



# AGENDA REPORT

New Haven, Michigan

Meeting Type

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**MEETING DATE:** 11 November 2025

**DEPARTMENT:**

**DATE SUBMITTED:** 4 November 2025

**PREPARED BY:** Brian Meissen

**ITEM TITLE:** BS&A .NET to Cloud

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## EXECUTIVE SUMMARY:

Mrs. Cazal, Chief Stier, and I met with our BS&A representative to understand the benefits of BS&A Cloud versus the current .NET applications which we currently have. A recurring issue that the staff has been having is that each BS&A module (Utility Billing, Accounts Payable, Building Department, etc.) has their own database that is separate from the other modules, which means we have disparate information between each module regarding property ownership, contact information, etc. The BS&A Cloud solution would bring all of those separate databases into one database – if property ownership changes in BS&A Cloud that information would be automatically reflected in all of the Cloud modules, greatly increasing the office's efficiency and accuracy. This is going to be even more important in the future as we embark on residential rental property inspections.

Additionally, under the current system with .NET, if someone wanted to access BS&A remotely, they have to VPN into a computer within our network. By moving BS&A to the cloud it would allow all our staff to access the BS&A applications from any computer rather than only from within our internal network. This will allow our inspectors to access the BS&A application from tablets out in the field to update inspection records, violation information, etc.

Lastly, while discussing the benefits of switching to BS&A Cloud, it was brought to our attention that at some point in the future BS&A will be retiring the .NET application and forcing everyone onto the Cloud system, so this upgrade is inevitable in the future.

## RECOMMENDED ACTION:

Approve the attached BS&A quote for upgrading the existing modules to BS&A Cloud.

**ADMINISTRATIVE REVIEW:**

**EXHIBITS:**