



CITY OF NOVI CITY COUNCIL
JULY 8, 2024

SUBJECT: Approval to purchase three-year (3) warranty from MILO Range for the MILO Range Pro Training Simulator in use at the Novi Police Department Firearms Training Center in the amount of \$27,543.

SUBMITTING DEPARTMENT: Public Safety – Police Department

EXPENDITURE REQUIRED	\$27,543
AMOUNT BUDGETED	\$28,000
APPROPRIATION REQUIRED	N/A
LINE ITEM NUMBER	409-303.00-982.000 (Gun Range)

BACKGROUND INFORMATION:

The Novi Police Department has the MILO Range Pro Training Simulator currently in use at the Novi Police Firearms Training Center. In 2019, the MILO Range Training Simulator was approved and purchased for department use. Since then, the MILO simulator has provided a comprehensive solution and allows for trainers to present classes, conduct training and assessments, and provide immersive scenario-based exercises with detailed debriefing and after-action review for officers. The system is wireless and allows for more mobility during training. The system provides interactive high-definition video training scenarios and computer-generated graphics to allow trainees to interact with the use of simulated live weapons.

The current three-year platinum warranty for the MILO Range Pro Simulator is set to expire on September 30, 2024. The warranty is important to ensure proper maintenance, software upgrades, support, and training of personnel. MILO is the sole source provider for the maintenance of their equipment. Since purchasing the warranty in 2021, MILO has been extremely responsive when needing to repair or replace items.

The recommendation is to purchase the platinum warranty option to ensure the MILO system is serviced, upgraded, and components are replaced near the end of the

warranty period. The three-year warranty option allows for unlimited training of our staff on MILO as well, which would allow for the Novi cadre to remain on the cutting edge of this evolving technology. Finally, the software updates including scenario updates are vital to any technology purchase. This will allow the Novi Police Department to stay current and up to date on technology and training trends in an ever-changing climate of law enforcement challenges.

RECOMMENDED ACTION: Approval to purchase three-year (3) warranty from MILO Range for the MILO Range Pro Training Simulator in use at the Novi Police Department Firearms Training Center in the amount of \$27,543.