



September 16, 2026

Federal Transit Administration
Office of Program Management

Re: Letter of Support for People's Express - Seeking Funding for
Permanent Facility to Support SW Oakland County Operations

Mayor and Council –

FYI: We're supporting PEX
in applying for a grant to help
them secure a permanent,
dedicated space for vehicles
and staff.

- Victor

CITY COUNCIL

Mayor

Justin Fischer

Mayor Pro Tem

Laura Marie Casey

David Staudt

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City Manager

Victor Cardenas

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To Whom It May Concern,

The City of Novi supports People's Express (PEX) in its efforts to secure a permanent operations facility in southwest Oakland County. PEX has served Novi residents since July 2024, providing essential transportation services for our residents, including many who would otherwise be homebound.

Demand for PEX services has grown significantly, and resident feedback to our offices confirms that capacity continues to be a limiting factor. Currently, the City offers PEX limited office space and 20 parking spaces at the Novi Civic Center. A permanent facility with dedicated space for vehicles and staff would allow PEX to better serve Novi and the surrounding communities in their Oakland County service area. Among other benefits, it would support improved operational logistics and reduced travel from their current hub in Whitmore Lake.

The City of Novi can attest that PEX has been a reliable service provider and tenant of our facilities, and we would welcome the opportunity to work with them to establish a permanent location within our community.

People's Express has demonstrated a strong commitment to meeting the region's growing transportation needs. The City of Novi encourages your consideration of this request and supports funding for this initiative.

Sincerely,

Victor Cardenas
City Manager

City of Novi

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