



AMENDMENT

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date"), by and between Tyler Technologies, Inc., a Delaware corporation with offices at 840 West Long Lake Road, Troy, MI 48098 ("Tyler") and the City of Norman, with offices 201-B West Gray Street, Norman, OK 73069-7108 ("Client").

WHEREAS, Tyler and the Client are parties to a License Agreement with an effective date of December 21, 2012 (the "Agreement"); and

WHEREAS, Tyler and Client now desire to amend the Agreement as provided herein.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

1. The "Deleted Standard Software" set forth in Exhibit 1, Schedule 1, is hereby removed from the Agreement, and Client's license thereto shall cease when the replacement Tyler Software set forth in Exhibit 1 and identified as Upgrade to Enterprise ("Replacement Standard Software") is hereby added to the Agreement and has been moved to a live production environment.
2. The following payment terms, as applicable, shall apply:
 - a. Additional software fees will be invoiced 100% on the Amendment Effective Date.
 - b. Associated maintenance and support fees for the Replacement Standard Software will remain unchanged from the Deleted Standard Software. Associated maintenance and support fees for any additional Tyler Software listed in Exhibit 1 will be invoiced on a pro rata basis for the period beginning on the first day of the month following the Amendment Effective Date through the end of the current maintenance term and thereafter in a lump sum amount together with Client's then-current maintenance and support fees for previously licensed software. On an annual basis thereafter, Tyler will invoice Client its then-current annual maintenance and support fees.
 - c. *Other Annual Services*: Other annual services (including subscription services) not otherwise addressed herein shall have an initial term prorated for a time period commencing on the Software Access Date and ending at the same time as the end of the then-current annual maintenance and support term under the Agreement. Such prorated fees shall be invoiced on the Software Access Date. To align with the maintenance and support term, Annual Services will renew automatically for additional one (1) year renewal terms unless terminated in writing by either party at least sixty (60) days prior to the end of the then-current renewal term. Subsequent annual services fees, at Tyler's then-current rates, are invoiced annually in advance.
 - d. Additional Implementation and other professional services (including training) are billed and invoiced at the rates set forth in the Amendment Investment Summary, in accordance with the following milestone billing schedule:
 - 25% on the Effective Date
 - 25% upon granting Client Access to the Tyler Software in the hosted environment
 - 25% completion of Solution Validation
 - 25% upon completion of train-the-trainer activity

e. Travel expenses shall be invoiced as incurred and only in accordance with our then-current Business Travel Policy.

3. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.

4. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, a duly authorized representative of each party has executed this Amendment as of the date of signature of the last party to sign as indicated below.

Tyler Technologies, Inc.

City of Norman, OK

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____



Exhibit 1
Amendment Investment Summary

The following Amendment Investment Summary details the software, products, and services to be delivered by us to you under the Agreement. This Amendment Investment Summary is effective as of the Amendment Effective Date

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Quoted By: Jodie Hisala
Quote Expiration: 12/31/26
Quote Name: Norman Police Department, OK-
RMS Migration On prem

Billing Address:

Norman, Ok City Of
Cindy Robins - Chief Deputy Court
201b W Gray St
Norman OK 73069-7108
Phone: +1 (405) 321-1600

Shipping Address:

City Of Norman Police Department
201-b W Gray St

Norman OK 73069

Licensing

Description	License	Discount	License Total	Year One Maintenance
Enterprise Public Safety				
Law Enforcement Records Management System				
Enterprise Upgrade Law Enforcement Records				
Enterprise Upgrade Alarms				
Enterprise Upgrade Briefing Notes				
Enterprise Upgrade Equipment and Inventory				
Enterprise Upgrade Gangs				
Enterprise Upgrade Permits				
Enterprise Upgrade Ticket Writer Interface				
Enterprise Upgrade Citizen Reporting Interface				
Enterprise Upgrade NCIC Interface				
Total	\$ 0	\$ 0	\$ 0	\$ 0
TOTAL	\$ 0		\$ 0	\$ 0

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CONFIDENTIAL

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Annual / SaaS

Description	Fee	Discount	Annual
Enterprise Public Safety			
Enterprise Report Writing			
Report Writing (up to 3 print designs)			
Total:	\$ 60,000	\$ 0	\$ 60,000
Other			
Data Archive			
Total:	\$ 4,000	\$ 0	\$ 4,000
Platform			
EPS Platform - Mobility			
Total:	\$ 3,000	\$ 0	\$ 3,000
Enforcement Mobile			
Subscription License Fees			
Crash Report Software (w/Drawing Tool)			
Interface: Oklahoma State OCERS eCrash			
Total:	\$ 0	\$ 0	\$ 0
Interface			
Interface: State DOT Crash			
Interface: Enterprise Law Enforcement Records			
Total:	\$ 0	\$ 0	\$ 0
TOTAL			\$ 67,000

Services

Description	Total
Enterprise Public Safety	
eCrash Migration Services	

Server Migration Services		
Migration to Enterprise Records		
Report Writing Implementation Fee		
	Total	\$ 225,650
	TOTAL	\$ 225,650

Summary	One Time Fees	Recurring Fees
Total Licensing	\$ 0	\$ 0
Total Annual/SaaS	\$ 0	\$ 67,000
Total Services	\$ 225,650	\$ 0
Total Third-Party Hardware, Software, Services	\$ 0	\$ 0
Estimated Travel	\$ 34,000	\$ 0
Summary Total	\$ 259,650	\$ 67,000

Assumptions

For additional information, please visit <https://empower.tylertech.com/enterprise-public-safety-specifications.html>



Exhibit 1
Schedule 1
Deleted Standard Software

Field Reporting Site License (1)
LE Field Reporting (1)
LE Accident Field Reporting (requires Crash module in RMS) (1)
Field Investigation Field Reporting (1)
Additional New World Software for LE Records Standard Maintenance (1)
New World Mobile Maintenance Server Standard Maintenance (201-300 Units)-Field Reporting Data Merge (300)
New World Field Reporting Server Standard Maintenance (300)
New World Law Enforcement Mobile Unit Standard Maintenance-Field Based Reporting – Field Investigation Field Reporting (1)
New World Law Enforcement Mobile Unit Standard Maintenance-Field Based Reporting-LE Accident Field Reporting (226)
New World Law Enforcement Mobile Unit Standard Maintenance-Field Based Reporting-LE Accident Field Reporting Compliance (225)
Additional New World Software for LE Records Standard Maintenance-Field Investigations (1)
New World Law Enforcement Mobile Unit Standard Maintenance-Field Based Reporting-LE Field Reporting (226)
New World Law Enforcement Mobile Unit Standard Maintenance-Field Based Reporting-LE Field Reporting Compliance (225)
New World Law Enforcement Mobile Unit Standard Maintenance-Field Based Reporting-Mobile Upload of Field Reports (225)