

**EXHIBIT B****UTILIUSE STATEMENT OF WORK**

The Norman Utilities Authority (the “Client”) has engaged Utiliuse (“Utiliuse”) to furnish the products and services described hereunder as necessary to implement an Advanced Metering Infrastructure (“AMI”) solution for monitoring Client’s water metering system. This Statement of Work (“SOW”) describes the general services that will be rendered to the Client by Utiliuse and its partners and subcontractors for implementation of the AMI solution.

Utiliuse and Client acknowledge and agree the SOW may adjust as necessary and without formal Change Order to accommodate changes in the project which do not materially impact the overall project scope, schedule or cost. Any significant change(s) to the SOW that would otherwise cause a change in the project scope, schedule or cost shall be executed upon written Change Order pursuant to Section 8 of the Master Service Agreement (the “Agreement”) hereto.

1. **PROJECT SCOPE.** This Statement of Work describes the implementation services that the Utiliuse team will be responsible to deliver
  - 1.1. Designate a primary point of contact (the “Project Manager”) throughout the project deployment who will coordinate responsibilities and tasks between the Client, Utiliuse’s project team, Harris implementation team and the Sensus’ project team.
  - 1.2. Coordinate delivery of materials and supplies detailed in Exhibit A with suppliers.
  - 1.3. Installation of the AMI Network sites as described in the Sensus Propagation study in Exhibit E and to be finalized pending final network design activities:
    - 1.3.1. Brookhaven
    - 1.3.2. Boyd
    - 1.3.3. Cascade
    - 1.3.4. HPP Tower
    - 1.3.5. Lindsey Monopole
    - 1.3.6. Robinson Tower
  - 1.4. Installation and configuration of the following AMI Software:
    - 1.4.1. Sensus FlexNet Regional Network Interface (RNI)
    - 1.4.2. Harris Smartworks Meter Data Management System (MDMS)
    - 1.4.3. Advanced Customer Engagement Portal (CEP)
  - 1.5. Integration of the AMI Software as outlined in Exhibit F and to be finalized pending final design workshops:
    - 1.5.1. California Meter Exchange Protocol (CMEP ) Integration (RNI to MDMS)
    - 1.5.2. MDMS Daily Synchronization (Client’s billing system to MDMS)
    - 1.5.3. Billing Integration (MDMS to Client’s billing system)
    - 1.5.4. Customer Portal Synchronization (Client’s billing system to CEP)
    - 1.5.5. Customer Portal Hourly Consumption (MDMS to CEP)
  - 1.6. Train and educate Client personnel and City staff on system use and troubleshooting; meter installation and programing; and smart point installation and activation. Training to be conducted both in remote and onsite formats.
  - 1.7. To facilitate the field deployment, Utiliuse will setup and configure NovusCenter Workorder Management System (WOMS) and integrate with Client utility billing software to facilitate data captured during Utiliuse

field work. The integration between Utiliuse WOMS and Client's utility billing system is commonly referred to as the Meter Swap Integration, which is outlined in Exhibit F.

- 1.8. Field deployment services for all 40,973 locations to (1) exchange meters and installs smartpoints, (2) retrofits registers (for large meters) and install smartpoints or (3) only install smartpoints where the Client has already installed a Sensus AMI meter:
  - 1.8.1. Print and mail of postcards to inform Client's customers of the deployment
  - 1.8.2. Preparing existing meter box lid to accept smart points or replacing meter box lids
  - 1.8.3. Removing existing Client's water meter and installation of the Sensus meter along with installation and activation of the Sensus smart point
  - 1.8.4. Collecting data and pictures related to the meter exchange and sending the collected data through the meter swap integration
  - 1.8.5. Related additional field services needed to facilitate the water meter exchanges as Exhibit A allows.

2. PROJECT PHASING. This SOW will be completed in accordance to the following project phases outlined. Acceptance of each prior phase is a pre-requisite for entry into another phase unless directed by the Client. Acceptance criteria are detailed in Exhibit H.

2.1. Planning:

- This phase is used to provide definition and discovery to Utiliuse and any subcontractors to work with Client and any other contractors or subcontractors whose work is a dependency for the completion of the project.
- Project plans will be documented, and deliverables and requirements will be further defined, as necessary.

2.2. Design/Build/Test (DBT) The intent of this phase is to prove out basic network connectivity and system functionality, providing a meter read to the HEADEND software that will generate data in a test environment to be used to verify meter read accuracy, simulate alerts, verify systems' configurations, and supply data for training Client staff.

2.3. DBT will begin with the installation and testing of equipment using a small number (up to three of each meter configuration identified in the Planning phase) of test locations. Using this small sample size, the integration of meter data from the HEADEND to the MDMS will take place. To accomplish these tasks, Utiliuse will install, with oversight and agreement by Client personnel, the necessary AMI infrastructure to capture endpoint readings. Utiliuse will assist in issue resolution as Client executes test cases and system acceptance testing via simulated meter event scenarios on controlled environment. Utiliuse will also assist in updating meter and system configurations, as required for issue resolution.

2.4. After the initial proof of concept is proven out, the remaining balance of infrastructure to test the AMI network (if any) at a larger scale will be deployed. As the network scales up, the intent becomes to provide billing reads and data in accordance to more diverse, actual field conditions through a limited Initial Deployment Area (IDA). All systems functions and integrations (as detailed in this SOW and Exhibit C) should be implemented and accepted prior to entry to Full Deployment (unless otherwise deferred by Client).

2.5. Utiliuse will install meters at customer premises by in accordance to the project schedule outlined in Exhibit G, and the population is expected not to exceed more than 1% of the total meter population overall. These meters are expected to be geographically dispersed and incorporate all configurations but will be designed in conjunction between Client and Utiliuse.

2.6. Full Deployment

- Full deployment will build out the system to provide all remaining meters in the Client service territory with communication through the AMI network.
- Upon completion of DBT and IDA, Client intends to proceed with installation of remaining hardware components. Utiliuse will install all communications assets, with required communications configuration for backhaul (if any, in the case that all these assets were installed in DBT and IDA). Utiliuse will also install/retrofit 100% of meters and ENDPOINTS from the meter listing provided during project planning, except in instances of Return To Utility (RTU).

3. DESCRIPTION OF IMPLEMENTATION SERVICES. Utiliuse will be responsible for the following implementation services.

3.1. Project Management & Oversight

Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.1.1	Program Kickoff	Facilitate initial meeting to introduce the project team and inform project stakeholders about the technology, scope and timeline	Program kickoff meeting and presentation	Project Manager
3.1.2	Initial Program Schedule	After this Agreement is executed, collaborate with project stakeholders to update the Proposed Project Schedule. Note: Exhibit G contains the initial Proposed Project Schedule.	Updated project schedule	Project Manager
3.1.3	Project Team Roster	Collaborate with project stakeholders to create project team roster with contact information	Matrix listing key project team resources and stakeholders	Project Manager
3.1.4	Communication Plan	Identify key stakeholders and maintain project team roster	Matrix listing key recurring meetings/reports, frequency, content and stakeholders	Project Manager
3.1.5	Project Team Site	Setup and maintain project team site (either Client or Utiliuse may host) to serve as document repository for the project	Microsoft Project Team site	Project Manager
3.1.6	Program Oversight and escalation	Provide project oversight and point of escalation ensuring work activities are complete and assist and review project deliverables throughout the project.	Project deliverables described in this Agreement	Project Manager
3.1.7	Scope Management	Point of contact for Utiliuse implementation team. Manage the project team, schedule, and budget to deliver the services and solutions described within	Project work products (as per this Agreement) Change Control documents	Project Manager
3.1.8	Schedule Management	Establish, maintain, and communicate project schedule	Updated Project schedule	Project Manager
3.1.9	Budget Management	Budget tracking spreadsheet tracking actual spend to date, projected monthly invoicing, and remaining budget by line items as per this agreement	Budget tracking spreadsheet	Project Manager
3.1.10	Program Status Reports	Provide progress updates to the project team and key stakeholders	Regular, recurring progress reports (inclusive of meetings)	Project Manager
3.1.11	Issue & Risk Mitigation	Maintain risk/issue register log. Collaborate with key stakeholders to resolve issues and mitigate risks. The purpose is to resolve issues and risks while minimizing impacts to schedule and budget.	Issue and risk register	Project Manager
3.1.12	Close-Out Checklist	After completion of the project deliverables, collaborate with Client's key stakeholders to develop the Project Close-Out Checklist. Oversee the completion of the project closeout tasks.	Project Close Out Checklist	Project Manager
3.1.13	Final Budget Report	Budget tracking spreadsheet tracking actual spend to date and remaining budget by line items as per this agreement	Issue final invoice with final budget tracking report.	Project Manager

3.2. AMI Network Setup

Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.2.1	AMI Network Installation – Introductions and Planning	Facilitate initial meeting to introduce the Utiliuse’s key personnel working on the AMI Network installation to the Client’s key project team members. Typically, the Client will identify key project team members (Facilities and/or IT Network Ops) that will participate in the AMI Network deployment.	AMI Network Kickoff	Technical Consultant
3.2.2	AMI Network Site Visits	Make site visits with Client’s key network personnel to discuss details regarding installation at each site. Locations in the propagation study identified in Exhibit E will be validated for viability; if any location proves to be non-viable (inaccessible, lacking approvals, inadequate conditions, etc.), the propagation study will be revisited.	Final AMI Network Propagation Study  Document listing each site and noting critical installation details (site owner/access, antenna heights, mounting, base station location, etc.) for each site.	Technical Consultant
3.2.3	Network Material Acquisition	Identify materials needed to install base station and antenna as required per the AMI Network Propagation Study	AMI Network Materials	Technical Consultant
3.2.4	Schedule Installations	Based upon delivery of network installation materials and other contributing factors, schedule installation dates for each site. Approvals and electrical permits will be obtained, as necessary, by Utiliuse with coordination and support from Client.	Updates to the Project Schedule with specific installation dates	Technical Consultant
3.2.5	Site Installs	At each site, install and configure the base station and related network equipment in accordance with Final AMI Network Propagation Study and AMI Network Install Plan	Installed base station	Network Installation Crew
3.2.6	Base station/ Backhaul Configuration	At each site, configure the base station and backhaul communications. Setup remote access to administer and troubleshoot base stations and backhaul.	Configured base station and backhaul communications	Technical Consultant
3.2.7	Site Commissioning	Within the FlexNet RNI, setup each base station. Confirm communication between the base station and FlexNet RNI.	Production (live) base station	Technical Consultant
3.2.8	Site Certification	For each installed base station, certify the installation. Sensus will confirm the signal strength from the antenna to the base station meets requirements. Utiliuse will remediate any issues identified by the Sensus RF Engineer.	Certified base station	Sensus RF Engineer
3.2.9	Initial Load Validation	For each certified base station, Utiliuse will confirm endpoint communications with at least one test meter.	Production (live) base station	Technical Consultant
3.2.10	Operational Readiness Checklist	In parallel to the Acceptance Test, the Network Specialist will collaborate with Client’s key stakeholders to identify post go-live operational tasks and procedures. Examples of post-go live procedure would be Utiliuse support site access procedures, health checks, routine maintenance, etc.	Operational Readiness Checklist	Technical Consultant

Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.2.11	Support Turnover	After base station certifications are complete, Utiliuse will begin supporting the base station as a production system.	Base station Support	Technical Consultant

### 3.3. AMI Software Installation and Integration

Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.3.1	Integration Architecture Overview	Collaborate with Client's key stakeholders to identify Client's existing systems and integrations to the AMI Software. A high-level overview of integrations in scope is given in Exhibit F. If new integrations points are identified, the Technical Consultant will work with the Project Manager to address scope changes.	Document will provide overview of how the AMI Software will interact with Client's existing software and identify integrations points included in the project's scope.	Technical Consultant
3.3.2	Meter Swap Integration	Design, build and test the meter swap integration identified in Exhibit F, which consists of the following: <ul style="list-style-type: none"> <li>- Meter swap request file (extract from Client's CIS/Billing System) listing locations that will be exchanged as well as supporting details.</li> <li>- Meter swap response file (extract from WOMS used to effectuate meter exchanges in Client's CIS/billing system)</li> </ul>	Meter swap integration between Client's CIS and WOMS	Technical Consultant
3.3.3	AMI System Integration	Design, build and test the AMI System integration identified in Exhibit F, which consists of the following: <ul style="list-style-type: none"> <li>- CMEP</li> <li>- MDMS Synch</li> <li>- Billing Integration</li> <li>- CEP Integration</li> </ul>	CMEP Integration	Sensus Professional Services/Harris Implementation Team
3.3.4.	System Integration Test Planning	In parallel to the integration of the AMI Software, will work with Client's key personnel to define the System Integration Test plan(s).	System Integration Test plans usually consisting of the following content: <ul style="list-style-type: none"> <li>- Overview</li> <li>- Environments</li> <li>- Test Cases w/ Expected Results</li> </ul>	Technical Consultant
3.3.5	Training – User	Coordinate and deliver training to Client key personnel who will be using the AMI Software in their daily jobs. <ul style="list-style-type: none"> <li>- NovusCenter WOMS</li> <li>- Sensus RNI (FlexNet)</li> <li>- Harris MDMS (SmartWorks)</li> <li>- Advanced Customer Engagement Portal</li> </ul> Typically, this would be the Client's staff in Billing, Customer Care and Meter Services. The Client will be responsible for identifying the personnel who attend this training based on agendas to be delivered in advance of training.	User guides, training materials and training events	Technical Consultant
3.3.6	Support Client's Acceptance Test	Utiliuse will provide a set of initial acceptance test cases for the Client to consider. The Client can modify those test cases and add new test cases to further develop and define the Acceptance Test. The Client's personnel will be responsible for executing the Acceptance Test. During the	Initial Acceptance Test Cases Acceptance Test Tracking (with pass/fail).	Technical Consultant

Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
		Client's Acceptance Test, Utiliuse will provide support. Utiliuse will facilitate resolution of any test cases that fail.		
3.3.7	Support Turnover	Once the Client begins using the AMI Software for operational processes (i.e. Billing), Utiliuse will facilitate support turnovers with the appropriate support teams and operate the AMI Software and other systems as production environments.	Utiliuse Support Turnover and Procedures	Technical Consultant

3.4. Deployment

Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.4.1	Mass Deployment – Introductions and Planning	Facilitate initial meeting to introduce the Utiliuse's key personnel working on the mass deployment to the Client's key project team members. Typically, the Client will identify key project team members such as Meter/Field Services, Billing and Customer Care.	Mass deployment (meter exchanges) planning workshop	Deployment Manager
3.4.2	Meter Profiles	Collaborate with Client's key stakeholders to define meter profiles which will be used to procure meters from Sensus.	Meter Profiles for the Client.	Technical Consultant
3.4.3	Endpoint Analysis	Review an initial (meter swap request) data file from Client. Analyze the data and collaborate with the Client's key stakeholders regarding the following: - Familiarizing Utiliuse staff with Client's billing cycles and meter reading routes - Familiarizing Utiliuse staff with Client's existing meters (age, meter sizes, types, etc.) - Identifying missing or unavailable data - Identifying data anomalies	Meeting with Client's staff	Project Manager
3.4.4	Procurement/ Shipment Plan	Based on the deployment schedule and considering deployment rates and space, formulate the procurement plan for meters, radios, and related installation materials. To mitigate supply chain constraints, the Project Manager will work with Sensus and other suppliers to formulate the shipping schedule early on in the project. Utiliuse will provide an inventory forecast with monthly quantities of equipment, aligned to project invoicing schedule under Ref 2.1.9.	Procurement plan for mass deployment schedule  Inventory Forecast	Project Manager and (UTS)
3.4.5	Deployment Schedule	Collaborate with Client's key stakeholders to formulate the deployment schedule. Typically, deployment schedule calls for meter exchanges to be completed by bill cycle/route in a contiguous pattern.	Mass deployment schedule	Deployment Manager
3.4.6	Field Logic Profile	Define and manage the FieldLogic Profiles that will be used to program smart points. The Integration Specialist will be responsible for managing and publishing updates to FieldLogic Profiles.	Field Logic profile(s)	Technical Consultant
3.4.7	Handheld Setup/Training	Ensure field staff are utilizing the most current version of WOMS and Field Logic profiles. Client staff will be provided with training on the use of handhelds, as well as accessing relevant reports in the WOMS.	Handhelds setup for field staff. Related field staff training for programming registers and smart points.	Technical Consultant

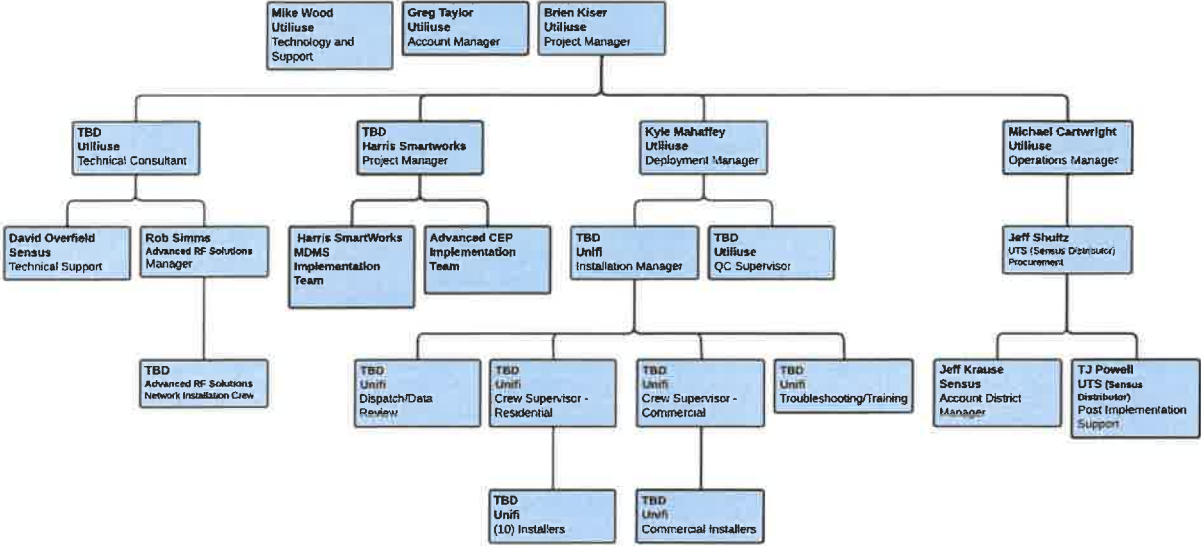
Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.4.8	Installation Procedures	Collaborate with Client's key personnel to review field procedures that will be followed by Installation Subcontractor(s) during the deployment phase. The Agreement includes standard field procedures in Exhibit D.	Installation Procedures	Deployment Manager
3.4.9	Installation Exception Procedures	Collaborate with Client's key personnel to document procedures for handling exceptions that will be encountered during the deployment phase. A common example of an exception is a pre-existing issue (i.e. – broken curb stop) that prevents the Installation Subcontractor from performing the field work.	Updated Installation Procedures	Deployment Manager
3.4.10	Customer Outreach	Prior to the installation, mail postcards to Client's customers informing them about the upcoming deployment/meter exchange. At time of installation, disseminate door hanger.	Postcards delivered through US Mail  Door hangers to be installed in field	Deployment Manager
3.4.11	Deployment Management	Throughout the Deploy phase, the Deployment Manager will be responsible for managing the Installation Subcontractor(s), execution of the Deployment Schedule and Installation Procedures.	Execution of the Deployment Schedule in accordance with the Installation Procedures (Exhibit D)	Deployment Manager
3.4.12	Field Supervision & Dispatch	Throughout the Deploy phase, the Installation Subcontractor will have a Field Manager and crew leads overseeing the day-to-day field operations. The main purpose of the field supervision is to dispatch work orders in accordance with the Deployment Schedule and ensure field work is performed in accordance with the Installation Procedures.	Work Orders will be dispatched and worked in accordance with the Deployment Schedule and Installation Procedures (Exhibit D)	Utiliuse's contracted meter installation manager
3.4.13	Meter Exchanges	In accordance with the Installation Procedures, the Utiliuse installation team will exchange the Client's existing meter to the AMI meter. The field work will be effected through the WOMS and meter exchanges will be effected through the Meter Swap Integration.	Installed water meters and smart points. Completed work orders for meter exchanges and related meter swap transactions.	Field Crews
3.4.14	Deployment Progress Reports	Throughout the Deploy phase, the Deployment Manager will track and communicate progress. The deployment reports typically consist of # completed, % complete, remaining schedule for that time period.	Deployment Progress Report(s)	Deployment Manager
3.4.15	Deployment Schedule (updates)	Based on the progress of the deployment, the Deployment Manager will routinely update and publish the Deployment Schedule communicating any adjustments needed for the remaining schedule.	Updated Deployment Schedule	Deployment Manager
3.4.16	RTU Report	Throughout the Deploy phase, the Deployment Manager will routinely provide reports of locations where the field work could not be fulfilled due to a pre-existing issue. The Return to Utility (RTU) reasons will be defined in the Installation Procedures.	RTU Report(s)	QC Supervisor
	New Installer Training	All new hire installers shall undergo training to ensure adherence to the proper installation process before commencing any installation work. Upon completion of the training, each new hire installer shall be paired with a senior resource to provide oversight and quality checks of the installation work. The purpose of the senior resource oversight is to ensure that all installations meet the required quality standards and are performed in accordance with the installation process.	Trained Installer	QC Supervisor



Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.4.17	Field Quality Control Reports	Throughout the deployment, the QC Manager will perform field quality checks in accordance with the Installation Procedures described in Exhibit D. Utiliuse will randomly select 5% of each installer's work orders for field inspection and quality control. The field quality checks will be a separate work order recorded in the WOMS.	Quality Control Report(s)	QC Supervisor
3.4.18	Record Reconciliation	Data Quality will be checked on all completed work orders. After passing data quality check, Utiliuse will process work orders to support a minimum of one file delivery daily encompassing records completed to support meter swap and inventory reconciliation with the CIS as outlined in Exhibit F.	Daily Work Orders	Deployment Manager
3.4.19	Call Center	Provide call center support to address customer questions and issues related to the Utiliuse field work. As needed, create troubleshoot work orders to address post installation issues.  Call center will be responsible for providing customer service, answering frequently asked questions and following scripts to be developed between Utiliuse and Client, scheduling appointments, and handling customer claims.  A toll-free number shall be provided on Customer Outreach materials under Reference 2.4.11 and be staffed between the hours of 8am to 5pm. English and Spanish speaking customers will be supported.	Resolved customer questions and issues	Deployment Manager
3.4.20	Troubleshooting	Throughout the deployment, the QC Manager will create troubleshooting work order for the Installation Subcontractor(s) to address any installation related issues. The troubleshooting workorders will be used track/remediate the following: - Issues identified through the Quality Control process - Issues reported by the Client's customers - Smart point communication issues - does not have a successful initialization and communication to the RNI.	Completed Troubleshooting WO's	Utiliuse's contracted meter installation manager & QC Supervisor
3.4.21	Inventory Control	Throughout the deployment, Utiliuse will track the inventory assets (meter and radios) procured through this project. The inventory will be checked out to the Installation Subcontractor and Installation Subcontractor will be responsible for capturing installed asset information.	Inventory Report(s)	QC Supervisor
3.4.22	Cycle/Route Acceptance	Based on the progress of the deployment, the Deployment Manager will track the completion of each bill cycle or route. When the route is fully completed (all locations are either exchanged or RTU'ed the Cycle/Route will be deemed as completed when the following criteria has been met: - all locations are exchanged or RTU'ed - all QC remediation is complete - all troubleshooting issues are complete - all meter exchanges transactions have been sent to the Client - all activated smart points have had a successful communication over the AMI Network	Completed deployment for a bill cycle	QC Supervisor

Ref #	Activity	Description	Work Deliverable	Utiliuse Primary Role
3.4.23	Deployment Close-Out Checklist	After completion of the deployment, collaborate with Client's key stakeholders to complete the Deployment Close-Out Checklist. Typical close out activities include completing any remaining field work, transferring remaining inventory/materials to the Client, shutting down warehouse, etc.	Project Close Out Checklist and completion of related tasks	Deployment Manager
3.4.24	Final Deployment Report	Based on the progress of the deployment, the Deployment Manager will routinely update and publish the Deployment Schedule communicating any adjustments needed for the remaining schedule. At the completion of deployment, one final report will be delivered.	Final deployment report	Deployment Manager
3.4.25	Final Inventory Report	The final inventory report will list all meters and smart points procured through the project along with the final disposition: <ul style="list-style-type: none"> <li>- Installed (at address)</li> <li>- Transferred to Client</li> <li>- Returned to Manufacturer (RMA)</li> <li>- Damaged/Lost (Credit to Client)</li> </ul>	Final inventory report	QC Supervisor
3.4.26	Decommission WOMS	After completion of the deployment, the deployment manager will deliver the final reports (final deployment and final inventory reports), The WOMS will be placed into a read-only mode and remain available for a period of 6 months.	Read only access to WOMS for 6 months.	Technical Consultant
3.6.27	Salvage Old Meters	Utiliuse will be responsible for salvaging the old meters. Utiliuse will credit Client 60% of the gross receipts from salvage where the total scrap value is calculated by weight of dirty brass market price. Meters will be salvaged as a whole, not broken down to clean brass., not broken down to clean brass.	Gross Receipts	Deployment Manager

4. UTILIUSE IMPLEMENTATION TEAM. To accomplish the work activities and deliverables described herein, Utiliuse expects to deploy a project team inclusive of partners and subcontractors involved with the AMI implementation. The project team will resemble the illustration below with project personnel engaged at the appropriate points in the project schedule.



5. CLIENT RESPONSIBILITIES. The following activities will be performed by the Client and are specifically listed in this Agreement as they are critical to Utiliuse's ability to fulfill this Statement of Work. This section is not intended to define all of the Client's involvement with the project.

5.1. Project Oversight:

- 5.1.1. Appoint a primary point of contact to coordinate with Utiliuse throughout the project deployment described herein.
- 5.1.2. Designate key personnel and subject matters experts to participate throughout the project

5.2. AMI Network:

- 5.2.1. Provide access to the sites listed in Exhibit E - Sensus Network Propagation Study to allow Utiliuse the ability to install the AMI network equipment
- 5.2.2. Unless otherwise stated in Section 3 of Exhibit B - Statement of Work, permitting, surveys and any related engineering services that may be required or requested prior to installation of AMI network equipment.
- 5.2.3. Providing the electrical service for up to 50 feet at each Base station site owned by Client:
  - 5.2.3.1. 120V single phase service with 20-amp breaker
  - 5.2.3.2. 3-wire flex conduit pigtail from the breaker to the Base station
- 5.2.4. Cellular data plan and static IPs for the backhaul device

5.3. AMI Software Setup and Integration:

- 5.3.1. Provide key personnel and subject matter experts to participate in the integration. Client personnel should be able to describe current business processes and requirements.
- 5.3.2. Engage and contract with Client's utility billing software provider to ensure all relevant contracts, fees, tasks, and responsibilities to integrate the Client's billing system and AMI systems are executed timely. Client shall provide Utiliuse with vendor's key contact(s) who will be responsible working on the integration activities. At a minimum, the vendor should be engaged to participate in the design, build, test and deployment for the following integrations:
  - Meter Swap Integration (Utiliuse WOMS and Client Billing Software)
  - MDMS Daily Synch (Client Billing System to MDMS)
  - Billing Integration (MDMS to Client Billing System)
  - Customer Portal (Client Billing System to CEP)
- 5.3.3. Identify key personnel and make reasonable accommodations to have that personnel attend and participate in AMI Software training sessions
- 5.3.4. Conduct System Acceptance Testing for formal acceptance of the AMI software and related integrations within twenty (20) business days

5.4. Deployment:

- 5.4.1. Provide key personnel and subject matter experts to participate in reviewing and refining field procedures for the deployment
- 5.4.2. Identify key personnel and make reasonable accommodations to have that personnel attend and participate in AMI meter installation and smart point activation training sessions.

- 5.4.3. Provide access to secure location at 3440 Jenkins, Norman, Oklahoma, or similar location, that is suitable to serve as the staging area for the Utiliuse deployment team. The location will house the storage containers, trash receptacles and salvage bins described in Exhibit A and will need to be accessible to freight delivery trucks.
- 5.4.4. Identifying and documenting impacts to Client's standard operating procedures for meter services
- 5.4.5. Participating in the daily operational tasks for the deployment which typically includes the following:
  - Supporting Utiliuse field personnel in mitigating RTU's. For example, assisting with locations that cannot be easily located
  - Handling customer inquiries not directly related to the Utiliuse field work
  - Reasonably observe the Utiliuse field work and reporting any quality assurance issues
  - Timely confirmation (or acceptance) of bill cycles/routes that have been completed by Utiliuse
- 5.4.6. Client is responsible for providing any necessary traffic control equipment and personnel beyond the procedures outlined in Exhibit D (including but not limited to planning, engineering, permitting, implementation, labor, Traffic Control device setup and removal, etc.).

## 6. ASSUMPTIONS

- 6.1. Network infrastructure is limited to the planned AMI infrastructure proposed as of contract execution. The number of Base stations planned is detailed in Exhibit E. Any expansion of infrastructure and/or Base stations to cover areas beyond the service territory considered at the time of this Agreement are not included in the scope of this SOW and will be quoted accordingly at the then current market value at time of request, may be implemented upon agreement of the parties and subject to receipt of necessary board or governing body approvals.
- 6.2. Any request for additional systems integrations not included in the scope of this SOW will be quoted accordingly at the then current market value at time of request. Following receipt of such quote, any such requests may be implemented subject to agreement of the parties and subject to receipt of necessary board or governing body approvals.
- 6.3. Client will be responsible for any associated fees, including but not limited to integration fees, training, licensing, hosting, ongoing maintenance and support fees, or any other fees imposed by the Client's utility billing software provider.
- 6.4. Client will be responsible for transactional costs (SMS text, outbound messaging, etc.) related to the operation of the Advanced Customer Engagement Portal.
- 6.5. Client will be responsible for costs related to provide for cellular data service for the backhaul at each of the AMI network sites.
- 6.6. Client will be responsible for costs related to providing ongoing electric service to power each of the AMI network base stations.
- 6.7. In general, most of the activities related to the design, build, test and deployment of the AMI software will be fulfilled with the Sensus team working remotely. Sensus may recommend, or the Client may expressly request certain work activities (i.e. – workshops or training) to be conducted onsite at Client's location. If Sensus personnel travel to the Client's location for this project, the Client will be responsible for reimbursement of reasonable travel expenses. Agreement to such costs may require further agreement of the parties and/or be subject to further board or governing body approvals. Alternatively, the Client, at its sole discretion, may determine to avoid incurring travel related expenses and request Sensus and Harris perform all work activities remotely.

- 6.8. Any materials (e.g. pipe, fittings, connections, etc.) not priced within the project pricing hereto Exhibit A will be quoted to the Client at cost plus fifteen percent (15%). Following receipt of such quote, any such pricing will be implemented subject to agreement of the parties and subject to receipt of necessary board or governing body approvals.
- 6.9. Third-party services (e.g. licensed plumber service work) or special job hours will be invoiced to the Client at cost plus fifteen percent (15%).
- 6.10. Client is responsible for reimbursement of Utiliuse's costs for additional licensing, registrant or permitting costs related to the field deployment that are not specifically included in Exhibit A. Following receipt of information on such costs, approval may require further agreement of the parties and be subject to receipt of necessary board or governing body approvals.
- 6.11. At the completion of a Route and/or Cycle acceptance, the Route and/or Cycle will be considered production/operational and fully maintained by the Client.