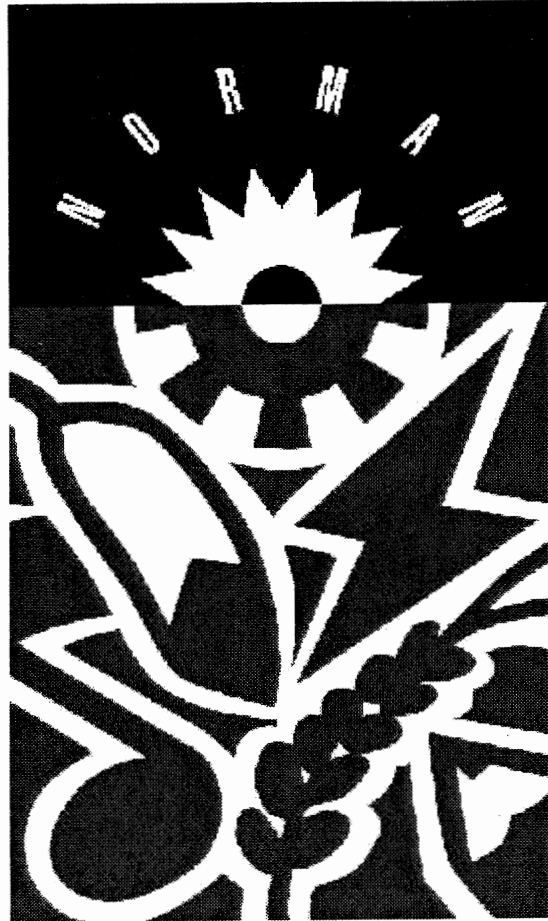


# City of Norman



## Monthly Departmental Report

March 2026

## **MONTHLY PROGRESS**



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**CITY CLERK 1**

CITY CLERK

**MONTHLY PROGRESS REPORT**  
**March 2026**

<b>ACTION CENTER</b>				
<b>DEPARTMENT</b>	<b>CALLS</b>	<b>CALLS YTD</b>	<b>ADDITIONAL CONTACTS</b>	<b>ADDITIONAL CONTACTS YTD</b>
Animal Welfare	31	206	2	8
Bus Service	0	4	1	6
CDBG	3	10	1	13
City Clerk	119	703	2	15
City Manager/Mayor	11	54	0	12
City Wide Garage Sale	0	0	0	0
Code Enforcement	49	417	1	25
Finance	2	24	0	1
Fire/Civil Defense	7	40	0	3
Human Resources	14	109	0	1
I.T.	5	34	1	2
Legal	4	60	2	6
Line Maintenance	38	385	0	6
Municipal Court	20	98	0	0
Noise Complaint	0	0	0	0
Norman Forward Questions	0	0	0	0
Outreach	2	26	3	9
Parks & Recreation	37	230	1	24
Permits/Inspections	144	876	1	8
Planning	21	152	0	7
Police/Parking	37	253	4	34
Public Works	11	145	4	18
Recycling	0	1	0	0
Sanitation	79	687	3	19
Sidewalks	0	0	0	20
Storm Debris	0	0	0	0
Storm Water	12	83	3	20
Streets	39	346	7	31
Streets Lights	0	9	0	1
Traffic	23	152	2	17
Utilities	147	1007	3	30
WC Questions	0	0	0	0
WC Violations	0	0	0	0
<b>March 2026 Total: 895</b>	<b>855</b>	<b>6111</b>	<b>40</b>	<b>336</b>

**LICENSES**

16 new business licenses and 543 Renewed licenses. Additionally, 2 Special Event permits were issued during the month of March. The following is a list of types of business licenses issued in March and YTD totals:

LICENSE TYPE	NUMBER	FYE	LICENSE TYPE	NUMBER	FYE
	ISSUED	YTD		ISSUED	YTD
Beekeeper	3	3	Retail Beer	47	50
Brewer	2	2	Retail Spirits Store	10	13
Coin-Operated Devices	17	22	Retail Wine	43	46
Distiller	0	0	Salvage Yard	0	0
Food	247	281	Sidewalk Dining	5	5
Game Machines	46	160	Solicitor/Peddler (30 day- Outdoor Fixed)	1	31
Impoundment Yard	2	2	Solicitor/Peddler (60 day-Door to Door)	5	27
Kennel	10	12	Solicitor/Peddler (one day)	0	0
Medical Marijuana Dispensary	19	22	<b>Special Event</b>	<b>2</b>	<b>22</b>
Medical Marijuana Grower	5	8	Strong Beer & Wine/Winemaker	10	11
Medical Marijuana Processor	7	7	Taxi/Motorbus/Limousine	7	7
Medical Marijuana Testing Laboratory	0	0	Transient Amusement	0	0
Mixed Beverage	34	43	Mobile Food (one day)	0	8
Mixed Beverage/Caterer	35	35	Mobile Food (30 day)	0	8
Pawnbroker	2	2	Mobile Food (180 day)	0	13
Pedicab	0	24	Mobile Food (Annual)	2	30
	<b>429</b>	<b>623</b>	<b>(not including Special Events)</b>	<b>130</b>	<b>249</b>

NEW ESTABLISHMENT LICENSES		
NAME	ADDRESS	LICENSE TYPE(S)
Orange Smoke & Vape Shop	480 24 <sup>th</sup> Ave NW, Unit 164	Food Service
Mardel	1803 Goppold Lane	Food Service
7 Brew Coffee	3617 Classen Blvd	Food Service
Blended Love The Experience	580 Ed Noble Parkway	Food Service & Mixed Beverage
P.F. Chang's China Bistro	1825 24 <sup>th</sup> Ave NW	Food Service & Mixed Beverage
Cruise In Auto Spa West	3250 W Robinson	Strong Wine Beer

MOBILE FOOD SERVICE LICENSES			
Annual	180 DAY	30 DAY	ONE DAY
Unlimited Concessions			
Billy Goat Grub			

SOLICITOR/PEDDLER LICENSES		
One Day	30 Day	60 Day
	Petal Shack (Outdoor Fixed)	777 Roofing (Door to Door) - 5

**RECORD REQUESTS RECEIVED**

MONTH	NUMBER RECEIVED	YEAR-TO-DATE
July	64	64
August	37	101
September	45	146
October	51	197
November	49	246
December	57	303
January	43	346
February	40	386
March	62	448
April		
May		
June		

**CLAIMS FILED**

DATE FILED	NAME	JUSTIFICATION	AMOUNT
03/05/2026	OG&E (CMR Claims)	City employees or agents allegedly were doing work at 424 Thorton Drive on March 18, 2025 which caused damage to OG&E facilities.	Undetermined
03/07/2026	Pam Ghanaati	On 02/26/2026 a City employee allegedly told this homeowner at 2404 Desert Willow Terrace they had a leak on their side of meter and a plumber was hired and he found no leak on homeowner side. Requesting plumbing charges to be reimbursed.	\$520.00
03/27/2026	Victor Prieto	Notice from AHG Legal on behalf of Mr. Prieto that on October 9, 2025 a serious incident allegedly occurred in vicinity of Tecumseh Road and Robinson Street where City agents/employees created a dangerous condition and failed to operate city vehicles and equipment in a safe manner causing great bodily injury and property damage.	>\$125,000
03/31/2026	Ellaina Pinkerton	On February 3, 2026 at 2801 E Robinson, it is alleged that the ECOC Manager backed into claimant's vehicle while still in the parking lot. Damage is alleged to be to the front right bumper on vehicle. Also, a rental vehicle was needed during repair work.	\$3,324.71

**LAWSUITS FILED**

DATE FILED	NAME	JUSTIFICATION	AMOUNT
03/05/2026	Amanda Pal (representative for Estate of Jozsef Laszlo Matthews Pal, deceased); Joseph Pal	NPD allegedly committed assault and battery on Mr. Jozsef Laszlo Matthews Pal (deceased) and due to the alleged negligent behavior and alleged operational negligence caused the death of Mr. Matthews Pal.	Undetermined

**SPECIAL SESSION**

On March 3, 2026, City Council met in Special Session and discussed the FYE 2027 Capital Improvement Program Budget and the FYE 2027-2030 Capital Improvements Plan. Subsequently, they adjourned to Executive Session to discuss pending litigation associated with Bad Day Towing and Recovery Company, Inc. vs. City of Norman Et Al., Oklahoma Supreme Court Case No. SD-123,329.

**SPECIAL SESSION**

On March 10, 2026, City Council met in Special Session and discussed Resolution R-2526-105, regarding an updated Fire Station Study to perform preliminary design services and a Needs Assessment for various Fire Department facilities. Additionally, they discussed the hiring of outside counsel to review issues related to submitting Ordinance O-2425-2 to the registered voters of the city. Lastly, they adjourned into Executive Session to discuss pending litigation associated with Amada Pal v. Landen Hooper Et Al., Case CJ-2026-337 TB.

**STUDY SESSION**

On March 17, 2026, City Council met to discuss the proposal from Sooner Mall for a Sales tax rebate agreement.

**SPECIAL SESSION**

On March 24, 2026, City Council met to be presented with the Orientation to the Community Development Block Grant and Home Programs. The proposal from Sooner Mall for a Sales tax rebate agreement was discussed. Additionally, the City Council adjourned into Executive Session to discuss settlement of a pending tort claim submitted by Clifford Jemison and to discuss threatened litigation regarding Ordinance O-2425-2.

**CITY MANAGER 2**

No reports are being generated for the City Manager's Office as of Jan 2023.

**FINANCE 3**

CITY OF NORMAN

Department of Finance  
Monthly Report – March 2026

Statistics on outputs from the various divisions of the Department of Finance (DOF) are presented on the following pages. Major projects that were completed or initiated by the DOF in March are discussed below:

Treasury Division:

In the month of March, the Treasury Division processed 45,067 payments in person and over the phone, an increase of 11.6% from last month. Paymentus (the City's 3<sup>rd</sup> party processor of online and automated telephone payments) processed 15,975 payments in March, an increase of 5.8% from last month.

General Fund Revenues & Expenditures:

When comparing General Fund revenue sources versus budgeted levels, revenues are below target for the month of March by -2%. Revenues from the City's largest single source of revenue, sales tax, are below target by -1% for the year to date and 1% above last fiscal year. Following is a summary table regarding General Fund revenues and expenditures to-date.

	FYE 26 Budget To Date	FYE 26 Actual To Date	FYE 25 Actual To Date	FYE 24 Actual To Date
Sales Tax Revenue	\$42,212,435	\$41,658,465	\$41,004,480	\$41,447,282
General Fund Revenue	\$80,350,149	\$78,016,420	\$76,662,022	\$77,599,500
General Fund Expenses	\$86,125,481	\$82,116,614	\$82,434,452	\$82,155,645

## Administration Division

	FYE 26		FYE 25	
	March	YTD	March	YTD
<b>PERSONNEL HOURS - FULL TIME</b>				
Total Regular Hours Available	320.00	2,640.00	320.00	3,200.00
Total Comp Time Available	1.00	9.25	1.25	19.00
Total Overtime Hours	0.00	0.00	0.00	0.00
Total Bonus Hours	0.00	0.00	0.00	0.00
Total Furlough Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>321.00</b>	<b>2,649.25</b>	<b>321.25</b>	<b>3,219.00</b>
Benefit Hours Taken	14.00	344.25	40.25	486.25
<b>TOTAL ACCOUNTABLE STAFF HOURS</b>	<b>307.00</b>	<b>2,305.00</b>	<b>281.00</b>	<b>2,732.75</b>
 <b>PERMANENT PART-TIME</b>				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Comp Time Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
Total Bonus Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
Benefit Hours Taken	0.00	0.00	0.00	0.00
<b>TOTAL ACCOUNTABLE STAFF HOURS</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
 <b>TEMPORARY</b>				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

**ACCOUNTING 3A**

## Accounting Division

	FYE 26		FYE 25	
	March	YTD	March	YTD
Total Regular Hours Available	960.00	11,040.00	1,120.00	11,040.00
Total Comp Time Available	4.75	67.00	1.00	17.75
Total Overtime Hours	2.75	18.75	3.50	55.25
Total Bonus Hours	0.00	0.00	0.00	0.00
Total Furlough Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>967.50</b>	<b>11,125.75</b>	<b>1,124.50</b>	<b>11,113.00</b>
Benefit Hours Taken	152.50	1,931.50	147.75	1,861.00
<b>TOTAL ACCOUNTABLE STAFF HOURS</b>	<b>815.00</b>	<b>9,194.25</b>	<b>976.75</b>	<b>9,252.00</b>
 <b>PERMANENT PART-TIME</b>				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Comp Time Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
Total Bonus Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
Benefit Hours Taken	0.00	0.00	0.00	0.00
<b>TOTAL ACCOUNTABLE STAFF HOURS</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
 <b>TEMPORARY</b>				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

**CITY REVENUE REPORTS**

**3B**

## City Revenue Report

	FY 26 February	FYE 26 March	Plus/Minus
Total Revenue Received (\$)	\$4,938,327	\$5,317,388	\$379,061
Utility Payments - Office (#)	40,394	45,067	4,673
Utility Payments - Office (\$)	\$4,709,933	\$5,080,425	\$370,492
Paymentus (#)	15,104	15,975	871
Paymentus (\$)	\$2,198,795	\$2,097,101	(\$101,694)
Lockbox (#)	7,022	7,782	760
Lockbox (\$)	\$1,190,153	\$1,240,657	\$50,504
E-Lockbox (#)	3,340	3,590	250
E-Lockbox (\$)	298,285	301,917	\$3,632
Bank Draft Payments (#)	12531	14021	1,490
Bank Draft Payments (\$)	\$1,284,845	\$1,374,954	\$90,109
Utility Deposits (#)			\$0
Utility Deposits (\$)			\$0
Fix Payments (#)			\$0
Fix Payments (\$)			\$0
Processed Return Checks (#)	116	138	22
Processed Return Checks (\$)	(\$14,354)	(\$13,955)	\$400
Other Revenue Transactions (#)			\$0
Other Revenue Received (\$)			\$0
Accounts Receivable Payments (\$)	166,952	19,516	(\$147,436)
Municipal Court - Fines/Bonds (\$)	228,394	251,927	\$23,533
Municipal Court - Credit Card (#)	573	541	(32)
Municipal Court - Credit Card (\$)	123,652	127,379	3,727
Building Permits Cash Report (\$)	42,030	286,015	\$243,985
Building Permits Credit Card (#)	186	138	-48
Building Permits Credit Card (\$)	\$20,507	\$85,210	\$64,703
Occupational License - Bldg Insp. (\$)	\$0	\$0	\$0
Occupational License - Bldg Insp. CC (#)	0	0	0
Occupational License - Bldg Insp. CC (\$)	\$0	\$0	\$0
Business License - City Clerk (\$)	3,330	78,710	\$75,380
Accounts Receivable Billed (\$)	\$598,966	\$10,152	(\$588,814)

**Building Permits/Planning/City Clerk  
 went to a new system in the  
 beginning of November, 2023 and is  
 recorded in a different system.  
 We've included the numbers per a  
 citizen's request.**

## Budget Services Division

	FYE 26		FYE 25	
	March	YTD	March	YTD
<b>PERSONNEL HOURS - FULL TIME</b>				
Total Regular Hours Available	320.00	3,200.00	320.00	3,200.00
Total Comp Time Available	0.25	2.00	0.00	0.75
Total Overtime Hours	0.00	4.25	0.00	5.00
Total Bonus Hours	0.00	0.00	0.00	0.00
Total Furlough Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>320.25</b>	<b>3,206.25</b>	<b>320.00</b>	<b>3,205.75</b>
Benefit Hours Taken	157.50	731.75	1.50	545.50
<b>TOTAL ACCOUNTABLE STAFF HOURS</b>	<b>162.75</b>	<b>2,474.50</b>	<b>318.50</b>	<b>2,660.25</b>
<b>PERMANENT PART-TIME</b>				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Comp Time Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
Total Bonus Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
Benefit Hours Taken	0.00	0.00	0.00	0.00
<b>TOTAL ACCOUNTABLE STAFF HOURS</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>TEMPORARY</b>				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
<b>TOTAL HOURS AVAILABLE</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

## Treasury Division

	FYE 26		FYE 25	
	March	YTD	March	YTD
PERSONNEL HOURS - FULL TIME				
Total Regular Hours Available	800.00	7,825.00	800.00	8,000.00
Total Comp Time Available	6.75	153.50	10.50	102.75
Total Overtime Hours	26.00	391.00	38.00	254.75
Total Bonus Hours	0.00	0.00	0.00	0.00
Total Furlough Hours	0.00	0.00	0.00	0.00
TOTAL HOURS AVAILABLE	832.75	8,369.50	848.50	8,357.50
Benefit Hours Taken	229.75	1,721.00	153.50	1,909.75
TOTAL ACCOUNTABLE STAFF HOURS	603.00	6,648.50	695.00	6,447.75
PERMANENT PART-TIME				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Comp Time Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
Total Bonus Hours	0.00	0.00	0.00	0.00
TOTAL HOURS AVAILABLE	0.00	0.00	0.00	0.00
Benefit Hours Taken	0.00	0.00	0.00	0.00
TOTAL ACCOUNTABLE STAFF HOURS	0.00	0.00	0.00	0.00
TEMPORARY				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
TOTAL HOURS AVAILABLE	0.00	0.00	0.00	0.00

**UTILITY      3C**

## Utility Division

	FYE 26		FYE 25	
	March	YTD	March	YTD
PERSONNEL HOURS - FULL TIME				
Total Regular Hours Available	960.00	10,984.00	1,120.00	10,781.00
Total Comp Time Available	10.50	72.00	42.75	106.75
Total Overtime Hours	93.75	418.00	66.25	578.00
Total Bonus Hours	0.00	0.00	0.00	0.00
Total Furlough Hours	0.00	0.00	0.00	0.00
TOTAL HOURS AVAILABLE	1,064.25	11,474.00	1,229.00	11,465.75
Benefit Hours Taken	114.00	2,185.75	111.50	1,674.00
TOTAL ACCOUNTABLE STAFF HOURS	950.25	9,288.25	1,117.50	9,791.75
PERMANENT PART-TIME				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Comp Time Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
Total Bonus Hours	0.00	0.00	0.00	0.00
TOTAL HOURS AVAILABLE	0.00	0.00	0.00	0.00
Benefit Hours Taken	0.00	0.00	0.00	0.00
TOTAL ACCOUNTABLE STAFF HOURS	0.00	0.00	0.00	0.00
TEMPORARY				
Total Regular Hours Available	0.00	0.00	0.00	0.00
Total Overtime Hours	0.00	0.00	0.00	0.00
TOTAL HOURS AVAILABLE	0.00	0.00	0.00	0.00

## Utility Division Activity Report - FYE 2026

	FYE 26		FYE 25	
	March	YTD	March	YTD
STATUS REPORT				
Regular Utility Accounts Billed	45,931	411,965	45,569	408,459
New Deposit Ons Billed	654	6,331	606	6,399
Final Accounts Billed	587	5,862	633	5,784
TOTAL METERS READ	47,172	424,158	46,808	420,642

## Drive-up Window and Mail Payments - FYE 2026

	Feb, 2026	Mar, 2026
Mail Payments - Lockbox	7,022	7,782
Mail Payments - E-Lockbox	3,340	3,590
Mail Payments - Office	97	465
<b>Total Mail Payments - Subtotal</b>	<b>10,459</b>	<b>11,837</b>
Night Deposits	138	154
Paymentus Payments	15,104	15,975
<b>Without assistance paymnts - Subtotal</b>	<b>15,242</b>	<b>16,129</b>
Office Payments	2,136	2,412
<b>With assistance payments - Subtotal</b>	<b>2,136</b>	<b>2,412</b>
<b>Total Payments Processed - Subtotal</b>	<b>27,837</b>	<b>30,378</b>
Bank Draft (ACH) Payments	12531	14021
<b>Total Payments (Utility)</b>	<b>40,368</b>	<b>44,399</b>
<b>Total Payments</b>	<b>55,674</b>	<b>60,756</b>

**FIRE DEPARTMENT**

**4**

## March 2026 Fire Prevention Activity Summary

### Prevention Department Update and Activities

Training	72 hours	Fire Marshals Association Conference, Investigator Orientation, Vehicle Fires
Inspections/Re-Inspections	119 hours	Inspections (125), Violations cited (112), Violations cleared (27), Violations Remaining (85)
Smoke Detectors	9 calls	Check/Install Smoke Detectors/Replace Batteries/Bed Shakers
Investigations	18	Structure (7), Vehicle (5), Wildland (3), Other (3)
Investigative Activities	37 hours	Fire Investigations, Report Writing, Reviewing Video, Subpoena prep, etc
Department Meetings	21 (25 hours)	Department Meetings, Officers Meetings, Shift Briefings, Evaluations
Station & Equipment Maintenance	34 hours	Daily checks, supplies replenishing, cleaning & organization, drone updates and maintenance
Public Service/Education & Special Events	9 hours	Public Service/Education, Citizen Complaints

### Planning Officer Activities

Fire Planning Activities	Number	Staff Hours
Building Plan Reviews/ Fire Protection System Plan Reviews	63	62
Fire Inspections/Re-inspections	55	40
Meetings	5	5
Training (Target Solutions)	4	4
Communication	N/A	5
<b>Totals</b>		<b>116</b>
Time Off (VAC, SICK, Holiday)	N/A	30

## NFD Monthly Progress Report

March 2026

### Total Calls by Unit & First-In Calls by Station with Average Response Times

Station 1										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 1	426	386	4	4	3	0	2	18	2	7
Brush 1	25	13	1	3	0	0	1	0	2	5
Brush 12	3	2	0	0	0	1	0	0	0	0
Ladder 1	106	76	3	1	0	1	1	20	0	4
**Chief 301	120	21	11	6	9	1	2	56	10	4
<b>Station 1 Total</b>	<b>680</b>	<b>First-In Calls - 428 / Average Response Time 5:18</b>								
Station 2										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 2	250	4	223	4	6	0	0	9	3	1
Brush 2	17	1	7	1	3	0	1	1	2	1
Ladder 2	24	1	9	2	1	0	1	10	0	0
HAZMAT	91	12	9	5	5	4	4	45	3	4
<b>Station 2 Total</b>	<b>382</b>	<b>First-In Calls - 230 / Average Response Time 5:27</b>								
Station 3										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 3	294	8	8	250	0	2	4	13	0	9
Brush 3	13	0	1	8	0	2	0	0	0	2
<b>Station 3 Total</b>	<b>307</b>	<b>First-In Calls - 248 / Average Response Time 6:42</b>								
Station 4										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 4	239	0	11	1	208	1	0	10	7	1
Brush 4	18	0	4	0	6	0	0	1	6	1
Tanker 4	2	0	0	0	0	1	0	0	1	0
<b>Station 4 Total</b>	<b>259</b>	<b>First-In Calls - 207 / Average Response Time 5:41</b>								
Station 5										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 5	28	1	0	0	0	25	2	0	0	0
EMS Brush 5	91	0	0	0	0	86	5	0	0	0
<b>Station 5 Total</b>	<b>119</b>	<b>First-In Calls - 85 / Average Response Time 9:03</b>								
Station 6										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 6	33	1	0	0	0	7	19	2	0	4
EMS Brush 6	83	0	0	1	0	7	68	2	1	4
<b>Station 6 Total</b>	<b>116</b>	<b>First-In Calls - 68 / Average Response Time 9:18</b>								
Station 7										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Rescue 7	2	0	0	0	0	0	0	2	0	0
Squad 7	224	9	4	1	2	0	3	200	2	3
Rescue Boat 7	1	0	0	0	0	0	0	1	0	0
Brush 7	10	3	0	0	2	0	0	4	0	1
Brush 72	1	0	1	0	0	0	0	0	0	0
<b>Station 7 Total</b>	<b>237</b>	<b>First-In Calls - 198 / Average Response Time 5:40</b>								
Station 8										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 8	34	3	1	0	4	0	1	13	12	0
Brush 8	166	3	1	0	5	0	1	14	142	0
Tanker 8	6	2	1	0	0	0	0	0	3	0
<b>Station 8 Total</b>	<b>206</b>	<b>First-In Calls - 142 / Average Response Time 5:54</b>								
Station 9										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Engine 9	68	9	1	4	0	1	5	7	1	40
EMS Brush 9	244	12	1	7	1	0	7	7	1	208
Brush 92	6	3	0	1	0	2	0	0	0	0
Tanker 9	15	1	0	2	0	4	2	1	0	5
**Chief 401	89	11	6	7	2	15	8	22	3	15
<b>Station 9 Total</b>	<b>422</b>	<b>First-In Calls - 210 / Average Response Time 5:55</b>								

Fire Prevention										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
Fire Marshal 1	6	0	0	2	0	0	0	2	0	2
Fire Marshal 2	9	1	1	1	0	1	0	4	0	1
**Fire Marshal 3	33	4	6	2	1	1	4	11	2	2
Prev. Totals	48									
Specialty Units										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
EM3	1	1	0	0	0	0	0	0	0	0
EM4	3	1	0	0	0	0	1	1	0	0
Specialty Totals	4									
Notified Units										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
EM1*	19	2	3	1	0	0	1	10	0	2
EMS1*	20	2	3	1	0	0	1	10	0	3
NFD3*	19	2	3	1	0	0	1	10	0	2
Notified Total	58									
Fire Admin										
	Total # of Responses	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	District 9
NFD2	1	0	0	0	0	0	1	0	0	0
	<b>Totals</b>	<b>Total by District</b>								
	2839	595	323	316	258	162	145	506	203	331

\*EM1, EMS1 and NFD3 are "notified" of certain calls. They may or may not actually go on scene.

\*\*As of 1/1/25 all All Assistant Chiefs will be designated 301, All Battalion Chiefs 401 and all On-Shift Fire Inspectors FM3

Incident Response Type Summary		
Incident Type	Total	% of Total
Fire	71	3.91%
Hazardous Situation	82	4.51%
Incident Type Undefined	20	1.10%
Medical	1100	60.51%
No Emergency	292	16.06%
Public Service	242	13.31%
Rescue	4	0.22%
Incomplete	7	0.39%
<b>Total Incident Count (Unique Calls)</b>	1818	100.00%
<b>Number of Total Unit Responses</b>	2839	

Community Outreach		
Tours and Community Events	15	STEAM Night, Amelia Chastain Celebration Parade, Tomorrow's Leaders, Tours, Wee Water Wahoo, Bait & Badges
Burn Permits		
Burn Permits Issued	28	Conditions were only favorable for burning 2 days in March - There was a county burn ban in effect for most of the month
Training		
Total Personnel Training Hours	*1592	Mgmt/Supvsr, Hazmat, Wildland, Special Healthcare, Swiftwater, Peer Support, Elevator

\* This number may be updated. Training data entered in the new software is improving.

## EMERGENCY MANAGEMENT DIVISION

March 2026

### **Regular Monthly Scheduled Activities**

Meetings will be held at the Robinson EOC (2801 W. Robinson) unless otherwise posted

### **Outdoor Warning System**

Each morning at 7:00 am, a silent test of the outdoor warning system is conducted. The test provides an operational snapshot of the status of the system. This provides information about whether a unit needs maintenance and if it is operating properly. For special requests the audible test may not be completed. Such requests would be large event venues such as an OU home football game or the annual Medieval Fair.

The South Canadian Amateur Radio Society provided volunteering monitoring service of the system during the weekly audible test.

An audible test of the outdoor warning system is conducted for 60 seconds each Saturday if conditions are favorable. Three units are sounded for 20 seconds due to being a public park venue. They are located at Griffin Park, Reeves Park and the Animal Control facility.

### **National Weather Service Weekly Weather Meetings**

Each Monday morning at 10:00 am, the National Weather Service conducts a video call regarding the upcoming weekly weather. A mid-week call is done on Thursday afternoons at 2 pm. Special conference calls are made during times of severe weather as the NWS deems necessary.

This call has the option for video participation and telephone call in. It is primarily for the Emergency Management of jurisdictions, school, State offices involved in EM, Tribes and other entities tasked with severe weather operations. It is not intended for the public nor is this just a weather forecast. This time allows for interaction with the NWS about concerns that directly affect the local jurisdiction so they may better prepare for incoming weather. National Weather Service Storm Spotter Training is located on their website at [www.weather.gov/OUN](http://www.weather.gov/OUN)

### **South Canadian Amateur Radio Society SCARS ([www.5nor.org](http://www.5nor.org))**

-SCARS is a vital preparedness partner with Emergency Management and is included in the City Emergency Operations Plan. They operate within the SKYWARN program for Norman, provide testing for amateur licenses, provide technical advice and service to the AUXCOM radio operation in the EOC. They participate in many community preparedness events throughout the year.

-Each Tuesday evening at 6:30 pm, ELMER night with the Amateur radio club. The club mentors' other HAMS, which works on projects and equipment, provides general support to the City and Public on Amateur operations. This is held at the Fire Training Center.

-Each Wednesday morning at 9:15 am a communication test with state emergency management partners is conducted by the various geographical areas. This tests the local and statewide capability for various communication means across the state in preparedness for disaster operations.

-Each first Thursday evening of the month is amateur radio testing night at 6:00 pm at the Fire Training Center. Open to the public, the club provides the opportunity for the community to test for their Amateur license or upgrade a license. Note: the FCC has been directed to start charging for testing.

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## EMERGENCY MANAGEMENT DIVISION

March 2026

-Each Saturday 12:00 Outdoor Warning audible test. This test is supported by the Amateur radio club to assist in identifying and verifying units needing maintenance.

Residents can assist by “Adopting a Pole” and reporting the siren status they adopt at the website [www.w5nor.org](http://www.w5nor.org). The Club meeting is the second Saturday of each month, 9 am at the Fire Training Center.

### **Local Emergency Preparedness Committee**

Meets quarterly at the Wellness Center (The Well) under the management of the Cleveland County Emergency Management office. The public is welcome to address any concerns regarding emergency planning or SARA Title III information. The LEPC is part of the oversight for the Citizens CORPS Council of Norman. A report on activities is provided at each meeting. Meetings occur on the first Wednesday of each quarter.

### **Emergency Management Activities**

#### **The Emergency Operations Plan**

Norman EM received approval for funding a third-party vendor to conduct a comprehensive update to the City plan in FY 27. Currently the plan is formatted in the All-Hazards County format. Consideration will be to maintain the format or follow the Community Planning Guide 101 format. The current plan is valid and provides the tasks duties and responsibilities for the City Departments during disaster operations. Emergency Management is responsible for maintenance of the plan. The Request for Proposal has been released with suspense due for the end of April 2026. Seven vendors have submitted questions. These questions will be consolidated to avoid repetitive answering and put on the city web page for review.

#### **Plans and Grants**

The mitigation plan has been approved and accepted by City Council. We are awaiting the final FEMA approval. Norman Participates in a County plan. This format strengthens the justification for mitigation projects by showing common hazards of multiple jurisdictions. The FEMA approval was delayed due to a federal shutdown.  
Critical facility generator review project. The grant for funding to review the critical facilities need for generators has been completed and submitted to FEMA. The mitigation plan has been completed and submitted to the City Clerk for placing on an agenda item for Council review. The plan was accepted by the Council on January 24, 2026. When the County collects the rest of the approvals it will then go to FEMA for final approval.

#### **Open Disaster Operations**

The wildfire from March 14, 2025, Fire Mutual Assistance Grant (FMAG). Initial documentation was provided for reimbursement and the process is ongoing. We were advised by OEM that there was a complete data loss of the information that was submitted. They are working with the jurisdiction to recreate the documents. The process will take an undeterminable amount of time.

### **Norman Emergency Response Volunteers**

#### **Special Response Teams Available**

There are several specialty teams available for response or community preparation events. The Norman EM Unmanned Aerial Vehicle team, the Small Animal Response Team (SmART),

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## EMERGENCY MANAGEMENT DIVISION

March 2026

The Oklahoma Large Animal Response Team (OLAFR), and The MRC State Stress Response Team (OKSRT, a mental health asset) can support with coordination through Norman EM. SmART received a grant through the OK Health Dept. This grant will assist in training and equipment purchasing. It will be managed by SmART. All the teams are available to Incident Command through dispatch and in coordination with Norman EM.

Norman EM will be requesting a review of the Volunteer program to ensure it is current within City guidelines. The program has existed for twenty years, and process and policy reviews are needed to ensure the protection of the volunteers and the City. This is still on going.

### **Red Cross Coordination**

We have dedicated volunteers that can respond quickly to the residents' need for assistance. The primary task is to ensure a burnout family has assistance from the Red Cross if they request it and to stay involved until Red Cross is on scene or the family confirms connection with the Red Cross. In March 2026 NERV responded to 3 burn out residential fires

### **Auxiliary Communications (AUXCOM)**

AUXCOM capability is a work in progress. The Section is operational and developing new capacity for alternate communications means. Recruiting for operators is ongoing. Plans for future budget requests from PSST are being completed. At some point the routing of the antenna coax cables needs corrected. The building design was flawed and has caused increased cost and interface in transmission capability. To further delay matters our primary volunteer has fallen ill and not been able to continue. Alternate means to continue are being researched.

### **Events**


March 2026 has been an active month. Single family fires with displaced residents are still assisted by EM personnel to help coordinate the Red Cross support. The new vehicle for the Division is still not available as the dealership is troubleshooting the issues. Return date unknown. The dealership did provide EM with a loaner vehicle for the duration.

The annual Emergency Management Conference was conducted at the new OKANA resort and hotel in OKC. During this conference Amy Goodin was recognized as completing the requirements for the Oklahoma Certified Emergency Manager. Amy has worked diligently for the last two years in meeting this requirement. Along with day-to-day volunteerism in EM, Amy responds to any emergency event requiring EM presence. She has responded to single family fires and spent many hours completing the community outreach requirement for the update to the hazard mitigation plan. The OKSmART team conducted animal response training at the OKC\County Health Dept. south complex. This training was provided for by a grant from the STRONG grant. The training team was brought in from Florida. Along with the basic animal response training, they also conducted a train-the-trainer course to certify more volunteers in conducting animal response training across the state. In total 20 participants received the training. Also, they traveled to Kansas for a one day training on animal response. The weather condition for March was more of fire weather than severe weather. Many small fires started in Norman, but none were major. Across the state there were a few major fires that caused extreme damage. The vehicle storage building was completed at the ECOC. The building was not constructed properly. Bays had to be extended to accommodate the city command vehicle. The bays assigned to EM are blocked by parking medians and trailers backing into the bays are not safe. The openings have very minimal spacing from the sides to the trailer backing in. A Community Needs workshop was conducted by the United Way. Additional comments are in the attached memo.

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**EMERGENCY MANAGEMENT DIVISION**

March 2026

<b>Response Provided</b>
3 Red Cross liaison support events occurred in March. Severe weather on March 10 did not materialize a threat to Norman. March 15, EM responded in support to a wildfire situation.
<b>EOC Operations and Facility</b>
 March report notes.docx
An information paper is attached concerning EOC operations and the facility.
<b>Siren Operations</b>
The system is performing at 98% or better. Current maintenance activities for the system include updating batteries that are more than three years old. Vegetative maintenance and other safety issues as identified. The portable control station has been upgraded and back in the possession of the EOC. IT is continuing to develop a sister control system for testing operations with the intent to move the computer system to the city network. There have been some items identified that have been provided to IT for resolution. Currently there is no static backup control station. The effort to move the radio system to the Harris system will be more than \$750,000. EM cannot support the cost when other priorities are critical. If additional security is desired there are less expensive alternatives. There is discussion regarding reducing the base budget for the sirens to only \$18,000 for FY 27. The current cost to replace 1/3 of the batteries per maintenance funding per year is \$13,800, not including labor of ~\$5750.00. This proposed amount would not cover even the minimum of maintenance needs or repairs done throughout the year. The system is eleven years old and component parts are beginning to be replaced if they malfunction. The current base budget provides for average replacement and repair issues and provides for obtaining shelf stock. Reducing the budget will reduce the ability to be maintained at the high rate of efficiency level that it has been operating at.

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**HUMAN RESOURCES 5**

**HUMAN RESOURCES**  
**Monthly Report**  
**March 2026**

**HUMAN RESOURCES**

Total number of Employees: 1,034  
Orientations: 1 – 2 new hires  
Terminations: 7

**ADMINISTRATION**

- FMLA cases – 1 new case
- Processed invoices and reconciled expense accounts
- Coordinated Birthday/Anniversary post card mail outs
  - 73 birthdays and 62 anniversaries

**BENEFITS**

**New Enrollments: 3**

<b>Benefit Participation</b>		
	<b>#</b>	<b>%</b>
Medical	819	91%
Dental	819	91%
Vision	635	70%
Disability	450	48%
Supplemental Life	461	51%

*Total Benefit Eligible Population: 872*

<b>Claims</b>	
Rx Claims	\$448,585.90
Medical Claims	\$987,286.69
Dental Claims	\$103,874.29

**PERSONNEL ACTIONS**

**FTE New Hires – 2**

**\*Temp/Seasonal – 1**

**Total - 3**

<b>Dept./Div.</b>	<b>Position</b>	<b>Number of Employees</b>
Parks & Rec/ Recreation	Recreation Center Specialist*	1
Parks & Rec/YFAC	Program Coordinator	1
Utilities/WLM	Utility Distribution Worker I	1

**Promotions – 6**

<b>Dept./Div.</b>	<b>Position</b>	<b>Number of Employees</b>
Finance/Admin	Director of Finance	1
Legal/Admin	Assistant City Attorney II	1
Parks & Rec/YFAC	Program Coordinator	1
Utilities/WLM	Utilities Supervisor	1
Utilities/WRF	Heavy Equipment Operator	1
Utilities/WRF	Plant Mechanic	1

**HUMAN RESOURCES**

**Monthly Report**

**March 2026**

**FT/PT Separations – 5**

**\*Temp/Seasonal Separations – 2**

**Total - 7**

<b>Dept./Div.</b>	<b>Position</b>	<b>Number of Employees</b>
Finance/Tresury	Treasury Associate	1
Human Resources/Benefits	Benefits Administrator	1
Parks & Rec/Recreation	Recreation Center Specialist*	1
Parks & Rec/Recreation	Tennis Shop Attendant*	1
Parks & Rec/YFAC	Lifeguard Leader	1
Utilities/Sanitation	Sanitation Worker I	1
Utiliites/SLM	Utility Collection Worker I	1

**TURNOVER STATS – does not include Temp/Seasonal stats**

<b>Department</b>	<b>No. of Employees</b>	<b>No. of Terminated Employees</b>	<b>Turnover Rate</b>
City Manager	16		0.00%
City Clerk	6		0.00%
Finance	23	1	4.35%
Fire	164		0.00%
Human Resources	7	1	14.29%
Information Technology	19		0.00%
Legal Department	9		0.00%
Municipal Court	12		0.00%
Parks & Recreation	108	1	0.93%
Planning & Comm Dev.	39		0.00%
Police	260		0.00%
Public Works	125		0.00%
Utilities	164	2	1.22%

**RECRUITMENT**

<b>Positions Requisitioned for Refill by Department/Division (# of vacancies)</b>	
*included positions are Full Time unless otherwise indicated as Part Time (PT) or Seasonal PT*	
<b>City Manager</b>	
Community Services Manager	Community Outreach Social Worker
<b>Human Resources</b>	
Human Resources Manager	Benefits Administrator
<b>Finance</b>	
Director of Finance	Chief Accountant
<b>Parks &amp; Recreation</b>	
Seasonal PT* Recreation Center Specialist-YFAC GYM	PT* Recreation Leader I-YFAC
PT* Lifeguard Leader-YFAC (2)	Tradesworker - Electrician
PT* Recreation Technician-YFAC	Seasonal PT* Concessions Cashier I
Seasonal PT* Concessions Cashier II	Seasonal PT* Food and Beverage Tech I
Seasonal PT* Concessions Manager	Seasonal PT* Admissions Clerk I

**HUMAN RESOURCES**

**Monthly Report**

**March 2026**

Seasonal PT* Recreation Center Specialist-Whittier	Head Lifeguard
Seasonal PT* Slide & Gate Attendant	Seasonal PT*Swim Instructor
Seasonal PT* Recreation Center Specialist-YFAC Con.	Seasonal PT* Deep Water Lifeguard
Seasonal PT* Assistant Aquatic Manager	Seasonal PT* Aquatic Facility Maintenance I
Seasonal PT* Aquatic Facility Maintenance II	Program Coordinator
Seasonal PT* Laborer	Maintenance Worker I – Park Maintenance
PT*Tennis Shop Attendant	PT*Lifeguard Technician-YFAC
PT*Golf Course Attendant	PT* Recreation Leader-Whittier
Seasonal PT* Recreation Center Specialist-Little Axe	
<b>Public Works</b>	
PT*Mechanic Apprentice	
<b>Police</b>	
Communications Officer I	Animal Welfare Officer
Communications Officer II	
<b>Utilities</b>	
Plant Operator A-D-WTP	Sanitation Worker I
Utilities Supervisor	Utility Distribution Worker I
Heavy Equipment Operator-WLM	Plant Operator C-WRF
Water Maintenance Specialist	Utility Collection Worker I
Utility Collection Worker II	

**Days to fill**

<b><u>Full Time Position</u></b>	<b><u>Date Posted</u></b>	<b><u>Offer Date</u></b>	<b><u>Days to fill</u></b>
Utility Distribution Worker I	12/5/25	2/25/26	82 days
Program Coordinator	12/18/25	3/9/26	81 days
Community Services Manager	2/13/26	3/27/26	42 days
Community Outreach Social Worker	2/13/26	3/30/26	45 days
Heavy Equipment Operator-WLM	2/18/26	3/18/26	28 days-Promoted
Chief Accountant	3/17/26	3/27/26	10 days-Promoted
Water Maintenance Specialist	3/16/26	3/27/26	11 days-Promoted
Director of Finance	1/20/26	3/13/26	52 days-Promoted

\*Offer Date reflected for accurate days to fill numbers, all started in current month

\*625 registrations/applications to our openings, 11 new requisitions opened.

**SAFETY**

**RECORDABLE INJURIES – OSHA**

<b><u>Department/Division</u></b>	<b><u>Nature of Injury</u></b>	<b><u>How Sustained</u></b>	<b><u>Prognosis</u></b>	<b><u>Prevention Method</u></b>
Police/Patrol	Both hands and right forearm	Cuts from broken glass	Back to work	Caution & awareness

**CURRENT NUMBER OF "AT FAULT" VEHICLE COLLISIONS PER CALENDAR YEAR:**

<b><u>2026*</u></b>	<b><u>2025</u></b>	<b><u>2024</u></b>
6	28	40

\*CY2026 is current YTD

**CURRENT NUMBER OF "AT FAULT" VEHICLE COLLISIONS PER FISCAL YEAR:**

HUMAN RESOURCES

Monthly Report

March 2026

2026	2025	2024
24	41	14

RECORDABLE INJURIES PER CALENDAR YEAR:

2026*	2025	2024
6	39	80

*\*CY2026 is current YTD*

RECORDABLE INJURIES PER FISCAL YEAR:

2026	2025	2024
21	65	62

## **INFORMATION TECHNOLOGY**

**6**

**CITY OF NORMAN**

Information Technology Department  
 Monthly Report –March 2026.

Working projects for the IT Department are as follows:

<b>Project</b>	<b>Description/improvement anticipated</b>	<b>Status</b>
ERP Replacement Project	Process improvements for Finance, Purchasing, AR/AP, Courts, HR, Payroll, Personnel, Parks and Rec, and Permits Management through newer technology, software, and business review processes.	Implementation Complete – Project refinement ongoing: The CoN team has completed implementation work on all major core software. However, work continues in Utility Billing for auto meter infrastructure, HR, Planning, Budgeting, and Finance to refine these systems.
Main Site data center upgrades	Necessary upgrades to current infrastructure are needed to enhance capabilities and continue with power saving and cooling efforts by reducing the number of physical servers through virtualization. New equipment is being implemented to replace the old and increase security and speed requirements.	Ongoing: IT Network staff are in implementation and testing of major networking and security appliances, as well as virtual upgrades. This includes expansion of equipment for new buildings and replacement of old switch infrastructure. Funded through CIP.
Data storage migration	The IT Department through a grant has purchased new data storage for the city's critical data.	In Progress. Implementation of the hardware is complete; configuration, and data load balancing is ongoing. New data storage expansion is being implemented.

Fiber Optic Installation for redundant loop at WTP and EOC	IT and the Utilites Department will be using capital funds to connect a microwave antenna from Fire station 9 to the Water treatment plant and connect to the Emergency Operations Center once that building is complete. This will create a redundant loop for the WTP and EOC in case of lost service from the main connection.	Awaiting Approval, Working with Utilities Department, land acquisition complete, right of way in negotiation
IT Security training efforts for all network and email users at the City of Norman.	Increase awareness and stay current on all new and rapidly changing cyber-attack methods so that the CON network is protected by every employee who utilizes the network for business.	Ongoing monthly training continues with our cybersecurity education suite, orientation of all new users, as well as penetration testing of the city network, and improvements from the pen test results.
Endpoint Security Review	Review current endpoint security appliances and software and make upgrades and improvements as necessary.	Ongoing
Print consolidation	Work with outside vendors to consolidate all print, fax, and copy machines in CON facilities.	In Progress estimated full completion in 2027
Automated Meter Infrastructure	Implement and integrate AMI for meter reading and utility billing.	In Progress – customer portal configuration in progress. Communication radios installation is in production. Project more than 75% implemented.
Virtualization migration	The city is moving to a new virtualization platform to reduce maintenance costs.	In Planning: The IT Department is testing the new platform, and we hope to have it implemented and

		functional by the beginning of FYE27.
Network Infrastructure Improvements	IT Network Engineer will work closely with the Network and Infrastructure Manager, to review and improve our cabling, switching, and network configuration.	In Progress: The IT Department has been granted access to 5% of the annual capital funds for business-critical software and infrastructure needs.
Implementation of Traffic Management Center	The Public Works Department has acquired grant funding for a Traffic Management Solution and will need networking to bring the centers online.	In progress. IT network and security staff are working in two locations to set up and configure networks for the TMC and a backup TMC.
Move existing secondary IT Datacenter to new location.	Move all equipment from the current secondary site to a new more robust and secure site.	In Progress: Physical and virtual moves for the data center began May 2024. All moves have been complete, and additional cleanup is ongoing at the old location.
VoIP Solution upgrade	The IT Department is working to upgrade our VoIP system. The current system is over 12 years old and requires an upgrade.	In planning. Current plans and evaluations of the system are ongoing as well as finding a funding solution for the upgrade. Estimated implementation 2028
IT inventory system upgrade.	The current IT inventory system is old and mostly manual. The IT Development team is working with the IT Support center to develop an automated tracking system for all IT equipment.	In Progress: Development of the inventory forms and database is currently in progress.

City of Norman Intranet upgrade.	The IT Department is working to upgrade our Intranet and information offered there for internal use. Once complete, important information across various departments will be available for all CoN employees.	In planning. Current plans on data sources, content, content managers, and page development are in the design phase.
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### Support Tickets:

The IT department is responsible for all technology needs throughout all city departments. Public safety is a high priority, and the bulk of our support tickets come from public safety support. **IT Table 1** below represents the number of support tickets opened by each department for last month. The IT Department monitors trends in these numbers and adjusts as needed to ensure that all departments have the appropriate amount of support for daily operations.

### Users Supported:

The following statistics show the number of network users supported by the IT Department. The city network is important for all business initiatives for the city of Norman. The number of devices supported reflects the growth in dependence on technology for daily operations (see **IT Table 2**).

### Email Security Appliance:

The City of Norman's IT Department has an email filter that has enhanced reporting and filtering capabilities that protect the City's systems from malicious attacks from the outside. Email is one of the preferred methods of the delivery of malicious software and viruses. The IT department monitored 273,755 attempted incoming emails in March 2026. A total of 232,625 messages were delivered, while 41,130 total incoming messages were considered Spam or hazardous e-mails by our email-filtering appliance and were quarantine or filtered (see **IT Table 3**). This number represents 15% of our inbound mail. This percentage has decreased significantly from previous months because of the IT Department's implementation of a new and more modern appliance. The IT Department has made the decision to block inbound traffic from specific sources with known malicious traffic that constantly try to affect our network. We continue to monitor and analyze the situation daily. Inbound email messages of this nature mean increased vulnerabilities and attack vectors into the city. Without the email filter appliance, our email server would have received more mail, which increases the opportunity for entrance of a virus into the network. It also creates waste, reduces productivity, and decreases valuable storage space.

## Web Site:

The City of Norman's web site is hosted, updated and maintained by the IT Department. In the month of March 2026, the City of Norman's web site had 150,121 individual web sessions access the web site for 250,037 total page views. Of those sessions, 98,189 were identified as Users to view content on the city web site (see **IT Table 4a and 4b**). Since its completion in June 2020, the site has had a few major upgrades including a new search feature and this has contributed to more relevant search results. The site boasts a build in engine that allows it to function as an app on mobile devices and tablets.

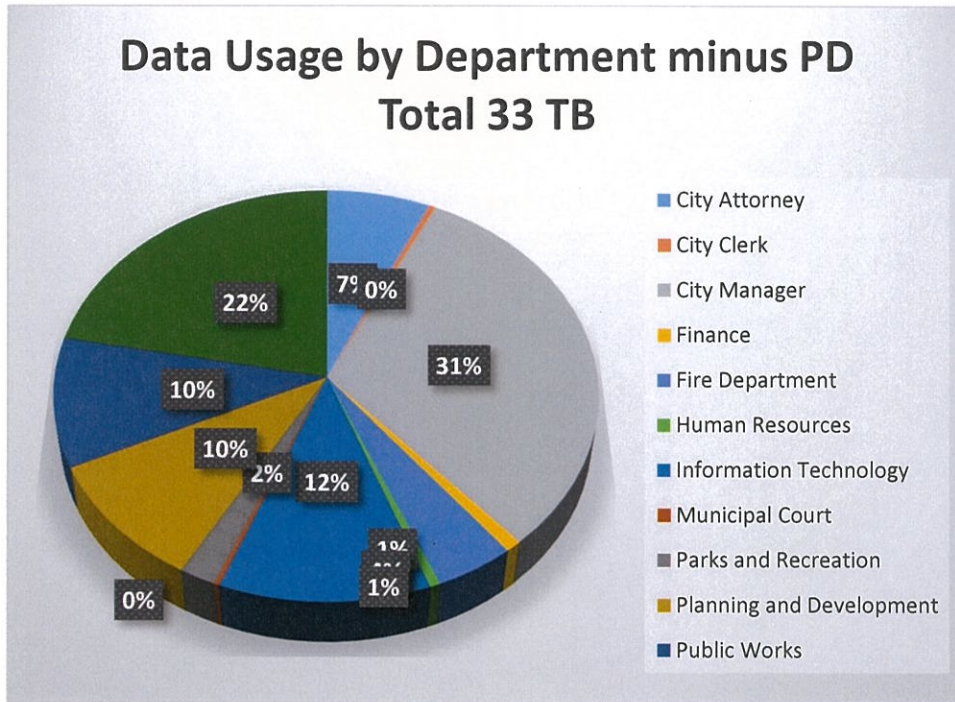
## Data Storage:

The City of Norman's infrastructure depends on system availability and uptime. An important part of system availability is data storage and usage. The pie charts below (**See IT Charts A, B, and C**) represent where the bulk of IT data storage resides. The information stored in this infrastructure is important for daily operations, and public safety. This includes data that is protected in the case of a disaster that can be recovered to keep operations functional.

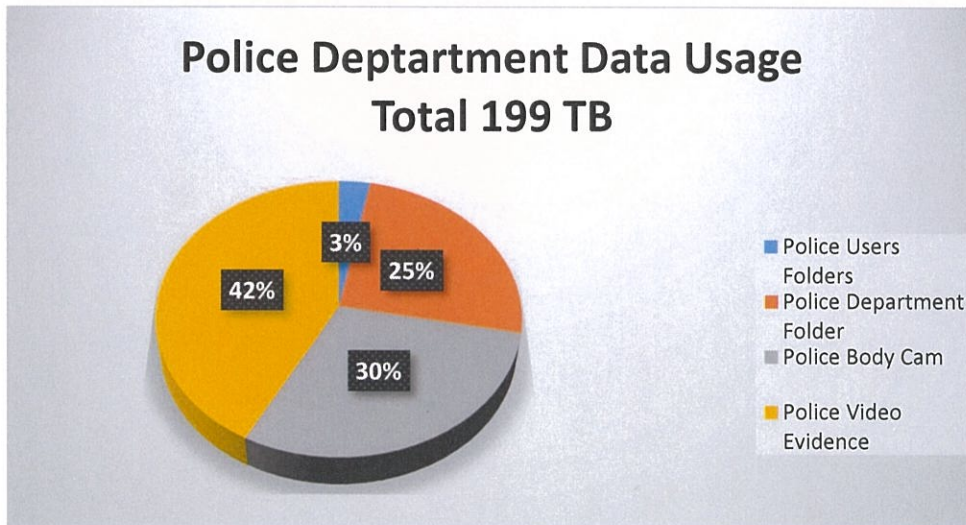
## ERP Project Implementation Progress:

This project began in January of 2018 and was delayed for multiple reasons by the 2020 pandemic. The project's final implementations are complete as of March 2024. The City Council approved approximately \$6 Million to replace the outdated software systems that run our daily business operations. Although because of constant efforts to improve this project is never fully complete. The city now has enhanced automated services and web services for our citizen base as well as the employees who conduct business and track their daily work with these systems. The IT Department completed implementation of all major pieces of the ERP business systems software packages. These include Parks and Rec software (x 2), Municipal Court software, Financial Systems software, Utility Billing software, Payroll, Human Resource Management, Work Orders, Time and Attendance, and Planning and Community Services software packages. Daily work continues for these systems as well as additional training, enhancements, and configuration. We will continue to evaluate and enhance each of these systems moving forward. Our current efforts include a review of the HR Systems, post launch troubleshooting of Planning and Community Dev software, and an upgraded Parks and Rec software package to help recreation management. We are also rolling out modules for AMI (Automatic Meter Infrastructure), and integration with a customer portal for Utility Billing Systems software. The IT Department is currently reviewing a new option for Time and Attendance to improve automation of this function.

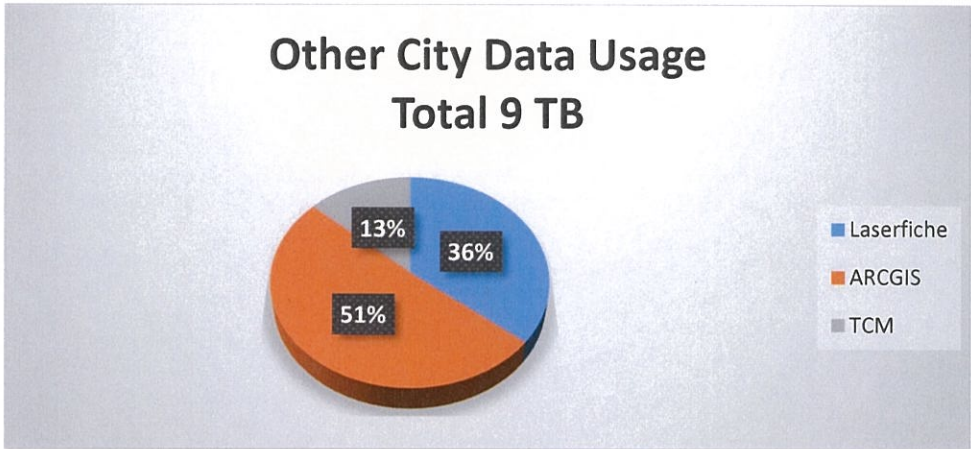
IT Table A



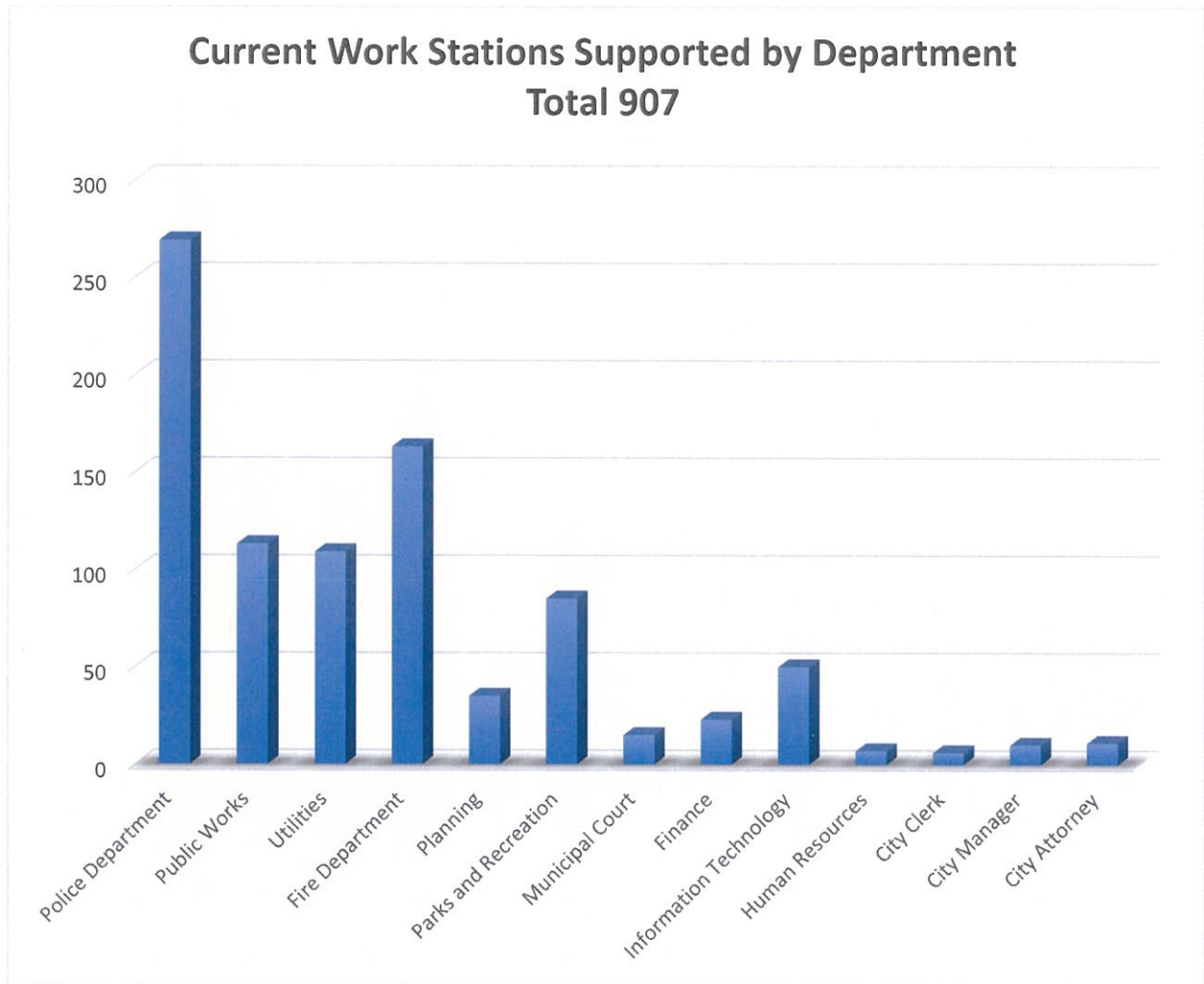
IT Table B



IT Table C



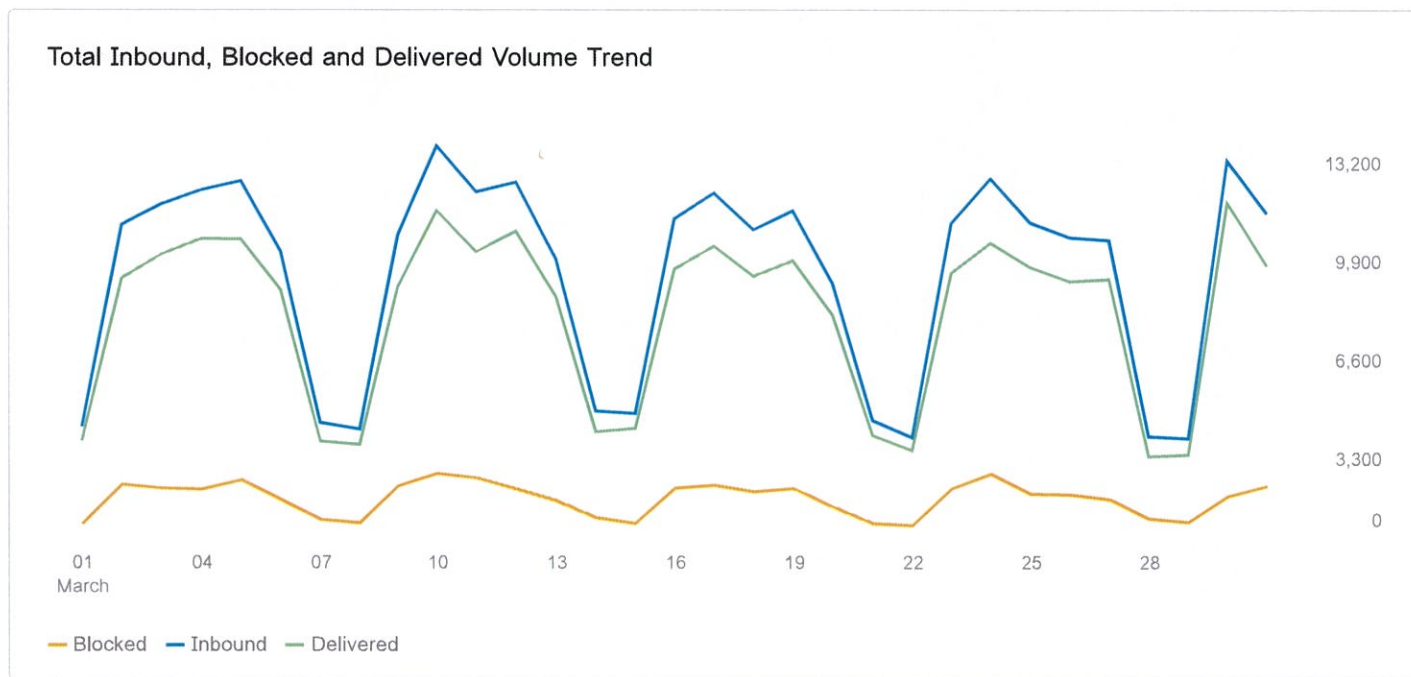
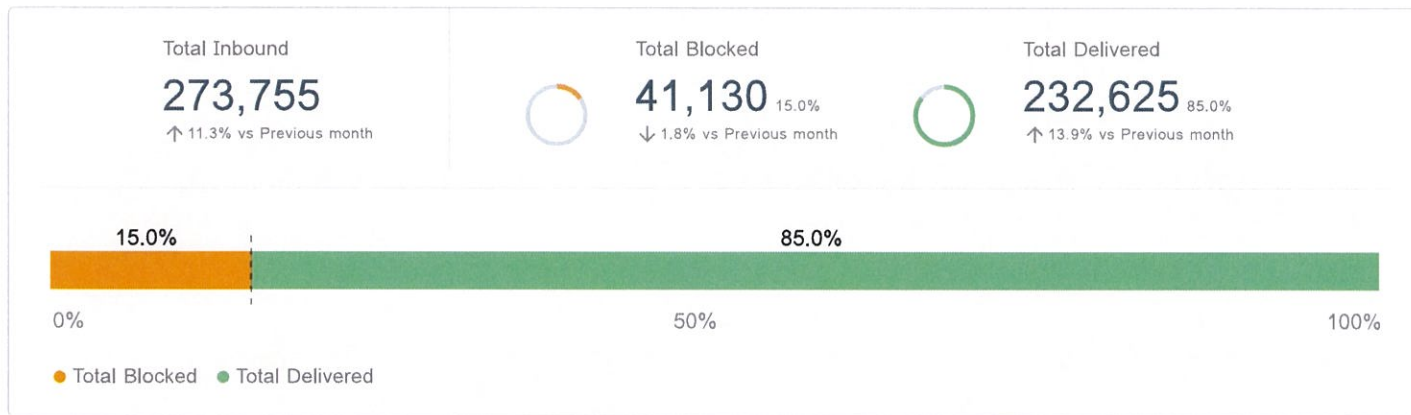
**Table 2**



# Inbound Email Summary

Statistics of messages from external users to internal users and domains.

2026/03/01 00:00:00 - 2026/04/01 00:00:00 (UTC)



## Total Blocked by Category

Category	% of Total Inbound	Messages	vs Previous month
Threats	1.6%	4,458	- 14.8%
Spam	6.9%	18,858	+ 1.4%
Bulk	1.0%	2,750	+ 12.0%
Others	5.5%	15,064	- 3.4%
Total Blocked	15.0%	41,130	- 1.8%

## Top 5 Inbound Recipients

Envelope Recipient	Messages(% of Total Inbound)	vs Previous month
esther.rojo@normanok.gov	3,951 (1.9%)	+ 27.5%
devra.smith@normanok.gov	3,592 (1.7%)	+ 14.0%
robert.gruver@normanok.gov	3,415 (1.6%)	- 1.4%
frederick.duke@normanok.gov	3,387 (1.6%)	+ 23.8%
sonia.gallegos@normanok.gov	3,293 (1.6%)	+ 23.9%

## Top 5 Inbound Senders

Envelope Sender	Messages(% of Total Inbound)	vs Previous month
noreply@normanok.gov	18,029 (8.5%)	+ 15.3%
Pager@ci.norman.ok.us	11,916 (5.6%)	+ 20.1%
<no domain>	4,961 (2.3%)	+ 23.8%
iadmin@s0u1rnm.vida.local	4,916 (2.3%)	+ 30.6%
pa01@normanok.gov	3,664 (1.7%)	+ 9.4%

## Top 5 Inbound Receiving Domains

Envelope Receiving Domain	Messages(% of Total Inbound)	vs Previous month
normanok.gov	251,402 (91.8%)	+ 11.0%
sms.normanok.gov	11,329 (4.1%)	+ 24.2%
ci.norman.ok.us	10,952 (4.0%)	+ 5.6%
cucpub.ci.norman.ok.us	72 (0.0%)	+ 7.5%
-	-	-

## Top 5 Inbound Sending Domains

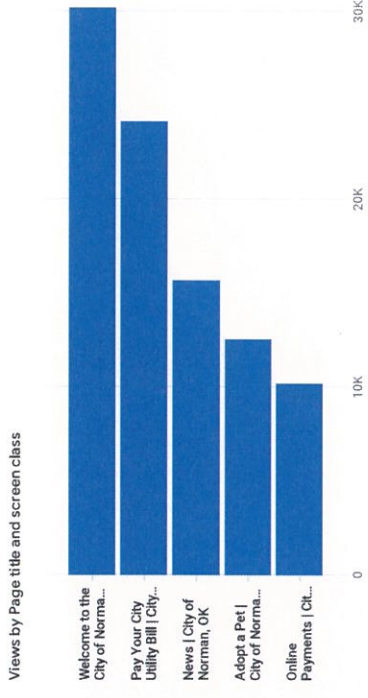
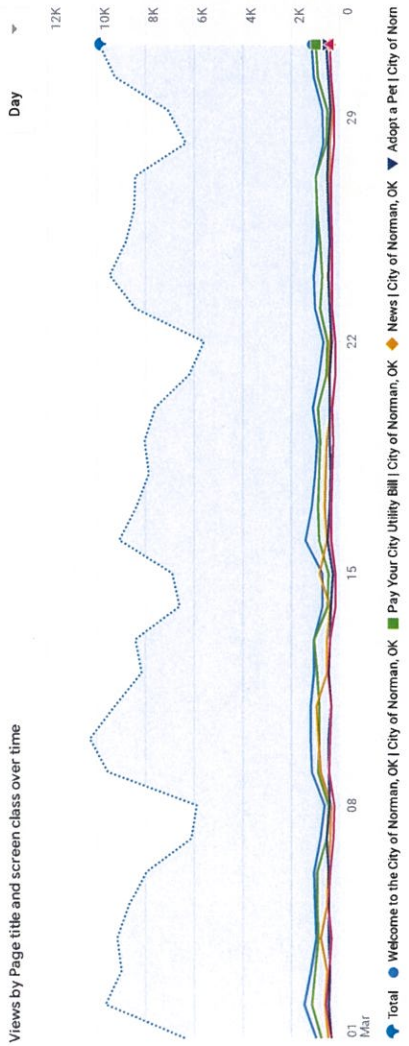
Envelope Sending Domain	Messages(% of Total Inbound)	vs Previous month
normanok.gov	38,382 (14.9%)	+ 7.2%
ci.norman.ok.us	14,123 (5.5%)	+ 15.4%
gmail.com	8,333 (3.2%)	+ 49.1%
in.constantcontact.com	7,915 (3.1%)	- 0.7%
<no domain>	4,928 (1.9%)	+ 26.6%

All Users Add comparison

Custom Mar 1 - Mar 31, 2026

### Monthly Page Views

Views by Page title and screen class over time



Rows per page: 10 Go to: 1 < 1-10 of 3060 >

	Views	Active users	Views per active user	Average engagement time per active user	Event count
Total	250,037 100% of total	98,189 100% of total	2.55 Avg 0%	39s Avg 0%	738,916 100% of total
1 Welcome to the City of Norman, OK   City of Norman, OK	30,197 (12.08%)	16,355 (16.66%)	1.85	15s	80,692 (10.92%)
2 Pay Your City Utility Bill   City of Norman, OK	24,138 (9.65%)	12,776 (13.01%)	1.89	13s	88,670 (12%)
3 News   City of Norman, OK	15,672 (6.27%)	15,834 (16.13%)	0.99	1s	47,688 (6.45%)
4 Adopt a Pet   City of Norman, OK	12,546 (5.02%)	4,598 (4.68%)	2.73	47s	26,126 (3.54%)
5 Online Payments   City of Norman, OK	10,194 (4.08%)	6,626 (6.75%)	1.54	9s	24,767 (3.35%)
6 Animal Welfare   City of Norman, OK	8,336 (3.33%)	4,577 (4.66%)	1.82	14s	25,862 (3.5%)
7 Job Opportunities   City of Norman, OK	5,891 (2.36%)	3,229 (3.29%)	1.82	1m 16s	17,533 (2.37%)
8 Page not found   City of Norman, OK	4,520 (1.81%)	4,276 (4.35%)	1.06	1s	13,466 (1.82%)
9 Department Activity Reports   City of Norman, OK	4,471 (1.79%)	2,041 (2.08%)	2.19	41s	27,055 (3.66%)
10 City of Norman's 2026 Residential Spring Clean-Up Information   City of Norman, OK	4,052 (1.62%)	2,465 (2.51%)	1.64	28s	10,961 (1.48%)

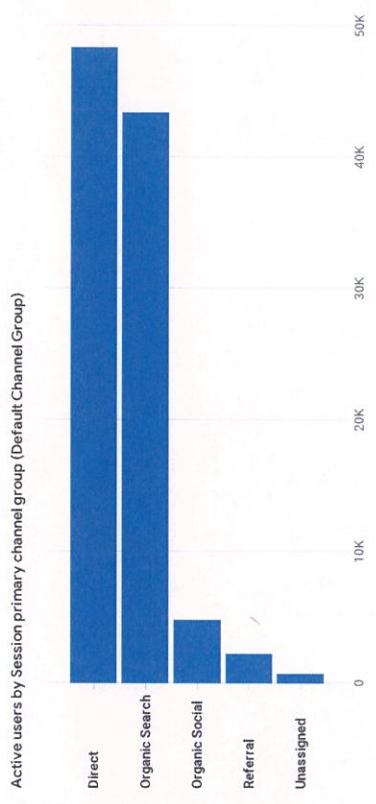
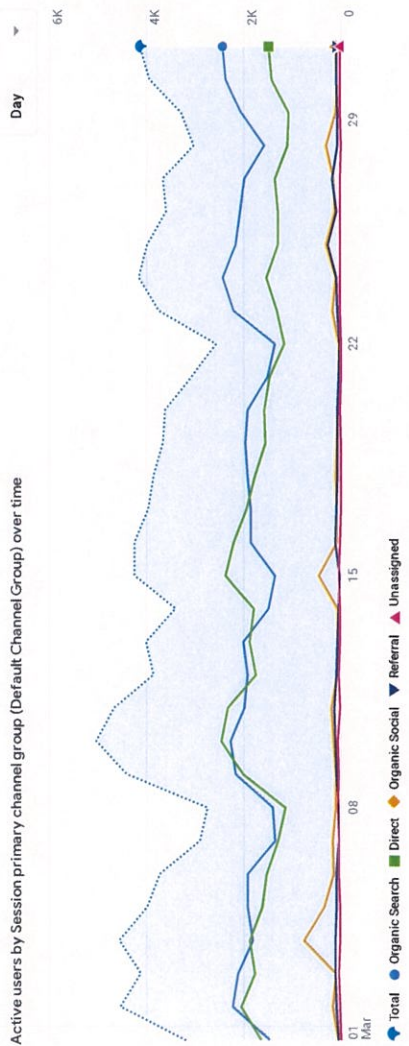
All Users Add comparison

Custom Mar 1 - Mar 31, 2026

### Monthly Site Traffic

Add filter

Active users by Session primary channel group (Default Channel Group) over time



	Active users	Sessions	Engaged sessions	Average engagement time per session	Engaged sessions per active user	Events per session	Engagement rate	Event count	Session key event rate
<input checked="" type="checkbox"/> Total	98,189 100% of total	150,121 100% of total	67,790 100% of total	25s Avg 0%	0.69 Avg 0%	4.92 Avg 0%	45.16% Avg 0%	738,916 100% of total	0%
<input checked="" type="checkbox"/> 1 Direct	48,350 (49.24%)	55,514 (36.98%)	12,499 (18.44%)	10s	0.26	3.99	22.52%	221,707 (30%)	0%
<input checked="" type="checkbox"/> 2 Organic Search	43,391 (44.19%)	85,713 (57.1%)	51,603 (76.12%)	36s	1.19	5.50	60.2%	471,714 (63.84%)	0%
<input checked="" type="checkbox"/> 3 Organic Social	4,798 (4.89%)	5,750 (3.83%)	1,612 (2.38%)	9s	0.34	3.75	28.03%	21,548 (2.92%)	0%
<input checked="" type="checkbox"/> 4 Referral	2,208 (2.25%)	4,005 (2.67%)	1,942 (2.86%)	33s	0.88	5.47	48.49%	21,927 (2.97%)	0%
<input checked="" type="checkbox"/> 5 Unassigned	703 (0.72%)	767 (0.51%)	101 (0.15%)	21s	0.14	2.49	13.17%	1,911 (0.26%)	0%
<input type="checkbox"/> 6 Email	11 (0.01%)	12 (<0.01%)	2 (<0.01%)	4s	0.18	3.42	16.67%	41 (<0.01%)	0%
<input type="checkbox"/> 7 Organic Video	4 (<0.01%)	12 (<0.01%)	5 (<0.01%)	39s	1.25	4.17	41.67%	50 (<0.01%)	0%
<input type="checkbox"/> 8 Paid Search	2 (<0.01%)	2 (<0.01%)	1 (<0.01%)	14s	0.50	4.00	50%	8 (<0.01%)	0%
<input type="checkbox"/> 9 Paid Social	0 (0%)	5 (<0.01%)	0 (0%)	0s	0.00	2.00	0%	10 (<0.01%)	0%



**MONTHLY REPORT - LEGAL DEPARTMENT**  
**March 2026 Report**  
**(Submitted April 8, 2026)**

**MONTHLY HIGHLIGHTS:**

**LIST OF PENDING CASES:**

**UNITED STATES COURT OF APPEALS FOR THE TENTH CIRCUIT**

**UNITED STATES DISTRICT COURT, EASTERN DISTRICT OF NEW YORK**

In re Payment Card Interchange Fee and Merchant Discount Antitrust Litigation, Case No. 05-MD-01720 (JG)(JO) (K)

**UNITED STATES DISTRICT COURT, WESTERN DISTRICT OF OKLAHOMA**

Hodge, Cathy Ann v. Police Department, City of Norman, et al, Case No CIV-2025-01563, CJ-2025-1499

**OKLAHOMA SUPREME COURT / COURT OF CIVIL APPEALS**

Allison et al v. Post et al, CV-24-3374, SC 122946

The mandate has been issued in this case, and thus the Court's February 3, 2026, decision is final. This case will no longer appear on the Monthly Report.

**COURT OF CRIMINAL APPEALS**

**CLEVELAND COUNTY DISTRICT COURT**

**A. *General Lawsuits***

115 W. Main LLC v. Sooner Emerald Dreams LLC, et al., CJ-2024-1318

City v. Arces, CV-2024-3662 (K, M, S)

Armstrong v. City of Norman, CJ-2012-1638 (K)

Bad Day Towing & Recovery v. City of Norman, SD-123,329; CV-2024-2032 (K)

Etter v. City, CJ-2021-731 (K)

Flores v. City of Norman & John Doe, CJ-2021-1051 (K)

Grace v. City of Norman and Crossland Construction Company, Inc., CJ-2025-873 (K, R)

City v. Hodges, CV-2020-2922

The Norman Petition Initiative No. 2021-1, CV-2020-2384 (K)

City v. Loeffler & Ashford Investments, LLC, CV-2022-1182 (M)

Norman Hospitality, Inc. v. City, CV-2025-2015 (K, R)

Norman Municipal Authority and City of Norman v. Flintco, LLC, et al, CJ-2024-1343

Pals v. City of Norman et al., CJ-2026-337

This was a case filed on March 2, 2026. The case alleges the wrongful death of Jozsef Pal on March 7, 2026.

Pioneer Library System v. City of Norman et al., CJ-2025-1260 (K, R)

City of Norman v. Red Canyon Ranch Homeowners Association, CV-2026-501

The City filed this case on March 2, 2026 due to a detention pond violation. The defendants' answer was due March 23, 2026.

Shaz Investment Group, LLC v. City of Norman, CJ-2021-1044 (K)

Smith et al v. Norman Regional Health System v. City of Norman, CJ-2014-874 (K)

State of Oklahoma Department of Mental Health & Substance Abuse Services Trust (Rex), CV-2025-2582

State of Oklahoma Department of Mental Health & Substance Abuse Services Real Property Trust (McDaniel), CV-2025-3453 (K,P)

University Town Center, LLC v. City of Norman et al, CJ-2024-1405 (K)

Wattie Wolfe Company, Inc. v. City of Norman, et. al., CJ-2025-1366 TB (K, R)

Yoon v. City of Norman, CJ-2025-1114 JV (K, R)

**B. *Condemnation Proceedings***

City of Norman v. Chastain Oil Company, a Corporation, et al., CV-2015-677 (M)

City of Norman v. West Lindsey Center Investors, LLC, et al., CV-2015-671 (M)

City of Norman v. Tietsort Revocable Trust, et al., CJ-2013-775 (M)

City of Norman v. Apex Properties, LLC, et al., CJ-2021-221 (M)

City of Norman v. D&J Land, LLC, et al., CJ-2022-251 (M):

City of Norman v. Harold and Diana Hansmeyer, et al., CJ-2024-498 (W)

**C. *Lawsuits involving a City Claim/Interest in Property, Foreclosure Actions, and Applications to Vacate***

City of Norman v. Legacy Property Partners, LLC, CV-2018-249 (K, S)

Mortgage Clearing Corporation v. Ricky Joe Butler, et al., CJ-2016-219 (M)

Mortgage Clearing Corporation v. Doiron, et al., CJ-2014-1459 (M)

Katy Construction Co., CV-2024-2213

Orrklahoma Realty – Norman, LLC v. City of Norman et al., CV-2024-2824

First Bank & Trust Co. v. Norman Hospitality, Inc. et al., CJ-2025-749

US Bank National Association v. Porter, et al., CJ-2025-1978 (R)

**D. *Municipal Court Appeals***

None

**E. *Small Claims Court***

None

F. ***Board of Adjustment Appeals***

Ashford v. Board of Adjustment for the City, CV-2026-323 (M)

This case was filed on February 9, 2026. The City filed its answer on March 2, 2026 and has delivered the record on appeal to the court.

**LABOR / ADMINISTRATIVE PROCEEDINGS**

A. **Grievance & Arbitration Proceedings**

This office has assisted with the following grievances:

AFSCME Grievance FYE 21-02 – (COVID-19 Leave)

AFSCME Grievance FYE 22-02 – (Jerry Younts and Bennie Gilmore – COVID-19 Leave)

AFSCME Grievance FYE 22-02 – (Tara Klepper – COVID-19 Leave)

AFSCME Grievance FYE 24-06 – (Malia Ross – Discipline)

AFSCME Grievance FYE-24-09 – (James Salley – Termination)

AFSCME Grievance FYE-26-01 – (Susie Block - Termination)

AFSCME Grievance FYE-26-03 – (Health Insurance)

AFSCME Grievance FYE-26-04 – (Approved Leave)

FOP Grievance FYE-26 – (Kaidee Monroe – Discipline)

IAFF Grievance FYE 21 – (Carl Shanon Smith – Improper Compensation)

IAFF Grievance FYE 23 – (Matt Ferris – Discipline)

IAFF Grievance FYE-24 – (Non-Emergency Call Back)

IAFF Grievance FYE-24 – (Failure to Staff Personnel)

IAFF Grievance FYE-25 – (Failure to Follow Progressive Discipline)

IAFF Grievance FYE-25 – (Paid Convention Leave)

IAFF Grievance FYE-26 – (Health Insurance)

B. **Equal Employment Opportunity Commission (EEOC)**

Worthley v. City of Norman – Charge No. 564-2025-01069

C. **Contested Unemployment Claims (OESC)**

Rena M. Frakes – Lack of Work

**MUNICIPAL COURT PROSECUTIONS**

The chart below represents cases prosecuted by the City Attorney's Office in the Municipal Criminal Court through March 2026. The chart does not represent those cases disposed of prior to Court through actions of the City Attorney and the Court.

Month	<u>ADULT CASES</u>			<u>JUVENILE CASES</u>			<u>COURT SESSIONS</u>		
	FYE 24	FYE 25	FYE 26	FYE 24	FYE 25	FYE 26	FYE 24	FYE 25	FYE 26
JULY	464	359	514	11	25	10	10	11	11
AUG	341	493	585	7	6	18	16	13	13
SEPT	295	395	473	18	11	11	8	10	13
OCT	346	420	440	7	13	14	11	10	11
NOV	292	246	356	11	15	13	10	6	7
DEC	163	314	378	9	13	13	4	8	8
JAN	280	419	489	9	11	20	5	12	13
FEB	338	318	450	20	0	4	12	6	13
MAR	466	464	493	8	16	2	10	10	8
APR	443	621		11	3		14	11	
MAY	430	546		26	10		10	12	
JUNE	333	463		7	15		9	10	
TOTALS / YTD	4,191	4,858	4,178	144	138	105	119	119	97

**WORKERS' COMPENSATION COURT**

A total of 21 cases were pending during the month of March 2026. In March, one new claim was received, one Joint Petition settlement was approved by the City Council, and one claim was dismissed without prejudice. The remaining cases are proceeding in active litigation in the Oklahoma Workers' Compensation Commission/Court of Existing Claims. The current breakdown of pending Workers' Compensation cases by work area have been reviewed and updated for accuracy is as follows:

DEPARTMENT	DIVISION	PENDING CASES	FYE 26 CASES	FYE 25 CASES	FYE24 CASES	FYE23 CASES
Fire	Suppression	11	5	8	3	9
Fire	Prevention					
Parks/Rec	Facility Maintenance			1		
Parks/Rec.	Park Maintenance	1	1			
Parks/Rec	Westwood Pool					
Police	Criminal Investigation					
Police	Patrol	5	2		2	1
Police	Staff Services	1	1			
Police	Administration					
Public Works	Street Maintenance			1		
Public Works	Fleet	1		1	1	
Public Works	Storm Water				2	
Public Works	Traffic Control					1
Utilities	Line Maintenance					1
Utilities	Water Reclamation	1	1			
Utilities	Sanitation	1	1			1

DEPARTMENT	DIVISION	PENDING CASES	FYE 26 CASES	FYE 25 CASES	FYE24 CASES	FYE23 CASES
TOTALS		21	11	11	8	13

***List of Pending Cases***

Bernhardt, Jefferson B. v. City of Norman, CM-2025-04357 A

(Fire, Suppression/Fire Captain, L Knee, (Denied) Whole Body

Boxford, Steven Lee v. City of Norman, CM-2022-03698 N

(Police, Patrol, Master Police Officer, Left Shoulder, Neck, Left Hand, Left Arm, Left Hip, Right Knee + Other – Left Side of Face, Left Eye + Reinjury 11/26/25 Aggravation Left Arm)

***Burright, Justin v. City of Norman, CM-2026-01674 M***

***(Fire, Suppression/Firefighter, Neck and Left Knee)***

Edwards, Brian v. City of Norman, CM-2025-05523 H

(Fire, Suppression, Fire Captain, L Shoulder, Right Knee, Lower Back)

Gober, Allen v. City of Norman, CM-2025-06478 L

(Utilities, Sanitation, SWI, Right Knee)

Hambrick, John v. City of Norman, CM-2023-02469 K

(Fire, Suppression, Firefighter, Cancer, Body as Whole)

Lewis, Brian K. v. City of Norman, CM-2022-02245 H

(Fire, Suppression, Fire Driver Engineer, Neck, Back UNS, Left Knee, Left Leg)

Littleton, Charles v. City of Norman, CM-2025-06298 P

(Fire, Suppression, Fire Driver Engineer, Other – Cancer, Body As Whole

Massie, Nathan v. City of Norman, CM-2024-03408 H

(Public Works, Fleet, Service Technician, Neck + Lower Back, Ears+Bilateral Ears and Lumbar as Consequential Injuries, Middle Back + Both Shoulders, Both Arms + Consequential Psych Overlay; Bilateral Shoulders & Bilateral Arms as Consequential Injuries)

McCawley, Billy v. City of Norman, CM-2025-03486 L

(Fire, Suppression, Fire Driver Engineer, Right Shoulder)

Mohrmann, Noel v. City of Norman, CM-2025-02034 P

(Fire, Suppression, Fire Driver Engineer, L Shoulder, Left Arm & Left Hand)

Moring, Barry v. City of Norman, CM-25-00042 J

(Fire, Suppression, Fire Captain, Cancer, Body as a Whole

Newell, Richard v. City of Norman, CEC-2022-15014 H

(Request to Reopen – Change in Condition for the Worse)

(Police, Narcotics, Master Police Officer-Sergeant, Right Knee)

Paczosa, Donald v. City of Norman, CM-2026-00253K

Parks, Park Maintenance, Maintenance Worker II, Neck, Whole Back, Left Hand, Left Arm

***Pierce, Daniel Ray v. City of Norman, CM-2024-02999 H***

***(Police, Patrol, Master Police Officer-Sergeant, Right Knee, Reinjured)***

***A Joint Petition settlement in the above claim was approved by the City Council on March 10, 2026 and will no longer appear on the monthly report.***

Simons, Michael v. City of Norman, CM-2024-04104 L

(Fire, Suppression, Firefighter, Right Knee)

**Skelly, Gregory D. v. City of Norman, CM-2025-01674 M**

*(Fire, Suppression, Asst. Fire Chief, Lungs, Respiratory System, Heart, Trachea)*

***On March 4, 2026, an order of dismissal without prejudice was filed in the above claim and will no longer appear on the monthly report.***

**Steele, Spencer v. City of Norman, CM-2025-06362 H**

*(Police, Patrol, Master Police Officer, Cervical Spine, Thoracic Spine, Lumbar Spine)*

**Steele, Spencer v. City of Norman, CM-2025-06683 Q**

*(Police, Patrol, Master Police Officer, Left Foot, Right Shoulder, Whole Back, Both Knees, Consequential to Altered Gate)*

**Sterling, James v. City of Norman, CM-2026-00346K**

*(Utilities, Water Reclamation Facility, Heavy Equipment Operator, Head, Whole Back, Right Shoulder, Right Eye, Right Arm, Right Hand)*

**Wansick, Brandon Kyle v. City of Norman, CM-2025-06855 A**

*(Police, Staff Services, Sergeant, Both Legs)*

**TORT CLAIMS**

The following is a breakdown of the Tort Claims activity through March 2026.

<b>DEPARTMENT</b>	<b>FYE 26 Month</b>	<b>FYE 26 YTD</b>	<b>FYE 25 YTD</b>	<b>FYE 24 YTD</b>	<b>FYE 23 YTD</b>
Animal Control			1		2
Finance – IT			1		
Fire	1	1		2	
Legal					
Other	1	2	4	5	5
Parks			9	2	1
Planning		2	2		1
Police	1	8	3	9	8
Public Works – other			2	2	5
Public Works – Stormwater					
Public Works – Engineering			1		
Public Works – Streets		6	13	13	8
Utilities – other				2	
Utilities – Water	1	9	5	5	16
Utilities – Sanitation		6	11	11	7
Utilities – Sewer		4	8	10	3
<b>TOTAL CLAIMS</b>	<b>4</b>	<b>38</b>	<b>60</b>	<b>61</b>	<b>56</b>

<b>CURRENT CLAIM STATUS</b>	<b>FYE 26 TO DATE</b>	<b>FYE 25</b>	<b>FYE 24</b>	<b>FYE 23</b>
Claims Filed	38	61	61	56
Claims Open and Under Consideration	5	0	0	0
Claims Not Accepted Under Statute/Other	0	2	1	4
Claims Paid Administratively	10	23	26	25
Claims Paid Through Council Approval	0	6	5	2
Claims Resulting in a Lawsuit for FY	0	4	1	0
Claims Barred by Statute (No Further Action Allowed)	2	26	28	25
Claims in Denied Status (Still Subject to Lawsuit)	21	0	0	0

**MUNICIPAL COURT**

**8**

**MUNICIPAL COURT  
MONTHLY REPORT  
MARCH - FY '26**

**CASES FILED**

	<u>MARCH</u>	<u>FY 26</u>	<u>Y-T-D</u>	<u>MARCH</u>	<u>FY 25</u>	<u>Y-T-D</u>
Traffic	1,137		9,446	1,687		8,504
Non-Traffic	282		2,759	274		2,345
SUB TOTAL	1,419		12,205	1,961		10,849
Parking	652		5,412	415		6,565
<b>GRAND TOTAL</b>	<b>2,071</b>		<b>17,617</b>	<b>2,376</b>		<b>17,414</b>

**CASES DISPOSED**

	<u>MARCH</u>	<u>FY 26</u>	<u>Y-T-D</u>	<u>MARCH</u>	<u>FY 25</u>	<u>Y-T-D</u>
Traffic	1,222		10,124	1,262		7,657
Non-Traffic	275		2,388	261		2,358
SUB TOTAL	1,497		12,512	1,523		10,015
Parking	644		4,724	524		6,044
<b>GRAND TOTAL</b>	<b>2,141</b>		<b>17,236</b>	<b>2,047</b>		<b>16,059</b>

**REVENUE**

	<u>MARCH</u>	<u>FY 26</u>	<u>Y-T-D</u>	<u>MARCH</u>	<u>FY 25</u>	<u>Y-T-D</u>
Traffic	\$ 142,149.52		\$ 1,148,510.69	\$ 127,989.54		\$ 808,430.05
Non-Traffic	\$ 30,274.88		\$ 226,075.10	\$ 20,967.87		\$ 171,870.97
SUB TOTAL	\$ 172,424.40		\$ 1,374,585.79	\$ 148,957.41		\$ 980,301.02
Parking	\$ 25,265.00		\$ 182,670.00	\$ 22,451.00		\$ 229,779.00
<b>GRAND TOTAL</b>	<b>\$ 197,689.40</b>		<b>\$ 1,557,255.79</b>	<b>\$ 171,408.41</b>		<b>\$ 1,210,080.02</b>

MUNICIPAL COURT - MONTHLY REPORT  
March 2026

JUVENILE COMMUNITY SERVICE PROGRAM

Due to a vacancy in program staff, juveniles located and worked community service projects on their own.

MEDIATION PROGRAM

The Early Settlement – Norman Mediation Program accepted 32 new cases and closed 32 cases during the month of March 2026. 2 Mediations were held.

**PARKS AND RECREATION**

**April 8, 2026**

## **Park Development Activities March 2026**

### **Neighborhood Parks:**

We held a pre-work meeting for the new playground in Sutton Place neighborhood park. That is one of four new playgrounds set to be installed this spring as part of the Norman Forward program. The equipment for that park will arrive in April and be installed by the vendor's crew. We are also scheduling similar work for the playground replacements at Eagle Cliff and Northeast Lions Parks. Once these are completed, we will re-evaluate the list of existing play equipment and begin planning the parks we will address in the next Fiscal Year.

Work also continues at Bluestem Park, the newest neighborhood park being created as part of Norman Forward. The playground contract was awarded in March, while we work to complete all other parts of the park, including walking trails, several tree plantings, a sand volleyball area, half-court basketball, a picnic shelter and large areas of native plants/wildlife habitat. We will schedule a grand opening later this year, once construction is complete.

### **Bishop Creek Eco Park:**



this year.

Work continued at the park, once the tree clean-up and mulch removal was completed, we had a hydroseeding contractor install erosion control measures throughout the park in March, which will germinate during the spring rains and warmer weather, while we schedule installation of new fencing on the north boundary and along the south sidewalk along Alameda Street. Final work will also be done this spring on the rain garden on the south end of the parking lot and all other landscape installations and park furniture placements. A ribbon cutting and grand opening will be scheduled for later

### **Special Projects:**



prepping the raised garden beds at 12<sup>th</sup> for a new growing season. Master Gardeners will visit the site regularly to help continue the program and grow several edible plants this spring/summer.

Park Planning and Forestry staff worked with the Recreation Division and the Cleveland County Master Gardeners to do a Spring Break Eco Camp at 12<sup>th</sup> Avenue Recreation Center in March. Daily activities were done with the kids at the center during the break to learn about a variety of ecology and nature-based projects that can be part of their daily lives. The week concluded with the campers and staff cleaning out and

### **Community Parks:**

We are working with park maintenance crews to do final preparations for a 1-acre area at Saxon Park where we will be doing a prescribed burn as part of the prairie restoration project at that park. This small test area will be burned with the assistance of a local burn association, and act as an opportunity to train a new group of volunteers to create our own burn crew who can expand the program in the coming years to do more areas at Saxon and other parks, as we look to create healthy prairie environments wherever we can—which includes regular burning, similar to those that occur in nature that make for the most healthy ecosystems. Also, the streets division is continuing work to build the road in the park that will connect it with the extension of John Saxon Boulevard that passes through the land west of the park. That work will be completed this spring, and we will bid more park construction as that is done.

Work continues at Reaves Park to complete raising the elevation of the pond bank at the eastern edge of the park. We are using dirt from both the Saxon Park road project and the Imhoff/Constitution road project to construct the new pond embankment that will better control the discharge of stormwater in the park. The final pond size and shape will be completed in the future construction project for Reaves that will include rebuilding the baseball and softball fields to a much higher standard, similar to the new T-ball complex built as part of the Norman Forward project.

**MARCH 2026 PARK MAINTENANCE DIVISION**

	<b>FY26</b>	<b>FY26</b>	<b>FY25</b>	<b>FY25</b>
<b>SAFETY REPORT</b>	<b>MTD</b>	<b>YTD</b>	<b>MTD</b>	<b>YTD</b>
On-The-Job Injuries	0	1	2	6
Vehicle Accidents	0	0	0	0
Employee responsible	0	0	0	0
<b>ROUTINE ACTIVITIES</b>	<b>Total Man Hours</b>		<b>Total Man Hours</b>	
Ballfield Maintenance	246.75	472.75	63.5	921.50
Big Mowing	64	929.50	64	1140.00
Bike Racks	0	67.25	24	106.50
Carpentry/Project Building	17	227.50	298	1971.75
Chemical Spraying/Fertilization	258.5	921.25	194	870.50
Christmas Setup/Repair/Removal	8	1749.00	0	1377.50
Concrete/Masonry	145	430.25	80	102.00
Dirt/Sand/Mulch/Gravel Work	85	776.50	88	314.00
Equipment Maintenance/Service	81	809.75	167.5	2609.25
Equipment Repair	104.25	1060.50	128.25	499.75
Equipment Transport	26	67.00	8	140.50
Events	63.25	1451.00	30.5	1466.00
Fence Repairs	48	92.00	8	347.00
Homeless Camp Cleanup	52.25	263.25	84.75	135.00
Landscape Maintenance	319	1460.75	101	2294.00
Material Hauling	31	421.25	47.5	749.50
Office Work/Planning/Supervision	281	2477.25	199.25	1375.75
Painting	80	112.00	0	162.50
Park Tree Work	363.5	1563.00	248.25	323.00
Playground Inspection	58.25	1489.75	0	2362.75
Playground Maintenance	92.25	1750.25	301.75	1089.50
Powerwashing	8	225.50	0	39.00
Purchasing Parts/Supplies	371.5	1368.00	19.5	118.75
Recycling	12	85.75	0	24.00
Restroom Maintenance	0	91.00	39	262.50
Seasonal City Cleanups	123	506.00	71.75	314.25
Seeding/Sodding	0	329.50	142	196.50

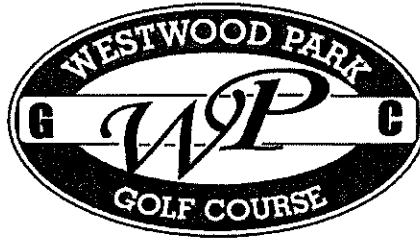
Sign Maintenance/Flags	0	219.00	102	164.25
Snow/Ice Removal/Ice Melt	26	206.00	0	538.50
Sprinkler Maintenance	0	1441.50	201.5	1710.25
Street Tree Work/Storm Damage	298.75	1055.25	208	506.50
Stump Grinding	70	451.75	16	94.00
Trail Maintenance	0	263.75	36	363.00
Training (Safety/CEU's)	8	385.25	0	334.75
Trash Maintenance	97.25	1484.50	359	3705.25
Trim Mowing	328.5	4702.75	177.5	5603.00
Vandalism Repair	44	648.25	2	298.00
Vector Control	60.5	142.50	0	141.50
Watering	0	82.50	0	151.50
Welding	0	48.00	16	68.50
Shopping Carts (by cart, not hours)	19	175.00	13	186.00

**YOUNG FAMILY ATHLETIC CENTER 9A**

YOUNG FAMILY ATHLETIC CENTER  
MARCH 2026

	FYE 2026 MTD	FYE 2026 YTD
YFAC Memberships	\$18,340.00	\$194,341.00
YFAC Day Passes	\$2,240.00	\$3,740.00
YFAC Gym Passes	\$0.00	\$18,717.00
YFAC Aqua Class/Camp	\$925.00	\$2,350.00
YFAC GYM Class/Camp	\$3,370.00	\$43,859.25
YFAC Misc Class/Camp	\$0.00	\$49,221.00
YFAC POOL Rental	\$0.00	\$71,023.78
YFAC GYM Rental	\$19,500.00	\$62,335.62
YFAC MISC Rental	\$0.00	\$325.86
YFAC POOL Tournament	\$0.00	\$0.00
YFAC GYM Tournament	\$21,236.00	\$115,240.00
YFAC Leases	\$0.00	\$0.00
YFAC Other Revenue/Advertising	\$0.00	\$44,776.61
YFAC Leagues	\$6,050.00	\$214,926.00
<b>TOTAL INCOME</b>	<b>\$71,661.00</b>	<b>\$820,856.12</b>
YFAC GYM Expenditures	\$12,006.77	\$119,454.02
YFAC POOL Expenditures	\$19,747.07	\$189,264.78
<b>EXPENDITURES</b>	<b>\$31,753.84</b>	<b>\$308,718.80</b>
Income vs. Expenditures	\$39,907.16	\$512,137.32

**WESTWOOD/NORMAN MUNICIPAL AUTHORITY 9B**



MARCH 2026

Westwood Golf Course Division Monthly Progress Report

ACTIVITY	MAR FYE 26	MAR FYE 25
Regular Green Fees	789	816
Senior Green Fees	372	340
Junior Fees	468	380
School Fees ( high school golf team players)	27	61
Youth on Course Fee	92	0
Annual Fees (Regular, Senior & Junior Members)	612	375
Employee Comp Rounds	179	114
Golf Passport Rounds	0	0
9-Hole Green Fee	253	222
2:00 Fees	313	395
Dusk Fees or 5:00 Fees	55	91
PGA Comp Rounds	2	2
*Rainchecks (not counted in total round count)	24	15
Misc Promo (bday, plyrs cards, OU student & military)	109	63
Green Fee Adjustments (fee difference on rainchecks)	259	2
<b>Total Rounds</b> (*not included in total round count)	<b>3530</b>	<b>2861</b>
% change from FY '25	23.38%	
<b>Range Tokens</b>	<b>4</b>	<b>3929</b>
% change from FY '25	-99.90%	
<b>Golf Carts</b>		
18 - Hole Golf Carts	284	258
1/2 18 - Hole Golf Carts	1080	1123
9 - Hole Golf Carts	105	91
1/2 9 - Hole Golf Carts	245	260
<b>Total Carts</b>	<b>1714</b>	<b>1732</b>
% change from FY '25	-1.04%	
<b>TOTAL REVENUE</b>	<b>\$161,449.02</b>	<b>\$ 145,240.37</b>
% change from FY '25	11.16%	

**MARCH 2026  
WESTWOOD GOLF DIVISION  
MONTHLY PROGRESS REPORT**

<b>SAFETY REPORT</b>				
	<b>FY 2026</b>	<b>FY 2026</b>	<b>FY 2025</b>	<b>FY 2025</b>
	<b>MTD</b>	<b>YTD</b>	<b>MTD</b>	<b>YTD</b>
Injuries On The Job	0	0	0	0
City Vehicles Damaged	0	0	0	0
Vehicle Accidents Reviewed	0	0	0	0
<b>FINANCIAL INFORMATION</b>				
	<b>FY 2026</b>	<b>FY 2026</b>	<b>FY 2025</b>	<b>FY 2025</b>
	<b>MTD</b>	<b>YTD</b>	<b>MTD</b>	<b>YTD</b>
Green Fees	\$54,507.02	\$441,745.61	\$51,333.44	\$294,180.98
Driving Range	\$20.00	\$101,507.00	\$15,571.00	\$86,599.00
Cart Rental	\$31,459.44	\$237,331.52	\$29,683.23	\$161,525.35
Golf Classes	\$0.00	\$96.00	\$0.00	\$0.00
Golf Shop Rentals	\$391.72	\$3,836.28	\$272.96	\$2,380.68
USGA Handicap Fees	\$0.00	\$0.00	\$0.00	\$0.00
Golf Cart Capital	\$2,435.88	\$17,680.88	\$2,268.59	\$12,636.63
Golf Merchandise	\$19,226.11	\$190,501.74	\$14,508.80	\$140,126.12
Restaurant	\$32,969.25	\$174,425.42	\$15,139.17	\$110,758.67
Golf Membership	\$20,175.33	\$151,203.24	\$13,904.09	\$98,918.10
Interest Earnings	\$264.27	\$4,771.26	\$325.39	\$12,250.44
<b>TOTAL INCOME</b>	<b>\$161,449.02</b>	<b>\$1,323,098.95</b>	<b>\$145,240.37</b>	<b>\$868,786.06</b>
Expenditures	\$157,709.21	\$870,274.06	\$105,902.19	\$1,124,771.19
Income vs Expenditures	\$3,739.81	\$452,824.89	\$39,338.18	-\$255,985.13
Rounds of Golf	3,530	27,256	2,861	22,836

Greens are responding very well. Quality rating of 99%. The irrigation system is operating optimal. We are presently doing our first mowings on most areas. The driving range in-house renovation project is almost complete. After the last rain event, a few drainage issues appeared and will be addressed. Sprigging will in late April or May depending on soil temperatures.

**MARCH 2026  
WESTWOOD FAMILY AQUATIC CENTER  
MONTHLY PROGRESS REPORT**

<b>FINANCIAL INFORMATION</b>				
	<b>FY 2026 MTD</b>	<b>FY 2026 YTD</b>	<b>FY 2025 MTD</b>	<b>FY 2025 YTD</b>
Swim Pool Passes	\$11,410.00	\$25,945.00	\$18,785.00	\$36,815.00
Swim Pool Gate Admission	\$0.00	\$222,234.00	\$0.00	\$189,589.00
Swim Lesson Fees	\$6,090.00	\$13,170.00	\$8,070.00	\$18,101.00
Swim Pool Rental	\$0.00	\$54,860.68	\$2,848.31	\$59,879.68
Swim Pool Classes	\$0.00	\$410.00	\$2,238.00	\$5,638.00
Swim Pool Merchandise Sales	\$0.00	\$936.12	\$0.00	\$336.58
Swim Pool Concessions	\$0.00	\$135,392.23	\$0.00	\$98,762.76
<b>TOTAL INCOME</b>	<b>\$17,500.00</b>	<b>\$452,948.03</b>	<b>\$31,941.31</b>	<b>\$441,063.33</b>
Expenditures	\$22,038.58	\$716,275.54	\$20,595.62	\$678,648.87
Income vs Expenditures	-\$4,538.58	-\$263,327.51	\$11,345.69	-\$237,585.54
<b>ATTENDANCE INFORMATION</b>				
	<b>FY 2026 MTD</b>	<b>FY 2026 YTD</b>		<b>FY 2025 YTD</b>
Pool Attendance	0	50829	0	17394
Adult Lap Swim Morning/Night	0	87	0	3458
Water Walkers	0	1317	0	922
Toddler Time	0	1026	0	1127
Water Fitness	0	136	0	768
Swim Team	0	156	0	38
Scuba Rentals	0	0	0	38
Scuba Participants	0	54	0	340
Swim Lesson	0	346	0	30
Private Swim Lessons	0	19	0	5
Special Events	0	1926	0	11
Party/Rentals	0	74	0	39663
<b>TOTAL FY 2025 ATTENDANCE</b>	<b>0</b>	<b>55970</b>	<b>0</b>	<b>18921</b>
<b>ATTENDANCE INFORMATION MAY 2025 TO SEPTEMBER 2025</b>				
	Pool Attendance	91,524		
	Adult Lap Swim Morning/Night	123		
	Water Walkers	1,618		
	Toddler Time	1,421		
	Water Fitness	323		
	Swim Team	428		
	Scuba Rentals	0		
	Scuba Participants	72		
	Swim Lesson	924		
	Private Swim	48		
	Special Events	3,910		
	Party/Rentals	119		
	<b>TOTAL ATTENDANCE</b>	<b>100,510</b>		

**FACILITY MAINTENANCE**

**9C**



# Cost by Building with Maint Type

<u>Building</u>	<u>Maint Type</u>	<u>Total Cost</u>	<u>Labor</u>	<u>Supplies</u>	<u>Equipment</u>	<u>Inventory</u>	<u>Outsourcing</u>	<u>Overhead</u>
12TH AVE REC CENTER - 1701 12TH AVE NE	GENERAL	96.68	96.68	0.00	0.00	0.00	0.00	0.00
	HVAC	54.06	54.06	0.00	0.00	0.00	0.00	0.00
	PLUMBING	40.43	40.43	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	191.17	191.17	0.00	0.00	0.00	0.00	0.00
A - COURTS - 321 N WEBSTER	GENERAL	80.87	80.87	0.00	0.00	0.00	0.00	0.00
	HVAC	80.87	80.87	0.00	0.00	0.00	0.00	0.00
	PLUMBING	161.73	161.73	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	323.47	323.47	0.00	0.00	0.00	0.00	0.00
ADULT WELLNESS AND EDUCATION	HVAC	552.88	552.88	0.00	0.00	0.00	0.00	0.00
	PLUMBING	229.80	202.17	27.63	0.00	0.00	0.00	0.00
	<b>Totals:</b>	782.68	755.05	27.63	0.00	0.00	0.00	0.00
AGING SERVICES - 329 ANIMAL	HVAC	80.87	80.87	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	80.87	80.87	0.00	0.00	0.00	0.00	0.00
	HVAC	148.33	148.33	0.00	0.00	0.00	0.00	0.00
WELFARE - 3428 S JENKINS ANIMAL WELFARE	PLUMBING	121.30	121.30	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	269.63	269.63	0.00	0.00	0.00	0.00	0.00
	HVAC	674.63	674.63	0.00	0.00	0.00	0.00	0.00
B - POLICE DEPT -112 W DAWS	<b>Totals:</b>	674.63	674.63	0.00	0.00	0.00	0.00	0.00
	ELECTRICAL	426.78	283.03	143.75	0.00	0.00	0.00	0.00
	GENERAL	559.89	559.89	0.00	0.00	0.00	0.00	0.00
C - HR, IT - 313 N WEBSTER	HVAC	296.66	296.66	0.00	0.00	0.00	0.00	0.00
	PLUMBING	970.40	970.40	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	2,253.73	2,109.98	143.75	0.00	0.00	0.00	0.00
GENERAL HVAC PLUMBING	GENERAL	80.87	80.87	0.00	0.00	0.00	0.00	0.00
	HVAC	80.87	80.87	0.00	0.00	0.00	0.00	0.00
	PLUMBING	109.85	80.87	28.98	0.00	0.00	0.00	0.00

	<b>Totals:</b>	271.58	242.60	28.98	0.00	0.00	0.00	0.00
CALYPSO COVE	HVAC	215.79	215.79	0.00	0.00	0.00	0.00	0.00
RADIO TOWER -	<b>Totals:</b>	215.79	215.79	0.00	0.00	0.00	0.00	0.00
CITY HALL	ELECTRICAL	1,355.25	589.39	765.86	0.00	0.00	0.00	0.00
	GENERAL	124.03	107.90	16.13	0.00	0.00	0.00	0.00
	HVAC	242.60	242.60	0.00	0.00	0.00	0.00	0.00
	PLUMBING	64.19	40.43	23.76	0.00	0.00	0.00	0.00
	<b>Totals:</b>	1,786.07	980.32	805.75	0.00	0.00	0.00	0.00
D -	ELECTRICAL	1,296.58	831.08	465.50	0.00	0.00	0.00	0.00
DEVELOPMENT	GENERAL	1,007.82	738.37	269.45	0.00	0.00	0.00	0.00
CENTER - 225 N	HVAC	465.32	465.32	0.00	0.00	0.00	0.00	0.00
WEBSTER	PLUMBING	80.87	80.87	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	2,850.58	2,115.63	734.95	0.00	0.00	0.00	0.00
ECC WATER	HVAC	242.82	242.82	0.00	0.00	0.00	0.00	0.00
RADIO TOWER -	<b>Totals:</b>	242.82	242.82	0.00	0.00	0.00	0.00	0.00
EMERGENCY	ELECTRICAL	619.73	161.73	458.00	0.00	0.00	0.00	0.00
COMMUNICATI	<b>Totals:</b>	619.73	161.73	458.00	0.00	0.00	0.00	0.00
FIRE	HVAC	60.65	60.65	0.00	0.00	0.00	0.00	0.00
ADMINISTRATO	<b>Totals:</b>	60.65	60.65	0.00	0.00	0.00	0.00	0.00
FIRE STATION 1 -	HVAC	60.65	60.65	0.00	0.00	0.00	0.00	0.00
411 E MAIN	PLUMBING	40.43	40.43	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	101.08	101.08	0.00	0.00	0.00	0.00	0.00
FIRE STATION 2 -	PLUMBING	40.43	40.43	0.00	0.00	0.00	0.00	0.00
2211 W BOYD	<b>Totals:</b>	40.43	40.43	0.00	0.00	0.00	0.00	0.00
FIRE STATION 3 -	HVAC	141.52	141.52	0.00	0.00	0.00	0.00	0.00
500 E	PLUMBING	1,398.99	404.33	994.66	0.00	0.00	0.00	0.00
CONSTITUTION	<b>Totals:</b>	1,540.51	545.85	994.66	0.00	0.00	0.00	0.00
FIRE STATION 4 -	ELECTRICAL	356.37	80.87	275.50	0.00	0.00	0.00	0.00
4145 W	HVAC	716.02	716.02	0.00	0.00	0.00	0.00	0.00
ROBINSON	PLUMBING	161.73	161.73	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	1,234.13	958.63	275.50	0.00	0.00	0.00	0.00
FIRE STATION 6 -	PLUMBING	40.43	40.43	0.00	0.00	0.00	0.00	0.00

7405 E	<b>Totals:</b>	40.43	40.43	0.00	0.00	0.00	0.00	0.00	0.00
FIRE STATION 8 -	ELECTRICAL	40.43	40.43	0.00	0.00	0.00	0.00	0.00	0.00
3901 36TH AVE	HVAC	121.30	121.30	0.00	0.00	0.00	0.00	0.00	0.00
NW	PLUMBING	161.73	161.73	0.00	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	323.47	323.47	0.00	0.00	0.00	0.00	0.00	0.00
FIRE STATION 9 -	HVAC	121.30	121.30	0.00	0.00	0.00	0.00	0.00	0.00
3001 E	PLUMBING	60.65	60.65	0.00	0.00	0.00	0.00	0.00	0.00
ALAMEDA	<b>Totals:</b>	181.95	181.95	0.00	0.00	0.00	0.00	0.00	0.00
FIREHOUSE ART	HVAC	256.34	256.34	0.00	0.00	0.00	0.00	0.00	0.00
CENTER - 444 S	PLUMBING	476.76	283.03	193.73	0.00	0.00	0.00	0.00	0.00
FLOOD	<b>Totals:</b>	733.10	539.37	193.73	0.00	0.00	0.00	0.00	0.00
FLEET	ELECTRICAL	673.82	660.61	13.21	0.00	0.00	0.00	0.00	0.00
MAINTENANCE -	PLUMBING	141.52	141.52	0.00	0.00	0.00	0.00	0.00	0.00
1301 DAVINCI	<b>Totals:</b>	815.33	802.12	13.21	0.00	0.00	0.00	0.00	0.00
JIM BLUE CREEK	HVAC	67.46	67.46	0.00	0.00	0.00	0.00	0.00	0.00
RADIO TOWER -	<b>Totals:</b>	67.46	67.46	0.00	0.00	0.00	0.00	0.00	0.00
LEGACY PARK -	PLUMBING	80.87	80.87	0.00	0.00	0.00	0.00	0.00	0.00
1898 LEGACY	<b>Totals:</b>	80.87	80.87	0.00	0.00	0.00	0.00	0.00	0.00
LINDSEY YARD -	GENERAL	280.87	80.87	200.00	0.00	0.00	0.00	0.00	0.00
STORMWATER -	HVAC	60.65	60.65	0.00	0.00	0.00	0.00	0.00	0.00
668 E LINDSEY	<b>Totals:</b>	341.52	141.52	200.00	0.00	0.00	0.00	0.00	0.00
LINDSEY YARD -	HVAC	87.68	87.68	0.00	0.00	0.00	0.00	0.00	0.00
STREETS - 668 E	PLUMBING	157.41	80.87	76.54	0.00	0.00	0.00	0.00	0.00
LINDSEY	<b>Totals:</b>	245.09	168.55	76.54	0.00	0.00	0.00	0.00	0.00
LINE	ELECTRICAL	154.84	121.30	33.54	0.00	0.00	0.00	0.00	0.00
MAINTENANCE	GENERAL	161.73	161.73	0.00	0.00	0.00	0.00	0.00	0.00
	HVAC	27.03	27.03	0.00	0.00	0.00	0.00	0.00	0.00
	PLUMBING	101.08	101.08	0.00	0.00	0.00	0.00	0.00	0.00
	<b>Totals:</b>	444.69	411.15	33.54	0.00	0.00	0.00	0.00	0.00
LITTLE AXE REC	ELECTRICAL	185.68	146.80	38.88	0.00	0.00	0.00	0.00	0.00
CENTER - 1000	<b>Totals:</b>	185.68	146.80	38.88	0.00	0.00	0.00	0.00	0.00
MOORE-	GENERAL	80.87	80.87	0.00	0.00	0.00	0.00	0.00	0.00







**ACCESSIBILITY & CULTURE**

**9D**

**ACCESSIBILITY & CULTURE**  
**MARCH 2026**

**Accessibility:**

Complaints	Resolutions

**Culture:**

**Employee Resource Groups (ERGs):** LGBTQ+ Alliance’s next meeting is to be determined. The Alliance of Black Employees (ABE) held a meeting this month with a special invitation to Oklahoma History Center.

Hosted small St. Patrick's Day activity for the employees and helped with Employee Recognition Ceremony.

**Committees:**

**Human Rights Commission (HRC)** – The monthly meeting took place on Monday, March 23, 2026, at City Hall. The commission discussed proclamations and finalized the list for 2026. Discussion and action regarding the goals of the commission for the remainder of the year were discussed as well as the ordinance and scope of the commission. The next regular meeting is scheduled for Monday, April 27, 2026, at City Hall.

**ADA Citizen’s Advisory Committee** – The quarterly meeting took place on Monday, March 9, 2026. The annual election for the chair and vice-chair of the committee was held: Kelli Freeman, Chair and Kelly Deaver, Vice-Chair, for the second yearly term. Updates on the Transit Program and FY26 and FY26 Concrete Projects were given. Discussion of sidewalk accessibility at Bishop Creek Eco Park was also held. The next quarterly meeting is scheduled for Monday, June 8, 2026, at City Hall.

**Cleveland County disABILITY Coalition** – The monthly meeting took place on Tuesday, March 3, 2026, at United Way. The purpose of the Cleveland County disABILITY Coalition is to increase awareness of all disabilities, to identify community needs and to develop solutions to those needs. Updates from the ADA Committee and Transportation were given. The presenters for this meeting were Barbara Norton & Sarah Hertzke of Community of Autistic Adults and Allies in Norman (CAAAN). A community of friends & neighbors, where people can find a “place to belong” as they come together to build relationships and create informal alliances. They use a different colored nametag system to indicate the level of participation a person is comfortable with. Events have been taking place for 3+ years and host 35-55 people at each session.

**PLANNING AND COMMUNITY DEVELOPMENT 10**



## March 2026 Residential Permit Activity

Category	Permit	Date Issued	Address	Sq Ft	Zoning	Ward	Subdivision	Contractor	Valuation
Multi-Family, Addition / Alteration	PRAD202600830	2026-03-24	1701 ELM AVE	450	R-3	7	NOT SUBDIVIDED	NABHOLZ CONSTRUCTION	\$ 150,000.00
	<b>1</b>								
Residential, Accessory Dwelling Unit	PRADU202600594	2026-03-23	10210 DARE LN	1267	A-2	5	H & L 1	WILLIAM STRITE	\$ 50,000.00
	<b>1</b>								
Residential, Accessory Structure	PRAB202600270	2026-03-31	2917 LEANING ELM DR	360	R-1	6	WOODCREST ESTATES 7	KEN ANDERSON	\$ 7,500.00
	PRAB202600413	2026-03-05	502 MACY ST	641	R-1	4	SOUTHRIDGE ADD	HOMESTEAD CUSTOM HOMES & CONST	\$ 75,000.00
	PRAB202600540	2026-03-12	4101 SILVERTON CIR	342	R-1	3	CHERRY CREEK SEC 3	DECKWORKS CONST LLC	\$ 15,000.00
	PRAB202600544	2026-03-06	12011 NELSON LN	1200	A-2	5	NOT SUBDIVIDED	JUDITH PORTILLO	\$ 11,000.00
	PRAB202600614	2026-03-04	518 CLAREMONT DR	240	R-1	2	NORMANDY PARK	HEATH MACKEY	\$ 9,000.00
	PRAB202600616	2026-03-23	2732 CIMARRON DR	450	RM-2	3	HERITAGE PLACE II ADD	JENNIFER NETT	\$ 10,000.00
	PRAB202600667	2026-03-04	2102 TWISTED OAKS DR	288	R-1	1	CHISHOLM TRAIL EST SEC 3	ALFRED DAIL JAMES	\$ 9,000.00
	PRAB202600671	2026-03-17	4520 E FRANKLIN RD	2000	A-2	5	NOT SUBDIVIDED	CALLAHAN STEEL BUILDINGS	\$ 60,000.00
	PRAB202600684	2026-03-05	2600 36TH AVE NE	1200	A-2	6	HANSMEYER ACRES COS	SCOTT MCGUIRE	\$ 25,000.00
	PRAB202600722	2026-03-11	10800 MYSTIC ISLE	1600	R-3	7	ENCHANTED HOLLOW ESTATES COS	JOSHUA MADDEN	\$ 40,000.00
	PRAB202600725	2026-03-12	1705 VANESSA DR	288	R-1	6	CRESTLAND ESTATES	CHRIS MATTINGLY	\$ 11,000.00
	PRAB202600737	2026-03-12	4000 24TH AVE NE	2400	A-2	6	PARK ONE NORTH COS	DABNEY STELL FRAME	\$ 100,000.00
	PRAB202600805	2026-03-18	916 BRANCHWOOD CT	192	R-1	3	SPRING BROOK 02	TOM SAUREY/TUFF SHED, INC	\$ 11,180.00
	PRAB202600849	2026-03-25	1813 TIFFANY DR	225	R-1	1	CHISHOLM TRAIL EST SEC 2	KYLE ANDREW PERIGO	\$ 4,000.00
	PRAB202600926	2026-03-23	2617 BARRY SWITZER AVE	192	R-1	2	ROLLING HILLS ESTATES 2	JUERGEN DANIEL	\$ 15,000.00
	PRAB202601005	2026-03-26	416 TRINIDAD DR	160	R-1	3	WESTERN VIEW SEC 1	AMANDA CLARK	\$ 5,000.00
<b>16</b>									
Residential, Addition/Alteration	PRAD202505066	2026-03-24	322 VICKSBURG AVE	24	RM-2	1	JAMESTOWN ESTATES ADD 2	HV REMODELING, LLC	\$ 3,500.00
	PRAD202505144	2026-03-02	433 THORTON DR	1671	R-1	2	WESTWOOD EST	STEVE BURGEN	\$ 280,000.00
	PRAD202505427	2026-03-18	605 N FINDLAY AVE	2374	R-1	4	COLLEYS 2ND	MIKE ESTEP	\$ 65,000.00
	PRAD202600322	2026-03-03	4300 WATKINS RD	1160	A-2	3	STONE/MARLAR (COS)	LARRY MENHUSEN	\$ 30,000.00
	PRAD202600354	2026-03-30	515 MACY ST	2229	R-1	4	NOT SUBDIVIDED	CHRISTOPHER FOLSOM	\$ 75,000.00



### March 2026 Residential Permit Activity

Permit Number	Issue Date	Address	Area	Size	Category	Contractor	Value
PRAD202600410	2026-03-04	1105 E LINDSEY ST	132	R-1	4	FACULTY HEIGHTS ADD	TITAN BUILDING CO \$ 3,250.00
PRAD202600518	2026-03-05	3814 FLORA DR	25	RE	5	CEDAR LANE PARK EST	RANDALL R CLARK \$ 2,000.00
PRAD202600548	2026-03-04	1311 MCKINLEY AVE	977	R-1	7	HARDIE-RUCKER ADD	DALE ROBINETT \$ 75,000.00
PRAD202600642	2026-03-16	3440 MONTILLA CT	1428	PUD	6	MONTORO RIDGE SEC 1	IRON BISON HOMES \$ 500,000.00
PRAD202600660	2026-03-12	4501 NORTHFIELDS ST	192	R-1	8	CARRINGTON PLACE ADD SEC 14	BE SAFE STORM SHELTERS LLC \$ 40,000.00
PRAD202600790	2026-03-19	1009 W LINDSEY ST	3060	R-1	4	PICKARD ACRES - REPLAT	C.A. MCCARTY CONSTRUCTION LLC \$ 450,000.00
PRAD202600800	2026-03-25	710 JONA KAY TER	648	R-1	2	UNIVERSAL HEIGHTS 2ND ADD	HOMEWORK CONSTRUCTION & REMODELING LLC \$ 75,000.00
PRAD202600903	2026-03-24	3001 GINGER DR	100	RE	5	CINNAMON RUN	GROUNDWORKS OKC \$ 175,068.00
PRAD202600962	2026-03-24	719 NORMANDIE DR	480	R-1	4	VALLEY VIEW ADD - REPLAT	WATERMARK INVESTMENT PROPERTIES LLC \$ 45,000.00
<b>14</b>							<b>\$ 1,818,818.00</b>
<b>Residential, Carport</b>							
PRCP202600559	2026-03-16	811 S PONCA AVE	660	R-1	4	NOT SUBDIVIDED	DECKWORKS CONST. LLC \$ 50,000.00
PRCP202600741	2026-03-13	1719 LANCASTER CIR	400	R-1	2	LYDICKS SECOND-REPLAT	TITAN BUILDING CO \$ 5,450.00
PRCP202600941	2026-03-23	1901 MORREN DR	400	R-1	6	CRESTLAND ESTATES	ROUGHTSTOCK WELDING \$ 4,000.00
<b>3</b>							<b>\$ 59,450.00</b>
<b>Residential, Demolition</b>							
PRDE202605012	2026-03-26	2834 MISTY RIDGE DR		R-1	1	SUMMIT LAKES ADD SEC 2	MICHEAL SISK N/A
PRDE202600606	2026-03-06	1950 E LINDSEY ST		A-2	1	NOT SUBDIVIDED	NATIVE WRECKING SERVICES N/A
PRDE202600607	2026-03-04	5750 W TECUMSEH RD		A-2	3	NOT SUBDIVIDED	NATIVE WRECKING SERVICES N/A
PRDE202600618	2026-03-13	917 W TIMBERDELL RD		R-1	4	WETZLER ADD AMENDED PLAT	MIDWEST WRECKING CO N/A
PRDE202600685	2026-03-05	2219 138TH AVE SE		RE	5	THUNDERBIRD HILLS	KREWKO, LLC N/A
PRDE202600835	2026-03-19	515 W DAWS ST		R-1	4	WATSON ADD	K & M DIRT WRECKING N/A
<b>6</b>							<b>N/A</b>
<b>Residential, Fire</b>							
<b>1</b>							<b>\$ 3,725.00</b>
<b>Residential, New Single Family</b>							
PRSF202600249	2026-03-09	4320 DUSTY TRL	3604	PUD	3	GLENRIDGE ADDham SEC. 3	D.R. HORTON \$ 363,160.00
PRSF202600252	2026-03-06	1802 MARYMOUNT RD	5062	R-1	6	HALLBROOKE ADD SEC 6	ARMSTRONG HOMES \$ 677,000.00
PRSF202600401	2026-03-16	4016 CARAWAY LN	2163	R-1	5	BELLATONA ADD SEC 4	HOME CREATIONS, INC \$ 302,680.00
PRSF202600403	2026-03-16	4020 CARAWAY LN	2765	R-1	5	BELLATONA ADD SEC 4	HOME CREATIONS, INC \$ 384,000.00
PRSF202600441	2026-03-09	4316 DUSTY TRL	2577	PUD	3	GLENRIDGE ADD SEC 3	D.R. HORTON \$ 420,000.00

## March 2026 Residential Permit Activity

PRSF202600455	2026-03-05	801 60TH AVE NE	9863	A-2	5	NOT SUBDIVIDED	LANDMARK FINE HOMES, LP	\$	990,000.00
PRSF202600488	2026-03-09	4300 DUSTY TRL	2568	PUD	3	GLENRIDGE ADD SEC 3	D.R. HORTON	\$	420,000.00
PRSF202600492	2026-03-12	619 SIENA SPRINGS DR	2870	PUD	1	SIENA SPRINGS ADD SEC 2	INTEGRATED CONSTRUCTION PLUS DESIGN	\$	358,000.00
PRSF202600513	2026-03-02	3927 ABINGDON DR	2598	R-1	5	BELLATONA ADD SEC 4	HOME CREATIONS, INC	\$	363,750.00
PRSF202600550	2026-03-03	4405 FARM HILL RD	5644	R-1	8	FOUNTAIN VIEW ADD SEC 1	STONEWALL HOMES, LLC.	\$	1,100,000.00
PRSF202600579	2026-03-04	809 FLORENCE TER	3410	PUD	1	SIENA SPRINGS ADD SEC 2	DP GAMBLE HOMES, INC.	\$	420,000.00
PRSF202600585	2026-03-02	4002 ABINGDON DR	2315	R-1	5	BELLATONA ADD SEC 4	HOME CREATIONS, INC	\$	310,500.00
PRSF202600586	2026-03-02	4003 ABINGDON DR	2477	R-1	5	BELLATONA ADD SEC 4	HOME CREATIONS, INC	\$	346,750.00
PRSF202600633	2026-03-19	8601 E FRANKLIN RD	3886	A-2	5	NOT SUBDIVIDED	ALMA MORALES	\$	542,500.00
PRSF202600648	2026-03-02	513 RAPIDS WAY	4039	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	520,000.00
PRSF202600649	2026-03-02	519 BASIN WAY	3981	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	520,000.00
PRSF202600659	2026-03-25	1909 PECAN MESA RD	9518	A-2	6	COTTONWOODS FLATS ESTATES COS	BYRD BUILDING CONSULTING	\$	2,500,000.00
PRSF202600678	2026-03-27	101 E HUGHBERT ST	3856	R-2	4	JONES ADD, J A	PRECISION BUILDERS	\$	465,000.00
PRSF202600745	2026-03-12	514 EXPLORER TRL	4051	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	500,000.00
PRSF202600746	2026-03-12	515 EXPLORER TRL	3966	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	550,000.00
PRSF202600763	2026-03-13	3817 MUIR FOREST WAY	3092	PUD	6	RED CANYON RANCH SEC 8	LANDMARK FINE HOMES, LP	\$	331,800.00
PRSF202600803	2026-03-30	704 SIENA SPRINGS DR	2822	PUD	1	SIENA SPRINGS ADD SEC 2	FLORIDA CONSTRUCTION	\$	400,000.00
PRSF202600810	2026-03-30	3025 ROME TER	2822	PUD	1	SIENA SPRINGS ADD SEC 2	FLORIDA CONSTRUCTION	\$	400,000.00
PRSF202600811	2026-03-19	6900 108TH AVE NE	2100	A-2	5	NOT SUBDIVIDED	BULLETPROOF BUILDS LLC	\$	375,000.00
PRSF202600813	2026-03-30	707 FLORENCE TER	2849	PUD	1	SIENA SPRINGS ADD SEC 2	FLORIDA CONSTRUCTION	\$	350,820.00
PRSF202600819	2026-03-20	3813 YELLOWSTONE DR	4066	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	500,000.00
PRSF202600821	2026-03-23	3817 YELLOWSTONE DR	4117	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	470,000.00
PRSF202600826	2026-03-20	3700 BEDROCK DR	2636	PUD	8	SPRINGS AT FLINT HILLS SEC 1	LANDMARK FINE HOMES, LP	\$	320,000.00
PRSF202600854	2026-03-23	1940 BURNING TREE	3645	R-1	6	HALLBROOKE ADD SEC 6	C.A. MCCARTY CONSTRUCTION LLC	\$	525,000.00
PRSF202600867	2026-03-30	3750 MESA RD	3687	PUD	6	RED CANYON RANCH SEC 8	IDEAL HOMES OF NORMAN, LP	\$	429,820.00
PRSF202600874	2026-03-23	1908 MEADOWVIEW DR	6717	PUD	6	MONTE VISTA ESTATES PHASE 1	LANDMARK FINE HOMES, LP	\$	880,000.00
PRSF202600876	2026-03-23	2002 MEADOWVIEW DR	6266	PUD	6	MONTE VISTA ESTATES	LANDMARK FINE HOMES, LP	\$	860,000.00



## March 2026 Residential Permit Activity

PRSF202600878	2026-03-23	3000 FORTUNA DR	4678	R-1	8	LAS COLINAS ADD SEC 1	LANDMARK FINE HOMES, LP	\$	650,000.00
PRSF202600882	2026-03-30	703 FLORENCE TER	3050	PUD	1	SIENA SPRINGS ADD SEC 2	FLORIDA CONSTRUCTION	\$	340,000.00
PRSF202600888	2026-03-27	3351 BLACKBIRD LN	5474	PUD	6	FROST CREEK	STONEWALL HOMES, LLC	\$	1,500,000.00
PRSF202600894	2026-03-20	3811 ALTA VISTA DR	2410	PUD	8	FLINT HILLS ADDITION SECTION 2	IDEAL HOMES OF NORMAN, LP	\$	169,000.00
PRSF202600900	2026-03-25	2121 84TH AVE SE	8255	A-2	5	NOT SUBDIVIDED	CLNT MCGREGOR	\$	626,500.00
PRSF202600913	2026-03-25	4007 ABINGDON DR	2765	R-1	5	BELLATONA ADD SEC 4	HOME CREATIONS, INC	\$	384,000.00
PRSF202600916	2026-03-25	4006 ABINGDON DR	2070	R-1	5	BELLATONA ADD SEC 4	HOME CREATIONS, INC	\$	289,800.00
PRSF202601000	2026-03-25	3741 MESA RD	3170	PUD	6	RED CANYON RANCH SEC 8	IDEAL HOMES OF NORMAN, LP	\$	252,000.00
PRSF202601119	2026-03-30	1409 EUREKA PL	2519	PUD	8	FLINT HILLS ADDITION SECTION 2	IDEAL HOMES OF NORMAN, LP	\$	289,980.00
<b>41</b>									<b>\$ 22,397,060.00</b>
PRPO202600525	2026-03-11	4521 BELLINGHAM LN	970	R-1	8	CARRINGTON PLACE ADD SEC 14	FOX POOLS OF CENTRAL OK	\$	105,600.00
PRPO202600613	2026-03-06	641 VILLVERDE CT	578	PUD	6	MONTORO RIDGE SEC 1	SIGNATURE CUSTOM POOLS	\$	113,000.00
PRPO202600733	2026-03-12	1140 72ND AVE NE	1824	A-2	5	KIRBY RANCH COS	RYAN RIDDLE	\$	80,000.00
PRPO202600834	2026-03-18	4217 FARM HILL RD	1460	R-1	8	FOUNTAIN VIEW ADD SEC 1	ARTISTIC POOLS	\$	85,000.00
PRPO202600886	2026-03-30	2818 CYNTHIA CIR	1325	R-1	2	SMOKING OAKS SOUTH	POOL ENVY	\$	65,000.00
PRPO202600960	2026-03-27	5508 FRONTIER TRL	820	PUD	3	GLENRIDGE ADD SEC 2	AQUASCAPE POOLS	\$	70,545.00
PRPO202601116	2026-03-27	4251 PLEASANT HILL LN	1825	A-2	5	PLEASANT HILL ESTATES	ZOE POOLS	\$	70,000.00
<b>7</b>									<b>\$ 589,145.00</b>
PRDB202600779	2026-03-05	2614 S BERRY RD		R-1	2	FOREST HILLS ADD	SERVICEMASTER RESTORE BY RSI	\$	150,298.86
PRDB202600931	2026-03-16	4255 120TH AVE SE		A-2	5	NOT SUBDIVIDED	LET THERE BE LIGHT ELECTRIC	\$	5,000.00
<b>2</b>									<b>\$ 155,298.86</b>
PRSS202600313	2026-03-17	12400 E TECUMSEH RD		A-2	5	H & L 2	LARRY DEESE	\$	4,200.00
PRSS202600581	2026-03-06	2003 DELPHINE DR		PUD	1	THE VILLAGES	GRANT MYERS	\$	3,800.00
PRSS202600691	2026-03-02	1107 MOUNT IRVING WAY		PUD	6	RED CANYON RANCH SEC 8	DEAN ANDERSON	\$	2,700.00
PRSS202600732	2026-03-03	740 SIENA SPRINGS DR		PUD	1	SIENA SPRINGS ADD SEC 1	STORM SAFE SHELTER, LLC	\$	3,500.00
PRSS202600742	2026-03-03	1807 HOLLOW CREST CT		R-1	5	SUMMIT VALLEY ADD SEC 3	GROUND ZERO SHELTERS	\$	3,995.00
PRSS202600761	2026-03-11	2114 MORGAN DR		R-1	2	WESTWOOD EST NORTH ADD	STORM SAFE SHELTER, LLC	\$	5,200.00



### March 2026 Residential Permit Activity

PRSS202600762	2026-03-05	4015 LYNFORD LN	R-1	5	BELLATONA ADD SEC 4	RINA DEGENNARO	\$	3,000.00
PRSS202600765	2026-03-05	2804 SUMMIT HOLLOW CIR	R-1	1	SUMMIT LAKES ADD SEC 12	GROUND ZERO SHELTERS	\$	2,945.00
PRSS202600775	2026-03-05	801 60TH AVE NE	A-2	5	THE RANCH	LANDMARK FINE HOMES, LP	\$	4,000.00
PRSS202600806	2026-03-17	4208 86TH AVE NE	RE	5	PRIDE 031	DEBRA CANO	\$	5,650.00
PRSS202600817	2026-03-10	4605 OSPREY DR	R-1	7	EAGLE CLIFF SOUTH ADD SEC 7	JENNIFER MCREYNOLDS	\$	3,700.00
PRSS202600820	2026-03-10	3813 YELLOWSTONE DR	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	3,200.00
PRSS202600822	2026-03-10	3817 YELLOWSTONE DR	PUD	6	PINE CREEK ADD	LANDMARK FINE HOMES, LP	\$	3,800.00
PRSS202600828	2026-03-10	3700 BEDROCK DR	PUD	8	SPRINGS AT FLINT HILLS SEC 1	LANDMARK FINE HOMES, LP	\$	3,200.00
PRSS202600836	2026-03-10	4100 TROON ST	PUD	8	CASCADE ESTATES SEC. 7	ANDREA MCKINNEY	\$	5,100.00
PRSS202600844	2026-03-12	212 TERRA CT	R-1	8	CRYSTAL HEIGHTS #3	STORM SAFE SHELTERS	\$	3,050.00
PRSS202600848	2026-03-11	121 HALIFAX WAY	R-1	8	HAWTHORNE PLACE	STORM SAFE SHELTERS	\$	4,999.00
PRSS202600873	2026-03-12	1711 CRUCE ST	R-1	2	HETHERINGTON HEIGHTS 3RD ADD	STORM SAFE SHELTERS	\$	2,800.00
PRSS202600875	2026-03-12	1908 MEADOWVIEW DR	PUD	6	MONTE VISTA ESTATES	LANDMARK FINE HOMES, LP	\$	3,800.00
PRSS202600877	2026-03-12	2002 MEADOWVIEW DR	PUD	6	MONTE VISTA ESTATES	LANDMARK FINE HOMES, LP	\$	3,800.00
PRSS202600883	2026-03-12	4610 KENSAL RISE CIR	R-1	8	CARRINGTON PLACE ADD SEC 8	LANDMARK FINE HOMES, LP	\$	5,500.00
PRSS202600899	2026-03-20	4303 84TH AVE NE	RE	5	PRIDE 031	CANDACE CHANDLER	\$	5,000.00
PRSS202600927	2026-03-13	3715 CASSIDY DR	PUD	8	FLINT HILLS SEC 1	IDEAL HOMES OF NORMAN, LP	\$	3,000.00
PRSS202600946	2026-03-16	817 BRANCHWOOD CT	R-1	3	SPRING BROOK 02	GROUND ZERO SHELTERS	\$	3,000.00
PRSS202601021	2026-03-20	2408 BONNYBROOK ST	R-1	5	EAST RIDGE ADD 8 AMENDED	RATLIFF, JANEY BETH	\$	5,000.00
PRSS202601073	2026-03-24	1806 BARRINGTON DR	R-1	6	HALL PARK SEVENTH ADD	BRANDON HOLDSWORTH	\$	3,000.00
PRSS202601075	2026-03-24	5408 WINDSTONE LN	PUD	3	GLENRIDGE ADD SEC 3	SHANDI RUSSELL	\$	3,050.00
PRSS202601086	2026-03-24	1514 ROWENA LN	R-1	2	HETHERINGTON HEIGHTS 3RD ADD	OKLAHOMA SHELTERS	\$	3,300.00
PRSS202601098	2026-03-25	1812 SCHOONER DR	R-1	8	PRAIRIE CREEK ADD	KAREN MONTGOMERY	\$	3,900.00
PRSS202601099	2026-03-30	3512 CRAMPTON GAP WAY	PUD	8	SPRGS AT GREENLEAF TRLS ADD 2	GROUND ZERO SHELTERS	\$	4,395.00
PRSS202601100	2026-03-25	2600 HAMDEN AVE	R-1	8	HAWTHORNE PLACE 3RD ADD	STORM SAFE SHELTERS	\$	5,000.00
PRSS202601105	2026-03-25	125 N SHERRY AVE	R-1	2	TOWN & COUNTRY ESTATES	F5 STORM SHELTERS, LLC	\$	4,142.00
PRSS202601127	2026-03-25	2120 NORWOOD DR	R-1	5	BELLATONA ADD SEC 2	BRIANNE CRAVENS	\$	3,000.00



### March 2026 Residential Permit Activity

Permit Number	Issue Date	Address	Category	Count	Description	Applicant	Amount
PRSS202601131	2026-03-27	10915 E TECUMSEH RD	A-2	5	NOT SUBDIVIDED	DOUG GUY	\$ 4,500.00
PRSS202601153	2026-03-26	2137 BLUE CREEK DR	RE	5	BLUE CREEK ADD	STORM SAFE SHELTERS	\$ 6,900.00
PRSS202601176	2026-03-30	513 VERREAUX DR	R-1	7	EAGLE CLIFF 8	JORDAN HAYNES	\$ 5,000.00
PRSS202601189	2026-03-30	1409 EUREKA PL	PUD	8	FLINT HILLS ADDITION SECTION 2	IDEAL HOMES OF NORMAN, LP	\$ 3,000.00
PRSS202601192	2026-03-30	1528 HIGH TRAIL RD	R-1	6	HIGH MEADOWS ADD	DARIUS TARSIO	\$ 5,000.00
PRSS202601204	2026-03-31	9921 BLACKJACK TRL	RE	5	OAKRIDGE EST SEC 3	OKLAHOMA SHELTERS	\$ 4,500.00
PRSS202601206	2026-03-31	2215 TAHOE DR	R-1	1	CHISHOLM TRAIL EST SEC 2	DOUG GUY	\$ 3,999.00
<b>40</b>							<b>\$ 160,625.00</b>
PRWL202600825	2026-03-19	2601 60TH AVE NW	A-2	3		AQUA WELL DRILLING, INC	N/A
<b>1</b>							<b>N/A</b>
<b>Total</b>	<b>133</b>						<b>\$ 25,791,801.86</b>



## March 2026 Residential Permit Activity

Category	Permits	Valuation
Multi-Family, Addition / Alteration	1	\$ 150,000.00
Residential, Accessory Dwelling Unit	1	\$ 50,000.00
Residential, Accessory Structure	16	\$ 407,680.00
Residential, Addition / Alteration	14	\$ 1,818,818.00
Residential, Carport	3	\$ 59,450.00
Residential, Demolition	6	N/A
Residential, Fire	1	\$ 3,725.00
Residential, New Single Family Dwelling	41	\$ 22,397,060.00
Residential, Pool	7	\$ 589,145.00
Residential, Repair	2	\$ 155,298.86
Residential, Storm Shelter	40	\$ 160,625.00
Residential, Water Well	1	N/A
<b>Total</b>	<b>133</b>	<b>\$ 25,791,801.86</b>



### March 2026 Non-Residential Activity

Category	Permit	Date Issued	Address	Sq Ft	Zoning	Ward	Subdivision	Contractor	Tenant	Valuation
Commercial, Addition / Alteration	PRAD202600307	2026-03-24	480 24TH AVE NW	1206	C-2	2	SKM ADDITION	STEVE NGUYEN	ROYALTY NAILS & HEAD SPA	\$ 5,000.00
	PRAD202600602	2026-03-17	702 N PORTER AVE	2256	C-2	4	JONES ADD, J A	ELITE LEGACY CONSTRUCTION	TARAHUMARA'S	\$ 100,000.00
	PRAD202600734	2026-03-13	333 INTERSTATE DR	2000	C-2	2	TSTB ADD SEC 2	CLIMATE PROS LLC	WALMART SUPERCENTER	\$ 1,000,000.00
	PRAD202600773	2026-03-13	1017 N UNIVERSITY BLVD	1	C-3	4	ADBAR 1	FLONA BUI	VERIZON	\$ 25,000.00
	PRAD202600778	2026-03-18	3126 36TH AVE NE	50	A-2	6	NOT SUBDIVIDED	MASTEC NETWORK SOLUTIONS	AT&T	\$ 10,000.00
	PRAD202600908	2026-03-30	10797 E BETHEL RD	25	A-2	5	NOT SUBDIVIDED	JAELIN KENT	CASTLE CROWN	\$ 30,000.00
	PRAD202601018	2026-03-31	814 CARDINAL CREEK BLVD	200	RM-6	7	CARDINAL CREEK ADD	TEX-STAR UNDERGROUND LLC	CARDINAL CREEK CONDOS	\$ 30,000.00
	<b>7</b>									<b>\$ 1,200,000.00</b>
Commercial, Fire										<b>\$ 2,108,412.79</b>
Commercial, New Commercial Building	PRNR202505218	2026-03-03	2335 24TH AVE NW	3848	PUD	8	UNIVERSITY NORTH PARK SEC XXI	TCS CONSTRUCTION	SHAKE SHACK	\$ 1,185,000.00
	PRNR202505465	2026-03-09	3804 ARMSTRONG AVE	3267	PUD	5	ARMSTRONG BANK CONSOLIDATION PROJECT	TCS CONSTRUCTION	ARMSTRONG BANK	\$ 2,500,000.00
	PRNR202600232	2026-03-26	2425 LEGACY PARK DR	13100	PUD	8	UNIVERSITY NORTH PARK SEC 22	TCS CONSTRUCTION	LEGACY SHOPS BUILDING A	\$ 2,145,250.00
		<b>3</b>								<b>\$ 5,830,250.00</b>
Commercial, Solar	PRSO202601121	2026-03-26	4050 N INTERSTATE DR		PUD	8	JONATHAN FOWLER ADDITION	EIGHTTTWENTY	FOWLER TOYOTA	\$ 378,490.00
		<b>1</b>								<b>\$ 378,490.00</b>
<b>Total</b>										<b>\$ 9,517,152.79</b>



## March 2026 Non-Residential Permit Activity

Category	Permits	Valuation
Commercial, Addition / Alteration	7	\$ 1,200,000.00
Commercial, Fire	16	\$ 2,108,412.79
Commercial, New Commercial Building	3	\$ 5,830,250.00
Commercial, Solar	1	\$ 378,490.00
<b>Total</b>	<b>27</b>	<b>\$ 9,517,152.79</b>



## Monthly Permit Activity-March 2026

Group	Category	2026		2025	
		Permits	Valuation	Permits	Valuation
RESIDENTIAL	Multi-Family, Addition / Alteration	1	\$150,000.00		
	Multi-Family, Fire	6	\$75,002.00	7	\$584,859.00
	Multi-Family, New Multi-Unit Residential			10	\$28,358,198.00
	Multi-Family, Repair			3	\$230,000.00
	Residential, Accessory Dwelling Unit	2	\$200,000.00	13	\$1,278,679.60
	Residential, Accessory Structure	28	\$1,035,565.00	96	\$3,895,523.74
	Residential, Addition / Alteration	33	\$3,837,792.99	101	\$8,796,531.51
	Residential, CarPort	8	\$87,650.00	20	\$133,341.00
	Residential, Demolition	11	\$10,000.00	26	\$20,000.00
	Residential, Fire	3	\$38,350.00	7	\$87,285.00
	Residential, Manufactured Home	2	\$419,228.00	17	\$2,462,971.63
	Residential, Manufactured Home Replacement			5	\$781,999.00
	Residential, New Single Family Dwelling	79	\$38,029,750.00	320	\$121,734,859.50
	Residential, New Two Family (duplex)			2	\$1,228,000.00
	Residential, Pool	14	\$1,442,446.00	84	\$6,693,668.93
	Residential, Repair	3	\$255,298.86	11	\$672,308.09
	Residential, Solar	4	\$98,533.70	55	\$1,717,166.22
	Residential, Storm Shelter	70	\$305,383.50	296	\$1,831,866.00
	Residential, Water Well	2		16	
<b>Total</b>		<b>266</b>	<b>\$45,985,000.05</b>	<b>1,089</b>	<b>\$180,507,257.22</b>
NON-RESIDENTIAL	Commercial, Accessory Structure	2	\$26,000.00	2	\$16,010.00
	Commercial, Addition / Alteration	26	\$9,370,932.00	95	\$39,244,891.42
	Commercial, Demolition	1		17	\$80,500.00
	Commercial, Fire	25	\$2,202,445.29	99	\$19,403,117.76
	Commercial, Foundation Only	1	\$5,500,000.00	3	\$2,664,597.00
	Commercial, New Commercial Building	7	\$10,280,250.00	44	\$95,234,570.90
	Commercial, RCF/RDCF	1		4	
	Commercial, Repair	1	\$40,000.00	4	\$518,835.40
	Commercial, Solar	4	\$722,290.00	4	\$1,096,544.00
	Commercial, Utilities WM			3	
	<b>Total</b>		<b>68</b>	<b>\$28,141,917.29</b>	<b>275</b>
OTHER ACTIVITY	# of New Dwelling Units	82		495	
	All Field Inspections	4,880		20,160	
	Certificate of Completion (CC)	664		3,342	
	Certificate of Occupancy (CO)	121		681	
	Demo # of Dwelling Units	9		21	
	Electrical Permit	309		1,107	
	Garage Sale	101		781	
	Lot Line Adjustment	4			
	Mechanical Permit	250		1,191	
	Paving (PRIVATE PROPERTY)	15	\$660,125.00	95	\$3,457,274.00
	Plumbing Permit	366		1,388	
	Public Works	54	\$1,548,794.42	266	\$12,361,415.08
	Sign	60	\$29,100.00	181	\$110,375.00
	Solar			1	
	Structure Moving	2		29	\$300,000.00
	Temporary Structure	3		22	
	Utilities WM	3		5	
<b>Total</b>		<b>6,923</b>	<b>\$2,238,019.42</b>	<b>29,765</b>	<b>\$16,229,064.08</b>
<b>Total</b>		<b>7,257</b>	<b>\$76,364,936.76</b>	<b>31,134</b>	<b>\$354,995,387.78</b>

**POLICE 11**



# NORMAN POLICE DEPARTMENT

## MONTHLY DEPARTMENT OVERVIEW



@normanokpd

MARCH | 2026

### MONTHLY ACTIVITY OVERVIEW

SUMMARY OF REPORTED OFFENSES	2026	5-YEAR AVERAGE	2025
MURDER	0	0	0
SEXUAL ASSAULTS	10	12	10
ROBBERY	5	2	1
AGGRAVATED ASSAULTS	18	20	11
BURGLARY OF BUILDING	29	33	26
LARCENY/THEFT	169	189	159
MOTOR VEHICLE THEFT	25	29	22
ARSON	0	0	1
KIDNAPPING	2	2	2
FRAUD/FORGERY	60	72	68
DUI/APC	28	29	25
PUBLIC INTOXICATION	51	48	47
RUNAWAYS	27	31	49
DRUG VIOLATIONS	51	70	98
THREATS/HARASSMENT	36	35	25
VANDALISM	54	68	43
OTHER	668	644	684
<b>TOTAL REPORTED OFFENSES</b>	<b>1,233</b>	<b>1,284</b>	<b>1,271</b>
<b>TOTAL ARRESTS:</b>	<b>656</b>	<b>706</b>	<b>727</b>
PROTECTIVE CUSTODY:	59	74	48
<b>TOTAL CASE REPORTS*</b>	<b>994</b>	<b>1,016</b>	<b>966</b>
<b>COLLISIONS</b>	<b>153</b>	<b>186</b>	<b>166</b>
FATALITY	2	1	1
INJURY	23	25	24
NON-INJURY	128	160	141
NUMBER OF PEOPLE INJURED	29	35	36
<b>CITATIONS &amp; WARNINGS</b>	<b>3,412</b>	<b>3,280</b>	<b>4,260</b>
TRAFFIC CITATIONS	1,006	971	1,580
TRAFFIC WARNINGS	1,761	1,696	2,265
PARKING CITATIONS & WARNINGS	645	613	415

## COMMUNICATIONS CENTER ACTIVITY OVERVIEW

911 CALLS TAKEN: 5,294

NON-EMERGENCY CALLS TAKEN: 15,467

**TOTAL INCOMING CALLS:** 20,761

**TOTAL CALLS FOR SERVICE GENERATED:** 12,012

POLICE CALLS FOR SERVICE: 8,102

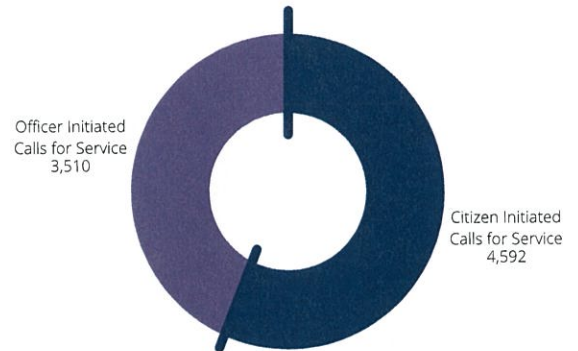
OFFICER INITIATED: 3,510

CITIZEN INITIATED: 4,592

OTHER CAD ACTIVITY:

NORMAN FIRE: 1,826

EMSSTAT: 2,084



### TOP FIVE POLICE CALLS FOR SERVICE

- 1 CONTACT A SUBJECT: 544
- 2 DISTURBANCE / DOMESTIC: 525
- 3 WELFARE CHECK: 411
- 4 ALARM: 359
- 5 CHECK AREA: 311

## INVESTIGATIONS ACTIVITY

CASES OPEN DURING REPORTING PERIOD: 140

CASES ASSIGNED DURING THE CURRENT REPORTING PERIOD: 74

CASES CLOSED DURING REPORTING PERIOD: 453

CLEARED BY ARREST / WARRANT: 19

CLEARED BY EXCEPTION: 27

COP FOLLOW-UP: 13

DEACTIVATED: 322

DEACTIVATED DUE TO STAFFING: 20

MISSING PERSONS RECOVERED: 6

REFERRED INTERNALLY: 26

UNFOUNDED: 20

## ANIMAL WELFARE

INTAKES: 210

LIVE RELEASES: 189

LIVE OUTCOME RATE: 91%

ANIMALS FOSTERED: 49

VOLUNTEER HOURS: 394

## RECORDS

CUSTOMER SERVICE CONTACTS: 2,207

IN-PERSON CONTACTS: 725

PHONE CONTACTS: 704

EMAIL CONTACTS: 778

## DEPARTMENT STAFFING

AUTHORIZED COMMISSIONED: 184

ACTUAL EMPLOYED: 176

AVAILABLE FOR ASSIGNMENT: 170\*\*

AUTHORIZED PROFESSIONAL STAFF: 75

ACTUAL EMPLOYED: 71

AVAILABLE FOR ASSIGNMENT: 69\*\*

\*This number is less than reported crime due to multiple offenses occurring or being reported as part of one case report.

\*\*This number reflects personnel available for assignment. This does not include individuals on non-discretionary leave, in the police academy, or in field training.

**ANIMAL CONTROL 11A**

# Norman Animal Welfare Monthly Statistical Report March 2026



## IN SHELTER ANIMAL COUNTS

	2025			2026			Comparisons	
	Canine	Feline	Total	Canine	Feline	Total	Difference	Percent
Beginning	95	51	146	62	37	99	(47)	-32%
Ending	90	35	125	71	51	122	(3)	-2%

## ANIMAL INTAKES

	2025			2026			Comparisons	
	Canine	Feline	Total	Canine	Feline	Total	Difference	Percent
Stray at Large	114	49	163	79	33	112	(51)	-31%
Owner Relinquish	38	13	51	30	25	55	4	8%
Owner Intended Euth	0	0	0	3	0	3	3	
Transfer In	0	2	2	1	2	3	1	50%
Other Intakes*	19	11	30	5	21	26	(4)	-13%
Returned Animal	12	4	16	7	4	11	(5)	-31%
<b>TOTAL LIVE INTAKES</b>	<b>183</b>	<b>79</b>	<b>262</b>	<b>125</b>	<b>85</b>	<b>210</b>	<b>(52)</b>	<b>-20%</b>

\*Confiscate, Protective Custody, Born in Shelter, and all other infrequent entries

## OTHER STATISTICS

	2025		2026		Comparisons	
	Total	Total	Total	Total	Difference	Percent
Wildlife Collected (DOA)	0	0	0	0	0	
Dog Collected (DOA)	2	2	1	1	(1)	-50%
Cat Collected (DOA)	2	2	1	1	(1)	-50%
Wildlife Transferred	0	0	0	0	0	
Intake Horses	0	0	0	0	0	
Intake Cows	0	0	0	0	0	
Intake Goats	0	0	1	1	1	
Intake Sheep	0	0	0	0	0	
Intake Rabbits	1	1	0	0	(1)	-100%
Intake Pigs	0	0	0	0	0	
Intake Other	0	0	3	3	3	
<b>TOTAL OTHER ITEMS</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>1</b>	<b>20%</b>

## LENGTH OF STAY (DAYS)

	2025	2026
Dog	19.3	14
Cat	7.1	6

## OWNER SURRENDER PENDING INTAKE

	Canine	Feline	Other	Total
Animals	34	5	0	39

# Norman Animal Welfare Monthly Statistical Report March 2026



## LIVE ANIMAL OUTCOMES

	2025			2026			Comparisons	
	Canine	Feline	Total	Canine	Feline	Total	Difference	Percent
Adoption	97	60	157	70	50	120	(37)	-24%
Return To Owner	48	8	56	38	0	38	(18)	-32%
Transferred Out	29	0	29	1	0	1	(28)	-97%
Returned to Field	0	15	15	0	14	14	(1)	-7%
Returned to Owner in Field	34	0	34	16		16		
<b>TOTAL LIVE OUTCOMES</b>	<b>208</b>	<b>83</b>	<b>291</b>	<b>125</b>	<b>64</b>	<b>189</b>	<b>(102)</b>	<b>-35%</b>

## OTHER ANIMAL OUTCOMES

	2025			2026			Comparisons	
	Canine	Feline	Total	Canine	Feline	Total	Difference	Percent
Died in Care	0	0	0	0	2	2	2	
Lost in Care	0	0	0	0	0	0	0	
Shelter Euth	12	3	15	10	6	16	1	7%
Owner Intended Euth	3	1	4	2	1	3	(1)	-25%
<b>TOTAL OTHER OUTCOMES</b>	<b>15</b>	<b>4</b>	<b>19</b>	<b>12</b>	<b>9</b>	<b>21</b>	<b>2</b>	<b>11%</b>

## TOTAL OUTCOMES

	2025			2026			Comparisons	
	Canine	Feline	Total	Canine	Feline	Total	Difference	Percent
Total Live Outcomes	208	83	291	125	64	189	(102)	-35%
Total Other Outcomes	15	4	19	12	9	21	2	11%
<b>TOTAL OUTCOMES</b>	<b>223</b>	<b>87</b>	<b>310</b>	<b>137</b>	<b>73</b>	<b>210</b>	<b>(100)</b>	<b>-32%</b>

## SHELTER EUTHANASIA DATA

	Canine	Feline	Other	Total	Percentage
	Medical - Sick	1	5	0	6
Medical - Injured	0	1	0	1	6%
Behavior - Aggressive	9	0	0	9	56%
Behavior - Other	0	0	0	0	0%
<b>TOTAL EUTHANASIA</b>	<b>10</b>	<b>6</b>	<b>0</b>	<b>16</b>	

## MONTHLY LIVE RELEASE RATE

<b>2025</b>	<b>2026</b>
<b>95.1%</b>	<b>91.3%</b>

*Live Outcomes / (Total Outcomes - Owner Int Euth)*

**PUBLIC WORKS**

**12**

DEPARTMENT OF PUBLIC WORKS  
MONTHLY PROGRESS REPORT  
CITY OF NORMAN, OKLAHOMA  
March 2026

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**ENGINEERING DIVISION**

**DEVELOPMENT**

The Development Manager processed one (1) preliminary plat for Planning Commission and no plats for the Development Committee. The Development Engineer reviewed four (4) sets of construction plans and one (1) punch list items. There were 172 permits reviewed and/or issued. Fees were collected in the amount of \$7,755.50.

**CAPITAL PROJECTS:**

**Gray Street Two-Way Conversion – University Boulevard to Porter Avenue:**

On April 2, 2019, the citizens of Norman voted in favor of a Bond Issue to finance the local share of 19 transportation improvement projects. The Gray Street Two-Way 2019 Bond Project consists of the conversion of Gray Street from a one-way street to a two-way street between University Avenue and Porter Avenue, and the installation of streetscape elements along Gray Street. The intersection with James Garner Avenue will be entirely reconstructed to accommodate the future James Garner Phase 3 2019 Bond Project. In addition to the roadway and streetscape work, improvements are required to the railroad crossing just east of James Garner Avenue. The total construction cost for the project is approximately \$7.5 million. Of that, approximately \$4.9 million will be paid by federal grants. The remaining \$2.6 million will be paid for through the City of Norman 2019 Bond Program.

The Oklahoma Department of Transportation (ODOT) conducted a bid opening on March 21, 2024, for the Gray Street Two-Way 2019 Bond Project. The low bidder was Ellsworth Construction, LLC of Oklahoma City, Oklahoma. ODOT awarded the project on April 1, 2024. Construction started on Monday, August 5, 2024 and there were 360 calendar days in the project. Due to weather, so far, there have been 35 days added to the contract, bringing the total duration to 395 days. Final roadway contract items are now being wrapped up while the BNSF Railroad completes the necessary railroad crossing improvements. The project is now expected to be completed by the end of April 2026. Steps are being taken to ensure that the ongoing construction activities do not interfere with upcoming events in the downtown area. The Oklahoma Department of Transportation is administering the construction of this project, with the assistance of WSB.

Proposed improvements include:

- New sidewalks, landscaping, and pedestrian safety improvements
- Conversion to reverse angle parking for on-street spaces
- New decorative roadway lighting
- Decorative paving elements
- New curb and gutter
- Modified decorative traffic signals
- Revised signing and striping for two-way operation
- Reconstruction of the James Garner Avenue intersection
- New gates and controls for two-way operation of the railroad crossing

As of the last pay application on 3/31/26, 73.83% of the total contract amount has been expended. Through 3/31/26, 121.77% of the contract time expired.

The contractor's activities this month were as follows:

- Completed and tested irrigation on the east half of the project
- Completed James Garner pavement reconstruction
- Completed signal installation at James Garner Avenue
- Completed all approach paving
- Began BNSF railroad crossing modifications
- Completed adjustment of manholes and valves to grade on north half of the project
- Began decorative asphalt stamping and coloring
- Striping to begin April 20, some areas may be striped prior to this to accommodate railroad crossing construction.

**Jenkins Avenue 2019 Bond Project:**

On April 2, 2019, the citizens of Norman voted in favor of a Bond Issue to finance the local share of nineteen (19) transportation improvement projects. The Jenkins Avenue 2019 Bond Project consists of widening and reconstruction of Jenkins Avenue between Imhoff Road and Lindsey Street.

*Monthly Progress Report  
Public Works (March 2026)*

The total construction cost for the project is approximately \$15.52 million. Of that, approximately \$10.25 million will be paid by federal grants and the remaining \$5.27 million will come from the City of Norman 2019 Bond Program.

The Oklahoma Department of Transportation conducted a bid opening on October 10, 2024, for the Jenkins Avenue 2019 Bond Project. The low bidder was Silver Star Construction Company, Inc. of Moore, Oklahoma. ODOT awarded the project on November 4, 2024. Construction started on Monday, March 3, 2025. There are 540 calendar days in the project, which will likely require approximately 2 years to complete, taking into account weather days. The Oklahoma Department of Transportation is administering the construction of this project.

Proposed improvements include:

- New 4-lane roadway with raised median
- Realignment of Imhoff Road and Constitution Street with a new roundabout
- Realigned Timberdell Road intersection
- New 4-legged intersection at Stinson Street
- New decorative traffic signals at Timberdell Road and Stinson Street intersections
- New 10-foot multi-use trails and sidewalks
- Landscaping
- Pedestrian safety improvements
- Improved storm drainage pipeline system

Phase 2 construction is underway through January 2026, which includes the east half of Jenkins Avenue from Reaves Park Road to the north project limits near Lindsey Street. The contractor's activities this month on Phase 2 were as follows:

- Finished constructing all Phase 2 10-foot multiuse path by completing the segment on the east side of Jenkins Avenue between Reaves Park Road and Timberdell Road
- Finished mainline concrete paving on Phase 2 by completing east half of Jenkins Avenue between Reaves Park Road and Timberdell Road
- Finished constructing all Phase 2 concrete retaining walls
- Started final grading and sod installation within the Phase 2 construction area
- Need to finish addressing Phase 2 punch list items prior to starting Phase 3, the west half of Jenkins Avenue from Reaves Park Road to Lindsey Street, in early April
- Started grading a portion of the new Constitution Street alignment (Phase 6), located east of Jenkins Avenue and south of Constitution Street

**Saxon Industrial Park Phase III:**

The City of Norman and Norman Economic Development Coalition (NEDC) have been collaborating since 2015 in support of an economic development project in Saxon Industrial Park that will make another 47.43 acres available for industrial development. This project is intended to capitalize on federal funds to expand City infrastructure in this industrial area to allow for expansion of existing businesses and promote new businesses.

NEDC contracted with SMC Consulting, P.C. to develop a preliminary plat for approximately 47.43 acres of land generally located south of State Highway 9 between Technology Place and Saxon Park. The contract for the design of the roadway project was approved by Norman City Council on April 14, 2020.

The City of Norman Streets Division is constructing the roadway project. The project began December 5, 2025, and is anticipated to be complete by the end of summer 2026.

Proposed improvements include:

- New asphalt roadway that connects Technology Place, John Saxon Boulevard and 36th Avenue SE
- New storm sewer, sanitary sewer and water line infrastructure

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During the month of March, Davenport, Utility Contractor, began construction on the sanitary sewer and the waterline. They expect to complete waterline construction in April, with the sanitary sewer portion projected for completion in May. The Norman Streets Division completed construction of the outlet storm sewer pipe end treatment and has continued installation of the storm sewer running west to east. In addition, the division will begin roadway staking and grading on the west end of the project in April 2026.

**Sidewalk Programs:**

**12th Ave NE and W Brooks Street Sidewalk Project:** This project is 80% funded through an ACOG grant and is being facilitated by ODOT for construction. This project will include new and replacement sidewalks, ramps, and driveways along 12th Avenue NE from East Robinson Street to East Rock Creek Road and Brooks Street from Pickard Avenue to Wylie Road. Plans are complete and bids were advertised by ODOT. Parathon Construction was selected as the contractor for this project and construction began the first week of October with project oversight provided by Hudson Prince Engineering. Through the month of March the contractor has completed approximately 95% of the sidewalks, ramps and driveways along 12th Avenue NE, with work along Brooks Street underway.

**State Highway 9 Multi Use Path** This project is 80% funded through an ACOG grant. This project will include the construction of a 10' wide Multi Use Path from 48th Avenue SE to 72nd Avenue SE along the north side of State Highway 9. Oklahoma Department of Transportation conducted a bid opening on November 20, 2025, and after review awarded the contract to Ellsworth Construction Inc. The pre-work meeting has been completed, and the contractor has begun to mobilize. Construction will begin the first week of April 2026 and the project has 90 calendar days for completion.

**Street Maintenance Bond Programs:**

**FYE 2026 Street Maintenance Bond Urban Concrete Pavement 1**

The FYE 2026 Urban Concrete Pavement 1 bids were opened on August 21, 2025. Eight bids were received and the contract was awarded on October 14, 2025, to Arroyo's Concrete LLC, in the amount of \$1,043,546.00. The project consists of concrete pavement rehabilitation for the following locations: Wyckham Place from Brookhaven Boulevard to the end of the cul-de-sac, Rosewood Drive from Dakota Street to Crestmont Street, Crestmont Street from 24th Ave NW to Mercedes Drive, Sundown Drive from Forest Drive to Iowa Street, Foreman Avenue from Holiday Drive to Main Street, and Richmond Drive from Brooks Street to the end of the cul-de-sac. The project is anticipated to be completed by June of 2026. Mobilization efforts will begin mid-April 2026.

**FYE 2026 Street Maintenance Bond Urban Concrete Pavement 2**

The FYE 2026 Urban Concrete Pavement 2 bids were opened on August 21, 2025. Eight bids were received and the contract was awarded on October 14, 2025, to Arroyo's Concrete LLC, in the amount of \$1,150,517.00. The project consists of concrete pavement rehabilitation for the following locations: 26th Ave NW from Hemphill Drive to 26th Avenue, Parkway Drive from Interstate Drive to 26th Avenue NW, Hemphill Drive from 24th Avenue NW to 26th Avenue NW, Westwood Drive from Sundown Drive to Fairway Drive, Sundown Drive from Dakota Street to Westwood Drive, Connelly Lane from Pickard Avenue to the end of the cul-de-sac, Whispering Pines Drive from Pickard Avenue to Whispering Pines Circle, Willow Lane from Pickard Avenue to Fairfield Drive, and Houston Avenue from Louise Lane to Lindsey Street. The project is anticipated to be completed by June of 2026. During the month of February 2026, the contractor finished Whispering Pines Drive, Willow Lane, Parkway Dr, and in the month of April is working on 26<sup>th</sup> Ave NW.

**FYE 2026 Street Maintenance Bond Urban Reconstruction Project**

The FYE 2026 Urban Reconstruction Project bids were opened on October 2, 2025. Nine bids were received and the contract was awarded on November 25, 2025, to Ellsworth Construction OKC, LLC, in the amount of \$732,866.40. The project consists of concrete pavement removal, soil stabilization and concrete placement for the following locations: Danfield Lane, from Danfield Drive to Brookhaven Boulevard, and N. Sherry Avenue, from Main Street to Holiday Street. The project is anticipated to be completed by June of 2026. In March of

2026, Danfield Lane has been completed, and the contractor is currently finishing intersection panel replacements on N. Sherry Avenue.

## TRANSIT AND PARKING DIVISION

### PUBLIC TRANSIT

#### Go Norman Transit Plan (City of Norman Transit Long Range Plan Update)

The Go Norman Transit Plan was approved by resolution by Council on June 22, 2021. On December 13, 2022 Council approved a resolution to alter transit bus service as recommended in the Plan. The route changes were effective October 16, 2023 after many months of implementation work, including the remodel of 320 E. Comanche into the Norman Transit Center. Staff are continuing to move forward on the next steps as recommended in the plan. Recent work includes:

#### Fleet Maintenance & Vehicle Procurement (upgrades and standardization)

- City Fleet Maintenance staff continue to ensure that the transit fleet is in operational condition each morning for line up.
  - Of the City's 27 revenue vehicles in the Transit Fleet and not accounting for vehicles which already have replacements authorized or on order, there is only one unit remaining, in the paratransit fleet, which is eligible to be retired and replaced according to FTA useful life standards.
  - On July 28, 2025, a City paratransit cutaway bus, unit 5-2471, was totaled after being struck in a head-on collision with another vehicle actively attempting to elude authorities. As an FTA grant recipient, we are required to either return an amount equal to the remaining federal interest in the unit (\$135,255) or transfer that federal interest to the acquisition of a new replacement vehicle under the FTA's Like-Kind Exchange Policy. Council authorized purchase of a replacement for this unit at their January 27, 2026 meeting and staff are moving forward with procurement from TESCO at the quoted price of \$192,455. Expected build date is July 2026.

#### Service Expansion Priorities

Following implementation of the new route network in October 2023, and then increasing the frequency of service on Route 112 (West Lindsey) from 60 minutes to 30 minutes (*priority 2*), City Transit staff continue to review the next priorities recommended by the Go Norman Transit Plan:

- Priority 1: Sunday Service – Proposed Sunday service span and trip frequencies would match current Saturday service levels. Sunday transit service is currently being offered and evaluated as part of the Norman On-Demand microtransit pilot program.
- Priority 3: Increased Frequency on Route 110 – This service expansion upgrades the trip frequency of Route 110 (Main St/24th Ave NW) from 60 minutes to 30 minutes. Following direction from the Council Community Planning and Transportation Committee on October 23, staff are including cost estimates for implementation of this priority in the FY27 budget process.
- Priority 4: Implementation of New Route 113 – This service expansion would add a new route in Southeast Norman operating with a 30-minute frequency. The proposed route, as recommended in the plan, would operate along Classen Blvd, Constitution St, Oak Tree Ave, 12th Ave SE, Cedar Ln and then turnaround near Cedar Ln and Classen Blvd.

#### Microtransit Pilot Program with Via Transportation – Norman On-Demand

Funding for fiscal year ending 2026 was approved as a budget amendment, and Council approved contract amendments with Via Transportation and the University of Oklahoma on July 8, 2025 to extend the service through June 30, 2026. Following guidance provided at the February Council Community Planning and Transportation Committee meeting, staff are working with partners at Via and the University of Oklahoma to find and implement cost saving measures for the proposed contract extension for fiscal year ending 2027, which is also expected to be put forward as a budget amendment. More details regarding operations can be found in the attached monthly performance report for this service, named Norman On-Demand.

#### Transit Monthly Performance Reports

Attached are the EMBARK Norman and the Norman On-Demand performance reports for February 2026.

### PARKING

#### Downtown Parking Changes

Following directions from Council at the February Community Transportation and Planning Committee meeting, staff are implementing requested changes to parking regulations in the downtown area which includes transitioning from metered paid parking to timed parking around the Cleveland County Courthouse and updates

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to timed parking regulations in the downtown area generally. Four parking pay stations located around the Cleveland County Courthouse are scheduled to be removed April 10, 2026, with a campaign to swap out signage occurring simultaneously across multiple days. Corresponding updates to the City website and Parking Management Plan (effective 4/15/2026) will also be made mid-April.

### **STREET DIVISION**

#### **ASPHALT PROJECTS**

- Streets paving crews completed an asphalt repair on Sun Valley Drive from 36<sup>th</sup> Avenue NE to the end. This asphalt deep patch required 551.91 tons to complete the repair.

#### **CONCRETE PROJECTS**

- Hoover Street and College Avenue crews replaced concrete panels that required 14.00 cubic yards of concrete and resulted in over 32 square yards repaired.

#### **ROADSIDE OPERATIONS**

- Routine pothole patching operations used approximately 9.39 tons of asphalt.

### **STORMWATER DIVISION**

#### **Lower Imhoff Channel Stabilization Project**

The 2009 Storm Water Master Plan (SWMP) recommended the design and installation of stream bank stabilization along segments of Imhoff Creek. The identified problem in the SWMP is severe bank erosion along both banks beginning at the upstream face of Highway 9 to approximately 2,000 feet upstream of Imhoff Road. The erosion along the banks has caused property fences and trees to fall into the creek. According to a hydraulic report produced by Wood, INC. in 2022, the erosion rate is 6" of bank erosion per year, or approximately 1300 cubic yards of bank erosion per year.

On July 8, 2025, City Council approved Contract K-2526-16 with Cimarron Construction Co., in the amount of \$5,499,994.00 for the Lower Imhoff Creek Bank Stabilization Project. This project is to stabilize the eastern bank of the channel utilizing reverse gabion baskets containing a growable media to allow for vegetative cover over time as well as install rock toe revetments on the west bank and install live staked trees to encourage the regrowth of tree canopy in the years that follow the completion of construction. The construction began on September 2, 2025, and has a construction duration of 548 days with an estimated completion in February 2027. During the month of March, the contractor completed work on the final segment of the new SierraScape retaining wall on the east side of Lower Imhoff channel as well as the riprap revetment of the western bank.

#### **Misty Lake Dam Rehabilitation Project**

Misty Lake Dam was reclassified by OWRB as a high-hazard dam on March 16, 2011, followed by an emergency order on March 20, 2015, a hearing on April 14, 2015, and issuance of a Consent Order on July 8, 2015, requiring the POAs to lower the lake level and submit engineering plans. Cardinal Engineering completed plans on May 3, 2019, but due to repair costs estimated between \$595,000 and \$700,000, the POAs sought assistance from the Developer and the City of Norman, prompting multiple City Council discussions through 2017. Council approved a participation agreement on June 27, 2017, and later Amendment No. 1 on January 1, 2021, granting the City necessary easements. A CMaR was selected through RFQ 2122-11, culminating in an October 12, 2021, contract with Downey Contracting, but the Guaranteed Maximum Price submitted on December 9, 2021 (\$1,085,088.90) was rejected. The City then pursued FEMA's High Hazard Potential Dam Grant, and after approving related documents on March 26, 2024, was notified in June 2025 that the project had been awarded \$1.15 million, with the City contributing the required local match through already-collected project funds. On June 24, 2025, Council formally accepted the grant under Contract K-2425-137.

Bid documents were advertised on July 30 and August 6, 2025, with four bids opened on August 21, 2025. The low bid was submitted by C-P Integrated Services (C-PI) at \$580,672.50, which was 44.9% below the engineer's estimate of \$1,053,700. After federal compliance adjustments, including BABAA, Davis-Bacon, and DBE requirements, the contractor confirmed its ability to comply, resulting in a revised contract amount of \$750,600.00, which remains nearly \$50,000 lower than the next lowest bid and within budget. Construction

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began on October 14, 2025, with a project duration of 90 days. During the month of March, the contractor continued adding material to reface the dam and began installation of riprap stabilization.

**STORMWATER MAINTENANCE**

**WORK ORDER RESPONSE**

- Stormwater Division received 20 new work order requests, and 20 work orders were closed.

**INFRASTRUCTURE MAINTENANCE**

- Began the final phase of flume replacement at 2305 Regis Court.

**CHANNEL MAINTENANCE**

- Replaced concrete wingwalls around stormwater pipe at 2601 Towry Drive.
- Removed drainage debris and drifts at various locations: Hollywood Avenue and McGee Drive, Bishop Creek and Alameda Street, 1526 Eisenhower Road, 9216 Mockingbird Lane, 432 Thorton Street, and 2181 W. Franklin Road.
- Placed fill material in sinkhole at 1710 Ridgemont Circle.
- Cleaned flume at 906 Quannah Parker Trail.

**URBAN STREET SWEEPING/CAMERA VAN OPERATION**

- 404 lane miles were swept in February, resulting in the removal of approximately 137.18 tons of debris.

**INLET CLEARING OPERATIONS**

- 1,386 inlets were inspected and cleaned, resulting in the removal of 2.75 tons of debris in Wards 2, 3, 4, and 8.

**FLEET DIVISION**

The Fleet Management Division Activity Report shows a comprehensive summary of the activity during the month, broken down into three subgroups: Fuel Report, Maintenance Report, and Productivity Report.

**FUEL REPORT**

Purchases: The Inventory fuel and Outside fuel purchases are added together for each category of fuel - Unleaded gasoline, Diesel fuel, and CNG.

Amount Sold: The amount of Inventory fuel and Outside fuel disbursed to city divisions are shown.

Price Per Gallon: For Inventory Purchases, each time a purchase is made the invoice information, such as quantity and total price is receipted into AssetWorks system. The AssetWorks program then tallies the information and decides on a price-per-gallon for that purchase. The monthly high and the monthly low price-per-gallon for unleaded gasoline and diesel fuel are shown.

**MAINTENANCE REPORT**

Repair Parts Sold: This shows the amount of money spent on repair parts for vehicles during the month.

Tires Sold: This shows the amount of money spent on tires for city vehicles during the month.

Total Parts Sold: This is the sum of Repair Parts and Tires Sold added together.

Sublet Repairs: This is the amount spent on outside repairs during the month.

Road Calls: This is the amount of times Fleet was called out to retrieve/repair a vehicle.

Preventative Maintenance Services: This is the number of times a vehicle failed to make the appointed preventative maintenance service and had to be rescheduled.

Total Work Orders: This is the amount of work orders for the entire month.

Year to Date Work Order Total: This is the amount of work orders for the entire year.

**PRODUCTIVITY REPORT**

*Monthly Progress Report*  
*Public Works (March 2026)*

Direct Labor Hours: Each mechanic's total direct labor hours are shown. Then the direct labor hours are tallied together. After that the total available hours are shown to assess productivity.

Productivity Goal: When mechanics are productive at 70%, meaning that 70% of their day was spent actually working on vehicles, the City of Norman is in equilibrium. We are able to use the money generated from their direct labor to pay wages, benefits and the utilities. Actual Productivity: This is the average percent of all the mechanics' total productivity during the available working hours for the month.

# ENGINEERING DEVELOPMENT & PERMIT REVIEW

March 2026

**Subdivision Development**

**Planning Commission:**

Norman Rural Cert of Survey.....	0
Final Plats.....	0
Preliminary Plats.....	1
Short Form Plat.....	0
Center City Form Based Code.....	0
Concurrent Constr. Request.....	0

**City Council:**

Norman Rural Cert of Survey.....	0
Preliminary Plat.....	0
Final Plats .....	0
Certificate of Plat Correction.....	0
Encroachment.....	0
Easements.....	0
Closure.....	0
Release of Deferral.....	0

**Development Committee:**

Final Plats.....	0
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**Permits Reviewed/Issued**

Single Family.....	41
Commercial.....	28
Multi-Family.....	1
Addition/Alteration.....	14
House Moving.....	0
Paving Only.....	5
Storage Building.....	16
Swimming Pool.....	7
Storm Shelters.....	40
Public Improvements.....	0
Temporary Encroachments.....	1
Fire Line Pits/Misc.....	2
Franchise Utilities .....	17
Flood Plain.....	0
<b>Total Permits</b>	<b>172</b>

**Fees Collected**

	March	February	FY Total
Development	\$4,280.00	\$2,520.00	\$133,367.53
Permit	\$3,475.50	\$1,103.52	\$186,050.45
<b>Grand Total</b>	<b>\$7,755.50</b>	<b>\$3,623.52</b>	<b>\$303,399.40</b>

Construction Plan Review within 10 days	10	4	512
Punch List Within 1 day of Final Inspection	0	1	58
Single Family Permit review within 3 days	41	15	319
Commercial Permit review within 7 days	28	19	282
Final Plat Review within 10 days	4	1	54

100% of Plan Review Achieved



# PERFORMANCE REPORT

## Summary of Services Table: February 2025

The table below provides daily averages for the number of passengers carried by many of the services offered by EMBARK Norman. The year-to-date (YTD) figures are cumulative totals.

EMBARCK Norman Service Summary	ADP February FY26	FY26 YTD	FY25 YTD	Service Profile	February FY26	February FY25
Fixed Routes (M-F)	1,841	301,516	284,781	Weekdays	21	20
Fixed Routes (Sat)	877	28,880	27,867	Saturdays	4	4
PLUS (M-F)	107	15,858	16,055	Gamedays	0	0
-Zone 1*	107	15,858	11,482	Holidays	2	0
-Zone 2**	0	0	4,573	Weather	4	5
PLUS (Sat)***	17	628	637	Fiscal YTD Days	203	203
				Cal. YTD Days	50	50

\*Requires ¾ mile

\*\*Zone 2 operated on weekdays until 7pm

\*\*\*Operates only in Zone 1

### Strategic Performance Measures

MEASURE	FY 26 YTD	FY 26 Targets	
# of Norman fixed-route passenger trips provided	330,396	500,000	●
# of Norman paratransit trips provided	16,486	26,000	▲
% of on-time Norman paratransit pick-ups	88.95%	98.58%	▲
# of Norman bus passengers per service hour, cumulative	20.46	22.29	◆
# of Norman bus passengers per day, average	1,620	800*	●
% of Norman required paratransit pick-ups denied due to capacity	0.00%	0.00%	●
% of on-time fixed-route arrivals	68.11%	75.00%	●

\*These targets are not being tracked in LFR but can be found in the KPI spreadsheet.



# Performance Report

## Microtransit Pilot Program Performance Report

February 2026

### Purpose

This report provides a summary of service performance measures used to evaluate the performance of the Norman On-Demand microtransit transportation system for the City of Norman. The key performance indicator goals were outlined in the request for proposals (RFP) and include average walking distance, maximum walking distance, average rider wait time, maximum rider wait time, and the percentage of ride requests picked up within 20 minutes.

### Service Profile, Hours, and Pricing

Norman On-Demand is a pilot microtransit service which launched for late night and Sunday service in core Norman on August 21, 2023. Norman On-Demand is a turnkey service provided by TransitTech provider Via. The Norman On-Demand app is available on the Apple App Store and the Google Play Store. This service provides access to safe and affordable public transportation through technology, particularly during evening hours and on Sundays when other public transit options are limited. Through a collaboration with the University of Oklahoma, the Norman On-Demand Program also operates the University's SafeRide Program, which is designed to provide safe and free late night transportation to OU students. Because this is a pilot program, there may be changes to service area, hours of operations, or other aspects of the service while the City focuses the program to efficiently serve the needs and desires of our community.

Service Hours		Pricing	
Monday-Wednesday	7pm – 1am	First Passenger	\$3.00**
Thursday-Saturday	7pm – 3am*	Each Additional Passenger	\$1.00
OU SafeRide: Thursday-Saturday	10pm – 3am*	OU SafeRide (OU Students using OU email address during SafeRide hours)	Free
Sunday	10am – 6pm		
<i>ADA/Wheelchair Accessible Vehicles available upon request.</i> <i>*Outside of the OU fall and spring semesters, Thursday-Saturday service ends at 1am</i> <i>**First passenger fare increased from \$2 to \$3 in August 2025</i>			

### Key Performance Indicator Measures

Measure	Target	Fiscal Year to Date (YTD) (07/01/25 – 02/28/26)	February		Year Over Year (YOY) Service
			2026	2025	
Average Walking Distance	<0.10 miles	0.06 miles	0.06 miles	0.07 miles	-14.29%
Maximum Walking Distance	0.25 miles	0.37 miles	0.37 miles	0.37 miles	0% (no change)
Average Rider Wait Time*	<15 min	22.0 min	16.8 min	29.4 min	-42.86%
Maximum Rider Wait Time*	20 min	105.0 min*	47.0 min*	47.0 min*	0% (no change)
Percent of Ride Requests Picked Up in 20min	>80%	53.01%**	68.85%**	30.07%**	+128.97%

\*OU has requested longer available wait times for OU students during SafeRide hours (up to a 2 hour max). This affects the original goal of 20 minutes that was identified in the original Request for Proposals.

\*\*Number of ride requests with 'Completed' status that have a wait time of 20 minutes or less as a percentage of the total number of ride requests with 'Completed' status. This data is skewed by longer available wait times for OU students during SafeRide hours.

## ADDITIONAL PERFORMANCE MEASURES

### Ridership

Norman On-Demand completed 2,157 rides in February 2026, which is a 18.97% increase from the January 2026 total of 1,813. The fiscal year to date ridership for February FY26 is 18,228 which is a 41.50% decrease from the February FY25 fiscal year to date ridership of 31,159. There were a total of 6 completed trips requesting a WAV or wheelchair accessible vehicle in February 2026. Ridership per service hour (RPSH) is a ratio of the number of riders making use of the service in relation to how much service is being provided (i.e. one vehicle providing one hour of service would be one 'service hour').

Ridership	Fiscal YTD (07/01/25 – 02/28/26)	February		YOY Service
		2026	2025	
Total Number of Riders	18,228	2,157	4,012	-46.24%
Total # of Completed Trips	12,552	1,515	2,551	-40.61%
# of Completed Trips Requesting WAV	146	6	38	-84.21%
Ridership Per Service Hour (RPSH)	4.7	4.4	6.7	-34.33%

### Rider Experience

Approximately 10.8% of all completed rides during FY26 to date received a rating, of which 96.1% were rated five out of five

Rider Experience	Fiscal YTD (07/01/25 – 02/28/26)	February		YOY Service
		2026	2025	
Average Ride Duration (in minutes)	10.9 minutes	10.3	10.4	-0.96%
Average Ride Distance (in miles)	3.3 miles	3.0	3.0	0% (no change)
Average Ride Rating (5 stars scale)	4.9 stars	5.0	4.8	+4.17%

stars. The system includes an automated feed-back process where all ride ratings with four stars or fewer that have actual written feedback attached are reviewed by customer support agents. Poor ride ratings alone are not categorized as complaints. In February there were only three rides that were rated less than 5 stars, representing less than a rounding error of all the ratings received resulting in the average rating being a perfect five stars. Three complaints were reported to Via in the month of February, representing 1.39 complaints per 1000 rides provided. One complaint was regarding the behavior of another rider, the other two were regarding unprofessional driver behavior.

### Program Engagement and Rider Growth

Since the Norman On-Demand App launched on August 16, 2023, a total of 16,117 individual accounts have been created, which is a 1.49% increase over the January 2026 service to date total of 15,880 and a 52.13% increase over the February 2025 service to date total of 10,594. Of these accounts more than half of them (51.92%) have utilized the service at least once and nearly a third (4,624 or 28.69%) have completed more than five rides. Riders are also able to call 405-643-8638 to schedule rides without using the App.

Engagement – Service to Date (8/16/23 – 02/28/2026)		
App Accounts Created Since Launch	16,117	
OU Accounts (as of 03/02/2026)	3,960	24.57%
Active Accounts*	11,543	71.62%
Rider Accounts**	8,369	51.92%
Repeat Rider Accounts***	6,800	42.19%
*accounts with user engaging w/ ride requests at least once		
**accounts with at least 1 completed ride		
***accounts with at least 2 completed rides		

### Accidents and Vehicles

No accidents or incidents were reported in February, for a total of zero accidents and zero incidents reported in FY26. Four of seven vehicles were in active service during the month of February, which meets the target fleet availability. A Chrysler airbag recall for 2022-2025 Voyager & Pacifica vehicles and an abundance of caution impacted the ability to maintain the use of the full fleet of seven vehicles. Some temporary replacement vehicles were borrowed from another program run by our partner Via and are operating with magnetic side decals instead of full vehicle wraps. Riders have in-app and email messages making them aware and keeping them up to date.

**SERVICE EFFORTS AND ACCOMPLISHMENTS FYE 2026**

<b>STORMWATER DIVISION</b>						
<b>PERFORMANCE INDICATORS</b>	<b>FYE 2026</b>	<b>FYE 2026</b>	<b>Year to</b>	<b>Year to Date</b>		<b>FYE26</b>
	<b>Mar, 2026</b>	<b>Mar, 2026</b>	<b>Date</b>	<b>ACTUAL</b>	<b>PERCENT</b>	<b>PROJECTED</b>
Respond to stormwater complaints and drainage concerns within 24 hours	100%	100%	100%	100%	100%	99%
Mechanically sweep 500 curb miles per month (6,000 Annually)	404	81%	2,773	46%	85%	
Inspect and clean 100% of the urban drainage inlets three times per year.	1,386	111%	10,794	72%	65%	
Mow 2,271,548 square-feet (52 acres) of open drainage ways, six times per year.	-	0%	4,012,932	29%	70%	
Permit all floodplain activities as appropriate.	2	100%	25	100%	95%	
Camera Stormwater Infrastructure to inspect and identify. (4 grids per month)	0.00	0%	0	0%	85%	
<i>*Camera map grids identified in FY24. Program is transitioning to proactive inspection.</i>						
Camera Stormwater Infrastructure Inspections (as needed in linear feet)	11	N/A	2,318	N/A	N/A	N/A
Repond to 100% of Okie calls within 72 hours of request	239	100%	1,931	100%	100%	100%

SERVICE EFFORTS AND ACCOMPLISHMENTS FYE 2026

<b>STREET DIVISION</b>					
	<b>FYE 2026 March 2026</b>	<b>FYE 2026 March 2026</b>	<b>Year to Date</b>	<b>Year to Date</b>	<b>FYE 2026</b>
<b>PERFORMANCE INDICATORS</b>	<b>ACTUAL</b>	<b>PERCENT</b>	<b>ACTUAL</b>	<b>PERCENT</b>	<b>PROJECTED</b>
Respond to all Action Center requests within 24 hour period	100%	100%	332	100%	400
Maintain up to 10 miles of asphalt roadway within capital program for given fiscal year	1.00	10%	4	10%	10
Maintain up to 2,000 square yards of concrete roadway within capital program for given fiscal year	408.00	20%	2188	109%	2000
Mow rural and urban routes citywide 8 times per year	-	0%	4.25	53%	8
Debris Removal – issue notice to proceed/task order within 48 hours of storm event	0%	0%	0	0%	100%
Street Maintenance Bond Program - Contract all selected project categories for the bond within the same fiscal year	0	0%	6	120%	5
Bridge bond program - contract all selected project categories for the bond within the same fiscal year	-	0%	5	167%	3

**PUBLIC WORKS  
FLEET DIVISION  
ACTIVITY REPORT**

March 2026

IN GALLONS	FYE 2026	FUEL REPORT		
	<u>UNLEADED PURCHASED</u>	<u>DIESEL PURCHASED</u>	<u>CNG PURCHASED</u>	
Internal pumps	21,697.00	20,806.00	28,808.74	
Outside - sublet	1,072.00	363.00	3,900.42	
<b>TOTAL</b>	<b>22,769.00</b>	<b>21,169.00</b>	<b>32,709.16</b>	
	<u>UNLEADED CONSUMED</u>	<u>DIESEL CONSUMED</u>	<u>CITY CNG CONSUMED</u>	<u>PUBLIC CNG CONSUMED</u>
Consumption	24,176.60	22,588.60	28,808.74	3,900.42

FYE 2026 TO DATE CONSUMPTION				
<b>TOTAL</b>	<u>UNLEADED CONSUMED</u>	<u>DIESEL CONSUMED</u>	<u>CITY CNG CONSUMED</u>	<u>PUBLIC CNG CONSUMED</u>
Consumption	232,568.90	255,169.30	292,407.43	21,011.02

INTERNAL PRICE PER GALLON:					EXTERNAL PRICE PER GALLON:				
UNLEADED	High	\$2.77	Low	\$2.37	UNLEADED	High	\$2.85	Low	\$2.53
DIESEL	High	\$3.50	Low	\$2.92	DIESEL	High	\$3.55	Low	\$3.01
CNG	High	\$0.63	Low	\$0.63	CNG	High	\$2.10	Low	\$2.10

CONSUMABLE PARTS PURCHASED			PUBLIC CNG SALES		
REPAIR PARTS	\$149,389.29		Month Total Public CNG Sales	\$3,900	
OILS/FLUIDS	\$9,212.87		FYE 2026 To Date Public Sales	\$42,885	
TIRES	\$38,796.84		<b>LIFE TO DATE CNG GAS GALLON EQUIVALENT</b>		
SUBLET REPAIRS	\$23,262.49		Total Sold Gallons Life To Date	1,142,326	
			Total Gross Sales Life To Date	\$1,720,834	
<b>TOTAL SPENT ALL Parts/Sublet</b>	<b>\$220,661.49</b>		Life To Date CNG Gas Gallon Equivalent		
			Total Public/City Through-Put CNG Gallons @ Station:	4,291,567	

Light Shop	CURRENT MONTH	LAST MONTH	Two Months Ago	YEAR TO DATE
ROAD SERVICE	0	0	9	21
EMERGENCY ROAD CALLS	11	1	11	81
PM SERVICES	112	19	96	882
INCLEMENT WEATHER	0	0	1	1
WORK ORDERS	165	57	178	1,440
SCHEDULED REPAIRS	108	55	85	972
NON SCHEDULED REPAIRS	46	1	72	511

Heavy Shop	CURRENT MONTH	LAST MONTH	Two Months Ago	YEAR TO DATE
ROAD SERVICE	4	14	0	74
EMERGENCY ROAD CALLS	21	18	26	163
PM SERVICES	59	41	42	420
INCLEMENT WEATHER	0	0	0	0
WORK ORDERS	166	158	227	1,404
SCHEDULED REPAIRS	51	38	32	423
NON SCHEDULED REPAIRS	90	89	127	832

Transit Shop	CURRENT MONTH	LAST MONTH	Two Months Ago	YEAR TO DATE
ROAD SERVICE	0	0	0	1
EMERGENCY ROAD CALLS	0	5	1	14
PM SERVICES	12	90	3	177
INCLEMENT WEATHER	0	0	0	0
WORK ORDERS	59	153	52	569
SCHEDULED REPAIRS	122	90	49	566
NON SCHEDULED REPAIRS	0	58	2	83

EVT Shop	CURRENT MONTH	LAST MONTH	Two Months Ago	YEAR TO DATE
ROAD SERVICE	0	0	0	2
EMERGENCY ROAD CALLS	0	3	2	11
PM SERVICES	8	25	4	78
INCLEMENT WEATHER	0	0	0	0
WORK ORDERS	39	66	42	347
SCHEDULED REPAIRS	34	58	32	305
NON SCHEDULED REPAIRS	5	5	8	37

COMBINED SHOPS	CURRENT MONTH	LAST MONTH	TWO MONTHS AGO	YEAR TO DATE
ROAD SERVICE	4	14	9	89
EMERGENCY ROAD CALLS	32	27	40	229
PM SERVICES	191	175	145	1,412
INCLEMENT WEATHER	0	0	1	0
WORK ORDERS	429	434	499	3,355
SCHEDULED REPAIRS	315	241	198	2,066
NON SCHEDULED REPAIRS	141	153	209	1,263

**FLEET DIVISION  
INVENTORY  
March 2026**

**FUEL**

WESTWOOD GOLF	790.9	gallons	UNLEADED	@	1.750	\$ 1,384.08
WESTWOOD GOLF	938.5	gallons	DIESEL	@	2.010	\$ 1,886.39
NORTH BASE	7,908.3	gallons	UNLEADED	@	2.730	\$ 21,589.66
NORTH BASE	5,497.5	gallons	DIESEL	@	3.500	\$ 19,241.25
FIRE STATION #5	307.6	gallons	UNLEADED	@	2.820	\$ 867.43
FIRE STATION #5	414.4	gallons	DIESEL	@	3.010	\$ 1,247.34
FIRE STATION #6	399.2	gallons	UNLEADED	@	2.850	\$ 1,137.72
FIRE STATION #6	272.8	gallons	DIESEL	@	3.550	\$ 968.44
BULK TANKS	1,200.0	gallons	DIESEL	@	3.500	\$ 4,200.00

TOTAL	GALLONS:	DOLLAR:
UNLEADED	9,406.0	\$ 24,978.89
DIESEL	8,323.2	\$ 27,543.42

PUBLIC WORKS FLEET DIVISION  
PM COMPLIANCE REPORT  
MARCH FYE 2026

Industry Standard Compliance: Not To Exceed 5%

Department/Division	Number of PMs		Number of PMs Completed LATE	Number of PMs Missed	Current % PENDING	Year To Date Non-Compliance Trend
	Scheduled	Completed On Time				
CITY COUNCIL					0%	0%
CITY MANAGER					0%	0%
BUILDING ADMINISTRATION					0%	0%
<b>MUNICIPAL COURT</b>						
MUNICIPAL COURT					0%	0%
<b>INFORMATION TECHNOLOGY</b>						
INFORMATION TECHNOLOGY					0%	0%
<b>HUMAN RESOURCES</b>						
HUMAN RESOURCES					0%	0%
<b>PLANNING</b>						
PLANNING	1	1			0%	0%
BUILDING INSPECTIONS					0%	0%
CODE COMPLIANCE					0%	100%
<b>PUBLIC WORKS</b>						
PW ADMIN					0%	0%
ENGINEERING	1	1			0%	33%
STREETS	12	12			0%	59%
STORMWATER	13	7	4	2	15%	67%
TRAFFIC	9	7	2	2	22%	71%
FLEET	9	9			0%	80%
TRANSIT					0%	0%
<b>POLICE</b>						
ANIMAL CONTROL	8	8			0%	0%
POLICE ADMINISTRATION	1	1			0%	0%
POLICE STAFF SERVICES	2	2			0%	0%
POLICE CRIMINAL INVESTIGATIONS	4	3		1	25%	60%
POLICE PATROL	33	26	4	4	12%	46%
POLICE SPECIAL INVESTIGATIONS	1	1			0%	80%
POLICE EMERGENCY COMMUNICATIONS					0%	0%
<b>FIRE</b>						
FIRE ADMINISTRATION					0%	0%
FIRE TRAINING					0%	0%
FIRE PREVENTION	1	1			0%	100%
FIRE SUPPRESSION	2	1	1		0%	75%
FIRE DISASTER PREPAREDNESS					0%	0%
<b>PARKS &amp; RECREATION</b>						
PARK MAINTENANCE	11	11			0%	48%
PARKS & RECREATION					0%	0%
CUSTODIAL	1	1			0%	0%
FACILITY MAINTENANCE	3	3			0%	25%
PARKS FORESTRY					0%	0%
<b>PUBLIC SAFETY SALES TAX (PSST)</b>						
PSST POLICE PATROL	8	7	1	1	13%	47%
PSST POLICE CRIMINAL INVESTIGATIONS					0%	100%
PSST FIRE SUPPRESSION					0%	100%
PSST SRO	1	1			0%	100%
<b>CDBG</b>						
PLANNING CDBG					0%	0%
<b>UTILITIES WATER</b>						
UTILITIES ADMINISTRATION					0%	0%
WATER TREATMENT PLANT					0%	0%
WATER PLANT					0%	0%
WATER PLANT WELLS					0%	0%
WATER PLANT LAB					0%	0%
LINE MAINTENANCE ADMIN.					0%	0%
WATER LINE MAINTENANCE	20	17	3	3	15%	46%
UTILITIES INSPECTOR					0%	0%
<b>UTILITIES WRF</b>						
WRF ADMIN					0%	100%
WRF INDUSTRIAL					0%	0%
WRF BIOSOLIDS					0%	200%
WRF OPERATIONS	1	1			0%	0%
SEWER LINE MAINTENANCE	9	9			0%	50%
<b>UTILITIES SANITATION</b>						
SANITATION ADMINISTRATION					0%	0%
SANITATION RESIDENTIAL	10	10			0%	48%
SANITATION COMMERCIAL	9	5	3	2	22%	71%
SANITATION TRANSFER	11	11			0%	44%
SANITATION COMPOST	1	1			0%	50%
SANITATION RECYCLE	6	5	1		0%	44%
SANITATION YARD WASTE	7	7			0%	13%
<b>UTILITIES EVIROMENTAL</b>						
ENVIROMENTAL & SUSTAINABILITY	1		1	1	100%	0%
<b>CITYWIDE TOTAL</b>	<b>196</b>	<b>169</b>	<b>20</b>	<b>16</b>	<b>8%</b>	<b>52%</b>

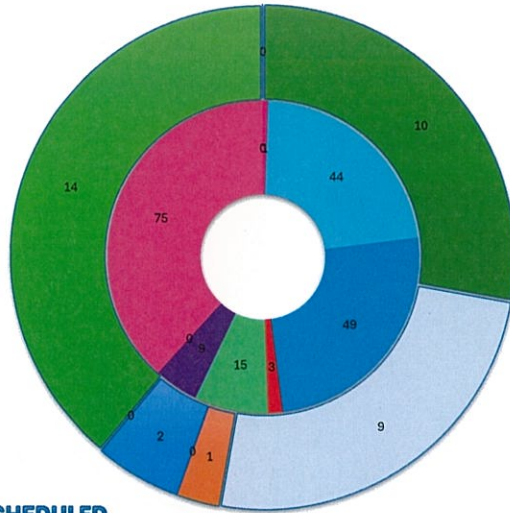
Fleet Management Division  
PM Past Due Report

PUBLIC WORKS FLEET DIVISION  
PM COMPLIANCE DETAIL REPORT  
MARCH FYE 2026

Currently Past Due:

Unit #	Unit Description	Department Division	Current Odometer Reading	Meter or scheduled date	Meter Past		ORIGINAL Scheduled DATE	SHOP	Type of SERVICE	LAST PM DONE
1022	2011 CHEVY IMPALA	PD CRIMINAL INVESTIGATIONS	73200	72060	-1140	MILES	3/2/2026	LD	PM-C	8/14/2024
5106T	1994 TERRY'S 1600 TRAILER	STORMWATER MAINTENANCE	3/31/2026	3/13/2026	-18	DAYS	3/13/2026	LD	PM-A	3/5/2025
5106T	1994 TERRY'S 1600 TRAILER	STORMWATER MAINTENANCE	3/31/2026	3/13/2026	-18	DAYS	3/13/2026	LD	LUBE	3/5/2025

**PM Compliance Report January  
FYE 2026**



- City Clerk
- Municipal Court
- Information Technology
- Human Resources
- Planning
- Public Works
- Police
- Fire
- Parks & Rec.
- PSST
- CDBG
- Utilities

**INNER RING - MONTHLY # SCHEDULED**  
**OUTER RING - MONTHLY # MISSED/LATE**

Department	Scheduled	Missed/Late	% Late
City Clerk	0	0	0.0%
Municipal Court	0	0	0.0%
Information Technology	0	0	0.0%
Human Resources	0	0	0.0%
Planning	1	0	0.0%
Public Works	44	10	22.7%
Police	49	9	18.4%
Fire	3	1	33.3%
Parks & Rec.	15	0	0.0%
PSST	9	2	22.2%
CDBG	0	0	0.0%
Utilities	75	14	18.7%
<b>Citywide Total</b>	<b>196</b>	<b>36</b>	<b>18.4%</b>

**PUBLIC WORKS  
FLEET DIVISION**  
Technician Productivity  
Report

**FYE 2026**

March 2026

MECHANIC	DIRECT LABOR HOURS	PRODUCTIVITY		INDIVIDUAL PRODUCTIVITY		
		GOAL	ACTUAL	ACTUAL	DIFFERENCE	TOTAL HOURS
497	146.54	72%	83.3%	11.3%	176.00	
1554	140.46	72%	79.8%	7.8%	176.00	
1676	138.01	72%	78.4%	6.4%	176.00	
2098	132.66	72%	75.4%	3.4%	176.00	
2495	95.65	72%	54.3%	-17.7%	176.00	
2745	125.96	72%	71.6%	-0.4%	176.00	
3001	110.89	72%	63.0%	-9.0%	176.00	
3151	186.49	72%	106.0%	34.0%	176.00	
3167	139.64	72%	79.3%	7.3%	176.00	
3502	115.92	72%	65.9%	-6.1%	176.00	
3968	189.63	72%	107.7%	35.7%	176.00	
4033	109.94	72%	62.5%	-9.5%	176.00	
4192	192.52	72%	109.4%	37.4%	176.00	
4303	150.21	72%	85.3%	13.3%	176.00	
4310	129.04	72%	73.3%	1.3%	176.00	
4316	123.75	72%	70.3%	-1.7%	176.00	
4529	106.72	72%	60.6%	-11.4%	176.00	

**DIRECT LABOR HOURS** 2334.03

**TOTAL AVAILABLE HOURS** 2992.00

**PRODUCTIVITY GOAL** 72.0%

**ACTUAL PRODUCTIVITY** **78.0%**

**CITY OF NORMAN**  
**DEPARTMENT OF PUBLIC WORKS-TRAFFIC CONTROL DIVISION**  
**MONTHLY PROGRESS REPORT**

	PROJECTED GOAL	THIS MONTH			YEAR TO DATE		
		Number of Requests	Goal Met	Percentage Met	Number of Requests	Goal Met	Percentage Met
<b>MARCH 2026</b>							
Provide initial response to citizen inquiries within 2 days	100%	86	86	100%	950	950	100%
Provide information requested by citizens within 7 days	95%	86	86	100%	950	950	100%
Complete traffic engineering studies within 45 days.	99%	1	1	100%	17	15	100%
Review subdivision plans, construction traffic control plans, traffic impact statements, and other transportation improvement plans within 7 days.	95%	26	26	100%	274	274	100%
Worker Hours Per Gallon of Paint Installed.	0.80	Gallons	Worker Hours	Percentage	Gallons	Worker Hours	Percentage
		0	0	0.00	735	369.75	0.50
Thermoplastic legend, arrows, stop bars & crosswalks installed.	4-6 Installations per day per 2 person crew. 100%	Crew Work Days	Total Installations		Crew Work Days	Total Installations	Average
		1.89	39	20.63	7.4	103	13.92
Preventative Maintenance on each traffic signal once a year. Approximately 11 will be performed each month.	100%	Number Performed	Goal Met	Percentage Met	Number Performed	Goal Met	Percentage Met
		14	14	100%	143	143	100%
Response to reports on traffic signal malfunctions within one hour.	99%	Number of Reports	Goal Met	Percentage Met	Number of Reports	Goal Met	Percentage Met
		13	13	100%	118	118	100%
Response to reports of sign damage:	Percentage						
<b>High Priority</b> Stop or Yield Signs within one hour	99%	13	13	100%	179	179	100%
<b>Lower Priority</b> all other signs within one day	90%	68	68	100%	374	374	100%
<b>Street Name Signs</b> within two weeks	90%	38	38	100%	326	326	100%
Percent of work hours lost due to on the job injuries.	<.01%	Total Work Hours	Work Hours Lost	Percentage Met	Total Work Hours	Work Hours Lost	Percentage Met
		3344	0	0.00	59044	0	0.00



## Monthly Report

March 2026

### LINE MAINTENANCE:

#### Waterline Capital Projects

- Beaumont Drive – 100%
- 1357 12<sup>th</sup> NE Avenue – 100%
- Crest Court – 100%
- Barb Court – 100%
- Page Street – 100%
- Crail Drive – 0% Hold – Pending Lead Survey

Staff has completed the Crest Court project. Staff has completed the 12<sup>th</sup> AVE NE project. Staff has completed the Beaumont project. Staff has completed the Page Street project. Crail Project materials have been ordered – project on hold pending lead surveys. Ashton Grove project has been completed. Sutton Place project has been completed. Park Hill lift station pumps have been installed.

Water Line Breaks Total – 14 in March

Water Lines Hit by Contractor – 1

#### Sewer Line Data

- Total obstruction service requests March – 14
- Private Plumbing: 12
- City Infrastructure: 2
- Sanitary Sewer Overflows: 2 on private side, 1 on city side

#### Lift Station D Flows:

- Days – 31
- Average daily flow: 1.061 MGD
- Total Monthly flow: 32.860 MG

### WASTEWATER PROJECTS:

Bishop Creek Emergency Sewer Line Repair (WW0212): On May 7, 2025, Utilities Department Line Maintenance staff were advised that an 18-inch sewer aerial crossing over Bishop Creek in the general vicinity of 730 Stinson Street had failed and sewage was discharging into the creek. Due to the risk to the environment, the City Manager authorized emergency repairs to prevent further sewage discharge. Under this emergency declaration, staff first received verbal price quotes to lease bypass pumps and appurtenances for temporarily diverting flow and verbal bids to mobilize a contractor for an immediate, but temporary, reconnection of the piping. This work was completed at 10:00 p.m. on May 7, 2025, which eliminated the discharge for the short term. It did not, however, restore the structural integrity of the crossing.

Subsequent to completion of this temporary repair, staff mobilized Garver Engineers under their current on-call contract to prepare an expedited design to replace the existing, failed aerial crossing, while Utilities Department Staff prepared Bidding Documents. Drawings and Bidding Documents were completed and issued to potential bidders on May 19, 2025. On May 20, 2025 Bids were opened and the lowest and best bidder was deemed to be Krapff-Reynolds Construction Co. with a bid of \$748,550.00. During the last week of May 2025, Contract was executed, Notice to Proceed was Issued, and clearing and procurement activities commenced. On June 10, 2025, City Council ratified the emergency declaration and all resulting actions.

In July 2025, Norman Utilities Staff was advised that Oklahoma Water Resources Board (OWRB) has a grant program to assist utility owners in paying for emergency projects like this one. On August 12, 2025, City Council authorized an application for the grant and staff completed the application immediately thereafter. In September, OWRB announced that a grant in the maximum allowable amount of \$100,000.00 had been approved. During the month of March 2026 funds for this grant were released to Norman Utilities.

Work on this project proceeded continuously after Notice to Proceed was issued. During the month of September 2025, new aerial crossing was placed into service, and in October 2025, KRCC completed restoration activities. On October 24, 2025 a punchlist inspection convened, and during January 2026, work on punchlist was satisfactorily completed. Final Acceptance and Final Payment were approved by City Council on February 24, 2026. Project is now complete.

Engineer: Garver LLC (Michael Nguyen)/Norman Utilities Staff (Ken Giannone)

WRF Reuse Pilot Study (WW0317) – Project is a pilot study designed to consider treatment alternatives to produce highly treated effluent at the WRF suitable for Indirect Potable Reuse (IPR) by discharging it into Lake Thunderbird to supplement Norman's available raw water supply. NUA approved a contract with Garver LLC on February 11, 2020 to design the pilot project for various alternative treatment processes to determine if reuse is feasible and, if so, to recommend the best and most economic treatment technologies for the implementation of a reuse program. In July 2020, NUA approved Amendment No. 1 to Garver's contract which consolidated all pilot study tasks, including procurement/rental of treatment equipment for alternative treatment trains, temporary construction/installation of pilot study equipment and eventual removal of all pilot study equipment, into Garver's contract. During the remainder of 2020, Garver completed pilot study design, and during winter 2020/2021 and spring 2021, temporary construction of Phase I treatment trains, which consisted of one train using an Aqua Nereda patented process and one train using a modified University of Cape Town (mUCT) process was completed. By June 2021, both trains had been commissioned and were operating as intended. As a result, WRF and Garver staff were able to commence the Phase I testing and sampling regimens. In November 2021 and February 2022, skids and trailers containing advanced tertiary processes that were to be pilot tested as part of Phase II and Phase III, respectively, were delivered; temporary construction needed to place them into service was completed; and Phase II and Phase III testing and sampling regimens commenced. Phases I, II, and III and all associated testing and sampling were completed as of June 1, 2022, and Garver's construction subcontractor completed removal of all temporary process equipment by late summer 2022. A first draft copy of the engineering report was submitted for review in December 2022. A second draft was submitted to NUA and, informally, to Oklahoma Department of Environmental Quality (ODEQ) in March 2023. For the rest of 2023, Garver convened regular meetings with ODEQ to review the draft report findings and conclusions in detail, and on March 18, 2024, ODEQ issued a letter of "support" for the results of the pilot study. Upon receiving ODEQ's letter and as per their Contract, Garver submitted their draft final report to an "Independent Advisory Panel" consisting of independent industry experts who will review results and recommendations, deliberate among themselves, and, finally, issue recommendations regarding the report and its conclusions. A technical orientation with the panel members, NUA, and Garver convened on August 28, 2024. This was followed by a half-day workshop on December 17, 2024 during which Garver described the finer details of the pilot test, the data obtained, and their conclusions, and ended with an extended question and answer session. On March 4, 2025, NWRI submitted their final report in the form of a technical memorandum. The report generally concurred with Garver's conclusions but included some recommendations for making any an future IPR process as robust as practical. Neither Garver nor NUA had any comments on NWRI's final report so this project is now considered complete. During the month of January 2026, Garver prepared final signed and sealed versions of the report for NUA's files. Copies were submitted to NUA during February 2026.

In December 2019, NUA learned that Bureau of Reclamation (BOR) had approved a grant of up to \$700,000 that would pay up to 25% of all costs incurred on this project. Grant contract was approved by NUA and BOR and fully executed in September 2021. As of March 2023, all funds authorized by this Grant have been received by City of Norman. During the month of March 2026, NUA worked on preparing final reports for BOR to closeout this grant. These reports should be completed and submitted in April 2026.

In October 2021, NUA learned that it has been awarded a second grant from BOR, a green infrastructure grant to evaluate what role a constructed wetland could play in further improving quality of stormwater and/or effluent water entering Lake Thunderbird as part of the future reuse program that is the subject of the pilot study. This grant includes

\$209,824 worth of in-kind funds from various federal agency resources to be expended in (Federal) Fiscal Years 2022 through 2024 for research and investigations, and grant can be extended with additional funds added in future years as conclusions are reached and recommendations made based on the work done during the initial years' funding. The project was officially kicked off in early November 2021, and work (research and data gathering) is ongoing. A workshop to review alternatives and select the best convened in August 2024. No additional funding has been authorized for FYE 2025 so project work will not progress to a pilot sized wetland or a wetland design, but some funding in the original grant has not yet been exhausted and compilation of deliverables including a final report and conclusions is still ongoing so the team continues to meet on a semi-regular basis to discuss and coordinate. During the month of February 2026, Norman Utilities Department staff continued to assist with preparation of maps and graphics for final project report including adding additional detail to draft conceptual layout of a potential demonstration wetland (on the City's old landfill south of the Norman Water Reclamation Facility which could be used by BOR and United States Geological Survey (USGS) to seek further grants to possibly advance a design and potentially construct a demonstration wetland.

In April 2022, NUA learned that a third grant from BOR associated with possible IPR had been authorized. The third grant was an applied science grant for \$148,339 to create a Predictive Lake Optimization Tool (PLOT) for Lake Thunderbird. The PLOT will use weather and climatological data and forecasts and data specific to Lake Thunderbird and its watershed to create a preliminary model that will furnish predictions on the theoretical best times, quantities, and manner for adding supplemental IPR flows to the lake. This would allow both for the best possible economic evaluation of infrastructure alternatives for a future IPR program but also for the efficient management of such a future IPR program if/when one is implemented. A resolution authorizing acceptance of the grant was approved by City Council in September 2022, and a Contract with Garver in the amount of \$196,190 (of which \$148,339.00 would be reimbursable from BOR Applied Science Grant) was approved by City Council on March 14, 2023. During the remainder of 2023 and continuing into the Spring of 2024, Garver and their subconsultants completed research and created the PLOT, and, on June 11, 2024, they convened a workshop presenting the preliminary conclusions. Based on the workshop, Norman requested that additional information and analysis be provided to clarify some minor questions. Once these questions were resolved, an additional workshop with Bureau of Reclamation (BOR) and Central Oklahoma Master Conservancy District (COMCD) staff convened on August 15, 2024. Garver addressed all questions raised in this workshop and made a standing offer to BOR and COMCD for them to use the PLOT tool to analyze historical droughts that are part of an unrelated grant project on which they are working. All direct work on this project is complete, and the PLOT tool remains available for NUA use as needed. During August 2025, NUA drew down remaining grant funds and filed final paperwork to close out the grant.

Engineer: Garver LLC (Michael "Cole" Niblett)

WRF Dewatering Centrifuge Replacement (WW0326) – Project will replace dewatering centrifuges at WRF. Existing centrifuges are approaching the end of their useful lives, and, consequently, they need excessive maintenance, regular major repairs and increasing polymer feed rates to achieve necessary sludge quality. Moreover, poor service provided by manufacturer often results in extended downtime before necessary repairs are completed. NUA approved a Contract with Garver, LLC on December 8, 2020 to prepare a design to replace centrifuges, and design for this project commenced immediately thereafter. Throughout 2021, manufacturers of several different dewatering technologies ran demonstration tests that were observed by Garver, WRF and NUA Engineering staff, and WRF and NUA Engineering staff also made several site visits to wastewater treatment plants in the region to observe equipment by other manufacturers/technologies in operation. Based on these demonstrations and site visits, Garver issued a Final Version of the Preliminary Engineering Report in November 2021 recommending hydraulic drive centrifuges as the technology for this project. During winter and spring 2022, Garver and NUA met with representatives from most of the reputable centrifuge manufacturers in the industry to learn more about their equipment and, just as importantly, to learn about their manufacturing and service infrastructure. Based on these meetings, three (3) manufacturers were approved for inclusion in the bidding documents.

Garver completed and submitted 60% design documents for review in August 2022 and 90% design documents in January 2023 with design review meetings convening two weeks after each submission. In March 2023, ODEQ Permit to Construct application was submitted to ODEQ and the permit was issued in April 2023. Also, in April 2023, NUA learned that it has been approved for a federal community funding grant for FYE September 30, 2024 in the amount of \$5,000,000.00 for this project. However, because the Federal Budget for FY 2024 is not yet approved, funds for the

grant have not been earmarked and EPA has not allocated them, and there is no certainty on when or if these funds will be approved. Because of the critical nature of this project and based on conversations with EPA and with grant experts at Garver, it has been determined that the best course of action for Norman Utilities Authority is to bid the project now and include all requirements for EPA Community Grant projects in the bidding documents. EPA has advised that, as long as the contract meets their requirements for the grant, we can apply for the funds at whatever time in the future they are officially allocated. EPA should then be able to approve "after the fact" and Norman Utilities can seek reimbursement for funds already spent at that point.

Based on further discussions, an additional concern arose based on the fact that until funding is approved by Congress, exact details of grant requirements will remain uncertain. Garver advised and EPA Community Grant staff affirmed that, for grants issued up to and including Fiscal Year 2024, if project is receiving funding via another Federal Program and project meets requirements of that program, EPA Community Grants will approve project on that basis. As a result, NUA has applied for and received a Clean Water State Revolving Fund (CWSRF) loan from Oklahoma Water Resources Board (OWRB). The loan request was worded to also cover other planned projects at the WRF so, assuming EPA Community Grant is eventually made, the CWSRF loan funds will be directed to those other projects as well. OWRB has advised that, as with the EPA Community Grant, the project could start before the loan was granted. Then, once approved, NUA could immediately start seeking reimbursement for all work completed on the project prior to loan approval. It should also be noted that the use of CWSRF loans for upcoming capital projects at the WRF was recommended by the Raftelis report for upcoming wastewater capital spending.

Based on the above-described EPA Community Grant and CWSRF loan processes and timing and the critical nature of this project, NUA chose to proceed with bidding and obtain reimbursement from EPA and/or CWSRF when those financial instruments were approved. As a result, project was advertised on August 30, 2023 and bids were opened on Thursday, October 19, 2023. Crossland Heavy Contractors were deemed the lowest and best Bidder with a base bid in the amount of \$3,320,000, and Contract was awarded at the November 28, 2023 Council Meeting. Pre-Work Meeting convened in December 2023. Notice to Proceed was issued in January 2024, and shop drawing approval and procurement processes commenced immediately thereafter.

In March 2024, NUA received confirmation that the EPA Community Funding Grant in the amount of \$5,000,000 had been officially authorized and funded. However, the grant included a strict Buy America Build America (BABA) clause while the project bidding documents and thus the resultant contract with Crossland Heavy Contractors did not include this requirement. Between April and June 2024, NUA convened numerous meetings with EPA and Garver to determine the appropriate path forward that would allow NUA to accept this grant. Based on EPA input, NUA requested a "Technical Correction" from EPA that would allow some or all funding from the grant to be expended on other critical projects at the WRF, and, in September 2024, EPA officially approved the "Technical Correction". This will allow the grant funds to be expended on the WRF Blower Replacement and WRF Laboratory Renovation, and New Maintenance Facility projects (details on both projects are updated elsewhere in this report), while this project will now be funded using a combination of internally-generated funds and the CWSRF loan.

During June 2025, GEA and Crossland completed testing, commissioning and training for Centrifuge No. 1. During August 2025, Crossland did the same for Centrifuge No. 2, and both centrifuges are now in service. However, due to capacity issues associated with the existing sludge pumps that feed the centrifuges and a segment of the existing conveyor that transports dewatered-biosolids to sludge-hauling trucks, neither centrifuge had previously been testing to its maximum capacity as required by the contract. During October 2025, Crossland was able to complete a temporary fix that addressed the capacity issues sufficiently to allow them to successfully test both centrifuges to their maximum capacity. Since the Contract included a 30-day operations test, this meant that NUA was able to take beneficial possession of the centrifuges as of November 19, 2025. Between December 2025 and March 2026, Crossland worked on punchlist and they anticipate completing the final punchlist items in April 2026 after which they will demobilize from the project site temporarily.

Garver had previously been directed to prepare specifications both new sludge pumps and a new conveyor that will sufficiently increase system capacity to allow each centrifuge to comfortably operate at their design capacity. On March 10, 2026, Amendment No. 1 to Garver's contract, reimbursing them for associated design costs not covered by their original contract.

Crossland has agreed to remain under contract until this additional design is complete, and, assuming a change order can be negotiated and executed they will remobilize and perform the additional work after new equipment is fabricated and delivered in late 2026. In the interim, the dewatering system in its current state, has ample capacity to meet current biosolids production. Project will likely be ready for final acceptance in late 2026.

Engineer: Garver LLC (Michael "Cole" Niblett)

WRF New Maintenance Storage Building (WW0318) and WRF Main Control Building Renovation (WW0325): - These two projects are being designed under a single design contract and are anticipated to be bid as a single project, so they will be updated as a single project as well. Due to plant improvements projects over the past two decades, space formerly used for spare part storage and maintenance work has gradually been incorporated into plant operations space, leaving a shortage of viable storage and work space. Project WW0318 will cover the construction of a new pre-engineered Maintenance Building for spare part storage and other critical maintenance activities to offset space lost in existing facilities since the main building was commissioned.

The Main Control Building at the WRF was constructed in 1982 and, while some building systems have been replaced and/or upgraded since then, many of the original interior and exterior finishes and fixtures as well as the main laboratory have not been replaced, updated, or renovated since original construction and are now nearing the end of their useful lives. Project WW0325 will renovate existing building and update layout and building systems as well as expand and renovate the laboratory to meet current standards.

Greeley Hansen (now TYLin) was selected as the Architect for these two projects, and their Contract in the amount \$384,000 of was approved on June 8, 2021. A design kickoff meeting convened in late June 2021. Greeley Hansen submitted a draft Preliminary Engineering Report (PER) in November 2021 and, after a review meeting later in November 2021, they submitted a final PER in late January 2022.

In March 2022, NUA elected to defer construction of this project for one fiscal year to FY 2023 for budgetary reasons. For this reason, while Construction Manager at Risk (CMaR) was originally the project delivery method, the project will instead be delivered by a traditional Design/Bid/Build method with Greeley Hansen completing a bid-ready final design during the remainder of 2022 and early 2023 with project bidding in Spring 2023. On January 9, 2024, Amendment No. 1 in the amount of \$50,601 was executed with Greeley Hansen to reimburse them for the impact on design and bidding phases of the work associated with this change from CMaR to Design/Bid/Build.

During August 2022, Greeley Hansen submitted 95% design documents. At time of submittal, it was agreed that a design review meeting would convene in February/March 2023 so that all comments and corrections noted can be addressed at one time just prior to advertisement, which was then projected to occur in May 2023. Since that time, the decision was made to further defer construction of this project and the associated final design review meeting.

As noted above in the discussion for WRF Dewatering Centrifuge Replacement (WW0326) project, NUA received an EPA Community Funding Grant in the amount of \$5,000,000 for that project. For several reasons, a request for a "Technical Correction" was made to EPA to allow for the grant funds to be instead allocated to this project (and the WRF Blower Replacement project which is discussed elsewhere in this report). This request was approved by EPA in September 2024. During the month of September 2025, EPA indicated that the grant was formally awarded to Norman Utilities Authority to fund this project. As of this date, funds are available for drawing upon as soon as construction on this project commences.

The EPA grant included additional conditions that will impact the bidding and construction of the project. In order to meet these conditions, revisions to the bidding documents will be required. As a result, Amendment No. 2, in the amount of \$147,700 was negotiated with Greely Hansen and approved on March 24, 2026.

Greely Hansen is now proceeding with final revisions to bidding documents. This should allow project to be bid by July 2026 with construction commencing by September 2026 and project completion in September 2027.

Engineer: TYLin (formerly Greely and Hansen LLC) (John Schmidt)

SMP-19 Sewer Maintenance Program (WW0321): In 2001, the citizens of Norman approved a five-dollar per month sewer maintenance fee to provide for the systematic replacement of aged and deteriorating neighborhood sewer lines. The FYE 2019 study area is generally bounded by Lindsey Street and Timberdell Road and 24<sup>th</sup> Avenue SW and South Berry Road. Project will replace approximately 31,000 LF of 8" and 12" sanitary sewer lines using pipe-bursting techniques, and rehabilitate an additional 1,000 LF of 8" sanitary sewer lines using cast-in-place pipe lining techniques along with rehabilitation or replacement of 160 manholes and 610 services.

On November 30, 2021, City Council approved the use of on-call Contracts of Parkhill and Lemke Land Surveying to prepare bidding documents for this project. During May 2023, a preliminary set of plans was submitted for City of Norman review and a review meeting convened and in July 2023, 95% plans were submitted and a review meeting convened. Final Plans and Bidding Documents were completed and project was advertised on September 14, 2023. Bids were opened on October 5, 2023, and Krapff-Reynolds Construction Co. (KRCC) has been deemed the lowest and best bidder with a base bid plus bid alternate cost of \$5,468,900.50. City Council approved Contract Award on November 14, 2023. A Pre-Work Meeting convened in January 2024. After an extended procurement process, KRCC mobilized to the project in late March 2024, and sanitary sewer replacement and manhole rehabilitation is now nearing completion. During the month of February 2026, KRCC completed work on punchlist and during March 2026, staff completed reviewing CCTVs of the work. As a result, Final Acceptance, Final Change Order and Final Payment were approved by City Council on March 24, 2026. Project is now complete.

Engineer: Parkhill (Sara Senyondo)

Sewer Maintenance Project (SMP) FYE 2024 (WW0337): In 2001, the citizens of Norman approved a five-dollar per month sewer maintenance fee to provide for the systematic replacement of aged and deteriorating neighborhood sewer lines. The Sewer Maintenance Project FYE 2024 (SMP-24) study area is generally bounded by Lindsey Street and Alameda Street and 12<sup>th</sup> Ave SE and 24<sup>th</sup> Avenue SE. Project will replace approximately 32,000 LF of 8" and 12" sanitary sewer lines using pipe-bursting techniques and/or cast-in-place pipe lining techniques along with rehabilitation or replacement of 130 manholes.

On August 14, 2025, proposals were received for the design of SMP-19, and, on September 15, 2025, the Norman Utilities Authority Evaluation Committee met and completed evaluation of the proposals. The committee selected Cowan Group (Cowan) of Oklahoma City, OK as the best design engineer for the project, and Cowan was informed on October 1, 2025. On March 24, 2026, City Council approved Contract K-2526-109 in the amount of \$344,000 with Cowan. Per the contract, design has commenced and project should be ready for bid in August 2026. Construction contract would then be awarded in October 2026, and construction would proceed for approximately 2 years thereafter.

Engineer: Cowan Group (TBD)

Lift Station D Condition Assessment (WW0344): The City of Norman wastewater collection is composed of two major sewersheds due to the ridge along the north side of the City which separates the Little River and South Canadian River sewersheds. Wastewater in the South Canadian River sewershed is conveyed by sewer interceptors directly to the Norman Water Reclamation Facility (WRF). Wastewater flows from the Little River sewershed are conveyed by interceptors to Lift Station D which pumps flow into a force main, which, in turn, drains into adequately sized interceptors which then flow to WRF. In recent years, Lift Station D has been experiencing decreasing levels of service, and due to its critical role in Norman's wastewater collection system, Utilities Department proposes to have an engineer complete a thorough condition assessment of all systems and equipment in the Lift Station and make prioritized recommendations for necessary repairs.

For the above reasons, RFP-2526-8 was issued requesting proposals from engineers to perform the assessment of Lift Station D. On August 14, 2025, proposals were received, and, on September 15, 2025, the Norman Utilities Authority Evaluation Committee convened to complete evaluation of those proposals. The committee selected Garver of Norman, Oklahoma as the best design engineer for the project. Garver was informed of their selection on October 1, 2025. Between October and January 2026, several meetings convened between NUA and Garver to formalize project scope and negotiate fees. These negotiations have

been completed and contract will be submitted for City Council approval on April 28, 2026. A more detailed schedule for the project will be formalized as part of contract negotiations.

Engineer: Garver (TBD)

WRF Digester #3 Roof Replacement (WW0336): The existing roof for Digester 3 has reached the end of its useful life and has experienced high rates of failure that warrant a project to upgrade the existing facility. Funding in FYE 24 is for an evaluation of Digester 3 and the roof. Future funding will be used to upgrade and rehabilitate the digester to extend the useful life of the asset. The operating impact of this project is that a full rehabilitation or replacement of the digester roof will more efficiently use funds rather than reactively repairing the roof when it fails.

As of May 2024, there will no longer be an exterior plate of metal welded over the leak in the roof of the digester due to safety concerns with respect to the gases escaping the leak. Garver, a consulting engineering firm, is preparing a work order for the internal assessment of the digester.

As of July 2024, the contractor onsite cleaning out another digester will be moving on to removing solids from the storm holding pond at the WRF after the current project, as they were the winning bidder for that project. In June 2024, we were going to solicit a quote for cleaning out Digester #3 after their current project concluded (cleaning out the digester they were originally contracted to clean). This Digester #3 cleanout would have been followed by an internal assessment of the structure's floating roof.

Instead, the WRF has hired staff who are experienced in welding. To save significant costs, we are currently developing a plan to drain the digester over the course of a week. Once the digester is drained, a minimum of two hydrogen sulfide and methane gas detectors (one interior near the proposed welding area and one exterior near the proposed welding area) would be placed as a safety precaution prior to any welding. Once the weld site is deemed safe from hazardous gases, WRF staff would then weld a steel plate on the exterior of the floating roof's crack to seal the roof again. Sealing the roof would allow for it to be repressurized and "float" once again.

This would be considered a temporary solution with an anticipated lifespan through 2028, when it is anticipated that more funds will be available to develop a more permanent solution, such as a roof replacement.

Following CIP discussions in January 2025, Digester #3 has been moved ahead of Digester #1 in digester cleanout projects. Digester #3 will be cleaned out as early as July 2025 for internal structural assessment of the digester and its roof, as well as to prepare the interior portion of the roof for a temporary fix. July 2025 is the beginning of FY 2026, which is when the next digester cleanout is scheduled. The temporary fix will be welding a metal plate over the exterior portion of the crack in the roof. The permanent roof replacement will likely happen in 2028 when more funds are available for the WRF to execute the full replacement for this CIP project. No changes were made in February with regard to executing the repair. Digester #3 will be cleaned out instead of Digester #1 as early as July. It will not happen earlier than July as the next digester cleanout project is budgeted for FY 26.

In April 2025, a scope and fee for the condition assessment of Digester No. 3's roof was received from Garver. The condition assessment includes an internal visual assessment of the digester roof, and will be used to determine the extent of the repair required.

At the start of FY26, WRF staff will begin preparing for the digester cleanout capital project. During this period, Garver's assessment scope will be finalized and they will be prepared for the internal assessment after the digester is cleaned out.

Bid opening for Digester No. 3 Cleanout occurred on October 2, 2025. Hodges Farms & Dredging, LLC was the lowest bidder at \$444,000.

In October 2025, WRF staff investigated methods and processes to reduce the costs of present and future digester cleanouts. For this project, Hodges can install geotubes on the WRF berms to further dewater biosolids (decreasing weight and hauling costs), and WRF staff will investigate draining the digester as much as possible to reduce the volume of biosolids that needs to be cleaned out of the digester.

In November 2025, WRF staff furthered their efforts to reduce the cost of the Digester No. 3 cleanout project by draining as much of the digester's contents as possible. This reduced the volume of biosolids to be removed from the digester from 800,000 gallons to 500,000 gallons. Attempts were made to drain additional material. However, the remaining biosolids were too viscous to drain further.

It is anticipated that WRF or line maintenance staff will attempt to use wash water to break-up the remaining biosolids in the digester and drain them. The project will then be re-bid without the need to remove such a large volume of biosolids, which is the primary cost driver for this project. This is expected to bring this project's expenses more in-line with previous digester cleanout projects.

WRF staff successfully drained more biosolids in January, and the digester cleanout project will be rebid once WRF staff has exhausted the tools and methods available to remove more of the biosolids. In January, the scope and fee for Garver's Digester Assessment was finalized, and it will be executed in February 2026.

The Digester Assessment project with Garver was executed on March 10, 2026. Following this, the Digester Cleanout Project will now be rebid after meeting with WRF staff.

NUA and WRF staff will meet in April 2026 to discuss plans for rebidding the Digester No. 3 Cleanout.

Engineer: Garver – On-Call services

Sewer Maintenance Project FYE18 (WW0316): Annual project will replace about 27,800 feet of deteriorated sewer lines with High Density Polyethylene (HDPE) pipe and rehabilitate or replace about 108 manholes. Project area is bounded by Westbrook Terrace to the north, McGee to the west, Highway 9 to the south and Berry Road to the east.

From an email from Parkhill on 12-05-24 the preliminary SMP-18 plans for review are expected before January 1, 2025.

NUA staff had a meeting with the new engineering team assigned to this project at Parkhill on January 30, 2025. From this meeting, plans are expected to be in-hand by mid-February 2025.

Final plans to be in hand on November 17, 2025. Bidding documents to be compiled and advertised in November 2025.

In December 2025, final plans were received, but one sheet still required editing by Parkhill. The specifications for this project are being reviewed by NUA staff, so bid documents can be prepared quickly following receipt and approval of the final plans. Bidding advertisement for this project is anticipated in January 2026.

Bidding for SMP 18 was advertised in late January 2026, and bids will be opened on February 26, 2026.

Bids were opened on February 26, 2026 and Vortex Services, LLC was awarded the base bid, as well as alternate B. A kickoff meeting will now be scheduled, and the timeline for when this work will begin will be established.

The contract with Vortex Services, LLC for the SMP-18 work was executed at the March 24, 2026 City Council Meeting. In April, a change order will be included in this project to include pipe bursting of a 12" sanitary sewer line along W. Brooks Street. The project kickoff for SMP-18 is scheduled for April 8, 2026.

Engineer: Staff with assistance from Lemke Surveying

Water Reclamation Facility (WRF) PFAS and Microplastics Fate and Transport: New regulations for PFAS are being promulgated by the EPA for drinking water but future regulations for wastewater effluent and biosolids are envisioned as well. To get information ahead of future rules for wastewater, this project will sample for PFAS and microplastics at locations throughout the WRF to determine levels through each process, PFAS formation or removal, and percentages of materials within liquid effluent or biosolids. Funding for this work will be from a loan from the Oklahoma Water Resources Board with 100 percent loan forgiveness (i.e., no ratepayer funds to be used).

The project Kickoff Meeting occurred 7/11/24 at the WRF. Garver to develop a sampling plan based on data received by WRF staff. NUA is also holding meetings with the USGS in August and September to explore additional CEC sampling at no cost to the NUA.

As of the end of November 2024, the sampling plan is in development. Equipment for the biosolids holding bins and plumbing to be acquired in February, after sampling plan review.

In August, NUA staff organized a meeting with USGS Research Hydrologists Michelle Lorah and Jason Masoner, and OU Professor of Civil Engineering and Environmental Sciences Bob Nairn regarding sampling.

As of December 2024, the WRF land application permit and soil testing is being reviewed by Garver to begin finalizing the sampling plan. A review of sampling needs will take place in January 2025.

An onsite meeting with Garver was conducted in January 2025. During this meeting, Garver announced plans to conduct baseline sampling for the liquid and solid treatment trains at the WRF in February 2025. Also occurring in February 2025, NUA staff will begin mixing biosolids and yard clippings to create Class-A compost, specifically for use in the biosolids troughs that will be created and regularly sampled throughout the duration of this project.

Delays in receiving sampling bottles have pushed sampling of the liquid and solid treatment trains to mid April. Materials for the class-A compost sampling troughs are being procured as the compost develops.

Initial sampling of the solid and liquid trains began in late April and is expected to conclude in May. The Class-A compost being developed for this project is near completion and should be fully developed by the end of May, which is also when the equipment for the Class-A compost troughs is expected to arrive on-site.

The initial sampling is expected to conclude in June with sampling of the solids treatment train. Delivery of materials for construction of the pilot beds is also expected in the month of June 2025.

Delivery of materials has started at the WRF, and the experimental troughs are expected to be completed by the end of July. Sampling to begin after the bins have been constructed.

As of September, results from sampling the solids/liquids treatment trains are still under analysis at Eurofins and the University of Oklahoma. The experimental troughs are assembled, and dry/wet sampling of the troughs will begin in October.

Regular sampling of the experimental troughs has begun and is ongoing. If the weather is unexpectedly dry throughout the Winter and Spring, potable water will be used to simulate rain events, in an effort to sample runoff and leachate.

In November 2025, initial sampling results for PFOS constituents and micro plastics were received. Garver is compiling the data and will present the initial findings in December 2025.

In December 2025, Garver shared their initial findings and suggested that several points in the solids treatment train should be resampled. This was suggested as their initial sampling run of the solids treatment train was concurrent with the installation of new dewatering equipment, and the samples taken at that time are not representative of the current day-to-day operations of the dewatering process. The new samples of the solids train will be taken in January 2026.

Samples of the solids train were taken at the end of January 2026, and samples from the experimental troughs were also taken following the winter storm in January. Regular sampling of the experimental troughs will continue through April 2026.

As all of the remaining sampling of the treatment trains were completed in February 2026. Sampling of the experimental troughs will continue until April 2026.

Engineer: Garver (Bryce Callies)

Water Reclamation Facility (WRF) Aeration Blower Replacements: The WRF has been in need of replacing two turbo blowers and outdated centrifugal blowers that supply the aeration basin with air for multiple years. The current turbo blowers have significant issues operating during the hottest portion of the year, and their replacements are already on-site. It is expected for the winning contractor to quickly install the new turbo blowers, but it could take upwards of a year or more to procure the other centrifugal blowers being replaced. This project also includes intake improvements for the turbo blowers and point repairs for leaks along the aeration main. Garver is the consultant on this project, and as of May 30 2024 bid opening, Crossland Heavy submitted the lowest bid, but bid award is still pending review.

In June 2024, EPA funding was authorized for this project. The authorization of the funding source is significant as this project must now meet all of the EPA requirements for funding. The project was bid with anticipation of using these funds, and now that funding is secured the project may proceed as anticipated.

Preconstruction meeting occurred on July 30, 2024 at the WRF. Crossland Construction Contractors produced a schedule of work beginning in late Fall for the install of the Turbo Blowers. Lead times for electrical components for the

centrifugal blowers are a driving factor for their installation not beginning until Winter of 2025. Crossland will be onsite at the WRF in August to verify measurements and confirm their construction sequence planning.

As of August 2024, installation of the turbo blowers is expected to begin in late November or early December in 2024.

This project is expected to be funded with EPA funds and a Resolution before the Norman City Council on October 8, 2024 will be presented to convert this project to be fully funded by the EPA (80% EPA, 20% City fund match required).

On October 14, 2024 Crossland Heavy repaired the leak in the blower main line, which was a base bid item. This was originally expected to be done in November, and this expedient repair has put them ahead of schedule. Crossland is currently working on removal and replacement of the first turbo blower, which may be completed in November instead of December.

As of the end of November 2024, the first turbo blower has been placed on its concrete pedestal and delays in electrical equipment has prevented finalization of the installation of the blower. Even with this delay, the project is still expected to be on schedule, with both turbo blowers installed by the end of February 2025.

As of December 2024, the project has experienced no further delays and the first turbo blower is still on pace to have its installation completed by the end of February 2025.

As of January 2025, the complete installation of the first turbo blower and WRF staff blower training is expected to occur in mid to late February 2025.

As of March 2025, installation of Turbo Blower No. 5 is nearly complete. Turbo Blowers No. 5 and 6 will be tied into the WRF's Supervisory Control and Data Acquisition System (SCADA) in April 2025, and will be followed by testing, training, and then release.

As of April 2025, the network tie-in of Turbo Blowers No. 5 and 6 require an additional site visit from Atlas Copco to complete the work. Once this work is performed, Garver will then perform a site visit to connect Turbo Blowers No. 5 and 6 to the WRF's SCADA system.

Atlas Copco performed their final site visit in May, and Garver is expected to complete the SCADA Integration in June 2025. Final commissioning of the turbo blowers is expected to be done following this integration.

The centrifugal blowers are expected to be delivered in late July or early August. In the meantime, Crossland Heavy and Atlas Copco are working on adjusting the automated controls for the turbo blowers to fit WRF staff needs.

At the end of July 2025, Atlas Copco was procuring a new Rover for the aeration blowers at the WRF. The Rover will collect operational and system data of the blowers, which will then be used to diagnose and resolve existing issues with automation of the new turbo blowers.

As of August 29, 2025. Atlas Copco will be sending personnel to the WRF to resolve the automation control issues before mid September. VFDs for the centrifugal blowers nos. 1, 2, 3, and 4 have been received and VFD installation will begin on centrifugal blowers no. 1 and 2 in early September.

The issues with the turbo blower automation controls were resolved in September, and both turbo blowers are now fully installed and functioning properly. The centrifugal blower delivery has been delayed until October 28<sup>th</sup>. Install of the centrifugal blowers will begin once they arrive.

The centrifugal blowers arrived in late October and installation began in early November. The week of November 17, 2025 WRF staff will be trained on the use of the new centrifugal blowers.

In late November 2025, Centrifugal Blower No. 1 and 2 were installed. Centrifugal Blowers No. 3 and 4 will be installed in December, while training for the new blowers will be conducted in early January.

In December 2025, Centrifugal Blowers No. 3 and 4 were installed. The controls for the Centrifugal Blowers and their compatibility with the new Turbo Blowers will be finalized in January, followed by WRF staff training.

As of January 2026, all blowers are installed, but full integration into the SCADA controls has not been completed. Work for this project is anticipated to be completed in March 2026.

In February 2026, an issue was identified with the variable frequency drive (VFD) in the new Centrifugal Blower No. 3 that produced a fault. A replacement VFD will be delivered in March, and once installed, the 30-day period operational period will begin. Upon the completion of that period, Crossland Heavy will request a document indicating substantial completion of the project.

Engineer: Garver (Michael Nguyen)

SE Norman Lift Station Payback (WW0306): Staff has recently updated the wastewater model to project flows generated from full build-out of the Destin Landing Development in SE Norman. A series of interceptors as well as one large lift station with flow equalization can eliminate one existing and three proposed lift stations in southeast Norman. This project will estimate project costs, assign wastewater generation estimates to undeveloped properties to be serviced, and prorate payback costs per parcel based on wastewater generation projections. Developers might initially fund the lift station and/or the NUA with a portion of the funding paid back as additional areas develop. RFP issued 06/12/18 for this work with proposals due 07/15/18. On 08/07/18, staff selected Search, Inc. to prepare the sewer service area study and evaluate its potential as a payback project. This project was placed on hold while staff worked through the AIM Comprehensive Land Use Plan and associated wastewater master plan. With the completion of these efforts, staff will begin to incorporate the new projects into the long-term capital plan.

Bishop Creek Interceptor Project (WW0174): Project will replace or parallel approximately 20,600 feet of existing sewer interceptors in the in the Bishop Creek wastewater basin to accommodate the full build-out wastewater flows. The project area generally lies between Highway 9 and Constitution and between Jenkins and Classen Boulevard. This project was placed on hold while staff worked through the AIM Comprehensive Land Use Plan and associated wastewater master plan. With the completion of these efforts, staff will begin to incorporate the new projects into the long-term capital plan.

## **WATER PROJECTS:**

Robinson Water Line: 24<sup>th</sup> Ave NE to 12<sup>th</sup> Ave NE (WA0242) – Jacobs Engineering was selected as the consultant for the 30-inch water line project from 24<sup>th</sup>Ave NE to 12<sup>th</sup>Ave NE. The contract was approved by NUA on November 26, 2019, and project kickoff meeting was held January 14<sup>th</sup>, 2020. On May 6, 2020, a preliminary plan review meeting convened with NUA and Jacobs staff in attendance, and updated preliminary plans were approved in August 2020. In February 2021, 65% plans and specifications were submitted, and, after review by NUA and additional investigations by Jacobs, the 65% plans were approved in late 2021 with a revised alignment that included 900 LF of pipeline being installed in the southernmost traffic lane of E. Robinson Avenue.

During April 2022, the decision was made to defer construction on this project until at least Fiscal Year 2023/24. From that point, it was agreed that Jacobs could schedule final design work and easement acquisition at a pace intended to synchronize completion of final design, receipt of permit, and purchase of all easements with this revised construction schedule. However, Jacobs encountered issues with their chosen alignment, largely associated with a previously-identified and currently-unused OG&E easement along Robinson Avenue in front of large, adjacent properties owned by the United States Department of Veterans Affairs and J.D. McCarty. OG&E has now given formal authorization for Norman Utilities to encroach on their easement as needed for this project so preparation of final plans and easement acquisitions can now proceed.

Due to the critical nature of the project and the delayed progress in finalizing design for bid, meetings convened between NUA and Jacobs on January 6 and February 20, 2025. In these meetings, Jacobs and NUA committed to close coordination and working together toward the goal of completing final design as well as obtaining easements and permits in order to advertise the project in Summer of 2025. During April 2025, engineering and line maintenance staff reviewed current design documents, walked the alignment, and convened a review meeting on April 18, 2025. The major recommendation arising from this review was to move as much of the alignment as practical and acceptable into Robinson Avenue. As a result, a meeting convened with Norman Utilities Engineering, Utilities Line Maintenance and Public Works staff on June 26, 2025, and Public Works staff approved moving alignment into Robinson. Immediately following the meeting, NUA's final comments on drawings (which included a new alignment largely in Robinson) were forwarded to Jacobs. Between October 2025 and January 2026, NUA and Jacobs negotiated a Contract Amendment to reimburse for additional fees associated with this revised alignment. On March 24, 2026, Amendment No. 1 in the amount of \$121,687 was approved by City Council, and Jacobs has commenced work on final design with the new alignment.

Per the revised schedule in Amendment No. 1, Permits should be issued and project ready for bid by August 2026. Construction contract should then be awarded by October 2026, and construction should continue until mid-2027.

Engineer: Jacobs Engineering (Lisa Cox, PE)

Robinson Water Line: 12<sup>th</sup>Ave NE to Porter (WA0242 – Phase V) – On August 14, 2025, Proposals were received for Project WA0242, Phase V and Phase VI, the final two segments of the Robinson Avenue 30" Water Line, which, upon completion, will increase transmission capacity between the Norman WTP and the west side of Norman. On September 15, 2025, the Norman Utilities Authority Evaluation Committee convened to complete evaluation of the proposals. The committee selected Ardurra of Oklahoma City, OK as the best design engineer for the Phase V, 12<sup>th</sup> Ave NE to Porter segment. During October 2025, a meeting to discuss contract scope convened, and an initial scope and budget proposal was received in late December 2025. Negotiations are ongoing and should be complete and engineering contract ready to present to City Council for approval in May 2026. Schedule for design, bidding and construction will be formalized as part of negotiations.

Engineer: Ardurra (TBD)

Various Urban Area Water Line Replacements (WA0381): On August 14, 2025, Proposals were received for Project WA0381, Various Urban Area Water Line Replacements, which consists of the replacement of approximately 3,200 LF of 6" and 8" water lines that have reached the end of their useful lives and the replacement of lead service lines. On September 15, 2025, the Norman Utilities Authority Evaluation Committee convened to complete evaluation of those proposals. The committee selected Parkhill of Oklahoma City, OK as the best design engineer for the project. Parkhill was informed of their acceptance on October 1, 2025. Contract K-2526-115 in the amount of \$73,400 was approved by City Council on February 24, 2026, and a design kickoff meeting convened during March 2026. Contract should be ready for bidding in July 2026 and a construction contract should be awarded to the low bidder in August 2026. Construction would then proceed from August 2026 through until the end of 2026.

Engineer: Parkhill (Sara Senyondo)

Westwood Estates Water Line Replacements (WA0387): On August 14, 2025, Proposals were received for Project WA0387, Westwood Estates Water Line Replacements, which consists of the replacement of approximately 10,000 LF of 6" and 8" water lines that have reached the end of their useful lives and replacement of lead service lines in Westwood Estates east of 24<sup>th</sup> Ave between Crestmont and Dakota. On September 15, 2025, the Norman Utilities Authority Evaluation Committee convened to complete evaluation of those proposals. The committee selected Benham of Oklahoma City, OK as the best design engineer for the project. Contract K-2526-108 in the amount of \$170,000 was approved by City Council on February 24, 2026, and a design kickoff meeting should convene in April 2026. Contract should be ready for bidding in September 2026 and a construction contract should be awarded to the low bidder in November 2026. Construction would then likely proceed from January 2027 through June 2027.

Engineer: Benham (TBD)

Carter Avenue Area Water Line Replacements (WA0388): On August 14, 2025, Proposals were received for Project WA0388, Carter Avenue Area Water Line Replacements, which consists of approximately 5,300 LF of 6" and 12" water lines that have reached the end of their useful lives and replacement of lead service lines along and adjacent to Carter Avenue between Acres and Robinson. On September 15, 2025, the Norman Utilities Authority Evaluation Committee convened to complete evaluation of those proposals. The committee selected Half of Oklahoma City, OK as the best design engineer for the project. Half was informed of their acceptance on October 1, 2025, and a meeting convened on October 27, 2025 to discuss project scope. Contract negotiations are ongoing, and an engineering contract should be ready to present to City Council for approval on April 14, 2026. Schedule for design, bidding and construction will be formalized as part of negotiations.

Engineer: Half (TBD)

Water Treatment Plant Various Improvements (WA0390): In 2006, the Norman Utilities Authority (NUA) approved a design contract with Carollo Engineers Inc. (Carollo) for design of critical improvements at the Water Treatment Plant (WTP) as well as for the expansion of plant capacity from 14 million gallons per day (MGD) to 17 MGD. This project, Water Treatment Plant Phase I Expansion, was bid in July 2009 and completed in 2011. In 2012, a follow up contract with Carollo was approved for additional critical improvements focused on addressing taste and odor issues at the WTP. The resultant project, Water Treatment Plant Phase II Improvements, was bid in March 2017 and construction was completed in 2020. As part of these two projects, Carollo identified other necessary but less critical upgrades that should be undertaken at the plant. In addition, once the upgraded processes constructed as part of the Phase I and Phase II project were placed into service, other processes in need of upgrade were exposed. As a result, a new project, Project WA0390, Water Treatment Plant Various Improvements, was created to address these various upgrades, which include:

- SCC Clarifier 3 Rehabilitation
- Filter Building HVAC and Roof Rehabilitation
- Ozone System Improvements — Modified monitoring and sampling
- Ozone System Improvements — 2 25-ton chillers
- On-Site Sodium Hypochlorite Generation System Improvements
- Combined Filter Effluent Sample Piping
- Chloramine Improvements
- 

Regarding the WTP's SCC Clarifier 3 that is being rehabilitated, Clarifier No. 3 at the Norman Water Reclamation Facility (WRF) is the same model as the SCC Clarifier 3 at the WTP and it is also in need of rehabilitation. Given that the two clarifiers are of the same construction, dimensions and vintage, it made economic sense to include the rehabilitation of WRF Clarifier 3 in this project as well.

In addition, in 2015, Norman voters approved a rate increase to fund improvements to Norman's water supply, including expansion of Norman's well field. In 2016, NUA executed a contract with Carollo to furnish engineering services associated with this well field expansion. The well field expansion project included the evaluation and selection of ten (10) new well sites but, in order to ensure project could be completed within available budget, the original construction project included nine (9) wells and well houses. This project was bid in 2018 and the wells were accepted and placed into service in 2023. The project was completed under budget with sufficient remaining funds to construct the 10<sup>th</sup> well. For continuity reasons, Carollo will also design the well and well station for this well under this contract with permitting, bidding and construction administration to be performed by City Staff.

NUA has also recently experienced a failure of its Well No. 43. Since Carollo is preparing the design for one well, it made economic sense to also have them prepare a design for a re-drilled Well No. 43 at the same time under this project. As for the well described above, this project will be designed by Carollo with permitting, bidding and construction administration to be performed by City Staff.

Contract K-2526-17 for Carollo in the amount of \$1,271,525 was approved by City Council on October 28, 2025. A kickoff meeting convened in November 2025 and design is now ongoing. It is anticipated that two well projects will be ready for bidding to well drillers in the late spring of 2026 with the pumps, piping and appurtenances to follow later in the year. The WTP Various improvements project is expected to be ready for bid during the summer of 2026 with construction to follow starting in the Fall of 2026 and continuing through 2027.

Engineer: Carollo (Dan Ethington)

Tecumseh Water Line Replacement (WA0380): The existing 24-inch water line along Tecumseh Road is a vital component of the Norman water distribution system. The crossing of Interstate 35 is a portion that is extremely deep and is not able to be worked on by City staff due to this depth. This project will replace the pipe generally from Flood Avenue to Journey Parkway to provide more reliable and maintainable water service to the area and for transmission of

water under Interstate 35. This project will also replace several ductile iron laterals along this corridor. Contract was executed on February 27, 2024. Proposed alignment was reviewed and comments sent back to Plummer in May 2024. Next steps are to meet with Public Works on the timing of Tecumseh Road Widening Project from 24<sup>th</sup> to Flood, in an effort to determine the best window to replace the waterline along that section of road.

A meeting with ODOT occurred in June 2024, with ODOT accepting the proposed alignment. The next steps in this project are to execute the alignment survey and begin geotechnical assessment of the soil near I-35.

As of July 2024, the alignment survey is to be scheduled in September, with 30% plan development to follow the survey.

The alignment survey was completed in September 2024, and the 30% plans are currently in development. The survey yielded no unexpected findings.

In October 2024, Peter was informed that the Plummer engineers on the project, Alan Swartz and Tayler Kent, were leaving Plummer. A follow-up meeting was held to discuss the status of the project, and Robert Weinert, the engineer replacing Alan Swartz as the lead was introduced. Robert is a seasoned engineer and has worked on large projects for NUA in the past (Robinson Phase I and II WL Replacement).

A technical memorandum is expected in late November, with the 30% plans pushed back to early December.

The technical memorandum was received in December with 35% plans, and is being reviewed by NUA staff.

As of January 2025, the 35% plans are still under review. Utilities staff met with Public Works in February 2025 to ensure there are no future conflicts with projects Public Works has planned in the same area.

NUA staff to meet with Plummer in early April to review Plummer's response to NUA's comments on 30% plans. Following this meeting, Plummer will begin working on 60% plan set.

As of April 2025, Plummer continues to work on the 60% plans.

In late May 2025, Utilities staff received the final Technical Memorandum from Plummer. 60% plans are expected in June or July 2025.

Plummer provided an update at the end of January to let City Staff know that the 65% and the subsequent 95% plans will be completed by July or late August.

NUA staff met with Plummer engineers on August 15, 2025 about finalizing the 65% plans. Plans are expected in September.

In September 2025, the need for additional survey along the I-35 crossing was identified. Plummer will perform the additional survey work, as well as procure easement documentation for two buildings in the project alignment under an amendment for this project that will be executed in November 2025.

The amendment for additional survey was approved in the November 25, 2025 City Council Meeting. Plummer will now conduct the additional survey, and procure the easement documentation for the two buildings in the project alignment.

In December 2025, Plummer continued to develop the 65% plans and has proceeded with the additional survey amendment. 65% plans are anticipated in the first quarter of 2026.

Plummer delivered the 65% plans in the second week of February 2026, and these plans and specifications were reviewed and commented on by NUA staff.

Staff met with Plummer to discuss comments regarding the 65% plans on March 23, 2026. ODOT permitting, DEQ permitting and final plans are expected in June 2026.

Engineer: Plummer (*Robert Weinert*)

Danfield Water Line Replacement (WA0379): This project will replace the existing 6 and 8-inch lines running along Danfield from where it intersects Brookhaven Blvd on the south the north to where it intersects the same street to the north. The existing lines are ductile iron pipe that are 40-50 years old and have experienced a significant amount of corrosion that have impacted water service to the development. The project is approximately 4,000 linear feet. The final design will also include waterline replacement of all five cul-de-sacs located in this section of Danfield. As of the first week in February, design for the Master Alignment has been completed. As of the first week in March 2024, design

is underway. Design phase completion is expected in late April 2024. Follow-up with Parkhill on May 7, 2024 has design phase expected completion on May 17.

Plans were received on Monday October 7, 2024 and are currently under review by Norman Utilities Staff.

Staff has completed review of plans and bid documents are being prepared while Parkhill addresses NUA comments on the design.

From a 12-5-24 update email, NUA expects to receive the completed plans by January 1, 2025.

The Parkhill engineer on this project has moved to a different company and a meeting with the new project manager at Parkhill will take place in January 2025. As the initial plans were already received by NUA and returned to Parkhill with NUA comments to address, the final plans are expected to come in January or February 2025. NUA staff will meet with the new project manager in January to determine how close Parkhill is to tendering final plans.

During the meeting with the new Parkhill team assigned to this project, Parkhill determined the final plans will be ready by mid-February. Bid specifications are being prepared and bidding is slated to be advertised in March.

Bids were received and opened on May 1, 2025. The lowest bid received was from Southwest Water Works, LLC in the amount of \$1,585,350. The contract is expected to be awarded at the City Council regular meeting on June 10.

Construction to begin on this project on November 12, 2025, and notification of construction work to Brookhaven residents will be sent on October 13, 2025.

Construction began on November 12, 2025, and the project continues to progress as-scheduled.

Construction on this project continued through the month of December 2025 without any significant delays. This project is still progressing as-scheduled.

Construction is complete for the original project scope. Change Order No. 1 was approved on March 24, 2026, to complete the water line replacement necessitated by a Public Works sidewalk project.

Engineer: Parkhill (Sean Price)

Advanced Metering Infrastructure (WA0351): The City of Norman has an aged water meter population and current and improvement technology have improved such that advanced metering infrastructure would provide significant benefits for the City and its customers. The implementation of this technology will reduce staff requirements for the reading of meters and will ensure more timely and accurate readings. With daily water usage information accessible for staff and the customer, customers will be able to be notified of leaks and better understand how water is used at their property. This will also help with water conservation efforts and billing resolutions. In addition to water metering improvements, the system and technology will also be leveraged to the maximum extent possible for monitoring the water system and other City needs. The consultant has completed the assessment phase of the project. The procurement phase, specifically the generation of the Request for Proposal, began in November. In May 2022, the Bureau of Reclamation notified staff that the City was awarded a \$500,000 grant under the Watersmart program or a \$2,000,000 grant under the Bipartisan Infrastructure Law program. Upon direction from City Council, staff is moving forward with this project to fully implement the project. Request for Proposal (RFP) 2223-13 was issued on August 25, 2022. Proposals were received. Three vendors were short-listed and interviews were completed November 15-17, 2022. The top-ranked vendor was selected and contract negotiations are underway. A waiver from the BOR was received and the project is now moving forward with contracts awarded on April 9, 2024. The formal implementation kickoff was held in June. Radio network is installed and meters are communicating and reading on the system. Integration work for software is ongoing. Meter upgrades are about 98 percent complete and approximately 42,000 meters have been upgraded to date. Importing reads into production for billing is ongoing as routes are substantially complete. The Customer Engagement Portal is currently in development but roll-out is being pushed further back to better align with completion of the meter installations.

Consultant: E Source (Alyssa Pourciau)

Well Field Blending and Future Groundwater Treatment Site (WA0214):

This project will determine the best location, layout, and treatment processes for blending and treating the 41 active groundwater wells utilized by the City of Norman. All active wells are currently in compliance with the standards set forth in the Safe Drinking Water Act and Public Water Supply Operations are not required to provide treatment and

residual disinfectant under Oklahoma Administrative Code 252:631. However, the NUA also treats and distributes surface water from Lake Thunderbird. Since the water from the surface water source and the groundwater wells is blended in the distribution system piping, ODEQ has indicated that the system will need to be modified such that a minimum disinfectant residual of 1.0 mg/L of total chloramines (NHCL<sub>2</sub>) should be found throughout all parts of the system in the future. In addition, maximum contaminant levels (MCLs) of total chromium and arsenic may be lowered by EPA, and a new MCL for hexavalent chromium may be established in the future, thus requiring additional treatment for the groundwater wells. NUA entered into a contract with Carollo Engineering, Inc. on June 22, 2021 in the amount of \$95,090 to develop preliminary layouts for the future build-out of the facility including immediate needs and future treatment processes. The Notice to Proceed date was set for June 29, 2021 and a kick-off meeting and site field investigations are scheduled to be held on July 21, 2021. Staff met with SRB, LLC this month to obtain assistance for acquiring the land needed for the blending location which includes review of property records, survey and map, and negotiation assistance. A Purchase Order was created for \$16,200 for these services, and a 28-acre parcel of land was approved to be purchased by Council on February 22, 2022 in the amount of \$800,000. This 28-acres, which became for sale in 2021, is located near a potential site that was evaluated as being in a more favorable location based on the layout of our wellfield, as indicated by a hydraulic model conducted by Plummer Associates, LLC. A final Technical Memo was received from Carollo in August 2022 and was sent to Plummer. This memo will be utilized by Plummer to determine the layout and modeling needed for the preliminary disinfection system. The engineering contract with Plummer for design of the disinfection system was approved by Council on October 11, 2022 in the amount of \$528,900. Staff had a kick-off meeting on November 1, 2022 with engineers. Staff held the chlorine demand and disinfection byproducts testing on December 19, 2022 at the WTP. No DBPs were detected and demand was very low, as expected. An additional sum of \$49,286 was added to the contract for work needed to improve the design following public comments. The Planning Committee approved the revised platting/zoning for the location. Staff are reviewing the 90% submittal and staff is working on revisions to proposed Amendment 2 of the engineering contract. The Engineering Report has been submitted to the ODEQ for review. The Engineer is currently completed the final design for the project.

Site Evaluation Engineer: Carollo Engineering, Inc. (Tom Crowley & Rebecca Poole)

Land Acquisition: Smith Roberts Baldischwiler (Bryan Mitchell)

Disinfection System Engineer: Plummer Associates (Alan Swartz)

#### Well Line Extensions (WA0214):

The Groundwater Treatment Facility (GWTF) is currently under design to provide disinfection and disinfectant residual to better protect the quality of the water for customers. In order to get water to the facility for chemical addition, water extensions from the well fields are necessary. Additionally, sections of line are proposed to ensure increased resiliency by eliminating single points of failure in the water network feeding the proposed GWTF. This project includes the extension of approximately 13,000 linear feet of 12, 16, and 24-inch water lines.

On July 17, 2025, the Norman Utilities Authority (NUA) issued Request for Qualifications (RFQ) 2526-8 to engineering firms for various projects. Several firms were selected for various projects but Plummer Associates, Inc. (PAI) was selected for the water well line extensions.

Engineer: Plummer Associates, Inc. (Chris Ferguson)

Lead Service Line Inventory and Replacement (WA0384): The recent Lead and Copper Rule Revision will require new measures for utilities to comply with the rule. Specifically included within this proposed funding are 1) Inventory of approximately 5,000 service lines, 2) Distribution of pitchers to 20,000 locations, and 3) testing of 20,000 locations resulting from any disturbance. Costs for the inventory continue until completed. Reduced costs for the pitchers and testing are proposed in later years since the Advanced Water Metering project will be completed. Line Maintenance has continued to complete service line inventories and, based on the results of the surveys and discussions with the ODEQ, the estimated number of unknowns was reduced to approximately 4,500 services. The final inventory was submitted to the DEQ on October 16, 2024. Service line verification was completed for Norman schools and as requested by Voda.AI for their analysis. Staff is working with Voda regarding the updated analysis for potential presentation to the ODEQ.

James Garner Ave Waterline Replacement from Main to Duffy (WA0338): This project will replace the aging 6, 8, 12, and 16-inch waterlines between Main Street and Duffy Street along James Garner Avenue in conjunction with the Public Works Department James Garner Avenue Streetscape project currently being designed by Cowan Group Engineering, LLC. The waterlines in this area are over 50 years old and have experienced failures that disrupt water service and traffic flows. Replacement of these waterlines prior to the surface improvements will ensure good infrastructure and reduce the likelihood that the surface improvements have to be removed and replaced for future water line replacement work. NUA entered into a contract with Cowan Group Engineering, LLC in the amount of \$93,800 on June 22, 2021. A kick-off meeting was held on February 15, 2022 after 60% streetscape plans were completed. Additional items were added to the project so an amendment will be brought to City Council for approval. This project will be completed in combination with the Public Works project to reduce overall restoration costs and impacts to the public. Project was bid but was over budget for the roadway portion of the work. The engineering contract has been amended. Bidding documents have been received and staff is currently reviewing.

Engineer: Cowan Group Engineering, LLC (Jeff Cowan)

Jenkins Avenue Waterline Replacement (WA0353): This project will replace approximately 2,500 feet of existing 6-inch waterline with new 12-inch waterline in concert with the planned widening of Jenkins Avenue through the City of Norman Public Works Department. This project will also design a 1,000-foot extension of the Segment D transmission line recommended by the 2003 water mater plan. In addition, this project will install a non-potable reuse line from Imhoff Road to Constitution Street. Freese and Nichols, Inc. is currently under contract with Public Works to design the widening on Jenkins Avenue and also the intersection improvements at Jenkins Avenue/Constitution Street/Imhoff Street, so staff determined that it would be in the best interest of the NUA to contract with Freese and Nichols, Inc. for this waterline project in order to ensure a cohesive design for both street improvements and the new water lines in this area. The contract with Freese and Nichols was approved by council on April 27, 2021 in the amount of \$95,740. Staff had a project kick-off meeting with engineers on May 27, 2021. Public Works will be combining the waterline work into the ODOT streetscape project. This will save money in restoration costs and allow for a shorter construction period for the entire project. ODOT has bid the project and awarded contract. Water line installation on this project is currently ongoing with all of the 12-inch water line installed from Timberdell to Lindsey. Additional work to be completed will be lowerings and extension of the 24-inch line from Constitution past the proposed traffic circle. Water work is completed to the level it can be until the next phase of the project.

Water Line Desktop Condition Assessment (WA0337): This contract provides for our consultant, Voda.AI, to complete a desktop condition assessment of the water lines within the distribution system. Each segment of water line within the City's database will be evaluated and scored for both likelihood and consequence of failure using information from GIS databases such as pipe age, material, soil conditions, and other factors relevant to pipe reliability. To prove their model's validity for our system, the model will be set up using historical data and the analysis will then be performed and compared against actual results for a test year. Staff have been working with the consultant to provide data and working through data cleanup. Initial results were provided in November. Staff reviewed the information in December and had modifications/corrections. Updated information provided and staff have reviewed the information. The project will be continued for the next 4 years with the information used as an input to identify future projects. Results for FYE 26 have been received and staff is utilizing information to create future projects.

Flood Water Line from Franklin to Huettner (WA0338): The existing 12-inch water line along Flood Avenue has experienced multiple failures impacting service to customers. This line was installed in the 1950s, and the segment from Robinson Street to Franklin Road was replaced 2022. However, the segment from Franklin Road northward has not yet been replaced. This project will replace the line from Franklin Road north to Huettner Road which is the southern extent of the area to be impacted by the interchange modifications for the East-West OTA Connector at Interstate 35. The project includes the replacement of approximately 3,500 linear feet of 12-inch water line to improve system reliability and reduce future maintenance needs.

Consultant: STV

### **SANITATION CAPITAL PROJECTS:**

#### **Compost Facility Scale House (SA0019):**

This project will modify the existing City compost facility layout located at Bratcher Minor Road, west of Jenkins, to facilitate a more efficient operation for the public and facility, install scales used for weighing large loads of compost,

and construction of a modular building with potable water and sanitary sewer for staff in charge of coordinating with customers. This building will also replace the prefabricated building purchased in 2003 that has become severely deteriorated and inadequate. Based on the project scope, staff appointed TriCore Group, LLC as the engineer responsible for design and bidding services. City Council approved the contract with TriCore Group in the amount of \$30,500 on May 11, 2021. Staff met with Engineers on March 4, 2022 to discuss preliminary plans. It was determined that a permanent building be built, rather than a prefabricated building, to better accommodate operations. In order to do this, Engineers had to subcontract an architect for the design of the building. An amendment to the contract for architectural services was approved by Council on April 12, 2022, which increased the cost of engineering services to \$39,000. The engineer requested an increase of \$4,000 to the contract in order to pay for redesign of the architectural plans. Staff is working on revisions to the contract to approve a final contract amount of \$43,000. Staff received final plans and specifications from the engineers on September 6, 2022 and are reviewing before starting the bid process. Planning reviewed the current set of plans and sent their comments on June 23, 2023. These were forwarded to the Engineer for incorporation to the final plan set. A quote for access control and cameras (Convergint) and low voltage (TransTel) was obtained by IT in June. The Engineer sent a revised set of plans this month. Upon review, there are pay items missing for concrete and asphalt work, as well as details and specifications missing for the storm shelter and other important components. Comments from Planning were not incorporated and a revised specifications book has not been sent. Updated plans and specifications are currently being prepared by TriCore. As of the first week in March 2024, City of Norman comments on the plans and specifications are currently being addressed by TriCore prior to entering the bidding phase of this project.

A discussion with Tricore took place on October 2, 2024 and they requested for Norman Utilities Staff to begin compiling bid documents. Bid documents are expected to be completed in November with the bidding process beginning in December. This project doesn't have the same priority as projects with federal or state funding window constraints such as the WRF Aeration Blowers and Biosolids CEC project, or projects that will have a greater impact on Norman residents such as the Danfield WL Replacement and SMP-18, which have all required significant input from the NUA in the period originally designated for producing the bid documents in October.

This project is expected to go out for bid in January or early February 2025. A request was made for Tricore to tender plans to Development Services for review while the bidding documents are finalized and the bidding process begins.

The project went out for bid in January and bid opening will be on March 20, 2025. As of March 2025, received bids are being evaluated before proceeding.

Following the evaluation of bids, Contract and Bonds have been sent to the lowest bidder WL McNatt & Company in the amount of \$1,787,506. This exceeds the budget for this project, and a change order has been negotiated and sent to WL McNatt & Co., reducing the scope of work on this project to bring costs into alignment with budgetary constraints. The contract and change order for this project is expected to be awarded and approved in the last City Council regular meeting in May.

Contract was awarded at the May 27, 2025 City Council Regular Meeting and contract documents signed by CoN personnel were received on June 4, 2025. A preconstruction meeting will be held in June 2025 where a construction schedule will be set.

As of July 2025, submittals are undergoing the approval process with mobilization to follow.

As of October 2025, submittals are being reviewed by City Staff. Construction will not begin until submittals have been reviewed and approved.

As of November 2025, submittals have been reviewed and approved. Work will begin on the compost facility scale house in late November or early December.

The contractor is reviewing the grading plan CAD files before breaking ground on the project. The work will begin the second week of December 2025.

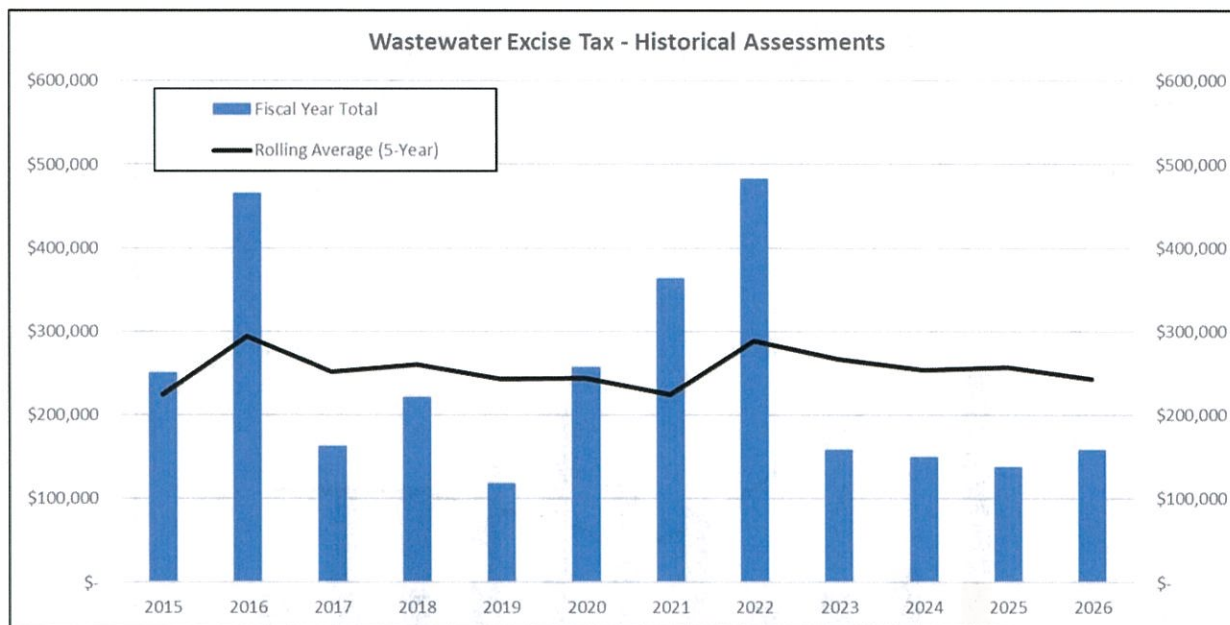
On December 29, 2025 construction began for this project. Construction began with pouring the foundation of the new compost facility building, and the facility has remained open during this portion of the construction. In January 2026, the contractor completed the pour of the scale house foundation. Change Order No. 2 was executed on March 10, 2026, to provide supplemental structural engineering plan sheets as well as additional metal structural materials for the roof. Work on the project is currently ongoing.

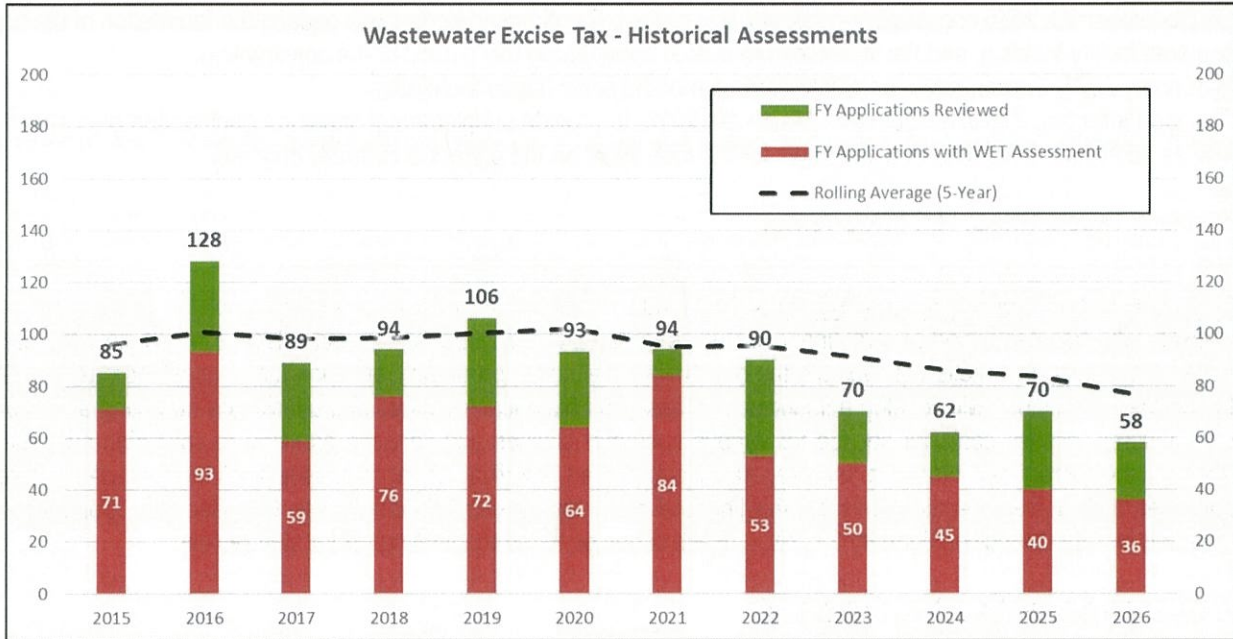
Engineer: TriCore Group, LLC (Greg Vance)

Sanitation Cost-of-Service Study (SA0025): This study will complete a financial evaluation of the Sanitation Fund. Raftelis, who has performed several financial studies for the Utilities Department, was selected to complete this work. Under this contract, Raftelis will evaluate the overall financial condition of the Sanitation fund amidst increasing costs. In summary, this study will develop a financial plan based on historical revenues and anticipated operating and capital expenditures, assess costs for service for various customer classes and services provided to sanitation customers, evaluate the current rate structure and prepare recommended modifications or increases to eliminate customer class subsidies and/or meet requirements for the financial plan; and present information to City Council. Contract was awarded by City Council on January 23, 2024. Raftelis has provided the final report for staff review.

**Wastewater Excise Tax – Non-Residential:**

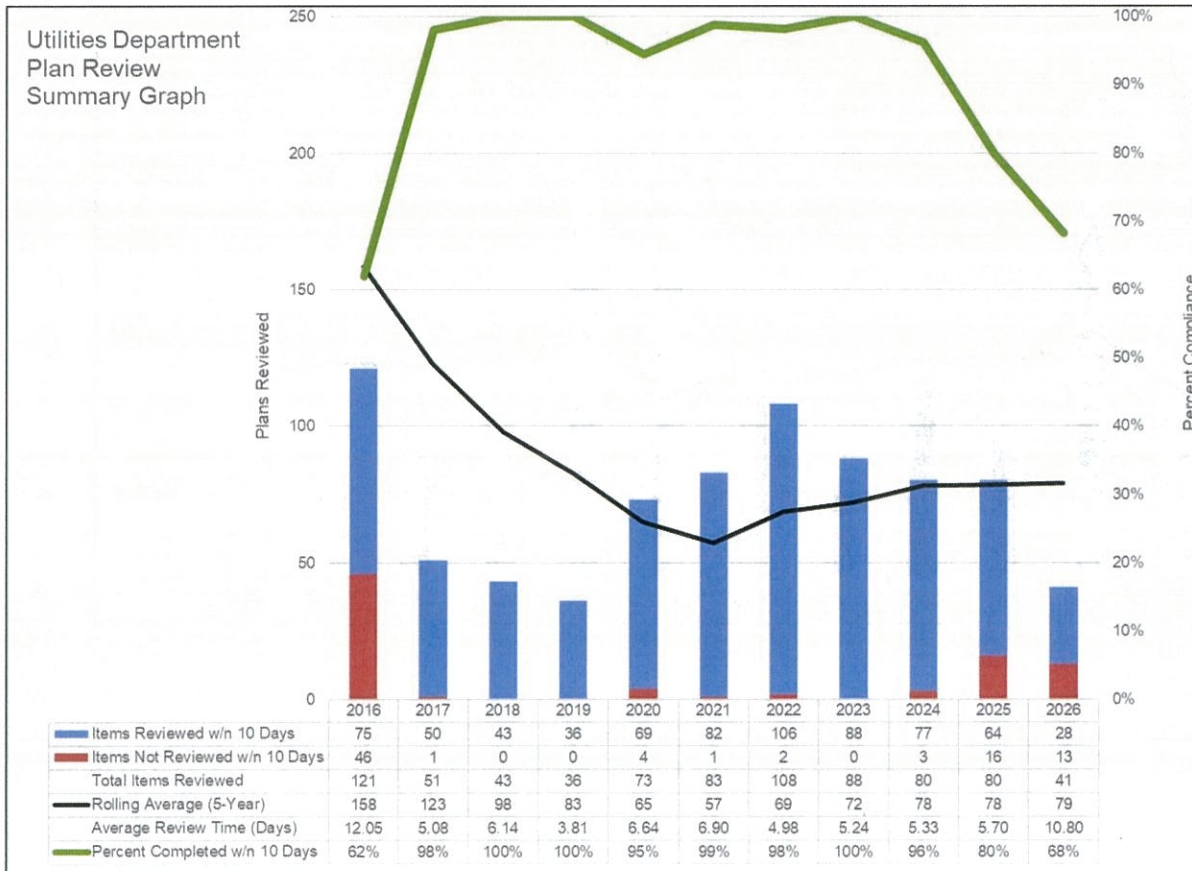
WRF Investment Fee/Wastewater Excise Tax: Staff evaluated the Wastewater Excise Tax on nine commercial entities last month. Five applications were determined to increase wastewater flows over the previous use of the site. For the fiscal year, 57 commercial properties have been reviewed and a total of \$156,265.99 has been assessed to the entities that will increase wastewater flows for their respective property. Below are graphs showing the amount assessed and the number reviewed.





**PLAN REVIEW:**

No plan sets were reviewed this past month. Staff has reviewed 38 plans for the current fiscal year with an average review time of 11.66 days and with 66 percent of plans reviewed within 10 days



## RECOUPMENT PROJECTS:

1. NW Sewer Study: 36th Interceptor & Force Main Payback projects established in 1998/1999: Because of abandonment of Carrington LS, two resolutions reducing number of parcels requiring payback approved 01/10/12. Releases for many properties now served by North interceptor system projects were filed of record in 2012. NUA approved appropriation of payback funds on 12/05/17. Collected payback fees of \$697 for Jolley Addition on 03/23/18. NUA approved appropriation of payback funds 12/10/19 allowing staff to issue payback checks to developers in late December 2019.
2. Sewer Service Area 5 Payback: Payback project established by R-0304-13 for NUA share of sewer improvements along Highway 9 from the Summit Valley Lift Station to the USPS.
3. North Porter Waterline Payback: Payback project established 04/12/05 for 12-inch waterline constructed by Calvary Free Will Baptist Church along Porter Avenue from Tecumseh Road north. Total payback to date is \$0.00 of potential \$61,177.
4. 36<sup>th</sup> Avenue NW Waterline Payback: Payback project established 08/24/99 for 24-inch waterline along 36th Avenue NW from Tecumseh Road to SE 34th in Moore. Total payback to date is \$65,123.
5. 24th Avenue NW Waterline Payback: Payback project established 04/22/08 for 24-inch waterline along 24th Avenue NW from convention center to Tecumseh Road. Medcore billed \$27,212 on 04/15/20; total payback to date is \$87,074 of original project cost of \$346,134.
6. Post Oak Lift Station Payback: Payback project approved 04/14/09 for sewer and lift station improvements to serve the Links development and other properties in SE Norman. Construction complete and final payback costs approved 01/25/11. Parcel 5 payback of \$15,717.09 paid 12/15/15; total of \$15,717.09 paid to date and will be returned to Links at end of fiscal year. Payback funds returned to Links in January 2018. Links check reissued in July 2019 as previous check was never cashed.
7. Interstate Drive Waterline Payback: NUA approved payback project on 04/22/14 for waterline improvements in University North Park in conjunction with the extension of Interstate Drive. Construction was complete in late 2015. Staff has finalized project costs, payback amounts and the Final Payback resolution approved 12/10/19. Hudiburg Subaru billed \$28,540 on 04/24/20 and UNP was billed \$32,963 for detention pond on 04/24/20.
8. Ruby Grant Waterline Payback: NUA will soon consider a new waterline payback project for waterline improvements along Franklin Road in conjunction with the Ruby Grant Park Improvements. Norman Forward through the Parks Department will fund 50% and the NUA will fund the remaining costs to be paid back over 20 years as property to the north develops. Design plans are complete and project will bid 07/25/19. Ruby Grant Waterline Payback project approved by Council 12/10/19; construction of 12-inch waterline is nearing completion. Battison Honda is considering new development along Interstate Drive north of Franklin Road that will connect to the Ruby Grant Waterline.

## Private Water Well Permits Issued

One Private well permit was issued in March, 2026 (PRWL202600825)

**DIVISION OF ENVIRONMENTAL RESILIENCE AND SUSTAINABILITY March 2026  
SUMMARY**

	MONTHLY	YEAR-TO-DATE
<b>STORMWATER CONSTRUCTION SW</b>		
INSPECTIONS	105	876
ACTIVE SITES	103	857
CITATIONS	0	0
NOVS	0	0
CDOS	0	0
SWOS	0	0
ECPS	2	33

<b>STORMWATER INDUSTRIAL SW</b>		
INSPECTIONS	4	4
ACTIVE SITES	4	4
CITATIONS	0	0
NOVS	0	0
CDOS	0	0
SWOS	0	0
ECPS	0	0

<b>STORMWATER MS4 OPERATIONS</b>		
ACTION CENTER	9	40
PWSTORMWATER	0	4
CALLS	28	64
OTHER	23	115
TOTAL INQUIRIES	60	223
OUTFALL INSPECTIONS	0	64
MCM 5 INSPECTIONS	0	129
MCM 6/P2 INSPECTIONS	1	22

<b>PRETREATMENT/FATS, OILS, AND GREASE (FOG) PROGRAM</b>		
FOG INSPECTIONS	29	231
FOOD LICENSE APPROVAL	2	21
SIU INSPECTIONS	0	17
SIU SITES SAMPLED	19	32
TABLE II MONITORING (%)	100%	100%
TABLE III MONITORING (%)	0%	50%

<b>HOUSEHOLD HAZARDOUS WASTE</b>		
HHWF: CARS SERVED	72	630
SWAP SHOP VISITS	8	77
OIL DISPOSED	3500	19103
ANTIFREEZE DISPOSED	1800	6840
TIRES DISPOSED	12065	89825
HHW MATERIAL COLLECTED	6107	38747.5
E-WASTE: CARS SERVED	0	806
E-WASTE COLLECTED	0	47536
TOTAL CARS SERVED	72	1420
TOTAL MATERIAL COLLECTED	4448	84228

REVENUE		
FOG PROGRAM	\$ 9,800.00	\$ 25,200.00
SURCHARGE	\$ 10,876.35	\$ 80,933.32
LAB ANALYSIS RECOVERY	\$ -	\$ -
IND. Dischg. Permit fee	\$ -	\$ -
TOTAL	\$ 20,676.35	\$ 106,133.32

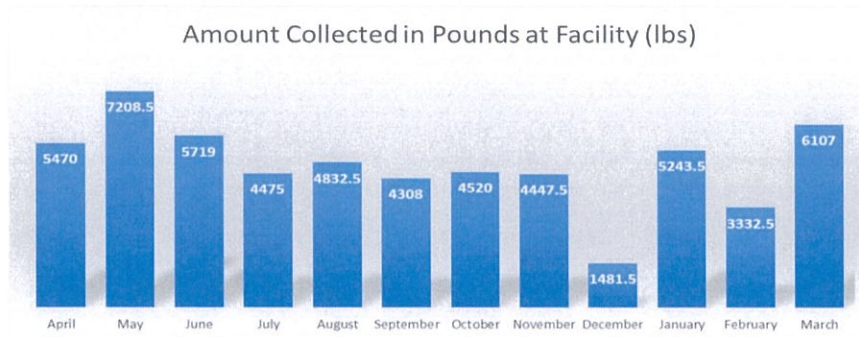
ACTIVITIES
<i>ECAB</i>
Provided staff liaison support including attending meetings, preparation of minutes, speaker scheduling and issue research.
Preparing for Earth Day Festival
Judged Waters Worth It Poster Contest
Working on efforts to reduce contamination in recycling
<i>DoERS</i>
On March 3, KOB Spring Affiliate Program planning meeting was held.
On March 4, Planning and organization meeting was held for Pathways for Pollinators & People.
On March 5, Loudenback presented Artful Inlets to the Parks Board.
On March 9, training for H2Oklahoma was held.
On March 10, the BCWP group meeting was held.
On March 11, Boteler accepted the Green Norman Ecobration proclamation.
On March 11, Loudenback and Chao met with Freese and Nichols folks at the Sequoyah Pond retrofit site.
On March 13, we hosted the Statewide Pretreatment Coordinators Meeting.
On March 16 - 20, DoERS and Parks hosted Spring Break Camp at 12th Ave Rec Center.
On March 18, Loudenback met with ACOG about the regional solid waste plan.
On March 22, Green Nroman Ecobration kicked off World Water Day at the WRF
On March 23, the LTWA Board meeting was held.
On March 24, H2Oklahoma was held in Ruby Grant Park.
On March 25, we hosted the COSWA Q1 Meeting.
On March 26, Loudenback attended the Resilience Hub Workshop
On March 27 and 28, Rain Barrel Distribution was accomplished
On March 28, Loudenback spoke at the Ward 4 meeting.

**Upcoming Events:**

- 2-Apr Reagan Reading night
- 4-Apr Plant Workshop
- 4-Apr Tree planting
- 7-Apr OFMA Spring Technical
- 10-Apr Art Walk at Uncanny Art House
- 11-Apr Big Event at City Hall, HHWF, Lahoma Grove, and Bishop Creek Eco Park
- 13-Apr Norman Newcomers
- 4/16-4/17 Artful Inlets installation
- 18-Apr Eastwood Park cleanup and invasive removal
- 22-Apr Artful Inlets Celebratory Walkthrough
- 25-Apr Reaves Park cleanup
- 26-Apr Earth Day Festival
- 4/28-4/29 KOB Affiliate Program

**Projects:**

- Sequoyah Pond Retrofit
- Ewaste RFP



CITY OF NORMAN  
DEPARTMENT OF UTILITIES  
LINE MAINTENANCE DIVISION

MONTHLY PROGRESS REPORT  
WATER MAINTENANCE

March 2026	FYE 2026		FYE 2025	
	MONTH	YTD	MONTH	YTD
<b>New Meter Sets:</b>	<b>37</b>	<b>293</b>	<b>23</b>	<b>318</b>
Number Short Sets	37	292	21	300
Number Long Sets	0	1	2	18
Average Meter Set Time	5.72	5.61	7.85	6.09
Number of Work Orders:				
Service Calls	492	4,242	634	4,732
Meter Resets	0	3	0	4
Meter Removals	6	52	1	28
Meter Changes	26	195	95	469
Locates Completed	470	4,963	626	4,970
Number of Water Main Breaks	14	123	8	143
Average Time Water Off	0.91	1.66	1.38	1.52
Number of Water Leaks	61	659	63	435
Fire Hydrants:				
New	0	1	0	1
Replaced	1	5	1	8
Maintained	110	610	26	416
Number of Valves Exercised	118	1,140	109	1,013
Feet of Main Construction	0	400	0	0
Hours of Main Construction	0	596	0	0
Meter Changeovers	0	4	0	0
OJI's	0	2	1	6
Hours Flushing/Testing New Mains	19.67	212	6	100
Hours Worked Outside of Division	0.00	0.00	0	0

CITY OF NORMAN				
DEPARTMENT OF UTILITIES				
LINE MAINTENANCE DIVISION				
MONTHLY PROGRESS REPORT				
SEWER MAINTENANCE				
	FYE 2026		FYE 2025	
March 2026	MONTH	YTD	MONTH	YTD
Obstructions:				
City Responsibility	2	12	2	15
Property Owner Responsibility	12	158	26	177
<b>TOTAL</b>	<b>14</b>	<b>170</b>	<b>28</b>	<b>192</b>
Number of Feet of Sewer Cleaned:				
Cleaned	61,183	759,836	119,393	925,442
Rodded	6,320	35,568	8,721	35,517
Foamed	0	60,012	0	60,484
SL-RAT	11,948	17,098	2,735	17,153
<b>TOTAL</b>	<b>79,451</b>	<b>872,514</b>	<b>130,849</b>	<b>1,038,596</b>
Sewer Overflows:				
Rainwater	0	0	0	0
Grease/Paper/Roots	0	5	1	2
Obstruction	1	2	0	1
Private	2	9	0	1
Other (Lift Station, Line Break, etc.)	0	0	0	0
<b>Total Overflows</b>	<b>3</b>	<b>16</b>	<b>1</b>	<b>4</b>
Feet of Sewer Lines Televised	47,163	277,675	31,328	332,414
Locates Completed	330	2,519	263	2,377
Manholes:				
Inspected	1,239	9,999	1,150	10,572
New	0	1	0	0
Raised	3	41	2	21
Repaired	3	24	6	20
Feet of Sewer Lines Replaced/Repaired	18.00	69.50	12	27
Hours Worked at Lift Station	45.50	440.55	53	470
Hours Worked for Other Departments	3.53	26.14	2.23	44.08
OJI's	0	3	1	2
Square Feet of Concrete	0	198	0	0
Average Response Time (Minutes)	23.00	22.89	20.00	21.19
Number of Claims	0.00	0.00	0.00	0.00

City of Norman, Oklahoma  
Department of Utilities

Monthly Progress Report  
Water Reclamation Facility  
March 1-31, 2026  
**Flow Statistics**

	FYE 2026		FYE 2025	
	This Month	YTD	This Month	YTD
Total Influent Flow (M.G.)	298.7	2849.9	346.5	3003.6
Total Effluent Flow (M.G.)	289.8	2704.3	326.1	2944.4
Influent Peak Flow (MGD)	10.6	16.8	16.8	25.0
Effluent Peak Flow (MGD)	10.6	14.0	16.3	24.2
Daily Avg. Influent Flow (MGD)	9.6	10.5	11.2	11.0
Daily Avg. Effluent Flow (MGD)	9.4	10.1	10.5	10.6
Precipitation (inches)	0.6	38.6	2.1	52.0

**Discharge Monitoring Report Stats**

EPA minimum percentage removal 85%

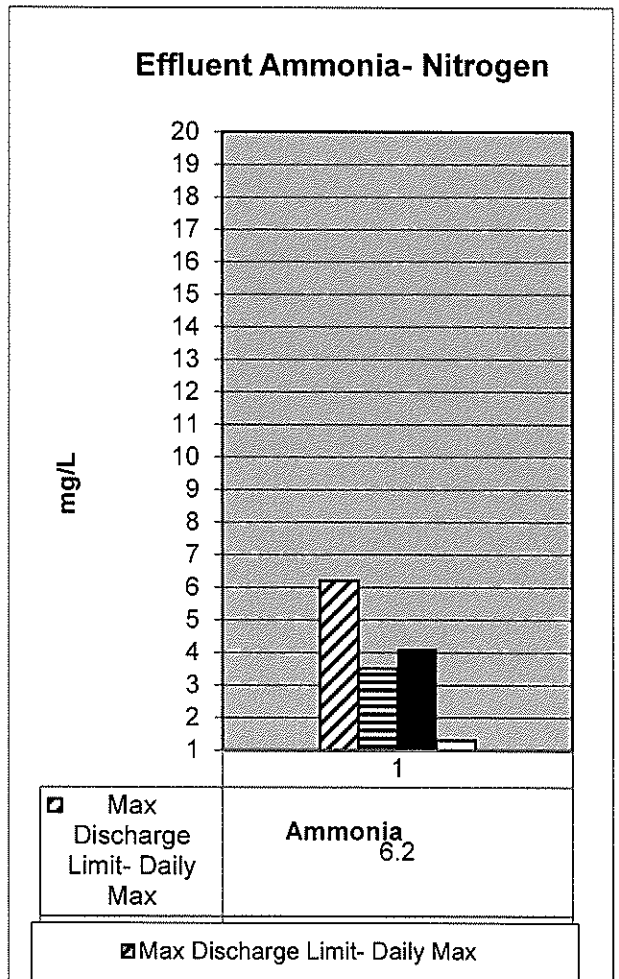
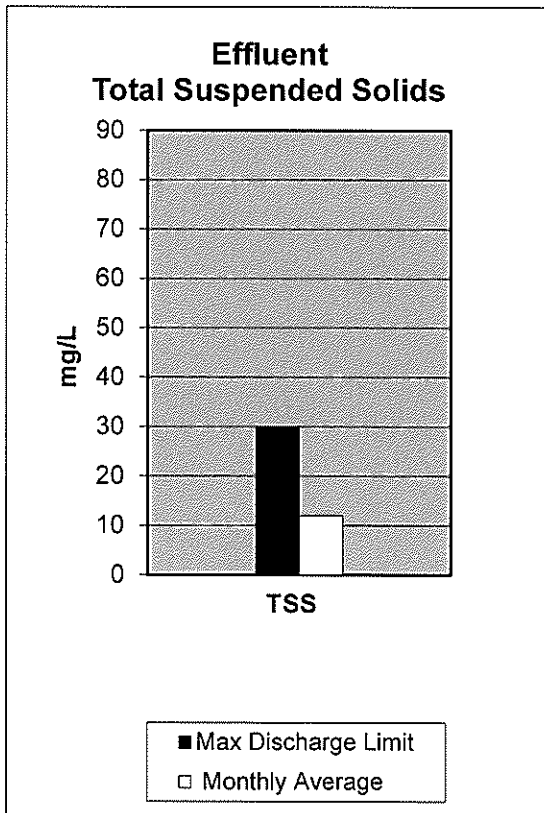
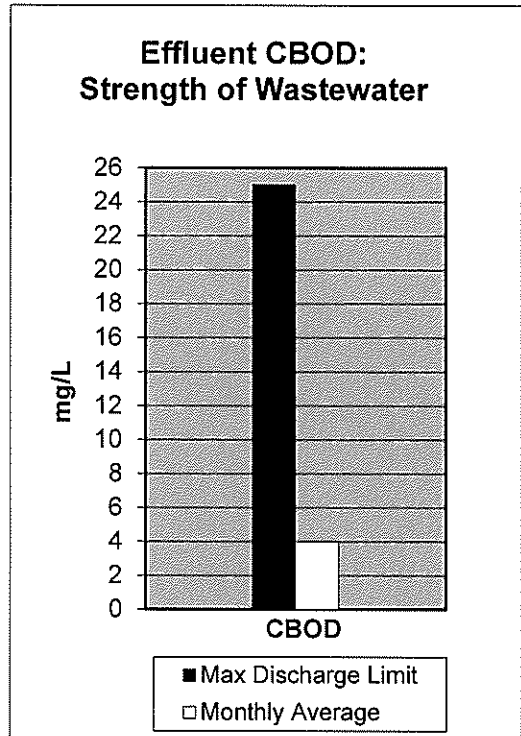
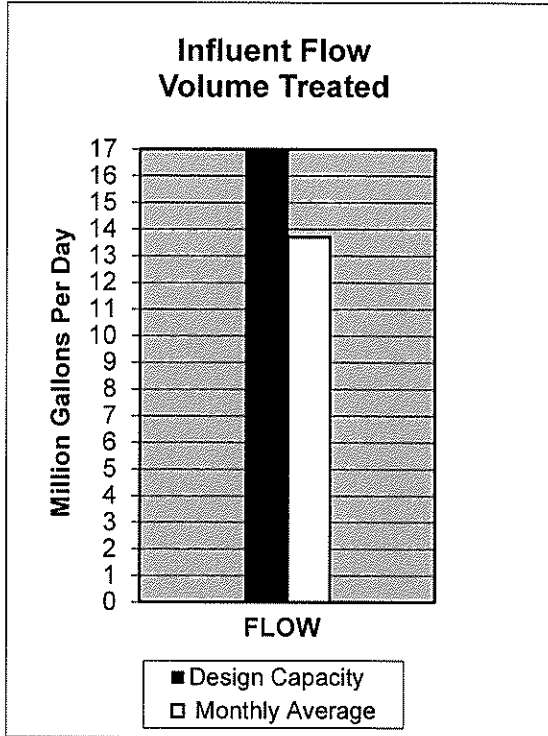
5 day BOD:	Avg.	Avg.
Influent Total (mg/l)	174.0	138.0
Effluent Carbonaceous Total	3.7	4.0
Percent Removal	97.9	97.1
<b>Total Suspended Solids:</b>		
Influent (mg/L)	236.0	210.0
Effluent (mg/L)	12.0	45.0
Percent Removal	94.9	78.6
<b>Dissolved Oxygen:</b>		
Influent (min)	0.7	0.7
Effluent (min)	6.4	5.1
<b>pH</b>		
Influent (Low)	6.7	6.9
(High)	7.2	7.3
Effluent (Low)	6.5	6.6
(High)	6.7	7.3
<b>Ammonia Nitrogen</b>		
Influent (mg/L)	34.3	30.5
Effluent (mg/L)	1.3	2.0
Percent Removal	96.2	93.4

**Utilities**

Electrical				
Total kWh Used (Plant wide)	442,640	4,262,140	461,400	4,547,100
Aeration Blowers	140,700	1,312,000	119,500	1,142,500
UV Facility	43,200	535,000	45,600	645,200
<b>Natural Gas</b>				
Total cubic feet/day (plant wide)	642,000	4,714,360	584,000	4,071,000
<b>Public Education (Tours)</b>			4	43
Total Attendees for FYE 26	66		187	

OU Golf Course 4.1 85.1  
E. coli average for March 2026 75 MPN (Limit is 630)

CITY OF NORMAN  
 WATER RECLAMATION FACILITY  
 March 2026



Comments here

**CITY OF NORMAN, OKLAHOMA  
DEPARTMENT OF UTILITIES  
MONTHLY PROGRESS REPORT**

**WATER TREATMENT DIVISION**

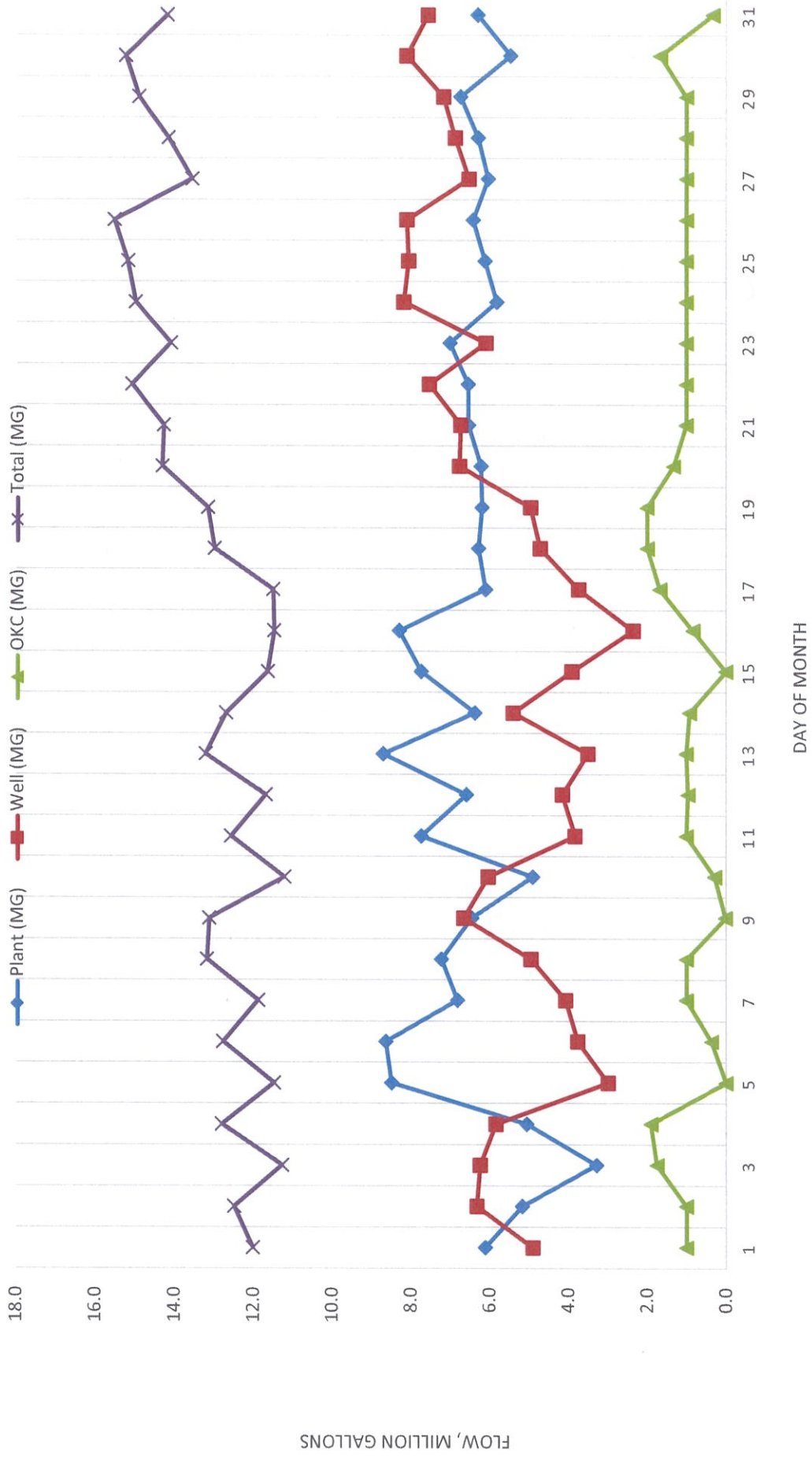
**MONTH: March-2026**

	<u>FYE 2026</u>		<u>FYE 2025</u>	
	<u>This month</u>	<u>Year to date</u>	<u>This month</u>	<u>Year to date</u>
<b>Water Supply</b>				
Plant Production (MG)	201.51	2863.31	274.23	3058.08
Well Production (MG)	175.98	818.46	81.96	787.03
Oklahoma City Water Used (MG)	31.02	273.76	31.27	270.05
Total Water Produced (MG)	408.51	3955.53	387.47	4115.16
Average Daily Production	13.18	14.44	12.50	15.02
<b>Peak Day Demand</b>				
Million Gallons	15.52	21.14	15.37	23.15
Date	3/26/2026	8/18/2025	3/26/2025	8/6/2024
System Capacity (see note 1)	30.34	30.34	30.34	30.34
Demand Above Capacity (Peak Day)	0.00	0.00	0.00	0.00
Note 1: 2024- system capacity updated to reflect actual firm capacity from all sources				
<b>Costs</b>				
Plant	\$670,832.54	\$6,386,251.38	\$694,559.83	\$6,281,312.33
Wells	\$264,965.57	\$2,088,238.66	\$221,609.84	\$2,107,539.26
OKC	\$110,376.38	\$1,018,879.83	\$99,792.30	\$900,128.18
Total	\$1,046,174.49	\$9,493,369.87	\$1,015,961.97	\$9,288,979.77
<b>Cost per Million Gallons</b>				
Plant	\$3,329.00	\$2,230.38	\$2,532.75	\$2,054.01
Wells	\$1,505.63	\$2,551.42	\$2,703.88	\$2,677.84
OKC	\$3,558.69	\$3,721.84	\$3,190.90	\$3,333.15
Total	\$2,560.95	\$2,400.03	\$2,622.07	\$2,257.26
<b>Water Quality</b>				
Bacterial Samples in Compliance	100	896	100	901
Bacterial Samples out of Compliance	0	16	0	2
Total number of inquiries (Note 2)	1	7	0	11
Total number of complaints (Note 2)	5	39	2	30
Number of complaints per 1000 service connections	0.12	0.95	0.05	0.70
Note 2: Prior to April 2016 complaints and inquiries were grouped together, listed as complaints, and not distinguished.				
<b>Safety</b>				
Hours lost to OJI	0	0	2	28
Hours lost to TTD	0	0	0	0
Total Hours Lost	0	0	2	28
Safety Training Sessions Held	1	9	0	0
<b>Public Education</b>				
Number of tours conducted	0	15	2	16
Number of people on tours	0	193	10	174

**Notes:**

Staff replaced ozone diffusers in contact basin. Well 6 pump and motor has been replaced.  
MHS motor has been repaired and reinstalled.  
Fiberglass flange on FSA tank has been replaced.  
Lime building air compressor fan motor has been replaced.

# WATER PRODUCTION FOR MARCH 2026



# COMPOST MONTHLY REPORT

MARCH 2026

MONTH

TONS BROUGHT IN BY COMPOST CREWS:	435.25
LANDFILL TIPPING FEE'S	\$ 21.75
SAVINGS FROM NOT DUMPING AT LANDFILL:	\$ 9,466.69

TONS BROUGHT IN BY PUBLIC:	2,500.00
TONS BROUGHT IN BY CONTRACTORS :	6,384.00
TONS BROUGHT IN BY OTHER CITY DEPARTMENTS:	1,000.00
LANDFILL TIPPING FEE'S	\$ 21.75
SAVINGS FROM NOT DUMPING AT LANDFILL:	\$ 214,977.00

TOTAL SAVINGS FROM NOT DUMPING AT LANDFILL:	\$ 224,443.69
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REVENUE COLLECTED FROM COMPOST SALES:	\$1,020.00
REVENUE COLLECTED FROM GATE SALES:	\$7,980.00

TOTAL TONS COLLECTED	10,319.25
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MULCH CUBIC YDS  
MONTH

COMPOST CUBIC YDS  
MONTH

PARKS DEPT.	
ROAD & CHANNEL	
LINE MAINTENANCE	
STREET DEPT.	
WATER TREATMENT	
MURPHY PRODUCTS OKC	
SELF LOADING BIN	
DRYING BEDS	1,500
COMPOST SOLD BY CUBIC YARDS	
MULCH SOLD BY CUBIC YARDS	
<b>TOTAL:</b>	<b>1,500</b>

	1,000
	306
	2,000
	<b>1,306</b>

**CURBSIDE MONTHLY RECYCLING REPORT**

Mar-26

**PROGRAM STATISTICS**

	<b>AVERAGE</b>
	<b>MONTH</b>
SET OUT/PARTICIPATION RATE:	99%
AVERAGE TONS PER DAY :	14.33
POUNDS PER HOME:	16.85

**COMMODITY BY TON**

	<b>% of Total</b>	<b>TONS</b>
ALUMINUM BEVERAGE CAN	2.10%	6.69
#1 PET	5.50%	17.53
NEWS	0.00%	0
GLASS CONTAINERS	5.72%	18.23
MIX PAPER	33.40%	106.46
PLASTIC FILM	0.57%	1.82
#2 NATURAL	0.90%	2.87
#2 COLOR	1.10%	3.51
#3-#7	0.00%	0
METAL	0.82%	2.61
RIGIDS	0.89%	2.84
TIN-STEEL SCRAP	3.30%	10.52
TRASH	28.30%	90.21
OCC	17.40%	55.46
<b>TOTAL</b>	<b>100.00%</b>	<b>318.75</b>

	<b>MONTH</b>
SERVICE CALLS (MISSES)	7
HOUSESIDE	0
REMINDER	1
SCATTERED	0
MISC.	1
REPAIR	2
NEW	55
ADD	0
MISSING	8
EXCHANGE	0
REPLACE	4
PICK UP	28
<b>TOTAL CALLS</b>	<b>106.00</b>

	<b>MONTH</b>
<b>LANDFILL COST AVOIDANCE</b>	<b>\$6,932.81</b>

# SANITATION DIVISION PROGRESS REPORT

SUMMARY 2026

FYE 26

March 2026

MONTH

YR-TO-DATE

	MONTH	YR-TO-DATE
<u>Vehicle Accidents</u>	1	8
<u>On The Job Injuries</u>	0	3
<u>Bulk Pickups</u>	50	503
<u>Refuse Complaints</u>	119	1034
<u>New Polycarts Requests</u>	75	471
<u>Polycarts Exchanges</u>	7	44
<u>Additional Polycart Requests</u>	89	570
<u>Replaced Stolen Polycarts</u>	20	186
<u>Replaced Damaged Polycarts</u>	57	453
<u>Polycarts Repaired</u>	17	217

# MONTHLY TRANSFER STATION REPORT

March 2026

	TONS PER MONTH	REVENUE PER MONTH
O.U.	331.32	\$19,524.32
STANDARD GATE	863.69	\$92,847.00
RESIDENTIAL	367.31	\$16,240.20
MATTRESS		\$850.00
TOTALS:	1,562.32	\$129,461.52

	MONTH
# OF LOADS TRANSPORTED TO OKC LANDFILL BY TRANSFER STATION TRUCKS.	452.00

# OF TONS TRANSPORTED TO OKC LANDFILL BY TRANSFER STATION TRUCKS.	8018.43
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# OF LOADS TRANSPORTED TO OKC LANDFILL BY INDIVIDUAL SANITATION TRUCKS.	0.00
--	------

# OF TONS TRANSPORTED TO OKC LANDFILL BY INDIVIDUAL SANITATION TRUCKS:	0.00
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TOTAL LOADS BROUGHT TO LANDFILLS:	452.00
GRAND TOTAL TONS TO LANDFILLS	8,018.43

DISPOSAL COST PER TON (OKC)	\$21.75
TIPPING FEE'S FOR DUMPING AT OKC:	\$174,400.85
GRAND TOTAL TIPPING FEE'S	\$174,400.85

# OF LOADS BROUGHT TO TRANSFER STATION COMMERCIAL SANITATION TRUCKS:	670.00
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# OF TONS BROUGHT TO TRANSFER STATION COMMERCIAL SANITATION TRUCKS:	3854.62
--	---------

# OF LOADS BROUGHT TO TRANSFER STATION RESIDENTIAL SANITATION TRUCKS:	422.00
--	--------

# OF TONS BROUGHT TO TRANSFER STATION RESIDENTIAL SANITATION TRUCKS:	2764.89
---	---------

TOTAL LOADS BROUGHT TO TRANSFER STATION:	1092.00
--	---------

TOTAL TONS BROUGHT TO TRANSFER STATION:	6619.51
---	---------

MISCELLANEOUS TONS BROUGHT BY OTHER DEPTS.:	138.23
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TOTAL TONS RECEIVED AT TRANSFER STATION	6757.74
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# Drop Center Report March 2026

MONTHLY UNIT PRICES	Revenue per ton	Proc. Fee	LBs Rejected	Tons Rejected	%	LNDFL Fee	Tons Diverted	\$ Diverted
ALUMINUM:	\$950.00	\$0.00	0	0	0%	\$21.75	183.87	\$3,999.17
PLASTICS:	\$0.00	\$0.00						
STEEL CANS:	\$0.00	\$0.00						
MIXED OFFICE PAPER:	\$0.00	\$0.00						
CARDBOARD:	\$20.00	\$0.00						

RECYCLING CENTER DATA:	#9	Westwood		Hollywood		Transfer		Total Tons	PRO/FEE	Revenues	Net
		TONS	TONS	Tons	Tons	Tons	Tons				
ALUMINUM:		0.5	0.2	0.65	0.05	1.4			\$0.00	\$1,330.00	\$1,330.00
PLASTICS:		3.36	0.9	3.58	0.44	8.28			\$0.00	\$0.00	\$0.00
STEEL CANS:		0.5	0.2	0.65	0.05	1.4			\$0.00	\$0.00	\$0.00
MIXED OFFICE PAPER:		3.53	1.47	5.01	0	10.01			\$0.00	\$0.00	\$0.00
CARDBOARD:		18.22	10.81	26.82	1.21	57.06			\$0.00	\$1,141.20	\$1,141.20
RECYCLING CENTER TOTALS:		26.11	13.58	36.71	1.75	78.15			\$0.00	\$2,471.20	\$2,471.20

Commercial Cardboard Containers	Compactors	Glass
TONS	TONS	TONS
44.07	8.79	\$175.80
Revenues	Revenues	0

Expenses	Average hrly+ benefits	Cardboard	Occ Compact	MXD Office	Total
Hours	Cage Rolloff	6	16	281.34	
Labor \$	56	203.34	\$428.48	\$7,534.29	
Vehicle cost	\$1,499.68	\$5,445.45	\$160.68	\$1,313.28	\$8,491.57
	\$4,596.48	\$2,089.33	\$492.48		

Customer Revenue	\$12,150.38
------------------	-------------

Total All Recycle and Cardboard	Revenues
131.01	\$3,528.40

Total Recycle Only	Revenues
21.09	\$1,330.00

Total Cardboard	Revenues
109.92	\$2,198.40

Revenue	Income	Expense	Net
	\$15,678.78	\$16,025.86	\$ (347.08)