

## OUR HISTORY

# ImageNet Consulting was founded as Southwest Typewriter Company in 1956.

As times and technology changed, so did our name.

Southwest Typewriter Company began a legacy of providing superior solutions, products, and service. Over the years, we've seen constant innovations in office equipment and communication technology and as the copy machine revolution began in the 1970s, we supplied our clients with the products that met their budgets and provided the best solution. Through the generations we continue to utilize the platforms of leading technology companies to maximize efficiencies and lower costs for our clients.

See more of our story at [ImageNet.com/History](https://www.imagenet.com/history)

## PROJECT PROPOSAL FOR:

City of Norman

PROJECT: P-1966 Young Family Athletics Center AV

PREPARED ON\*: April 7, 2023

201 W Gray Street

Norman, OK 73069



\*Pricing is subject to change at any time, and this proposal's pricing is valid for thirty (30) calendar days from proposal creation.

Should the proposal be signed after this thirty (30) day period, ImageNet Consulting reserves the right to update any pricing based on current market rates.

## AQUATICS 16'5" WIDE X 7' HIGH LED WALL

### SCOPE

**ImageNet Provides**

- DVS 5.9mm High Output direct-view LED wall in 16'5" Wide by 7' High Mirroring Digit Scoreboard in layout.
- Shipment, Delivery, Project Management, Project Coordination, Installation, and Commissioning of LED wall.
- Wallboard End User Training, Online Portal Implementation, and initial content templates for LED wall.
- Full video wall drawings and CAD files for appropriate structural attachment design/detail.
- 10-Year Parts and 5-Year On-Site Labor Warranty included with this video wall installation.

**City of Norman Provides**

- Structural steel for LED wall mounting (total weight is 2800 pounds and should be angle iron across existing vertical structural beams)
  - Electrical circuits for LED wall power needs (3-4x 20A, 120V, or 2-3x 20A 240V circuits)
  - (2) Scissor lifts to remain on construction site for completion of the work, as well as any floor protection needed.
  - Cable path/rack space to the room below the proposed LED wall location for cable path
  - Should a net be desired, City of Norman to provide netting material and fastening points to cover the LED wall.
- \*This LED wall is to be installed once the site is considered in a dust-free state for one full week to complete the work. It is preferred to install before the gymnasium floor, but can be serviced/adjusted toward the end of the construction timeline with a smaller, single man push-around lift once the wall is hung to maintain flooring integrity. If LED wall is installed before dust-free trades come in, i.e. flooring subcontractors, ImageNet will ask the General Contractor to provide plastic covering and painter's tape to seal off the surface of the LED wall before dust ensues on the project site as it continues toward site completion.*

### AQUATICS CENTER LED WALL

IMAGE	QTY	DESCRIPTION
	1	DVS ViuSite-5X-HO Custom LED Wall 10 Wide by 2 High (20) 19x39" (500x1000mm) 5.9mm High-Brightness LED Video Panels with 3-in-1 SMD1921 LEDs. Brightness: 3,500≥ NITS, Viewing Angle: 140° H   140° V, Grayscale: 16-bit +/-, NovaStar AT32 Receiving Cards, Refresh Rate: 3,840≥ Hz, and Operating Life to half brightness of 100,000 hours. Listings: cETLus, CE, EMC, FCC, RoHS.
	1	ImageNet Video Wall Installation & Commissioning Shipment, Delivery, Project Management, Project Coordination, Installation, and Commissioning of LED wall.
	1	ImageNet Misc Display Charges Home Run Cabling, Extenders, Splitters, Rigging Hardware, Etc.
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wallboard Seneca ELM-Ai2-P Windows 10 Media Player for Advanced Touchscreens, Video Walls

**AQUATICS 16'5" WIDE X 7' HIGH LED WALL TOTAL**

**\$61,878.85**

## AQUATIC CENTER AUDIO

## GYMNASIUM LED WALL

IMAGE	QTY	DESCRIPTION
	1	QSC CORE 110f Unified Core with 24 local audio I/O channels, 128x128 total network I/O channels with 8x8 Software-based Dante license included, dual LAN ports, POTS and VoIP telephony, 16x16 GPIO, 16 next-generation AEC processors, 1RU.
	1	QSC SLQSE-110-P Q-SYS Core 110 Scripting Engine Software License, Perpetual.
	1	QSC SLDAN-32-P Q-SYS Software-based Dante 32x32 Channel License, Perpetual.
	1	QSC SLQUD-110-P Q-SYS Core 110 UCI Deployment Software License, Perpetual.
	1	Middle Atlantic D3 3SP ANODIZED DRAWER
	2	Middle Atlantic D2 2SP ANODIZED DRAWER
	1	Middle Atlantic SS SLIDING SHELF
	1	Netgear GSM4230PX-100NAS AV LINEM4250-26G4XF-POE+24X1G POE+ 480
	1	Furman PL-PRO-DMC-20A POWER CONDITIONER W/ VLT METER

## AUDIO

IMAGE	QTY	DESCRIPTION
	2	Middle Atlantic LACE-44-OP 77"H,3-1/4"W SLOT LACER
	1	Middle Atlantic VRK-44-31H 44SP/31D VIDEORACK HORIZ
	10	Middle Atlantic EB1 Blank Panel, 1 RU, Steel Flanged
	2	Middle Atlantic EB2 2SP FLANGED ECONO BLANK

IMAGE	QTY	DESCRIPTION
	1	AMX MSA-RMK-10 Rack Mount Kit for 10" Touch Panels
	12	Harman AWC82 All-Weather Co-ax, 8" 2-way, Light Gray
	5	AtlasIED MS-10CE Mic Stand with Round Base
	5	AtlasIED PB11XE Adjustable Mini Boom Ebony 2 lb Counterweight
	1	AtlasIED ATL-SMS2B Atlas SMS2B Stackable Desk Mic Stand - Ebony
	1	QSC BT1 Single gang US Bluetooth Wall Plate interface (includes white and black faceplates, Axiom bus compatible).
	1	QSC AXPIO 2 Channel Axiom Bus Analog Input and Output expander (for use with Axiom wall plates).
	4	Radio Design Labs RDL-DS-CIJ3D Radio Design Labs DS-CIJ3D Consumer Input Jacks - Stereo - Stainless Steel
	2	QSC CX-Q 4K8 8-Channel 500W/CH Q-SYS Network Amplifier, Lo-Z, 70V, 100V direct drive, FlexAmp™, with Mic/line Inputs, 100-240V.
	10	Listen Technologies LWR-1020-A1 Listen EVERYWHERE WiFi Audio Receiver 1020
	10	Listen Technologies LA-164 Ear Speaker
	10	Listen Technologies LA-438 Advanced Neck Loop (Adult)
	4	Listen Technologies LA-304 Assistive Listening Notification Signage Kit
	1	Apple MYJ32LLA 10.9 in iPad Air 256gb SpcGr
	1	QSC TSC-101-G3 Q-SYS 10.1" PoE Touch Screen Controller for In-Wall Mounting. Color - Black only
	1	Middle Atlantic MAP-UPS-S1500R Middle Atlantic UPS-S1500R Select Series UPS Backup Power - 2RU 1500VA
	1	Shure ULXD4Q=H50 Quad Digital Wireless Receiver with internal power supply, 1/2 Wave Antenna and Rack Mounting Hardware

IMAGE	QTY	DESCRIPTION
	1	Shure ULXD1=-H50 Digital Wireless Bodypack Transmitter with Miniature 4-Pin Connector
	1	Shure MX150B/C-TQG "Cardioid 5mm Subminiature Lavalier Microphone, TQG for Shure Bodypacks, Black"
	3	Shure ULXD2/SM58=-H50 Handheld Transmitter with SM58® Microphone
	8	Shure SB900B RECHARGEABLE BATTERY
	1	Shure SBRC-US Rack Battery Charger. Compatible with Shure rechargeable batteries AXT910, AXT920 and SB900A.
	4	Shure SBC-AX AXIENT® Charging Module for SB900A Batteries
	2	Shure UA8100 100' UHF Remote Antenna Extension Cable, BNC-BNC, RG213/U Type
	2	Shure UA834WB In-line antenna amplifier for remote mounting. (470-902 MHz)
	1	ImageNet Misc Display Charges Custom IO Panels, Patch Panels. Cables, Raceway, Extenders, Splitters, Hardware, Etc.
	1	ImageNet Programming End-user Control Interface Creation, Training, and Verification for AV System
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

---

**AQUATIC CENTER AUDIO TOTAL**

**\$138,106.75**

GYMNASIUM 48' WIDE X 14' HIGH LED WALL

SCOPE

**ImageNet Provides**

- DVS 5.9mm High Output direct-view LED wall in 13.1' tall by 47.6' wide size centered in between Courts 6/7 as rendered.
- Shipment, Delivery, Project Management, Project Coordination, Installation, and Commissioning of LED wall.
- Wallboard End User Training, Online Portal Implementation, and initial content templates for LED wall.
- Full video wall drawings and CAD files for appropriate structural attachment design/detail.
- 10-Year Parts and 5-Year On-Site Labor Warranty included with this video wall installation.

**City of Norman Provides**

- Structural steel for LED wall mounting (total weight is 2800 pounds and should be angle iron across existing vertical structural beams)
  - Electrical circuits for LED wall power needs (18-20x 20A, 120V, or 9-10x 20A 240V circuits)
  - (2) Scissor lifts to remain on construction site for completion of the work, as well as any floor protection needed.
  - Cable path/rack space to the room below the proposed LED wall location for cable path
  - Should a net be desired, City of Norman to provide netting material and fastening points to cover the LED wall.
- \*This LED wall is to be installed once the site is considered in a dust-free state for one full week to complete the work. It is preferred to install before the gymnasium floor, but can be serviced/adjusted toward the end of the construction timeline with a smaller, single man push-around lift once the wall is hung to maintain flooring integrity. If LED wall is installed before dust-free trades come in, i.e. flooring subcontractors, ImageNet will ask the General Contractor to provide plastic covering and painter's tape to seal off the surface of the LED wall before dust ensues on the project site as it continues toward site completion.*

GYMNASIUM LED WALL

IMAGE	QTY	DESCRIPTION
	1	DVS ViuSite-5X-HO Custom LED Wall 4 High by 29 Wide (116) 19x39" (500x1000mm) 5.9mm High-Brightness LED Video Panels with 3-in-1 SMD1921 LEDs. Brightness: 3,500≥ NITS, Viewing Angle: 140° H   140° V, Grayscale: 16-bit +/-, NovaStar AT32 Receiving Cards, Refresh Rate: 3,840≥ Hz, and Operating Life to half brightness of 100,000 hours. Listings: cETLus, CE, EMC, FCC, RoHS. Physical size is 13.2' High by 47.6' Wide by less than 2" deep at 2,800lbs. 5-year initial parts warranty and 5-7% spare modules for in-use servicing of the wall once in place.
	1	ImageNet Video Wall Installation & Commissioning Shipment, Delivery, Project Management, Project Coordination, Installation, and Commissioning of LED wall.
	1	ImageNet Misc Display Charges Home Run Cabling, Extenders, Splitters, Rigging Hardware, Etc.
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wallboard Seneca ELM-Ai2-P Windows 10 Media Player for Advanced Touchscreens, Video Walls

**GYMNASIUM 48' WIDE X 14' HIGH LED WALL TOTAL \$187,153.57**

## GYMNASIUM AUDIO

## GYMNASIUM LED WALL

IMAGE	QTY	DESCRIPTION
	1	QSC CORE 110f Unified Core with 24 local audio I/O channels, 128x128 total network I/O channels with 8x8 Software-based Dante license included, dual LAN ports, POTS and VoIP telephony, 16x16 GPIO, 16 next-generation AEC processors, 1RU.
	1	QSC SLQSE-110-P Q-SYS Core 110 Scripting Engine Software License, Perpetual.
	1	QSC SLDAN-32-P Q-SYS Software-based Dante 32x32 Channel License, Perpetual.
	1	QSC SLQUD-110-P Q-SYS Core 110 UCI Deployment Software License, Perpetual.
	1	Middle Atlantic D3 3SP ANODIZED DRAWER
	2	Middle Atlantic D2 2SP ANODIZED DRAWER
	1	Middle Atlantic SS SLIDING SHELF
	1	Netgear GSM4230PX-100NAS AV LINEM4250-26G4XF-POE+24X1G POE+ 480
	1	Furman PL-PRO-DMC-20A POWER CONDITIONER W/ VLT METER
	2	QSC CX-Q 8K8 8-Channel 1000W/CH Q-SYS Network Amplifier, Lo-Z, 70V, 100V direct drive, FlexAmp™, with Mic/line Inputs, 100-240V.

## AUDIO

IMAGE	QTY	DESCRIPTION
	2	Middle Atlantic LACE-44-OP 77"H,3-1/4"W SLOT LACER
	1	Middle Atlantic VRK-44-31H 44SP/31D VIDEORACK HORIZ
	10	Middle Atlantic EB1 Blank Panel, 1 RU, Steel Flanged

IMAGE	QTY	DESCRIPTION
	2	Middle Atlantic EB2 2SP FLANGED ECONO BLANK
	12	Electro-Voice EVF-1122D/96-BLK EVF-1122D 90 X 60 EVCOAT BLACK
	1	AMX MSA-RMK-10 Rack Mount Kit for 10" Touch Panels
	1	AtlasIED ATL-SMS2B Atlas SMS2B Stackable Desk Mic Stand - Ebony
	10	Listen Technologies LWR-1020-A1 Listen EVERYWHERE WiFi Audio Receiver 1020
	10	Listen Technologies LA-164 Ear Speaker
	10	Listen Technologies LA-438 Advanced Neck Loop (Adult)
	4	Listen Technologies LA-304 Assistive Listening Notification Signage Kit
	1	QSC BT1 Single gang US Bluetooth Wall Plate interface (includes white and black faceplates, Axiom bus compatible).
	1	QSC AXPIO 2 Channel Axiom Bus Analog Input and Output expander (for use with Axiom wall plates).
	4	Radio Design Labs RDL-DS-CIJ3D Radio Design Labs DS-CIJ3D Consumer Input Jacks - Stereo - Stainless Steel
	1	Apple MYJ32LLA 10.9 in iPad Air 256gb SpcGr
	1	QSC TSC-101-G3 Q-SYS 10.1" PoE Touch Screen Controller for In-Wall Mounting. Color - Black only
	1	Middle Atlantic MAP-UPS-S1500R Middle Atlantic UPS-S1500R Select Series UPS Backup Power - 2RU 1500VA
	1	Shure ULXD4Q=-H50 Quad Digital Wireless Receiver with internal power supply, 1/2 Wave Antenna and Rack Mounting Hardware
	1	Shure ULXD1=-H50 Digital Wireless Bodypack Transmitter with Miniature 4-Pin Connector

IMAGE	QTY	DESCRIPTION
	1	Shure MX150B/C-TQG "Cardioid 5mm Subminiature Lavalier Microphone, TQG for Shure Bodypacks, Black"
	3	Shure ULXD2/SM58--H50 Handheld Transmitter with SM58® Microphone
	8	Shure SB900B RECHARGEABLE BATTERY
	1	Shure SBRC-US Rack Battery Charger. Compatible with Shure rechargeable batteries AXT910, AXT920 and SB900A.
	4	Shure SBC-AX AXIENT® Charging Module for SB900A Batteries
	2	Shure UA8100 100' UHF Remote Antenna Extension Cable, BNC-BNC, RG213/U Type
	2	Shure UA834WB In-line antenna amplifier for remote mounting. (470-902 MHz)
	1	ImageNet Misc Display Charges Custom IO Panels, Patch Panels. Cables, Raceway, Extenders, Splitters, Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project
	1	ImageNet Programming End-user Control Interface Creation, Training, and Verification for AV System
		<b>GYMNASIUM AUDIO TOTAL</b>
		<b>\$173,917.71</b>

ENTRY LOBBY B-101

WALL TVS

IMAGE	QTY	DESCRIPTION
	2	Jupiter PANA81D 81"D PANA LCD display only model. Supports both landscape and portrait orientations 21:9 5K
	2	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	2	Wallboard Seneca ELM-Ai2-P Windows 10 Media Player for Advanced Touchscreens, Video Walls
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	2	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	2	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	2	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

---

**ENTRY LOBBY B-101 TOTAL** **\$19,210.87**

FRONT DESK B-103

WALL TVS

IMAGE	QTY	DESCRIPTION
	1	Sony Pro FW55BZ40H Sony FW-55BZ40H - 55" Class (54.6" viewable) - BRAVIA Professional Displays LED display - digital signage / hospitality - Android - 4K UHD (2160p) 3840 x 2160 - HDR - edge-lit, frame dimming - black
	1	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wallboard Giada DN74 Standard Android Media Player with Single HDMI Output, and both Wifi and CAT Network Interface - Includes 2-Year Manufacturer's Warranty
	1	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	1	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

FRONT DESK B-103 TOTAL

\$2,879.05

MEETING ROOM B-116

WALL TVS

IMAGE	QTY	DESCRIPTION
	1	Sony Pro FW75BZ40H 75 Inch 4K LCD TV
	1	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

VIDEO CONFERENCING

IMAGE	QTY	DESCRIPTION
	1	Bose 842415-1110 BOSE VIDEOBAR VB1 120V US
	1	Bose 842888-0010 Videobar VB1 Display Mounting Kit

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	1	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

---

MEETING ROOM B-116 TOTAL

\$5,969.06

CORRIDOR NORTH B-104

WALL TVS

IMAGE	QTY	DESCRIPTION
	1	Jupiter PANA81D 81"D PANA LCD display only model. Supports both landscape and portrait orientations 21:9 5K
	1	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	Wallboard Seneca ELM-Ai2-P Windows 10 Media Player for Advanced Touchscreens, Video Walls
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	1	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

---

**CORRIDOR NORTH B-104 TOTAL** **\$9,876.06**

CONCESSIONS D-101

WALL TVS

IMAGE	QTY	DESCRIPTION
	2	Sony Pro FW55BZ40H Sony FW-55BZ40H - 55" Class (54.6" viewable) - BRAVIA Professional Displays LED display - digital signage / hospitality - Android - 4K UHD (2160p) 3840 x 2160 - HDR - edge-lit, frame dimming - black
	1	Chief LWM2X1U MENU-BOARD WALL MOUNTED SIDE BY SIDE
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	2	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	2	Wallboard Giada DN74 Standard Android Media Player with Single HDMI Output, and both Wifi and CAT Network Interface - Includes 2-Year Manufacturer's Warranty
	2	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	2	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

CONCESSIONS D-101 TOTAL

\$5,704.85

TOURNAMENT LOUNGE D-100

WALL TVS

IMAGE	QTY	DESCRIPTION
	1	Sony Pro FW100BZ40J 100IN PRO BRAVIA LED 4K TV
	1	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wallboard Giada DN74 Standard Android Media Player with Single HDMI Output, and both Wifi and CAT Network Interface - Includes 2-Year Manufacturer's Warranty
	1	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	1	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

---

TOURNAMENT LOUNGE D-100 TOTAL

\$15,217.06

TOURNAMENT ENTRY E-101

WALL TVS

IMAGE	QTY	DESCRIPTION
	1	Sony FW-75BZ40H 75" 3840x2160 4K LED Bravia Display 24/7
	1	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wallboard Giada DN74 Standard Android Media Player with Single HDMI Output, and both Wifi and CAT Network Interface - Includes 2-Year Manufacturer's Warranty
	1	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	1	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

---

**TOURNAMENT ENTRY E-101 TOTAL** **\$5,141.06**

TICKETING E-103

WALL TVS

IMAGE	QTY	DESCRIPTION
	1	Sony Pro FW55BZ40H Sony FW-55BZ40H - 55" Class (54.6" viewable) - BRAVIA Professional Displays LED display - digital signage / hospitality - Android - 4K UHD (2160p) 3840 x 2160 - HDR - edge-lit, frame dimming - black
	1	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wallboard Giada DN74 Standard Android Media Player with Single HDMI Output, and both Wifi and CAT Network Interface - Includes 2-Year Manufacturer's Warranty
	1	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	1	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

TICKETING E-103 TOTAL

\$2,804.05

## TOURNAMENT ROOM E-104

## WALL TVS

IMAGE	QTY	DESCRIPTION
	2	Sony Pro FW75BZ40H 75 Inch 4K LCD TV
	2	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

## VIDEO CONFERENCING

IMAGE	QTY	DESCRIPTION
	1	Bose 842415-1110 BOSE VIDEOBAR VB1 120V US
	1	Bose 842888-0010 Videobar VB1 Display Mounting Kit

## CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	1	Wallboard Giada DN74 Standard Android Media Player with Single HDMI Output, and both Wifi and CAT Network Interface - Includes 2-Year Manufacturer's Warranty
	2	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	2	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

TOURNAMENT ROOM E-104 TOTAL

\$10,643.87

TOURNAMENT LOUNGE E-111

WALL TVS

IMAGE	QTY	DESCRIPTION
	2	Sony Pro FW85BZ40H 85" Class (84.6" viewable) - BRAVIA Professional Displays LED display - Android - 4K UHD (2160p) 3840 x 2160 - HDR - direct-lit LED, frame dimming - black
	2	Chief LSTU LARGE FIXED THINSTALL UNIVERSAL
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	2	Wallboard Single Annual License Annual License includes: Full WB Email/Phone Support; Version Upgrades and Patches; 12-mo minimum term
	2	Wallboard Giada DN74 Standard Android Media Player with Single HDMI Output, and both Wifi and CAT Network Interface - Includes 2-Year Manufacturer's Warranty
	2	Wattbox Power WB-PWR-360-3FT-BLK 3ft 360 Rotating - 90 Degree Angle - IEC D-Plug
	2	Wattbox Power WB-200-CE-4 4 Outlet Power Conditioner - 2160 Joules

---

**TOURNAMENT LOUNGE E-111 TOTAL** **\$10,420.87**

## NETWORKING EQUIPMENT RACK

### SCOPE

ImageNet to provide (12) streaming inputs for dedicated \*Cable Box, Streaming TV (Roku, AppleTV, YouTubeTV, Hulu, etc), or Camera Live Feeds into the Digital Signage throughout YFAC. ImageNet to provide an AV-Line Networking Switch to handle network traffic, and all Wallboard players will be patched into the AV-Line switch to assist in bandwidth control across the greater YFAC Network.

**\*City of Norman/YFAC responsible for providing HDMI output devices (Cable Boxes or mini-PCs) for providing video to the IP-encoding system above.**

### WALL TVS

IMAGE	QTY	DESCRIPTION
	1	ImageNet Misc Display Charges Cables, Drill bits, Mounting Hardware, Etc.
	1	ImageNet Labor Project Coordination, Delivery, Project Management, Installation, and Commissioning of AV Project

### CABLE/STREAMING ENCODING

IMAGE	QTY	DESCRIPTION
	1	Netgear GSM4248PX-100NAS AV LINEM4250-40G8XF-POE+40X1G POE+ 960
	12	PureLink VIP-STREAM200 PureStream 1080p H.264 encoder w/front panel controls, diagnostics, image capture, compatible with VLC Player, Facebook, YouTube, and RTMP/RTMPS player
	3	PureLink VIP-STREAM200-RACK4 PureStream 1RU rack mount, holds (4) VIP-Stream 200 - Black
	1	Wirepath WP-CAT6-HDPP-48 Wirepath(TM) Rack Mount 48-port RJ-45 Cat 6 High Density Patch Panel (Black)
	48	Wirepath WP-PC-CAT6-1ft-ORG Wirepath(TM) CAT6 Ethernet Patch Cable - 1ft (Orange)

### AUDIO

IMAGE	QTY	DESCRIPTION
	1	Listen Technologies LW-150P-02-01-D Listen EVERYWHERE 2 Channel Wi-Fi Audio Server (Dante)
	1	Listen Technologies LA-326 Universal Rack Mounting Kit

**NETWORKING EQUIPMENT RACK TOTAL**

**\$11,988.15**



---

## IMAGENET ANNUAL PREVENTATIVE MAINTENANCE PLAN

---

### **Biyearly preventative maintenance**

Cleaning and dust removal for all audiovisual equipment including:

- All equipment in rack, control booth, and lectern cleaned and dusted.
- Equipment surfaces cleaned.
- Projector filter cleaned.
- Camera lenses cleaned.
- Lamp hours checked.
- Includes all equipment in the space and connected head end.

### **Free replacement interconnects**

ImageNet Consulting will assess all user video and audio connections and repair/replace cables damaged at the time of visit.

### **Professional video system calibration**

- **Projector Maintenance** - refocus and calibrate to fit screen, maximize signal, and color quality; adjust menu settings for maximum performance; clean lens and filter; check lamp hours; if replacement is needed, and your backup lamp available, technician will replace lamp; cables organized and neatly arranged.
- **Flat Panel Display Maintenance** - adjust picture settings to maximize image quality; menu settings adjusted to limit unnecessary end-user controls.

### **Professional audio system tune-up**

- Audio system calibrated for correct EQ and balance.
- Adjustments made, as necessary, for maximum audio performance and stability.

### **Software/firmware updates**

Upgrades on all AV and control system equipment will be performed by an ImageNet Consulting technician.

### **Complete system function test**

Our team will perform a complete system test to determine if the AV system is performing to expected standards and functioning according to the operating manual. If items are found to be non-operational, damaged, or otherwise, ImageNet Consulting will provide the customer a list of recommended solutions and associated costs. If an item needs replacing, is out of warranty, or is an upgrade, the customer will receive an additional 10% off our regular low prices.

### **Anytime service calls**

ImageNet Consulting will send a technician during regular business hours for any issues regarding your AV system within seventy-two (72) hours, as often as you need, up to twenty-four (24) service hours.

### **Rapid response service calls**

ImageNet Consulting will send a technician during regular business hours for any issues regarding your AV system within four (4) hours of your call up to two (2) times per contract period.

### Maintenance Terms and Conditions

#### **Preventative maintenance**

Preventative maintenance is the act of cleaning and maintaining the audio-visual equipment as to prolong its service life and help aid in preventing equipment failure due to dust buildup, dirty ventilation fans, blocked air vents, etc. The preventative maintenance in this contract includes all audio-visual equipment installed by ImageNet Consulting or others. Upon the first preventative maintenance service, the technician will thoroughly test the AV equipment and create a list of gear that will be maintained. The technician will record all make, model and serial of all equipment that will be serviced. ImageNet Consulting will not be responsible for any repair of AV equipment that is already broken or not performing as anticipated prior to the start of the preventative maintenance. The technician will utilize compressed air, safe cleaning agents, and microfiber cloths to clear dust and debris from the audio-visual equipment. If a projector lamp needs replacement and the client has a replacement lamp available, the technician will replace it during his visit.

ImageNet Consulting will not provide projector lamps and they are not included in this contract. Projector lamps can be purchased through ImageNet Consulting prior to the preventative maintenance and the technician will install the newly purchased lamp at the time of service.

## **Free replacement interconnects**

Interconnects are the short cables to connect from a user device to a wall plate or other local device that inputs audio and video into the AV system. ImageNet Consulting will replace any interconnect up to 6ft. long that is damaged or not functioning correctly even if the cable was not provided by ImageNet Consulting. Upon first maintenance, the ImageNet Consulting technician will permanently label all user interconnects for tracking replacement frequency. Cables that do not have the ImageNet Consulting label will not be covered. The free replacement interconnects do not include cables that permanently installed in the equipment rack or other device where users do not or should not have access. The replacement cables will be professional quality.

## **Professional video calibration**

The professional video calibration includes connecting a professional video testing device into the video system that will display various test patterns. Then adjusting all displays to have the highest quality image possible from that display. If a display is exhibiting issues, a report will be written describing the issue and possible resolutions. That report will be provided to the client the following day. ImageNet Consulting will not be responsible for repairing any display that cannot perform as expected.

## **Professional audio tune-up**

The professional audio tune-up includes connecting a professional audio testing device to the audio system and utilizing specialized software to set proper audio levels and correct any equalization issues for the best possible audio experience the system is capable of producing. If no audio adjustment controls are available, the technician will not perform this maintenance.

## **Software and firmware updates**

The technician will determine upon first visit if and what devices that are part of the audio-visual system are capable of software and/or firmware upgrades. If a firmware upgrade is available, the technician will install the new software/firmware to the device. This does not include computers or tablets. On occasion, a device can become unresponsive during a firmware upgrade. If this should occur during the maintenance, the technician will contact technical support for the device and begin a repair process. ImageNet Consulting will not be responsible if this should occur. You can also elect not to have this service performed. The technician will provide you with a list of all devices that are eligible for a software/firmware upgrade prior to the upgrade and will proceed once permission is granted.

## **Complete system function test**

Upon first maintenance, the technician will review any documentation or manuals with you, so he has a clear understanding of how the system is supposed to operate. Then, prior to maintenance, the technician will verify the AV system operates in the manner described. Any existing issues will be documented and provided to the client in the maintenance report. If existing issues are found the technician will attempt to make repairs to the AV system to get it back to normal operation. If a device is found to be damaged or nonfunctional, the technician will discuss replacement options and the associated costs with you. All equipment repair or replacement costs will be the responsibility of the client. An additional 10% discount from our regularly low prices will be applied to any item that is purchased through ImageNet Consulting during the length of the contract. This applies to all AV equipment purchased for this AV system only.

## **Anytime service calls**

ImageNet Consulting will send a technician to your site during regular business hours M-F 8a-5p for any issues regarding your AV system within (72) hours of your call. This maintenance contract includes up to (24) hours of anytime service. Once the included (24) hours is reached, a discounted service rate of \$125/hr. will be billed for any additional time spent. The reduced rate will apply until the contract has ended.

## **Rapid response service calls**

ImageNet Consulting will dispatch a technician during regular business hours for any issues regarding your AV system within (4) hours of your call twice per contact period. If additional rapid response calls are required, they will be billed at our regular premium rate of \$200/hr.

## **Billing**

This maintenance contract will automatically renew every (365) days until the contract is cancelled by the client. At the start of your contract, an email notification will be sent to you describing the start date of your contract and the date of auto renewal. (30) days prior

to the end of your contract a notice will be sent to the email address on your account notifying you of the upcoming renewal. The annual cost of the contract is determined by the extent of the AV system as well as the distance from ImageNet Consulting. Additional costs will be added to any contract where the site is farther than (60) miles from an ImageNet Consulting location. Additional costs will also be applied if the maintenance plan is to include multiple rooms or systems.

### **Correspondence**

During your contract period, you will receive various emails regarding your contract and AV system. approx. one day after your service or maintenance, a copy of your service report will be emailed to you. You will also receive updates on your contract totals after the service or maintenance notifying you of items and /or hours remaining on your contract.

---

<b>IMAGENET ANNUAL PREVENTATIVE MAINTENANCE PLAN</b>	<b>+\$21,035.08</b>
--	---------------------

**PROJECT SUMMARY**

**LOCATIONS**

	TOTAL
AQUATICS 16'5" WIDE X 7' HIGH LED WALL	\$61,878.85
AQUATIC CENTER AUDIO	\$138,106.75
GYMNASIUM 48' WIDE X 14' HIGH LED WALL	\$187,153.57
GYMNASIUM AUDIO	\$173,917.71
ENTRY LOBBY B-101	\$19,210.87
FRONT DESK B-103	\$2,879.05
MEETING ROOM B-116	\$5,969.06
CORRIDOR NORTH B-104	\$9,876.06
CONCESSIONS D-101	\$5,704.85
TOURNAMENT LOUNGE D-100	\$15,217.06
TOURNAMENT ENTRY E-101	\$5,141.06
TICKETING E-103	\$2,804.05
TOURNAMENT ROOM E-104	\$10,643.87
TOURNAMENT LOUNGE E-111	\$10,420.87
NETWORKING EQUIPMENT RACK	\$11,988.15
WALLBOARD PROFESSIONAL SERVICES/IMPLEMENTATION FEES	\$13,750.00
SHIPPING	\$26,507.40
TAX	\$0.00
	<hr/> <b>PROJECT TOTAL</b>
	<b>\$701,169.23</b>

\*\*Current equipment pricing is subject to change at any time, and ImageNet reserves the right to requote this project at any time should new pricing be received from vendors and equipment suppliers before project acceptance. Tax will be calculated in the project invoicing phase via ImageNet Accounts Receivable, and is not able to be provided in this document.

ACCEPTANCE

ACCEPTANCE

PAYMENT SCHEDULE  
50% Down, Net 30 upon completion.

SHIPPING

\$26,507.40

SUBTOTAL	\$701,169.23
PROJECT TOTAL	\$701,169.23

OPTIONS Not included in the project total. Initial to the left to add the option to your project.

_____ IMAGENET ANNUAL PREVENTATIVE MAINTENANCE PLAN	+\$21,035.08 (ANNUALLY)
---	----------------------------

TERMS

If payment is not received when due we may assess an administrative charge to offset our collection expenses, an amount calculated at the rate of ten cents per one dollar as listed above "Total Purchase Amount". If payment is not received within thirty days of invoice date we may take immediate possession of the Equipment and charge a restocking fee of no more than twenty five percent (25%) of the original purchase price. Such an addition to any other remedies provided for by law and may be, to the extent permitted by law, exercised either concurrently or separately. No failure on our part to exercise any right or remedy and no delay in exercising any right or remedy shall operate as a waiver of any right or remedy or to modify the terms of this Agreement. A waiver of default shall not be construed as a waiver of any other subsequent default.

*\*\*Current equipment pricing is subject to change at any time, and ImageNet reserves the right to requote this project at any time should new pricing be received from vendors and equipment suppliers before project acceptance. Tax will be calculated in the project invoicing phase via ImageNet Accounts Receivable, and is not able to be provided in this document.*

**Must include P-1966 in all POs**

ACCEPTANCE

CITY OF NORMAN

\_\_\_\_\_  
SIGNED

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
TITLE

IMAGENET CONSULTING - OKC



\_\_\_\_\_  
SIGNED

**Kyle Kempf**  
\_\_\_\_\_  
PRINT NAME

~~4-7-2023~~  
**4-7-2023**

\_\_\_\_\_  
DATE

**AW Director**  
\_\_\_\_\_  
TITLE

Statement of Work

---

**ImageNet AV Statement of Work (SOW) Contract**

Project completion is subject to receipt of equipment. Estimated minimum 3-4 weeks for equipment delivery unless otherwise specified in contract agreement. Installation will be scheduled once 100% of equipment has been received, unless otherwise requested or agreed upon.

Once Project Contract (SOW) paperwork has been received from the client by ImageNet, ImageNet will manage the ordering of all components. At that time, all sales are final and any changes to the scope of work will be subject to a Request For Change, revised PO, and will be at the expense of the client unless otherwise noted. A Request for Change will need to be completed and signed by both an approved Customer Representative/Project Manager and ImageNet Consulting Representative.

This Consulting Services Agreement (the "Statement of Work") is made and entered into as of "Date" below between ImageNet Consulting, with a place of business at 913 North Broadway, Oklahoma City, OK 73102 and Customer.

If any changes or additions are required outside of the defined scope and deliverables previously listed, a Request for Change will need to be completed and signed by both the Customer Representative, Project Manager, and ImageNet Consulting representative(s).

Pursuant to this Agreement, Customer is engaging ImageNet to provide certain consulting services as more fully described herein. This Agreement consists of the following documents, incorporated herein by this reference:

- Attachment A: Individual Project Requirements
- Attachment B: Request For Change
- Attachment C: Project Substantial Completion Form
- Attachment D: Project System Warranty Terms
- Attachment E: Project Final Completion Form

Customer has read and agrees to the terms and conditions and attachments listed. This Agreement will be effective only when executed below by an authorized representative.

**AGREED TO:**

\_\_\_\_\_  
**DATE OF AGREEMENT**

\_\_\_\_\_  
**AUTHORIZED CUSTOMER REPRESENTATIVE**

\_\_\_\_\_  
**CUSTOMER NAME**

\_\_\_\_\_  
**CUSTOMER ADDRESS**

## Statement of Work

---

### Attachment A: Individual Project Requirements

#### 1. PROPOSAL TERMS & CONDITIONS

- a. All pricing listed in Proposal include labor. Rates are based on a commitment that work is to be performed during regular business hours; 8AM to 5PM local time, Monday through Friday. Should project work push beyond these normal hours without prior agreement with ImageNet, additional labor rates/charges may apply.
- b. It is assumed that all work will be completed as a continuous effort. Disruptions of this continuous effort beyond the control of ImageNet Consulting may require additional labor costs. Additionally, if the project is finished ahead of the estimated completion, there will be no credit issued to the customer.
- c. All System Engineer/Programming work outside of work defined within the SOW is billed at \$165.00 per hour.
- d. ImageNet Consulting will install, test, and verify that the AV solution is working as designed. Following the install, ImageNet will conduct training with the end users of the system so that it will be utilized as desired. Additional training and materials outside of what is outlined in the proposal will be an additional charge based upon the scope of the project.

#### 2. CUSTOMER SITE/PROJECT REQUIREMENTS

- a. Power will be needed at the mounting locations of all electrical components, provided by a licensed electrician, and is the responsibility of the client. It is recommended that all AV hardware be installed on their own circuit(s) to reduce interference, surges, and other issues.
- b. Network drops are recommended at the mounting location of all equipment and are the responsibility of the client to provide and maintain. Certain equipment cannot be installed without PoE network drops, and many components require internet connection to perform maintenance tasks and basic functions.
- c. Customer to identify and provide an IT Administrator for solution implementation and support interaction.
- d. Customer will provide access to all areas required to complete this project. Any areas of high security or hazard should be made known prior to project commencement.
- e. Customer will provide access to all information and documentation required to complete this project.
- f. Customer will provide an onsite contact person responsible for providing direction and approvals on completion of work.
- g. Customer will directly provide all non-ImageNet hardware and software support required unless specifically indicated in the proposal.
- h. Customer will ensure that any customer provided hardware will meet all required specifications for the project.
- i. Customer will assure that all required LAN/WAN access and administrative rights are made available to complete the installation.
- j. Customer is solely responsible for updating PC OS and 3rd party software. i.e. Windows 10, Zoom, MS Teams etc.
- k. Customer will provide Remote Access capabilities and credentials so that ongoing support can be provided as necessary via phone and remote desktop support, or an onsite resource that can accommodate remote support.
- l. Customer is solely responsible for maintaining agreed upon timeline, customer-side delays may push back launch dates by a ratio that exceeds 1:1 and may incur further service costs.
- m. Customer is solely responsible for required A/C power at device location as needed.
- n. Customer is solely responsible for required data connections at device location as needed.
- o. Customer is solely responsible for ceiling grid modification unless specified otherwise.
- p. Customer is solely responsible for providing adequate trash and old equipment disposal.
- q. Customer is solely responsible for providing parking availability, loading and unloading access, access control, and hours of operation.
- r. Customer is solely responsible for providing a OSHA approved lift or scaffolding unless otherwise specified in the proposal.
- s. Customer must ensure install site meets agreed upon standards and is free of obstruction.
- t. Customer is solely responsible for modification to furniture unless otherwise specified in the proposal.
- u. Customer is solely responsible for modification of existing walls in order to properly support new equipment unless specified otherwise in the proposal.
- v. If any of the above items are not met by the client at the time ImageNet arrives on site to install, a revised PO for additional labor may be assessed unless otherwise noted by ImageNet.
- w. All project/shipping timelines are approximate until items are received in our warehouse. Project completion is subject to receipt of equipment. Estimated 3-4 weeks for equipment delivery unless otherwise specified in contract agreement. Installation will be scheduled once 100% of equipment has been received unless otherwise specified in the contract agreement.
- x. ImageNet will work with the client to schedule installation based on: a) the estimated arrival time of the components, b) all necessary action items required by the client as listed above, and c) any additional needs.
- y. ImageNet Consulting does its best to anticipate conversion changes and user needs. However, once design agreement is established, changes requiring more than 1 hour of work could require a Request For Change and may incur additional costs.

#### 3. DATA & SOFTWARE/FIRMWARE

- a. ImageNet Consulting is not responsible for the loss of data or any A/V recordings due to system failure, misuse, or damage.
- b. Future 3rd party software installation or services by ImageNet Consulting are an added cost unless otherwise agreed upon.

#### 4. WALLBOARD DIGITAL SIGNAGE SOLUTIONS (if included in Project Scope)

- a. A "Welcome Letter" document will be sent out to the client on any project involving Wallboard Digital Signage Software. This document will help us outline training timeframes for the software, initial content design, and necessary network information so we can pre-configure the media players for easy installation. This document must be returned by the client for ImageNet to proceed with installation.

Statement of Work

---

Attachment B: Request For Change

Request For Change

RFC Number: \_\_\_\_\_

Date: \_\_\_\_\_ Party requesting change: \_\_\_\_\_

Nature of the proposed change:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Reason for the proposed change:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Impact of the proposed change on project:

Pricing: \_\_\_\_\_

P.O. to which changes will apply: \_\_\_\_\_

Schedule Changes: \_\_\_\_\_

\_\_\_\_\_

This Project Change Request is (circle):

Approved

Rejected

**Signatures:**

ImageNet Consulting Representative: \_\_\_\_\_

Customer Representative: \_\_\_\_\_



Statement of Work

---

**Attachment C: Project Substantial Completion Form**

ImageNet AV Project # \_\_\_\_\_ Date \_\_\_\_\_

Project Name: \_\_\_\_\_ PO # \_\_\_\_\_

Company Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Installation Site: \_\_\_\_\_

Room Number(s): \_\_\_\_\_

Client Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

AV System Warranty Dates Start: \_\_\_\_\_ End: \_\_\_\_\_

The audiovisual project described above has been found to be substantially complete and acceptable to the owner and/or their representative with the following exceptions:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_
- 5) \_\_\_\_\_

To finalize project, client agrees to arrange and schedule training(s) in a timely manner following substantial completion. Training to include any client stakeholders in the project, facility managers who may be involved in the area(s) of the AV System, client system support technicians the design involves, and key end users who can pass on training to fellow coworkers.

AV System Training Date(s)/Time(s): \_\_\_\_\_

AV System Training Key Inclusion(s): \_\_\_\_\_

Client hereto acknowledges acceptance of the project and commencement of the warranty period and training for the systems noted according to the terms detailed in the attached warranty statement.

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Statement of Work

---

### Attachment D: Project System Warranty Terms

All new equipment contained in this system is warranted to be free of manufacturing defects per the terms and conditions of the original manufacturer's warranty. All manufacturers' warranties are honored and serviced by ImageNet Consulting. If not included in original project scope, purchasing additional warranty for equipment, or a preventative maintenance service agreement can be arranged after system is signed for substantial completion.

#### A. DURATION

1. One (1) year, which will begin immediately following substantial completion of the installation and applicable training provided by ImageNet AV. The established start date is noted in the signed Substantial Completion Form above.

#### B. THE WARRANTY SHALL INCLUDE:

1. On-site response within a maximum of 72 hours following receipt of the AV Integrator's standard Request for Service by an authorized representative.
2. Maximum 48-hour response for telephone and/or email support service for technical matters.
3. Parts and system components to restore system performance as required.
4. Any failed field terminations of system cabling performed by ImageNet AV during the installation process.
5. Labor to repair/service the system, components, and parts to restore the system to complete operational condition should the issue be repairable on site.

#### C. THE WARRANTY SHALL NOT INCLUDE:

1. Replacement of consumable items such as batteries, mishandled cabling, damaged LCD panels, miscellaneous system light sources, or projection lamps/light sources. Costs for such will be billed at current equipment and labor rates unless a manufacturing defect is discovered during the manufacturer's standard warranty period.
2. Requests for service involving software/firmware updates on system components or peripherals not performed by ImageNet AV technicians. Contact ImageNet AV prior to updating peripherals if software/firmware compatibility could be a concern for system performance.
3. Requests for service not related to technical problems but classified as "operator error". Under these conditions service charges will be applicable as per our standard repair service policy of \$125/hour.
4. Service required because of negligence, misuse, attempted repairs by anyone other than ImageNet AV, or damage, or for equipment not related to the system supplied and installed by ImageNet AV. Under these conditions, the warranty will become void, and charges will be applicable per our standard repair service policy of \$125/hour.
5. Loaner equipment that is in place while the originally installed equipment it has replaced is under repair.
6. Connections to the contracted system made by others. Under these conditions service charges will be applicable as per our standard repair service policy of \$125/hour.
7. Modifications to the system made by others, without prior written permission from ImageNet AV. Under these conditions service charges will be applicable as per our standard repair service policy of \$125/hour.
8. The cost to remove, reinstall and transportation to and from our service center, or the supplier/factory for components covered under their warranty. Charges for this time will be applicable per our standard repair service policy of \$125/hour.

#### D. REQUESTS FOR SERVICE

Requests for service must be made by contacting the ImageNet Consulting service helpdesk (800-937-2647). ImageNet AV will then outline the conditions under which we will attend, and the costs for rectification of issues not covered under the warranty terms. This number must be contacted prior to dispatch of a repair technician.

#### E. REPORT

A written report/invoice will be issued following each repair/service and must be acknowledged by an authorized representative.



Statement of Work

---

Attachment E: Project Final Completion Form

Date: \_\_\_\_\_

I, \_\_\_\_\_(Project Manager)

agree that ImageNet Consulting has completed this project and associated system training to the satisfaction of

\_\_\_\_\_ (Company Name)

and achieved every goal outlined in this Statement of Work in addition to any change requests that were made during the project. No further work will be done for Client in regards to this project, any additional requests will detailed in a new document with a different project scope.

**AGREED TO:**

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Authorized Representative Signature