



CITY OF NORMAN, OK STAFF REPORT

MEETING DATE: 08/22/2023

REQUESTER: Robert Gruver

PRESENTER: Tim Powers, Director of IT

ITEM TITLE: CONSIDERATION OF APPROVAL, ACCEPTANCE, REJECTION, AMENDMENT, AND/OR POSTPONEMENT OF CONTRACT K-2324-56: A CONTRACT BY AND BETWEEN THE CITY OF NORMAN, OKLAHOMA, AND CYBER WATCH SYSTEMS, IN THE AMOUNT OF \$89,105 TO PROVIDE MANAGEMENT, DETECTION, AND NOTIFICATION OF MALICIOUS CYBER ACTIVITY TO THE CITY OF NORMAN NETWORK.

BACKGROUND:

In fiscal year 2023-2024 (FYE2024), Council approved an appropriation of \$93,000 into the General Fund, Information Technology Telecom Equipment-Computer Software (Account 10123121-45304; funds to be provided by the Capital Sales Tax Fund) for a managed Incident Detection & Response (IDR) / Security Information and Event Management (SIEM) system.

DISCUSSION:

Cyber Watch Systems is proposed to provide management and monitoring using the software-as-a-service (SAAS) Rapid7 Incident Detection & Response (IDR). The Rapid7 IDR is a tool used to collect logs, detect malicious activity and respond accordingly. Cyber Watch will provide 8am-8pm CST real time monitoring with on-call alerts after hours. Cyber Watch Systems will be monitoring for various abnormalities within the network infrastructure to help in the prevention, isolation and remediation of any malicious activity. This will replace our current SIEM solution used to aggregate and monitor our logs from various systems.

Cyber Watch Systems and the SAAS are available via the State Contract section allowed for use on the Texas DIR Contract DIR-TSO-4388.

RECOMMENDATION:

Staff recommends the approval of contract K-2324-56 with Cyber Watch Systems and the City of Norman, OK in the amount of \$89,105. Funds are available in General Fund, Information Technology Telecom Equipment-Computer Software (Account 10123121-45304; funding to be provided by the Capital Sales Tax Fund) to provide the necessary software licensing, management, detection, and notification of malicious cyber activity to the City of Norman network.