

Prepared for:

City of

NEW MEADOWS

Idaho

Prepared by:



ALLIED
BUSINESS SOLUTIONS



Toshiba eStudio 478s

Solution details:

- Mono Multifunction Printers
- Print, Copy, Scan, Fax
- 100 Sheet Document Feeder
- 100 Sheet Bypass
- Scan to email
- 50 ppm print speed
- 2 x 550 sheet paper tray
- User Friendly 7" touch screen
- Paper sizes up to 8.5 x 14
- Duty Cycle up to 175K a month
- Copier stand included



Equipment and Maintenance: \$130.00/mo.*

**MAINTENANCE AGREEMENT: Includes all parts, toner, & labor and 2000 copiers per month.
Additional Black copies billed at .011 per page**

***Based on 63 month lease.**



Allied 5 Star Service Guarantee

★ 95% Uptime

Our commitment to quality and service results in an average uptime of 95% for the equipment we provide. We guarantee a quarterly average uptime of 95%, and we will gladly exchange any machine that fails to achieve this level of performance.

★ Thorough Training

Upon delivery, our experienced technicians will properly install your equipment free of charge. Then, they will provide you with a complimentary training session in which they will thoroughly review all of the features of machine operation. We will also visit your office if requested within the first month to answer any questions you might have and further assist you in mastering the operation of all the features on your machine. And if you need additional training or support, just give us a call and we'll gladly come to your office to assist you.

★ Preventative Maintenance

We maximize the uptime and lifetime of your equipment by providing free, preventative maintenance at periodic intervals. We also follow the manufacturer's suggested replacement schedule on all consumable parts, and all upgrades made available by the manufacturer will be installed at no additional cost.

★ Rapid Response Times

If Allied Business Solutions fails to respond within 4 business hours to any Segment 4 or above equipment Service call, Allied will refund the full amount of the monthly minimum Service and Supply agreement in the month that the response time was missed.

(T & Cs) Refund is equal to the monthly base charge. There is no refund of the overage billing. The guarantee only applies to Supply / Service agreements that incorporate monthly billing that includes a base charge and overage billing.

★ Satisfaction Guaranteed

At Allied Business Solutions we appreciate your business, and your satisfaction is guaranteed. If for any reason an issue arises that requires special attention, feel free to contact your Account Manager and they will address your issue immediately. Furthermore, if you are at any time unsatisfied with your original system within three years of installation, we will replace it with a comparable system for the duration of your contract at no additional charge.