



Town of New Castle
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Memorandum

To: Mayor & Council
From: Dave Reynolds
Re: Agenda Item: Recognition for Utility Department
Date: 2/06/24

Purpose:

The purpose of this Agenda Item is to recognize two Utility Department staff members who have demonstrated extraordinary care in the way they go about doing their jobs. Going the extra mile is not at all unusual for all New Castle Utility Team members. Whether it's responding to late night waterline breaks, being available and on call for water plant and wastewater plant emergencies, safely working in industrial spaces, or keeping the Town current on compliance issues, our entire Utility Team always takes great pride in everything that they do.

Tonight, we would like to extend a special thank you to Water Treatment Plant Operator Kim Rider and Utility Maintenance Technician Jack Refior. The care and concern that Kim and Jack bring to their positions is an amazing benefit to our community and a true example of professionalism to those in the industry.