

# Sick of fighting IT fires? No budget for an internal IT team?

**Get 24/7 support and ongoing maintenance for your computers, software, network, and backups.**

It's the end of "My computer wasn't working so I couldn't get that done."

We've spent almost 30 years making IT personal, making IT easy, and getting IT right for over 1,100 municipalities.

Municipalities turn to VC3 for **Managed IT Services** when they...

- ▶ Rely on technology to operate and don't have time to continually put out IT fires.
- ▶ Face high or unpredictable costs from their current IT support vendor.
- ▶ Need 24/7 helpdesk support from a deep bench of IT experts.
- ▶ Do not have enough budget to hire a full-time IT employee.
- ▶ Need a proactive partner to manage their IT – not a "reactive" or break-fix vendor.



## NO MORE EXCUSES

Occasional technology issues are inevitable. Files will accidentally be deleted. Passwords will be forgotten. When these things happen, your employees will have someone to call for help 24/7. But they won't have to sit on hold for hours or wait around all day. Our helpdesk is staffed around the clock so you always have someone to call when you need help.



## CAPABLE, RESPONSIVE SUPPORT

Get a 100% North American-based team that quickly resolves most issues remotely, with engineers close by to provide onsite support when needed.



## AVERAGE RELATIONSHIP TENURE IS OVER 11 YEARS

That's longer than most other vendors have been in business. Municipalities see us as a part of their community and trust our staff who speak their language.



## CONTROL YOUR IT COSTS

Flat monthly IT costs. No more surprises. Our managed IT support services are unlimited and all-inclusive, so you'll get as much remote and onsite support as you need for one flat monthly cost. We'll work together on annual and long-term budgets, so you'll know exactly how much you're going to spend on IT today and in the future.



## MUNICIPAL LEAGUE PARTNERSHIPS

We are endorsed by many municipal leagues as their technology provider to member towns and cities.

**REST EASY KNOWING THAT YOU'RE PROTECTED TODAY AND PREPARED FOR WHATEVER TOMORROW BRINGS.**

Take the first step today!

**VC3.COM | 800-787-1160**

