

WINTER MAINTENANCE PERFORMANCE DATA
For Winter Seasons 2007/2008 Through 2025/2026

				Citizen Complaints		Traffic Crashes		Salt Use		Liquids Use		Labor		Non-Motorized Snow Removal	
Winter Season	Number of Events	Average Temperature	Inches of Snowfall	Number	Average Complaints Per Event	Number	Average Crashes Per Event	Tons of Salt Used	Average Tons of Salt Used Per Event	Gallons of Liquid Applied	Average Gallons of Liquid Per Event	Total Labor Costs	Average Labor Cost Per Event	Contractual Total Cost	Average Cost Per Event
2007-2008	47	No Data	72	221	4.70	212	4.51	12,621	269	N/A	N/A	\$ 405,787	\$ 8,634	\$ -	\$ -
2008-2009	33	No Data	66	148	4.48	163	4.94	9,868	299	N/A	N/A	\$ 420,031	\$ 12,728	\$ -	\$ -
2009-2010	33	No Data	44	58	1.76	116	3.52	6,932	210	N/A	N/A	\$ 291,856	\$ 8,844	\$ -	\$ -
2010-2011	63	No Data	67	324	5.14	254	4.03	8,653	137	29,375	466	\$ 294,398	\$ 4,673	\$ -	\$ -
2011-2012	24	No Data	24	10	0.42	29	1.21	4,665	194	38,520	1,605	\$ 93,548	\$ 3,898	\$ -	\$ -
2012-2013	26	No Data	41	67	2.58	42	1.60	3,395	131	67,630	2,601	\$ 156,082	\$ 6,003	\$ -	\$ -
2013-2014	51	No Data	77	426	8.35	77	1.51	6,056	119	37,261	731	\$ 360,909	\$ 7,077	\$ -	\$ -
2014-2015	35	No Data	66	206	5.89	88	2.51	4,775	136	49,931	1,427	\$ 167,173	\$ 4,776	\$ -	\$ -
2015-2016	26	34°	47	222	8.54	58	2.23	4,363	168	53,617	2,062	\$ 127,105	\$ 4,889	\$ -	\$ -
2016-2017	25	34°	30	232	9.28	48	1.92	3,687	147	53,862	2,154	\$ 125,021	\$ 5,001	\$ -	\$ -
2017-2018	31	29°	57	415	13.39	120	3.87	5,770	186	64,107	2,068	\$ 278,107	\$ 8,971	\$ -	\$ -
2018-2019	31	28°	31	150	4.84	62	2.00	4,778	154	N/A	N/A	\$ 174,577	\$ 5,632	\$ -	\$ -
2019-2020	19	32°	28	220	11.58	46	2.42	4,096	216	29,569	1,556	\$ 145,997	\$ 7,684	\$ -	\$ -
2020-2021	28	31°	33	102	3.64	0	0.00	4,591	164	78,762	2,813	\$ 193,243	\$ 6,902	\$ 54,896	\$ 1,961
2021-2022	28	32°	34	95	3.39	52	1.86	4,353	155	47,505	1,697	\$ 177,296	\$ 6,332	\$ 86,595	\$ 3,093
2022-2023	20	33°	33	146	7.30	50	2.50	4,202	210	19,654	983	\$ 179,314	\$ 8,966	\$ 46,506	\$ 2,325
2023-2024	19	36°	18	210	11.05	19	1.00	4,716	248	59,564	3,135	\$ 145,961	\$ 7,682	\$ 49,000	\$ 2,579
2024-2025	21	34°	32	83	3.95	59	2.81	4,362	208	80,168	3,818	\$ 225,126	\$ 10,720	\$ 59,668	\$ 2,841
2025-2026	32	29°	32	252	7.88	93	2.91	4,859	152	83,937	2,623	\$ 314,678	\$ 9,834	\$ 106,412	\$ 3,325
5-Year Historical Averages (20/21-24/25)	23	33°	30	127	5.87	36	1.63	4,445	197	57,131	2,489	\$ 184,188	\$ 8,120	\$ 59,333	\$ 2,560

Complaint Detail	2022/2023	2023/2024	2024/2025	2025/2026	Historical Three-Year Average
Driveway Plowed In	6	19	8	8	11
Lawn Damage	70	72	13	100	52
Mailbox Hit	14	14	15	20	14
Not Close Enough to Curb	4	14	3	8	7
Not Close Enough to Mailbox	2	23	4	20	10
Road Missed	30	23	13	26	22
Sidewalk Plowed In	6	1	1	1	3
General Concern	14	40	21	48	25