



## OUR COMMITMENT

At Main Event our Mission is "Connecting People, Making Memories... One Smile at a Time". It means we have the opportunity and privilege to make a difference by delivering a unique and unforgettable experience for both our Team Members and our Guests. By living out our mission, we build stronger bonds, healthier communities, and a greater sense of connection to each other.

We can do this because of our Team Members. Whether this is your first job, or you are still finding your way; we will help you acquire new skills, provide you with new career opportunities, and learn just how much you're capable of accomplishing. Together, We Make a Good Team, ME & You.

## GROWING YOUR CAREER

We want you to be successful! Whether you're an hourly Team Member, or a General Manager, Main Event wants you to be supported and to equip you with the right tools and resources to develop your capabilities and improve in areas where you may have opportunities.

We want to provide you with opportunities to take on additional responsibility, stretch assignments that challenge you, and different experiences that allow you to showcase your leadership abilities. Ultimately, we want to support you in identifying your career path and achieving your career goals, which is how we Win Through People.

# **LEADERSHIP PROGRAMS**

## **CERTIFIED TRAINER**

Every Main Event operates with Certified Trainers for each department who train new Team Members and are the “best of the best” in their department. To be selected as a Certified Trainer, a Team Member must have extensive knowledge of their department and position, be validated on the position for which they will be training and deliver a consistent memorable Guest experience. The General Manager and Certified Training Manager will partner closely with Department Managers to select Trainers to attend a Train-the-Trainer Workshop before they are certified to train new Team Members.

## **NEW CENTER OPENING TRAINER**

Our New Center Opening Trainers are key partners to Operations and the leaders that train and prepare our teams to successfully open their new Center. NCO Trainers lead by example to deliver the Main Event experience to our newly hired Team Members so they are prepared to deliver that same experience to our Guests.

## **SHIFT SUPERVISOR**

The Shift Supervisor Program provides an opportunity for hourly Team Members to work part of their schedule in a leadership position. After six consecutive months of employment, and if you are at least 21 years of age, you may be eligible to be promoted to a Shift Supervisor where you will be fully trained on the skills needed to become a successful Shift Supervisor, including business and leadership skills. If you are wanting to begin your management career with Main Event, this program is where you will start.

## **ASSISTANT GENERAL MANAGER**

We created the Assistant General Manager Program out of the need to provide external talent and our internal teams with growth and development opportunities that prepares them for the next step in their journey to becoming a General Manager. This program aims to enhance the functional

and leadership skills of high-potential Operations Managers who are ready to advance their careers into a General Manager.

## MANAGING PARTNER

Our Managing Partner Program was designed to further recognize and reward our most successful and influential leaders. Our Managing Partners serve as role models and support to all Team Members, as well as a formal mentor to our General Manager team. They are the voice of the Operators and a key partner to the Main Event Leadership Team.



**Interested In Growing Your Career?**

**APPLY TODAY**

*THE* **MAIN EVENT** *STORY*

The first Main Event center opened in Lewisville, Texas in 1998 because the founders were looking for ways to be more inviting to families by offering more than the dusty bowling centers of the past. They developed an idea that became the first of its kind - a haven for families to share in a variety of activities like laser tag, gravity ropes, arcade games, billiards, and more... all under one (very big) roof.



ABOUT

CULTURE

BENEFITS

GROWTH

OPPORTUNITIES



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