

# **Discussion of Security at the Norman Transit Center and Service to the Adult Wellness and Education Center (AWE)**

**City Council Community Planning and  
Transportation Meeting**

**Thursday, September 26, 2024**



# Security at the Norman Transit Center



- The City opened its first transit center, the Norman Transit Center (NTC), on October 16, 2023.
- During initial discussions of its operation, it was agreed to see if/how much security was ultimately needed at the NTC.
- Since opening, there have been 31 incidents that have been reported. Most appear to be occurring between noon and 10pm.



# Security at the Norman Transit Center, cont.

- EMBARK OKC has a private security contractor for their downtown transit center.
- EMBARK is agreeable to amend their contract with the security contractor and the interlocal agreement with the City of Norman to provide these services at the NTC.
- Option 1 – Complete coverage during operating hours: \$145,034.46
- Option 2 – 8 hours per day: \$88,063.26
  - Monday-Friday 2-10pm, Saturday 11am-7pm (*please note that these are proposed times*)



# Security at the Norman Transit Center Next Steps

- If Council wishes, the following next steps would need to occur for implementation.
  - EMBARK to amend their contract with the private security company.
  - Work with EMBARK to amend the FY25 Interlocal Agreement for Transit Services to include this expense.
  - Begin security presence at NTC when both items above are complete and contractor is ready.



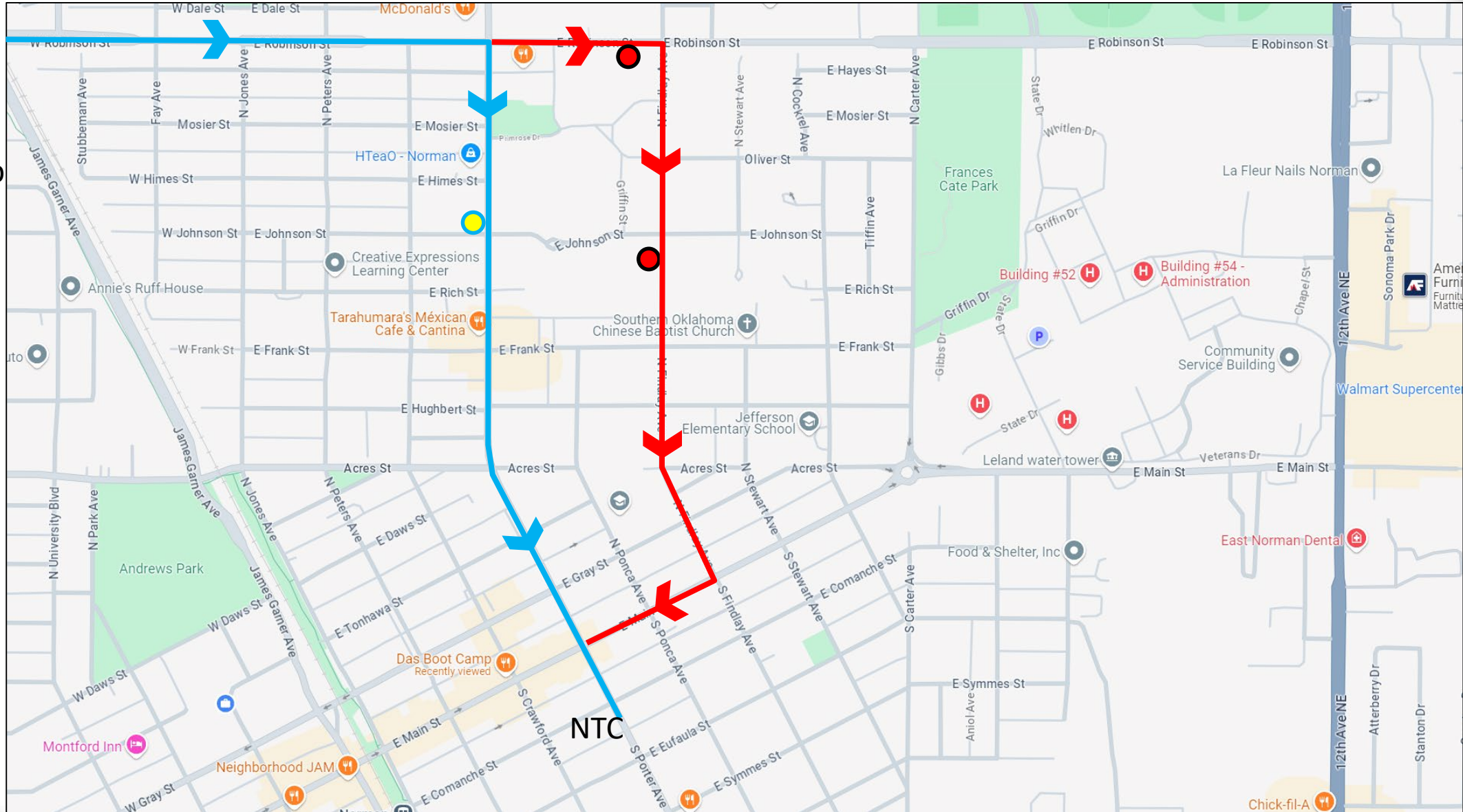
# Service Options to the Adult Wellness and Education Center

- If direct service is desirable, it seems that 3 options are up for discussion.
  - Adjust route 121-Westheimer Airport
    - Would remove service from Porter Avenue (1-way, southbound) and provide it on Findlay Avenue (1-way, southbound)
    - When tested, route 121 doesn't have room in its schedule to accommodate the added distance.
  - Adjust Route 122-12<sup>th</sup> NE/Rock Creek Rd
    - Would remove service from 12<sup>th</sup> Ave NE (between Robinson St and Main St) and Main St (between Porter Ave and Cockrel Ave).
    - When tested, route seemed to be able to handle the change but multiple bus stops would be affected.
  - Provide EMBARK Well service in Norman



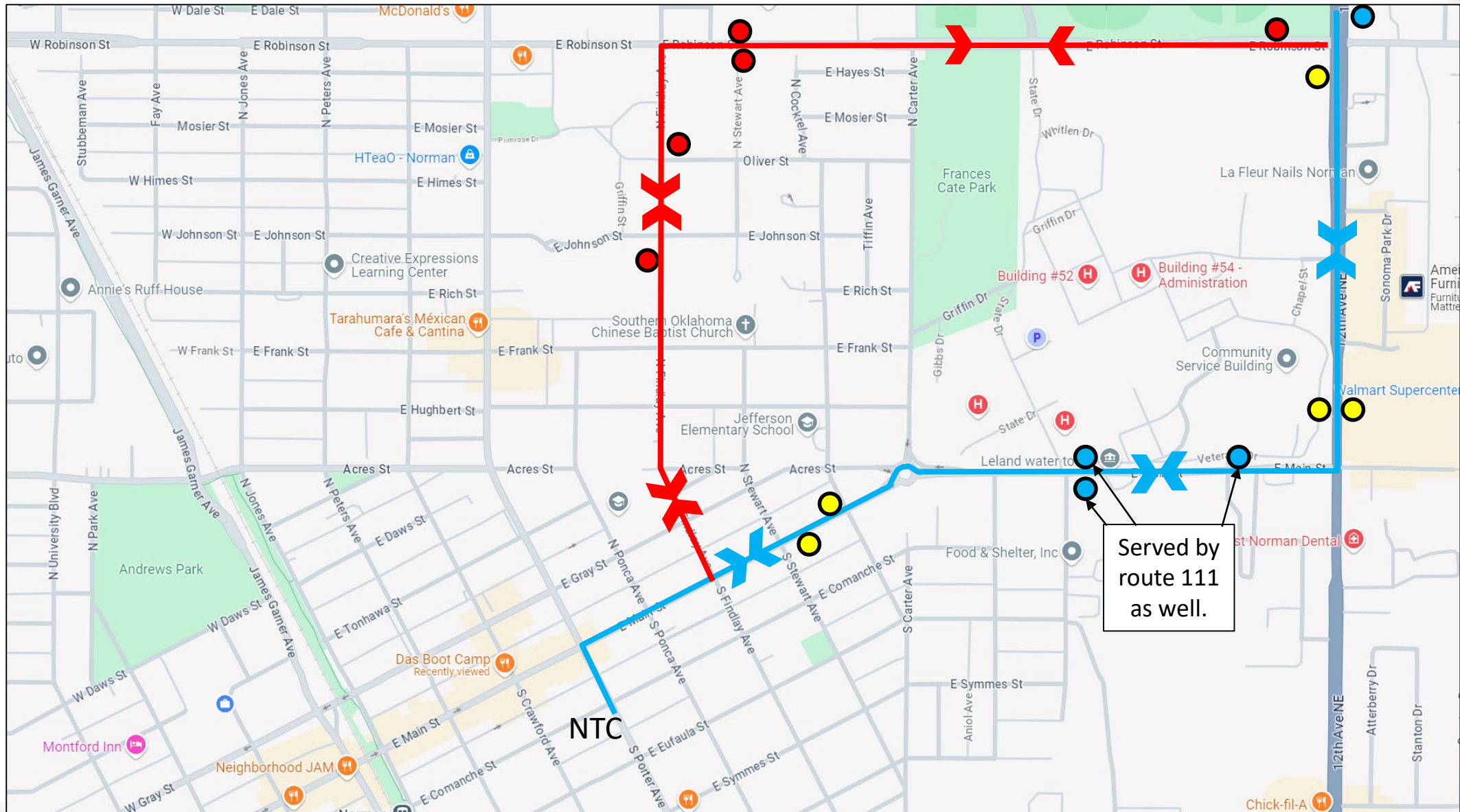


# Adjust 121-Westheimer Airport



# Adjust 122-12 Ave NE/Rock Creek Rd

- Current Route 122
- Current Stop Affected
- Adjusted Route 122
- Proposed Stop if Implemented





# Provide EMBARK Well in Norman



Monday through Friday - Trips Available  
7am to 7pm

Serves the following locations:

- All YMCA Locations
- All City Parks Locations with Wellness Programming
- All MAPS 3 Senior Health and Wellness Centers

Available to Seniors 60+ at no  
cost!

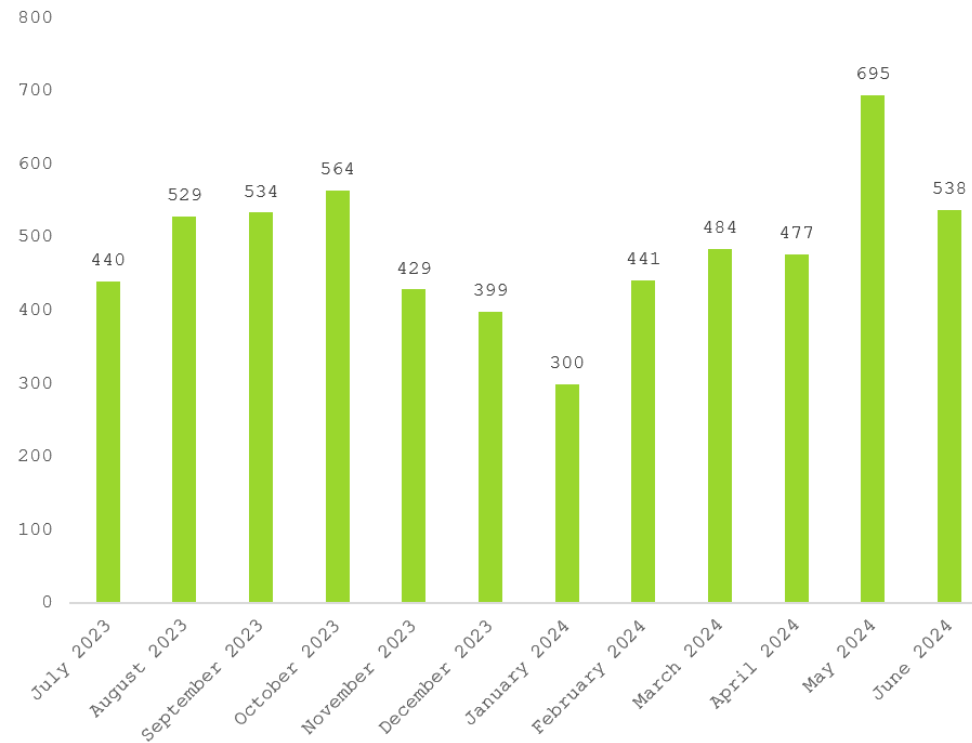




# Provide EMBARK Well in Norman, contd.



A Mobility Management Program



FY 19-20	734
FY 20-21	456
FY 21-22	554
FY 22-23	2,755

Initial Budget -  
\$35,000

Current Budget -  
\$47,000



# Service Options to the Adult Wellness and Education Center

- Next Steps
  - If route adjustment is desired, work with EMBARK to analyze further, test, plan, and implement in the Spring of 2025 during the next union signup. This would include siting new bus stop locations, creating stop signage, moving benches/shelters if necessary, etc.
  - If EMBARK Well service is desired, work with EMBARK to outline a timeline of implementation. Would include amendment to Interlocal Agreement.
  - Both options would require additional funding for implementation.



# Questions?

**Transit and Parking Division  
Department of Public Works  
City of Norman**

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