

**EUSI, LLC Operational Support Services Relating  
To the  
Wastewater Treatment Facility and Collection System  
November 2025**

Mrs. Rainie Torrance,

Please find below a summary of our services provided associated with the operational support services for the wastewater treatment facilities for the month of November 2025.

- The daily average flow for the month of November 2025 was 0.456 MGD.
- Updated the November 2025 monthly monitoring report for the state, it will be completed once we have all of the lab results.
- Conducted in-house process control testing for the SBRs.
- Sent out the weekly, monthly, and annual samples as required by the monitoring permit.
- Tested the plant lift station and plant alarm callouts.
- Administrative coordination with finance and the administrative staff at 3<sup>rd</sup> street is ongoing.
- Inspected facility perimeter fences and percolation ponds.
- Operations staff decanted the digester to limit the amount of sludge that needed to be sent to the drying beds for further processing and ultimate removal to the off-site landfill.
- Completed routine monthly inspection of the Kubota tractor, the 4" trash pump, and the jetter.
- Preventive Maintenance Program is ongoing per operating hours of the various plant components.
- Completed the bar screen service and inspections throughout the month.
- Completed weekly inspection of the emergency generator prior to and during its weekly test runs.
- Met with Phillips Excavation to request a quote for a replacement cover for the River Road lift station wet well as the existing cover is deteriorating. We received a quote from Extreme Iron, a decision can be made once we obtain the quote from Phillips Excavation.
- Ordered a new lens for the sewer camera, in preparation for doing a camera inspection on the incoming gravity sewer line that feeds the plant.
- Ongoing communication with City staff regarding items associated with the overall wastewater system.
- Met with Simon Sewer to plan for the annual sewer cleaning project. They are expecting to complete the cleaning in December.
- Provided a plant tour for 2 of the Utility Board members on November 14<sup>th</sup>.

Supplemental repair services, exceptional event(s) during the month of November.

- November 1, 2025 operational staff was called out at ~1248 hours for a control panel alarm for an SBR #1 motive pump failure. Staff found the disconnect tripped and checked wire connections and reset the breaker and restored the pump to normal operating conditions. Staff was also called out to 817 Beach Dr. concerning odors, they met with the customer to discuss the issue. Staff will hang an odor block in a nearby manhole during normal business hours. 2.0 man hours, no charge for this call out or work activity.
- November 4, 2025 operational staff noted higher temperature on the middle leg heater for SBR #1 motive pump. Staff troubleshoot and removed and cleaned the shoes inside the motor starter and the temperatures are much more balanced following the cleaning. 1 man hour, no charge for this work activity.
- November 6, 2025 operations staff was called out for a control panel alarm for a failed backflush valve. The valve took a little longer to close than the alarm set point. The valve was closed upon arrival. Staff will troubleshoot the valve further during normal business hours tomorrow. Staff replaced the solenoid control valve on November 7th. 1.0 man hour, no charge for this call out or work activity.
- November 15, 2025 City on-call staff was called out for a control panel alarm for filtrate pump #1 for a fail to run. Operational staff assisted City staff member through the alarm acknowledgment and clearing process. 1 man hour, no charge for this activity.

- November 18, 2025 Code enforcement called and requested that we check on and odor complaint at Verde Shores. Staff took our gas meter that measures for hydrogen sulfide and the meter did not detect any gas and there were no odors at the time of the inspection. 1 man hour, no charge for this activity.
- November 21, 2025 operations staff repaired the roof over the pump storage room. 2.0 man hours, no charge for this activity.
- November 24, 2025 while on site SBR #1 motive pump had a seal failure. Staff arranged for removal of the pump on November 25<sup>th</sup>. No charge as this response occurred during normal operating hours.
- November 25, 2025 operations staff with assistance from the electric company and their crane, removed the motive pump from SBR #1 and prepared it for sending off site for additional inspection as the ohm reading on the seal failure was a little lower than specification indicating a potential seal leak. This pump will be taken up to RPM, the authorized Hydromatic repair provider, once we get the other pump back. Staff removed the motive pump from SBR #2 that has been out of service and installed that in SBR #1. This pump will be removed and inspected sometime the week of December 1<sup>st</sup>. 7 man hours, no charge for this activity.

Should you have any questions regarding the monthly activity please feel free to contact me at 602-300-7946.

Sincerely,



Kris Hendricks, EUSI, LLC; Managing Member