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Dear Dominion Customer:

We hope this note finds you and your colleagues safe and well during these most unusual times. As you know, the elections industry has evolved significantly over the last several years in terms of technology and security, and we at Dominion look forward to continued success as your #1 elections partner.

If we've done our jobs right, you know that we are constantly striving for innovation and looking ahead to the future. That's why we are excited to announce some changes ahead to help us better support you. Notably, we are working with many customers seeking to upgrade to our full-service Democracy Suite system for future election cycles.

For customers using Premier-related hardware, we are no longer able to extend hardware warranty/maintenance and license agreements upon completion of the current term. We will continue to support the software for these systems through the end of your contract term, but now is a great time to start thinking about next steps – and we're here to help when you're ready to talk.

Please reach out to Dana LaTour with questions, demo requests or product information on our D-Suite offerings. As always, we look forward to working with you.

Warm regards,

John Poulos