

WINTER MAINTENANCE PERFORMANCE DATA
For Winter Seasons 2007/2008 Through 2024/2025

				Citizen Complaints		Traffic Crashes		Salt Use		Liquids Use		Labor		Roadway Contractual Assistance	
Winter Season	Number of Events	Average Temperature	Inches of Snowfall	Number	Average Complaints Per Event	Number	Average Crashes Per Event	Tons of Salt Used	Average Tons of Salt Used Per Event	Gallons of Liquid Applied	Average Gallons of Liquid Per Event	Total Labor Costs	Average Labor Cost Per Event	Total Cost	Average Cost Per Event
2007-2008	47	No Data	71.7	221	4.70	212	4.51	12,621	269	N/A	N/A	\$ 405,787	\$ 8,634	\$ -	\$ -
2008-2009	33	No Data	65.7	148	4.48	163	4.94	9,868	299	N/A	N/A	\$ 420,031	\$ 12,728	\$ -	\$ -
2009-2010	33	No Data	43.7	58	1.76	116	3.52	6,932	210	N/A	N/A	\$ 291,856	\$ 8,844	\$ -	\$ -
2010-2011	63	No Data	67.2	324	5.14	254	4.03	8,653	137	29,375	466	\$ 294,398	\$ 4,673	\$ -	\$ -
2011-2012	24	No Data	24.0	10	0.42	29	1.21	4,665	194	38,520	1,605	\$ 93,548	\$ 3,898	\$ -	\$ -
2012-2013	26	No Data	41.3	67	2.58	42	1.60	3,395	131	67,630	2,601	\$ 156,082	\$ 6,003	\$ -	\$ -
2013-2014	51	No Data	77.25	426	8.35	77	1.51	6,056	119	37,261	731	\$ 360,909	\$ 7,077	\$ -	\$ -
2014-2015	35	No Data	66.4	206	5.89	88	2.51	4,775	136	49,931	1,427	\$ 167,173	\$ 4,776	\$ -	\$ -
2015-2016	26	34°	47.15	222	8.54	58	2.23	4,363	168	53,617	2,062	\$ 127,105	\$ 4,889	\$ -	\$ -
2016-2017	25	34°	29.62	232	9.28	48	1.92	3,687	147	53,862	2,154	\$ 125,021	\$ 5,001	\$ 48,265	\$ 1,931
2017-2018	31	29°	57.05	415	13.39	120	3.87	5,770	186	64,107	2,068	\$ 278,107	\$ 8,971	\$ 55,250	\$ 1,782
2018-2019	31	28°	30.9	150	4.84	62	2.00	4,778	154	N/A	N/A	\$ 174,577	\$ 5,632	\$ 42,457	\$ 1,370
2019-2020	19	32°	28.24	220	11.58	46	2.42	4,096	216	29,569	1,556	\$ 145,997	\$ 7,684	\$ 32,916	\$ 1,732
2020-2021	28	31°	33.2	102	3.64	0	0.00	4,591	164	78,762	2,813	\$ 193,243	\$ 6,902	\$ -	\$ -
2021-2022	28	32°	34.22	95	3.39	52	1.86	4,353	155	47,505	1,697	\$ 177,296	\$ 6,332	\$ -	\$ -
2022-2023	20	33°	32.75	146	7.30	50	2.50	4,202	210	19,654	983	\$ 179,314	\$ 8,966	\$ 1,500	\$ 75
2023-2024	19	36°	18.16	210	11.05	19	1.00	4,716	248	59,564	3,135	\$ 145,961	\$ 7,682	\$ -	\$ -
2024-2025	21	34°	32	83	3.95	59	2.81	4,362	208	80,168	3,818	\$ 225,126	\$ 10,720	\$ -	\$ -
5-Year Historical Averages (19/20-23/24)	23	33°	29.31	155	7.39	33	1.56	4,392	199	47,011	2,037	\$ 168,362	\$ 7,513	\$ 6,883	\$ 361

Complaint Detail	<u>2022/2023</u>	<u>2023/2024</u>	<u>2024/2025</u>	<u>Average</u>
Driveway Plowed In	6	19	8	11
Lawn Damage	70	72	13	52
Mailbox Hit	14	14	15	14
Not Close Enough to Curb	4	14	3	7
Not Close Enough to Mailbox	2	23	4	10
Road Missed	30	23	13	22
Sidewalk Plowed In	6	1	1	3
General Concern	14	40	21	25