

	Independence Township –	Sterling Heights -	Troy -	Livonia –	City of Novi –	Canton Township -
Operated by	Parks and Recreation Senior Community Center	Minibus Service is operated by the Parks and Recreation Senior Center	R.Y.D.E. is operated by the Department of Public Works	Community Transit is operated by their Housing Department	OAS and Senior Transportation are operated through PRCS	Services contracted to Nankin Transit Commission (with SMART vehicles)
Fleet	5 ADA vehicles leased from SMART		7 ADA vehicles, vehicles are leased from SMART	19 with 9 on the road at a time	7 total vehicles, 4 ADA	
Staffing Office/Scheduling	1 FT 2 PT office staff (50% time allocated to dispatch);	1 FT coordinator, (in need of additional dispatch/office staff)	1 FT coordinator, 1 PT dispatcher,	1 FT coordinator, 1 FT dispatcher, 2 PT dispatchers	3 PT schedulers/dispatchers,	
Drivers	1 FT and 9 PT drivers	19 PT drivers	15 PT drivers, 1 FT driver. Anticipating an increase to FT driver pool.	15 PT Drivers	17 PT drivers	
Service Hours	Monday - Friday 8am-5pm	Monday - Friday 8:30am – 3:30pm	Monday - Friday 8am - 4pm	Monday - Friday 7 a.m. to 6:30 p.m.	Monday - Friday 8am – 4pm, Saturday 9am-3pm	Monday - Friday from 8:30 am - 5:00 pm
Cost to rider	\$3 donation recommended per trip	Free	Free	\$ 2 per stop	Free within Novi city limits, \$5 outside of Novi (within 10 miles of Civic Center)	\$ 3 one way, cash only
Rides per year	~10,000	~12,000	~20,000	~15,000	~14,000	
Funding	~\$120,000 from general fund;; additional 5310 funding, SMART credits, and Community Services Block Grant funding	~\$275,000, with SMART credits and 5310 funding	~\$700,000, trending +\$50,00 each year, with 5310 funding	~\$1,000,000	~\$386,000 in FY 22-23, with an avg net loss of \$274,000 per year over the last 5 years	
Cost per ride	\$ 12.00	\$ 22.92	\$ 35.00	\$ 66.67	\$ 27.57	
Cost per hr/operation	\$ 57.69	\$ 151.10	\$ 384.62	\$ 36.63	\$ 114.20	
Other	Independence Township is currently exploring a one-year pilot program with Northern Oakland Transportation Authority (NOTA) in which NOTA would assume all transportation operations.					Please provide at least two days advance notice for online submissions Nankin Transit serves seniors and disabled that reside in the cities of Wayne, Westland, Inkster, Garden City & Canton.