

MEMORANDUM



TO: JEFFREY HERCZEG, DIRECTOR OF PUBLIC WORKS
FROM: MICHAEL RHATIGAN, FLEET ASSET MANAGER
MEGAN MIKUS, DEPUTY DIRECTOR OF PUBLIC WORKS
SUBJECT: 2024 NAFA100 BEST PUBLIC FLEETS- HONORABLE MENTION
DATE: APRIL 30, 2024

Mayor and Council –

FYI on some great recognition of our team in the Fleet Division. As I understand it we are the only fleet in Michigan to receive recognition.

- Victor

The City of Novi DPW Fleet Division is a member of the [NAFA Fleet Management Association](#). NAFA is the world's largest membership association related to the management of vehicular fleets and mobility responsibilities. The membership is comprised of over 2000 fleet managers for public and commercial entities.



The annual 100 Best Fleets competition assesses [12 criteria for excellence](#) of a high-performing public fleet:

- 1) Accountability
- 2) Use of Technology and Information
- 3) Collaboration
- 4) Creativity
- 5) Performance and Recognition and Celebration
- 6) Evidence of a High Trust Culture
- 7) Financial Management
- 8) Doing it Right the First Time
- 9) Quick Efficient Turnaround
- 10) Competitive Pricing
- 11) Staff Development
- 12) Resources Stewardship

At the April 2024 NAFA Institute & Expo, the Novi DPW Fleet Division received an Honorable Mention in the [100 Best Public Fleets category](#). While just outside the national 100 list, the recognition exemplifies the Fleet Division's commitment to excellence and continuous improvement.