

Novi Follow-Up Meeting

DTE & City of Novi

July 22, 2024

Mayor and Council –

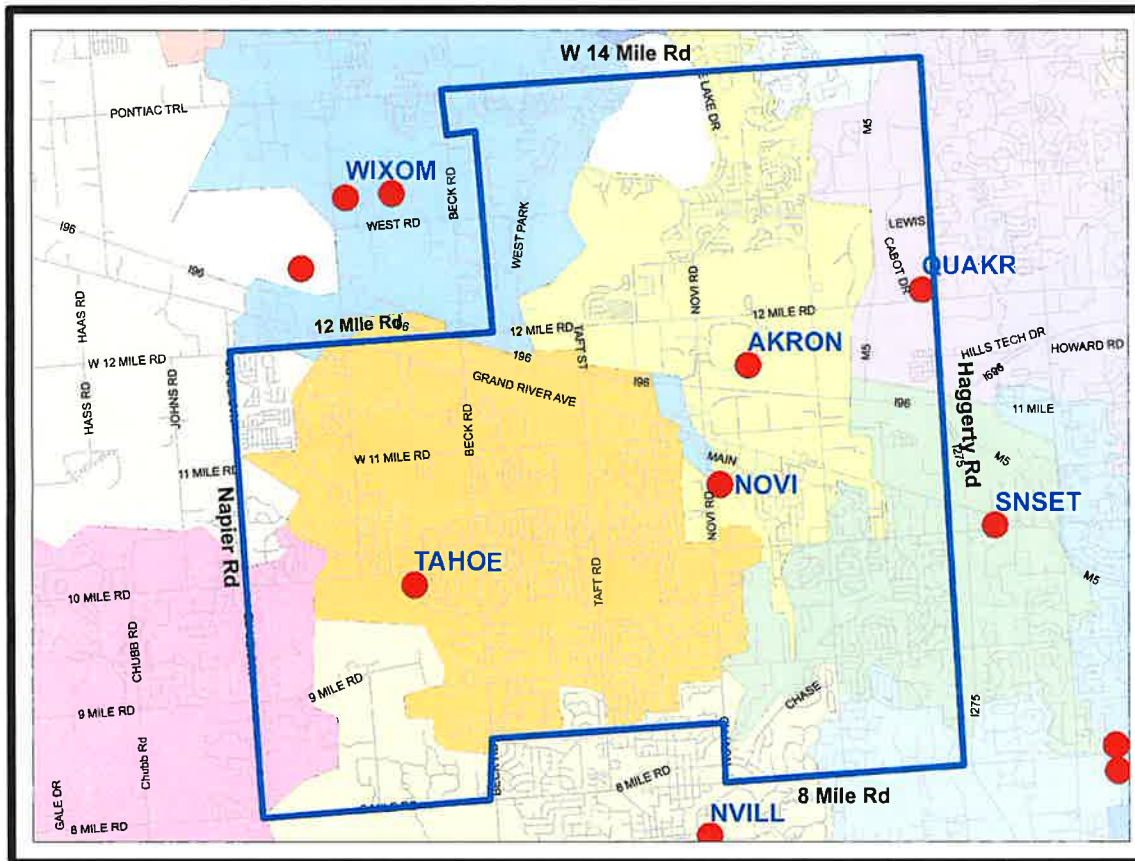
Please see the following information provided by DTE during a recent meeting with State and County elected officials. On page 3 you'll note that outages have decreased this year. Hopefully that will remain the case.

- Victor

PRIVILEGED & CONFIDENTIAL

DTE serves nearly 45,000 customers in Novi

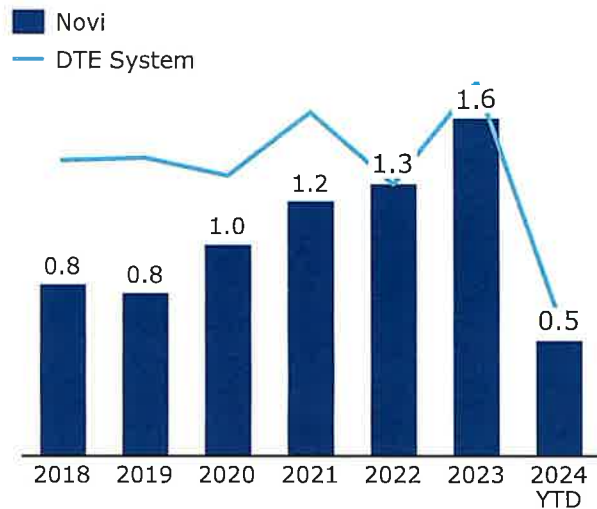
NOVI SERVICE TERRITORY FOOTPRINT BY SUBSTATION AREA



- DTE is committed to improving electric reliability in Novi for the 45,000 customers we serve
- DTE maintains 11 substations feeding the Novi area across 42 separate circuits

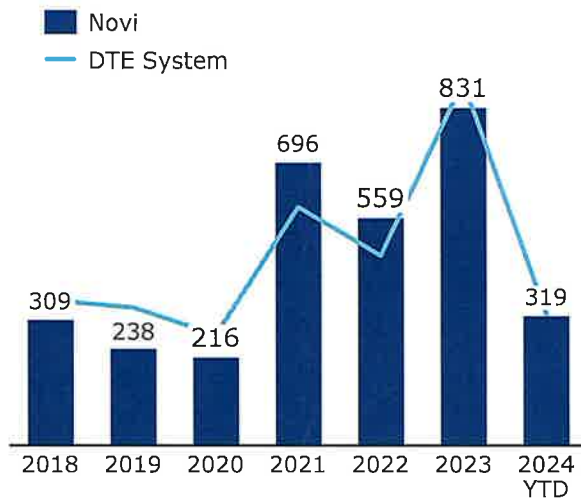
In recent years, reliability performance in Novi has been driven by severe weather events

SYSTEM AVERAGE INTERRUPTION FREQUENCY INDEX (Count)



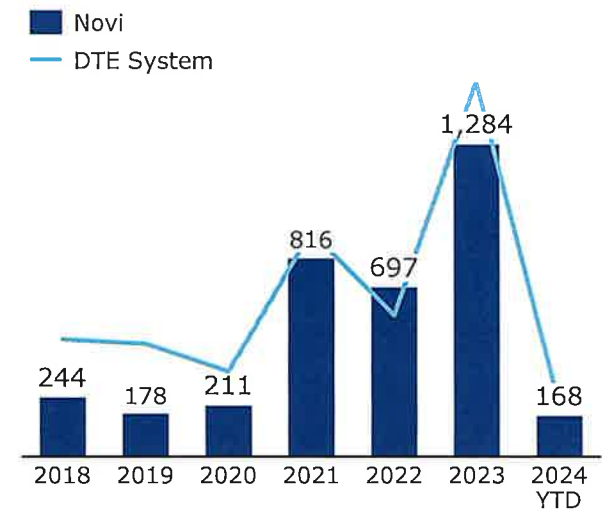
2024 performance is on track to be considerably better than prior years

CUSTOMER AVERAGE INTERRUPTION DURATION INDEX (Minutes)



Recent performance has been largely impacted by storms

SYSTEM AVERAGE INTERRUPTION DURATION INDEX (Minutes)



2024 performance is on track to be considerably better than prior years

We are executing our four-point plan for transforming the electric distribution grid, with specific plans underway for Novi

