



CITY OF NOVI CITY COUNCIL
MAY 22, 2023

SUBJECT: Approval of the Resolution for Adoption of the Novi Fire Department Strategic Plan 2022-2027.

SUBMITTING DEPARTMENT: Public Safety – Fire Department

BACKGROUND INFORMATION:

In 2021, the Fire Department was tasked with updating its strategic plan. The purpose was to evaluate the current trends of the Fire and Emergency Medical Services (EMS) system and provide recommendations to improve services delivered within the City of Novi. The process included surveying the community and working closely with Career and Part-Time Members/Union Leadership and Administration to identify and understand the department's current state.

The plan provides a five-year vision of recommendations to continue as a Combination Fire and EMS organization. The plan includes specific information that will enhance the overall performance of the Fire and EMS system. Beginning in March 2022, all the goals and objectives have been assigned to the Fire Officers, and they are actively working on each task to complete them.

The 2022-2027 Strategic Plan will guide the Fire Department by providing a road map for the next five years. The focus will remain on continuous improvement and improving the Fire Department daily. City Council needs to formally adopt the plan as a component of the department's accreditation efforts, even though it was shared with them at the end of 2022.

RECOMMENDED ACTION: Approval of the Resolution for Adoption of the Novi Fire Department Strategic Plan 2022-2027.