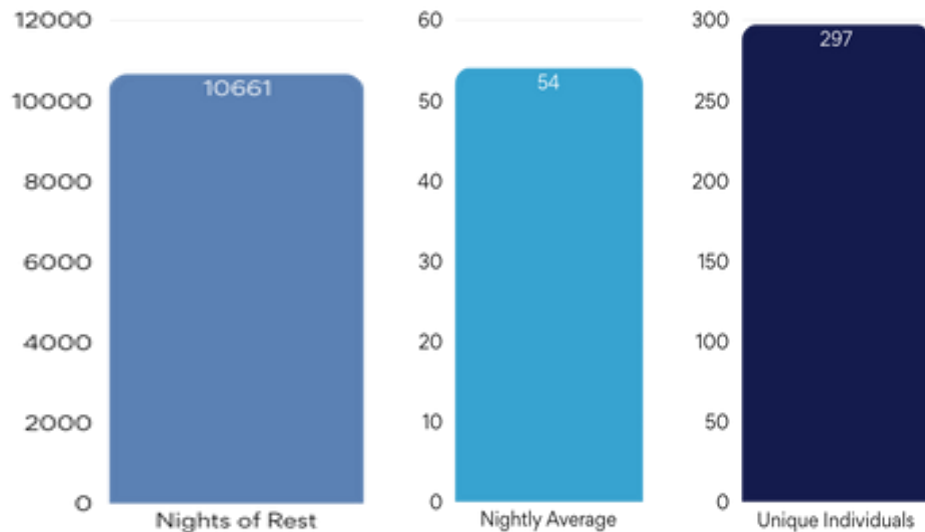


# **NORMAN SHELTER UPDATE**



# YEAR TO DATE



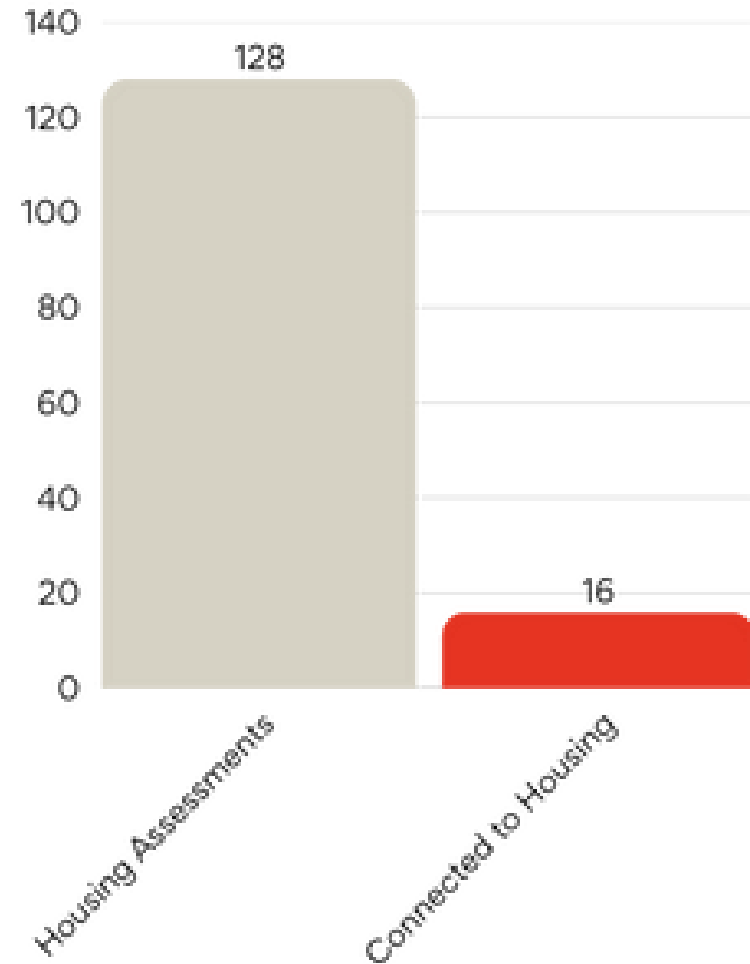
The Norman Point in Time Count this year was recorded 213 individuals experiencing homelessness, with 74 unsheltered. We recorded 297 unique individuals coming into the shelter, indicating a potential need for increased capacity. We have provided over 10,000 nights of rest, resulting in thousands of interactions that were avoided with local business owners, EMSA, the fire department, and police officers.



# Housing Connections Year to Date

We are actively expanding housing opportunities in Norman, and we have successfully housed 16 individuals. Our focus remains on our veteran population, ensuring we provide connections and advocacy where needed.

We have implemented our tracking system in HMIS Business Objects, which allows us to monitor all incidents, referrals, the number of individuals transitioning into housing, and various points of advocacy. In July, our Housing Navigation team completed a total of 14 CHAT Assessments, bringing our total number of assessments to 128.

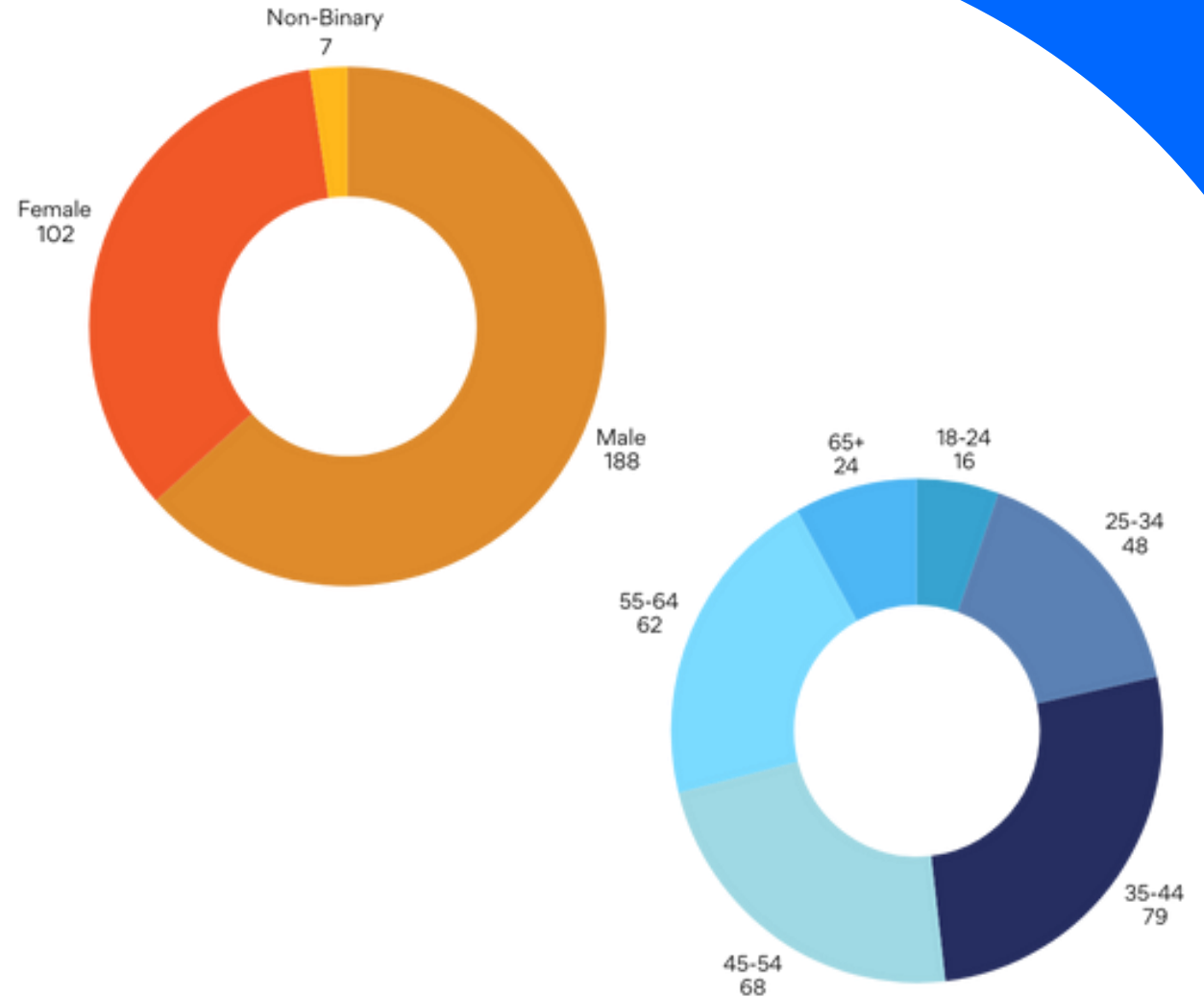


# Gender and Age

Looking at our gender and age breakdown, the majority of shelter stays have been by men 188, compared to **102** by women and 7 by non-binary guests.

The largest age group is **35-44**, followed closely by **45-54** and **55-64**. Younger guests, aged 18-24, are a smaller portion of our population.

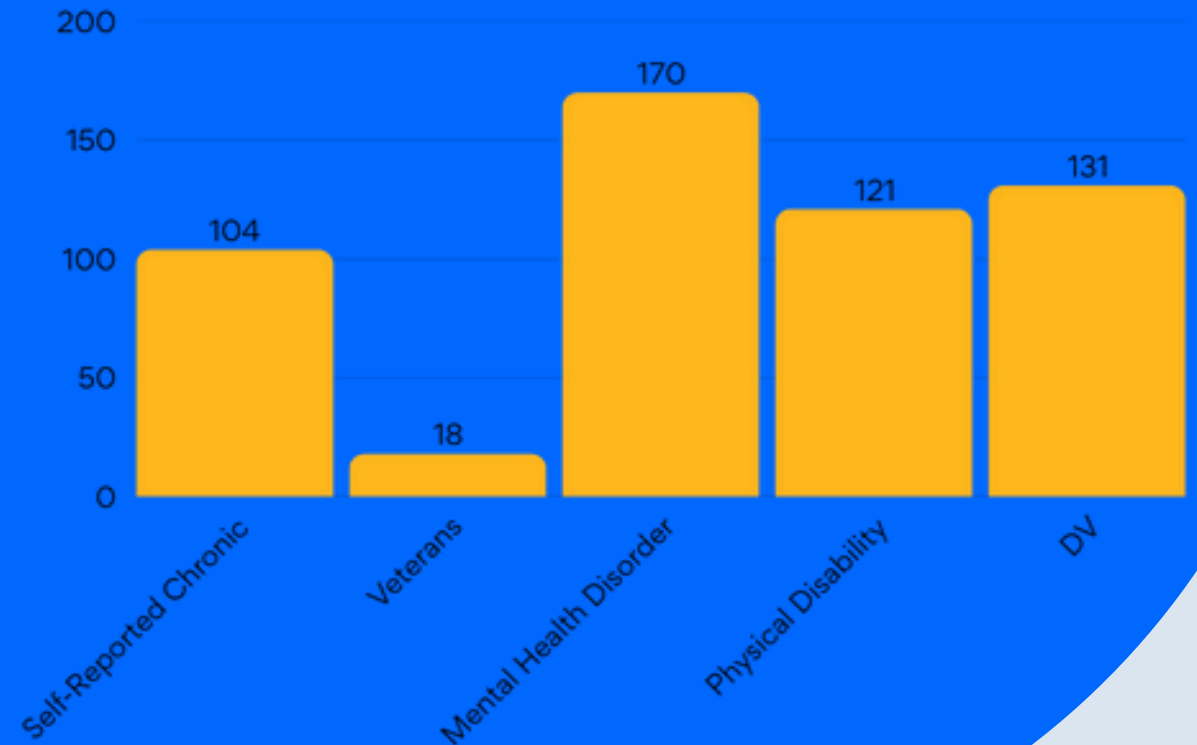
This tells us we should be looking at resources for SSDI and other services for this age group, which guide how we allocate case management and outreach efforts.



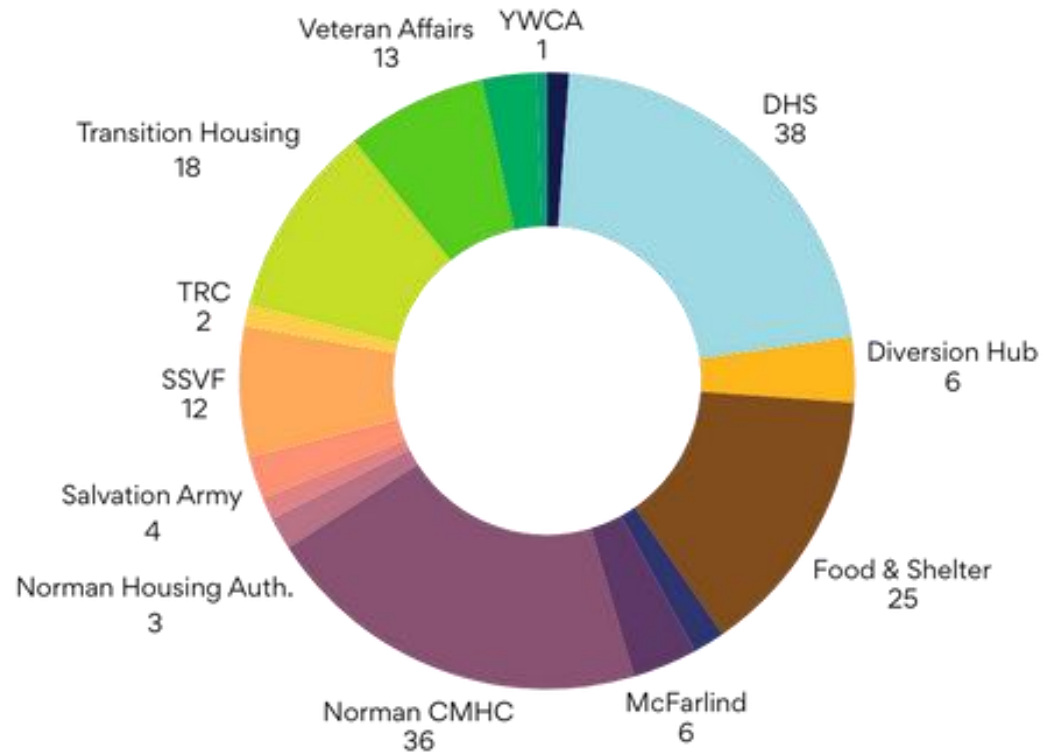
# DEMOGRAPHICS – SELF-REPORTED

- **Chronic homelessness:** 104 guests have been without stable housing for at least a year or have had repeated episodes. These cases require intensive, sustained intervention.
- **Veterans:** 18 guests, connected to VA & HUD-VASH for housing and support.
- **Mental health disorder:** 170 guests—this is our largest self-reported need and emphasizes the necessity of strong partnerships with mental health providers.
- **Physical disability:** 121 guests—many require ADA-compliant housing and assistance navigating disability benefits.
- **Domestic violence survivors:** 131 guests—highlighting the need for safety planning and trauma-informed care in partnership with agencies like YWCA.

Overall, these numbers show that homelessness in Norman is not just a housing problem—it's a complex social challenge requiring coordinated, specialized support.

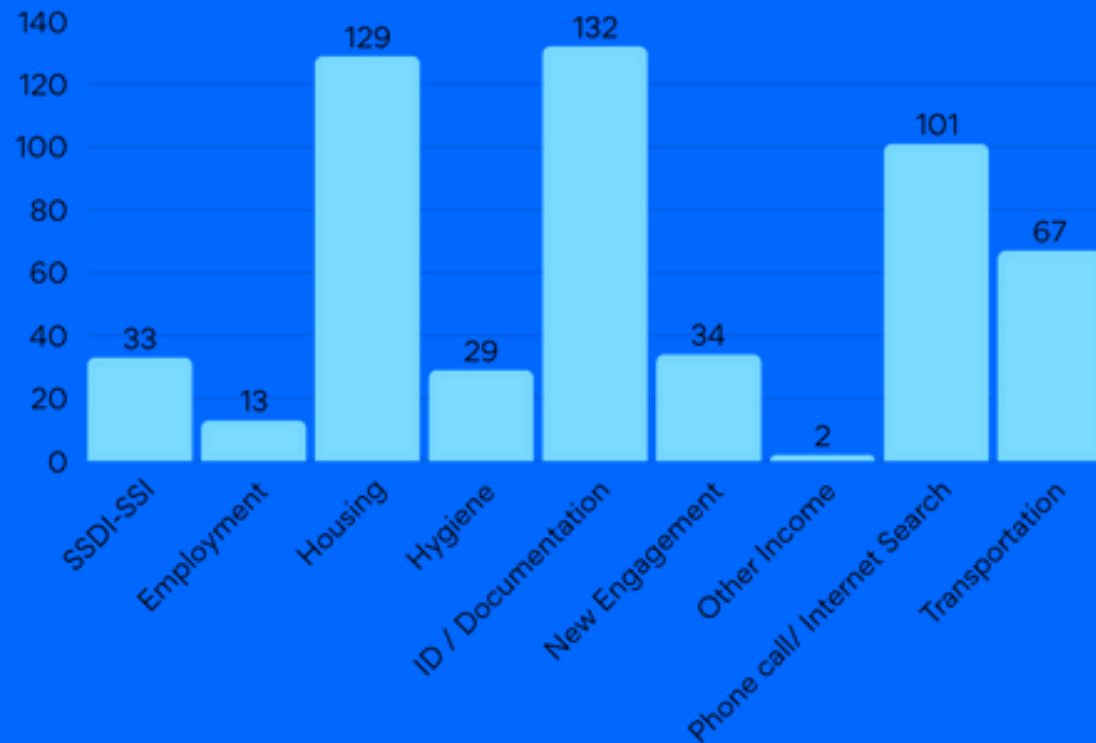


# PROVIDER REFERRALS



Our goal is to identify additional trends that allow us to track where each referral or point of advocacy is directed. Our advocates are trained to recognize needs for mental health services, physical medical assistance, and to address food insecurity. In this report, we included some statistics: there have been 38 referrals to DHS, primarily for SNAP benefits, and 36 referrals to Norman Community Mental Health for mental health services.





The Norman SPC PSH program, formerly operated by HOPE Community Services, is now under City Care. We have recently acquired a permanent supportive housing grant, which allows us to oversee the case management efforts for 12 formerly homeless clients living in apartments throughout Norman and Cleveland County. City Care is providing assistance with rent payments and supportive services to help these individuals achieve self-sufficiency and financial independence. Our acquisition of this program will expedite our engagement with landlords in the community and create more housing opportunities for our shelter guests.

We are excited to announce that our volunteer platform for Norman is now active. If you are interested in volunteering, please follow the link for [Volunteer Opportunities](#) at City Care. We conduct background checks on all volunteers and can arrange for community service hours. All volunteers will be monitored as they come and go, with their hours logged through our platform. There are a few training videos volunteers must watch before they can sign up for shifts or opportunities.

This month, the COC collaboration in Norman visited the Night Shelter for a tour, which has led to improved cooperation and better coordination within the Norman system of care. We plan to schedule more tours for community members, church groups, and anyone interested in learning more.

The Night Shelter Housing Navigation team is in need of furniture resources for move-ins. If you have furniture to donate, please get in touch with [maggie@citycareokc.org](mailto:maggie@citycareokc.org) to coordinate.



# Thank you



CITY CARE