



Date: May 20, 2025
From: Dan Grimmer, City Clerk
Subject: RFP for IT Managed Services Contract

BACKGROUND & JUSTIFICATION:

AngelCom has been a proven a competent and knowledgeable vendor providing managed services since they were contracted by way of an emergency capacity in 2024 after a major system crash while under a contract with LMJ. The City of Nome put the IT managed services contract out to bid on December 16, 2024 after AngelCom had been serving in an emergency capacity as the IT Provider post system crash. After closure of the IT Managed Services RFP AngelCom scored the highest during the evaluation of proposals. Proposals were rated on the base cost of each proposal, qualification and experience of each organization and its' employees as well as the methods they employ to provide services.

AngelCom employs Bill Rondeau, Mark Sargent and Cliff Duncan all of which have previously worked for B2 & GCSIT whom the City of Nome previously contracted with from 2008 through 2023. Bill Rondeau currently serves as the Virtual IT Director for the City of Nome and has useful and efficient "historic" knowledge of City systems, procedures, and issues. The City Administration believes it is in the best interests of the City to maintain continuity of services. The City Benefits from having a contract with the same company that NJUS contracts with for IT services as the City and NJUS infrastructure are interconnected.

RECOMMENDATION:

We ask that the Council to authorize the City Manager to enter into an agreement with AngelCom for a IT Managed Services Contract.

Dan Grimmer
City Clerk