinations**



■2023 ■2022



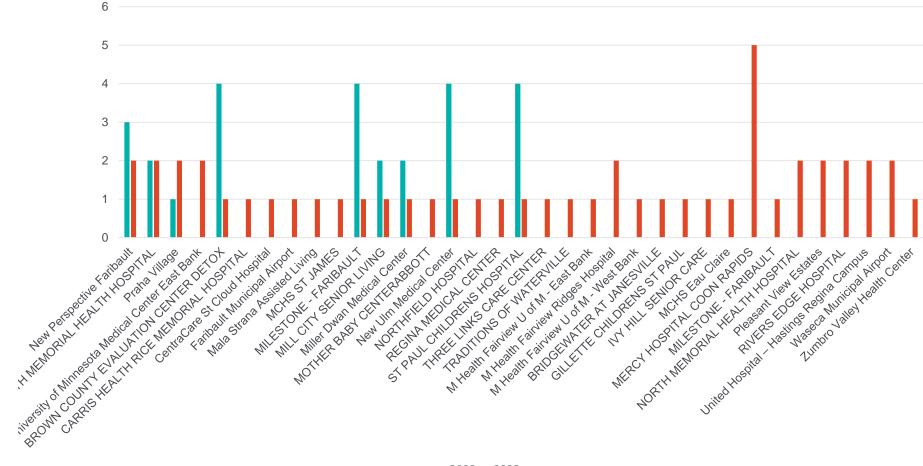
# **Transfer Patient Destinations**



2023 2022



# **Transfer Patient Destinations**



2023 2022



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#### New Prague September YTD Financials

#### New Prague Income Statement

For Nine Months Ended September 30, 2023

(Unaudited) (\$000's)

	(2000 3)		
	Actual YTD 2023	Budget YTD 2023	F(U) Actual vs Budget
Revenue:			
Ambulance Services Revenue	\$1,386	\$1,197	15.7%
Other Revenue	1	-	0.0%
Total Operating Revenue	\$1,387	\$1,197	15.8%
Direct Expense			
Compensation	1,069	1,148	6.9%
Supplies	44	35	-26.1%
Purchased Services	79	78	-0.7%
Utilities and Fuel	45	48	5.7%
Maintenance and Repairs	26	27	2.4%
Rental	11	12	4.8%
Tax & Insurance	28	23	-22.6%
Other Expense	10	3	-249.1%
Depreciation	26	26	0.0%
Total Direct Expense	\$1,337	\$1,399	4.4%
Indirect Expense			
Indirect Expense (10%)	134	140	4.4%
Total Indirect Expense	\$134	\$140	4.4%
Total Operating Expense	\$1,471	\$1,539	4.4%
Net Operating Income (Loss)	(\$85)	(\$342)	75.2%
Net Operating Margin	-6.1%	-28.5%	22.4%
Unit of Service			
Key Stat / Transports	1,328	1,104	20.3%
FTE's	17.2	16.6	-3.2%

NORTH MEMORIAL HEALTH

## Questions



