



CITY OF NOVI CITY COUNCIL
JULY 31, 2023

SUBJECT: Approval to purchase a rescue phone system from 836 Technologies, sole source provider, in the amount of \$32,779.11 for the Novi Police Department.

SUBMITTING DEPARTMENT: Public Safety – Police Department

EXPENDITURE REQUIRED	\$32,779.11
AMOUNT BUDGETED	\$33,560.00
APPROPRIATION REQUIRED	N/A
LINE ITEM NUMBER	101-301.00-982.074

BACKGROUND INFORMATION:

Included in the 2023-24 Police Department Budget was the purchase of a rescue phone system. The Crisis Negotiation Team (CNT) responds to crisis situations where specialized equipment is often used to communicate with the intended subject(s) to resolve the incident without loss of life or injury. One of the tools available to the CNT Team is the use of a phone system commonly known as a “throw phone.” The throw phone allows for CNT members to engage in uninterrupted, two-way communication with the intended subject(s) while providing the ability for the communication to be monitored and recorded. The system the team currently utilizes is known as a Rescue Phone which was purchased over 20 years ago. While a great asset to the CNT team when initially purchased, the Rescue Phone has since become antiquated as technology has advanced. An updated throw phone system would improve the ability for CNT members to communicate with subject(s) in crisis.

The Commander II from 836 Technologies is the current system being utilized by the West Bloomfield members of our team. We have trained on this system for the past four years as a joint team. Having a system which mirrors West Bloomfield's equipment will make the integration of the system seamless for all CNT team members as well as our Special Response Team (SRT).

The Commander II is the only system in the world which is designed specifically for crisis situations that interfaces with a computer to log, track, and record all aspects of a critical incident. The 836 Tactical Video Phone has five streaming high resolution color video cameras, with the ability to view and record all five cameras simultaneously. It is the only throw phone designed to work with the CINT Commander II control console.

RECOMMENDED ACTION: Approval to purchase a rescue phone system from 836 Technologies, sole source provider, in the amount of \$32,779.11 for the Novi Police Department.