

**EUSI, LLC Operational Support Services Relating
To the
Wastewater Treatment Facility and Collection System
July 2026**

Mrs. Rainie Torrance,

Please find below a summary of our services provided associated with the operational support services for the wastewater treatment facilities for the month of July 2026.

- The daily average flow for the month of July 2026 was 0.477 MGD.
- Updated and submitted the June 2026 monthly monitoring report and compiled information for the report and submitted the report to the State.
- Conducted in-house process control testing for the SBR.
- Sent out the weekly, monthly, and quarterly samples as required by the monitoring permit.
- Tested the plant lift station and plant alarm callouts.
- Administrative coordination with finance and the administrative staff at 3rd street is ongoing.
- Inspected facility perimeter fences and percolation ponds.
- Operations staff decanted the digester to limit the amount of sludge that needed to be sent to the drying beds for further processing and ultimate removal to the off-site landfill.
- Operations staff cleared drying beds 14, 16, 18, and 21.
- Completed routine monthly inspection of the Kubota tractor, the 4" trash pump, and the jetter.
- Preventive Maintenance Program is ongoing per operating hours of the various plant components.
- Completed the bar screen service and inspections throughout the month.
- Completed weekly inspection of the emergency generator prior to and during its weekly test runs.
- Ongoing communication with City staff regarding items associated with the overall wastewater system.
- Conduct daily morning meetings with entire team.
- Wastewater team, mainly City staff, continue efforts to keep up on the dig alerts and locations of the sewer.
- Wastewater team worked on inventory review and updates.

Supplemental repair services, exceptional event(s) during the month.

- July 5, 2026 operations staff was called out at ~1130 hrs for a high water dry well alarm at River Road. Staff cleaned the line and checked and cleaned the golf bathrooms. 2.5 man hours no charge for this activity.
- July 17, 2026 there was a major storm event that impacted numerous things throughout the city. The treatment plant experienced a power outage for nearly 3 hours where the stand-by generator was able to support the key plant components. The plant did not experience any adverse effects other than increased flow. I have attached some photos of the impacts of the storm on the wastewater system for reference.
- July 18, 2026 operations staff was called out for issues at the Bazoobuth lift station due to pumps not operating following the storm event. Staff diagnosed the issues in the field and with remote support. The pumps did not have control power, staff set up a temporary control power supply to run the pumps while troubleshooting permanent solution to the control voltage supply. Staff was able to fix the issue and place the system back into full automatic control. 6 man hours associated with this work effort.
- July 20, 2026 operations staff removed the old alarm call box and installed a newer call box at the Bazoobuth lift station as the original call box was not functioning reliably. 5 man hours associated with this work activity, no charge.
- July 22-24, 2026 operations team worked on a clogged sewer line that runs under the railroad that accepts wastewater from the River Road and Jack Smith park lift stations. Collective efforts were provided by the water department, Public Works, and some support from Bullhead City with their jetter/vactor truck to clear the obstruction on Friday afternoon. This line is on the capital projects list for repair/replacement. The wastewater team will be working with engineering to address this project. There were 4 man hours associated with this work effort over an above the time spent during normal business hours to address this issue.

- July 29, 2026 operations staff removed and replaced the submersible wasting pump in SBR #1. The cord insulation was compromised which caused the pump to fail. We were able to use a spare pump to restore this functionality. 5 man hours, no charge for this activity.
- July 31, 2026 operations staff removed a failed effluent EQ pump and replaced it with one of the filtrate pumps that was in storage as a back-up pump until the EQ pump that was sent up for repairs last month is completed. When that pump is ready for pick-up we will drop off the failed pump for inspection and repairs. 3 man hours, no charge for this work activity.

Should you have any questions regarding the monthly activity please feel free to contact me at 602-300-7946.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kris Hendricks", with a stylized flourish at the end.

Kris Hendricks, EUSI, LLC; Managing Member

Storm impact photos July 2026

Bazoobuth lift station: Note the water line on the electrical cabinet, transformer, and site wall and new alarm call box installed.



WWTP: note the water line on the side of the building, transformer, entry doors and tanks:



Percolation pond fence line with significant fissure

