

Angie Mettie
Customer Service
Monthly Report
January 2021

Billing:

Billing was completed for the month of January. The meters from the 2008 era are beginning to die out and it has been difficult to replace them with the ice and snow. Daniel is doing a great job trying to track them down and replace them as he is able. I have completed a list of all meters, the years they were installed, and when they are being replaced. We will now have a systematic way to predict when they will need to be replaced next time around.

Customer Service:

There were several calls from people stating they received a call from City Hall. It seems that spam callers are using the city's name and phone number for their caller ID.

Newsletter:

We continue to get 1-2 new subscribers per week to our Meadows Valley Monday newsletter. Julie is doing a "Mayor's Minute" once per month. If staff or Council Members would like to contribute, you are welcome to do so!

Meetings & Minutes:

I have attended all meetings and have prepared minutes for each. The white board for the council chambers is complete so that council members can add upcoming topics, list dates they will be gone, and keep track of items to review.

Leak Letters:

Leak Letters were completed this month. There were several high bills due to letting the water drip to prevent freezing. The school and a couple of other residents had reported broken pipes and were able to repair the leaks. Again, one customer had very large usage (15,00 gallons) with no explanation. Residents are not at the home full-time. This residence did not show up on the leak report. His meter will be replaced as time and snow & ice allow.

Pet Clinic – March / April:

Jon and Amy of Salmon River Mobile Vet are considering a pet vaccination clinic this spring, but are not able to hold the clinic until April. Therefore, if the rates were extended through the end of April, animals would have a chance to be vaccinated and still receive the March prices. If the Council has objections to this, please let me know. Tags have arrived, and promotion will begin soon.

Parks & Rec / Citizen Advisory Committee Forum:

There were no participants at the January Park Master Plan Forum. The next forum will be held tomorrow evening at City Hall at 6:30 P.M. with the goal being to design a diagram of the park for future use. All are invited to share their ideas.

Summer Youth Sports:

Due to Covid, baseball / T-ball has not been held for two years. McCall and Cascade are ready to start back up this year. I have contacted our prior coaches to see if there is any interest this year. If you or someone you know would be interested in coaching, please send them to city hall. We will try to have a team in each age category: 6-8, 8-10, and 10-12. There could also be a T-ball team for 4-5 year-olds if a coach steps forward. They would like to begin playing games by mid-May, so the sooner the teams can start practicing, the better.