City of Nome Council Members P.O. Box 281 Nome, Alaska 99**7**62

## Dear, Council Members

I would like to express my concerns with the City of Nome's property taxes. This past year we have had several conflicting issues with the way the city asks for property taxes and takes payment. The most recent one being the fall 2020 payment. We wrote a check for the total amount for all three of our properties and it did not get put on all the property accounts. Also on the payment invoice it shows late penalty fees are not due until December, but payment is due in October. My wife Sonja is the one who takes care of all our payments and is never late with any of our finances. I could see how she got frustrated with this from receiving continual delinquent notices when the payment was already made. There are a couple of things here that provoked me to write this letter. 1- The confusing billings form the October due taxes, when the first half is due in July. 2- The delinquent notices saying we owe on taxes because our payment was not understood creating delinquency notices on your part.

I would like to ask that the penalty/interest be relieved, due to the confusing billing cycle and your accounting practices. I would also like to suggest that the city look at finding ways to reach out to the community with simple ways of communication that keep this from happening in the future. This is a evolving learning process for all of us.

Thank you for your time and I appreciate the efforts the City Staff has done so far.

Feel free to contact me at your convenience,

Sincerely,

Calvin Schaeffer

(907)412-2945