



MEMORANDUM

TO: HONORABLE MAYOR AND MEMBERS OF THE CITY COUNCIL

FROM: PATRICK J. MARTINEZ, CITY MANAGER

SUBJECT: WEEKLY MEMORANDUM

DATE: December 22, 2023

1. City Hall will be closed on Monday, December 25, and Tuesday, December 26, in observance of Christmas. Normal operations will resume on Wednesday, December 27, starting at 8:30 AM. In emergencies, don't hesitate to contact City Staff directly at 760-326-5700. Our after-hours answering service will promptly direct your call to the right staff member.
2. On November 10, 2023, I reported to the City Council that the Needles Area Transit hosted a Community Open House on November 7, 2023, to discuss residents' transit service needs. In addition to the input received from the eight interviews that were conducted with stakeholders, such as the Needles Unified School District, Chamber of Commerce, Palo Verde College Needles Center, and the Department of Behavioral Health, the consultant firm wanted to reach out to members of the community through a survey. The outreach intends to help improve public transit in Needles (refer to the attached survey).
3. Over the weekend, tragedy struck as five children lost their lives in a house fire at a Bullhead City duplex. In response, Bullhead City Councilmember Grace Hecht orchestrated a touching candlelight vigil at Rotary Park on Wednesday. Notably, representatives from the City of Needles and the Needles Unified School District stood in solidarity at this event. The River Fund has established a dedicated fund to aid the affected families. Those willing to contribute can securely donate through the River Fund's online portal at www.riverfundinc.com.
4. City Staff recently convened with Dr. Georgina Yoshioka, the Director of Behavioral Health (DBH) for SB County, to discuss transferring contract responsibilities from MHS, Inc. to a different community-based organization (CBO) effective January 1, 2024. This transition will not impact Substance Use Disorder and Recovery Services (SUDRS) programs in Needles.

To ensure uninterrupted care for current patients, both virtual and in-person services will be available at an Apple Valley County Facility. DBH is committed to sustaining SUD outpatient and CalWORKS behavioral health treatment services until a new provider is established, mitigating treatment gaps. For those needing these services or aware of someone requiring assistance, please get in touch with Jennifer Alsina, Assistant Director of Behavioral Health, via email at Jennifer.Alsina@dbh.sbcounty.gov or by calling directly at 909-388-0808.

MHS/Turn (Center for Change) provides a Driving Under the Influence (DUI) Program. Attached is a list of DUI Programs that can provide telehealth for individuals referred to a DUI Program. DBH is working to get a new DUI provider to serve the Needles area (refer to attached SBCBH Document).

5. City staff recently supported Needles Military Moms by installing around 40 Hometown Hero Banners along Broadway. These banners are a tribute to our active military personnel, with eight currently stationed overseas. To contribute to the Needles Military Moms' 501c3, individuals can conveniently donate by visiting Hardware Express or scanning the QR Code featured in the Needles Desert Star (refer to the attached image).
6. On December 19, 2023, a productive meeting occurred between the San Bernardino County Office of Emergency Services (SBCOES) and City Staff at City Hall. The gathering served as an introduction to the new members of the SB OES team and provided an opportunity for the staff to familiarize them with the City of Needles. During the session, the city's history was briefly shared while addressing its potential vulnerabilities, notably severe monsoon rains, extreme heat, and high winds.

The primary objective of the meeting was to establish a robust relationship with SBCOES and explore avenues for future collaboration, especially in the case of emergency scenarios. Discussions centered around identifying ways to effectively collaborate and support each other in handling potential emergencies that might arise in the future.

2. NAT SURVEY

Help Improve Public Transit in Needles

for the NAT, Dial-A-Ride and Arizona Medical and Shopper Shuttles

**We would like your input
by completing a short survey!**

You can complete the paper version on the reverse of this letter and return it with your utility payment, or you can take the online survey by using the weblink below or scanning the QR code.

www.surveymonkey.com/r/SurveyNeedles

We look forward to hearing from you!



cta

San Bernardino County
Transportation Authority



*Needles Transit Services
Short-Range Transit Plan
FY 2025-2030*

NEEDLES TRANSIT SERVICES HOUSEHOLD SURVEY

Please help us improve Needles Transit Services by completing this survey. Check or PRINT your answers.



1. Have you or anyone in your household ever used one of the following

Needles public transit services? (check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Needles Area Transit (NAT) bus | <input type="checkbox"/> Needles Dial-A-Ride |
| <input type="checkbox"/> Needles Dial-A-Ride Medical | <input type="checkbox"/> Shopper Shuttle |

2. If you are a current public transit user, how often do you ride?

- ☐ Daily ☐ Weekly ☐ Monthly ☐ Rarely ☐ Not a user

3. If you use or were going to use public transportation in Needles, which of the following would be the primary reason? (check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Work | <input type="checkbox"/> Recreation (fun/friends/family) |
| <input type="checkbox"/> School/College | <input type="checkbox"/> Social Service Appointment |
| <input type="checkbox"/> Shopping | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Medical/Dental Appt. | <input type="checkbox"/> I would never use public transportation |

4. What method of transportation does your household normally use to go to work, school or your most frequent destinations? (check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Car/truck, drive alone | <input type="checkbox"/> Bicycle |
| <input type="checkbox"/> Carpool/vanpool | <input type="checkbox"/> Walk |
| <input type="checkbox"/> Motorcycle | <input type="checkbox"/> Taxi/Uber/Lyft |
| <input type="checkbox"/> Public transit (bus/dial-a-ride) | <input type="checkbox"/> Other _____ |

5. If you or your household members could no longer drive, how would you get to your most frequent destinations? (check all that apply)

- | | | |
|---|---------------------------------------|---|
| <input type="checkbox"/> Get a ride from family/friends | <input type="checkbox"/> Ride my bike | <input type="checkbox"/> Taxi/Uber/Lyft |
| <input type="checkbox"/> Use public transit | <input type="checkbox"/> Walk | <input type="checkbox"/> I don't know |

6. If you do not use public transit, why not? (check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Service not available near my house | <input type="checkbox"/> I don't feel safe riding the bus |
| <input type="checkbox"/> Service doesn't go where I need it to go | <input type="checkbox"/> I had a bad experience before |
| <input type="checkbox"/> I don't know how to use the service | <input type="checkbox"/> Cost to ride is too expensive |
| <input type="checkbox"/> Buses don't run frequently enough | <input type="checkbox"/> Trips take too long to make |
| <input type="checkbox"/> Service not available at the time I need it | <input type="checkbox"/> I prefer to drive myself |
| <input type="checkbox"/> No bench/shelter at bus stop | <input type="checkbox"/> Other _____ |

7. In the past six months have you or your household members seen any advertising for any Needles public transit services?

- ☐ Yes ☐ No

If yes, where did you see the advertising? (print)

8. How important is bus service over to Fort Mohave, AZ to you? (check one)

- ☐ No opinion ☐ Not Important ☐ Somewhat Important ☐ Very Important

9. How important is bus service into Bullhead City, AZ to you? (check one)

- ☐ No opinion ☐ Not Important ☐ Somewhat Important ☐ Very Important

10. For what types of trips would you travel to Fort Mohave or Bullhead City?

- | | | | |
|-------------------------------------|---|--|--|
| <input type="checkbox"/> Shopping | <input type="checkbox"/> Medical/Dental | <input type="checkbox"/> Work | <input type="checkbox"/> Catch Greyhound |
| <input type="checkbox"/> Recreation | <input type="checkbox"/> School/College | <input type="checkbox"/> Social Services | <input type="checkbox"/> Other _____ |

11. Among these possible improvements, which two would be most important to you. Please select **ONLY two**.

- | | | |
|--|---|---|
| <input type="checkbox"/> More frequent service | <input type="checkbox"/> Service to Victorville | <input type="checkbox"/> Sunday service |
| <input type="checkbox"/> Unlimited ride day-pass | <input type="checkbox"/> More shelters at stops | <input type="checkbox"/> Earlier or later service |

12. How many members of your household have a valid driver's license?

- ☐ None ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 or more

13. How many working vehicles do you have in your household for transportation?

- ☐ No vehicle ☐ One vehicle ☐ Two vehicles ☐ 3 or more vehicles

14. In what area of Needles do you live?

- | | | | |
|--------------------------------------|--|--------------------------------------|------------------------------------|
| <input type="checkbox"/> West End | <input type="checkbox"/> East End | <input type="checkbox"/> Downtown | <input type="checkbox"/> Northside |
| <input type="checkbox"/> On the Hill | <input type="checkbox"/> Needles Village | <input type="checkbox"/> Other _____ | |

15. How do you or your household members connect to the internet?

- | | | |
|---|--|---|
| <input type="checkbox"/> Smartphone with data | <input type="checkbox"/> Home internet | <input type="checkbox"/> Public Wi-fi/Hotspot |
| <input type="checkbox"/> I do not have access to the internet | | |

16. What is your approximate household income?

- | | | |
|---|---|---|
| <input type="checkbox"/> Less than \$15,000 | <input type="checkbox"/> \$15,000 to \$24,999 | <input type="checkbox"/> \$25,000 to 44,999 |
| <input type="checkbox"/> \$45,000 to \$74,999 | <input type="checkbox"/> \$75,000 to \$99,999 | <input type="checkbox"/> \$100,000 or more |

17. What is your age?

- | | | |
|-------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> Ages 17-24 | <input type="checkbox"/> Ages 25-44 | <input type="checkbox"/> Ages 45-54 |
| <input type="checkbox"/> Ages 55-64 | <input type="checkbox"/> Ages 65-74 | <input type="checkbox"/> Ages 75+ |

18. What best describes you?

- | | | |
|---|---|--|
| <input type="checkbox"/> Employed full-time | <input type="checkbox"/> Employed part-time | <input type="checkbox"/> College student |
| <input type="checkbox"/> Middle/HS Student | <input type="checkbox"/> Not employed | <input type="checkbox"/> Retired |

19. Do you have any additional comments about public transit in Needles? (print)

4. DB COUNTY DUI PROGRAMS



Department of Behavioral Health

Driving Under the Influence (DUI) Programs

DESERT/MOUNTAIN REGIONS

Barstow – Jackson-Bibby Awareness Group: 222 East Main Street, Suite 218, Barstow, CA 92311. (760) 256-6114
Hours: Wednesday 2:30 - 5:30 p.m. Thursday Noon to 5:30 p.m. Friday 10 a.m. to 4:30 p.m.

Victorville – Dalton & Associates: 12209 Hesperia Road, Suite G Victorville, CA 92392. (760) 241-1777
Hours: Monday – Friday, 9 a.m. to 9 p.m., Saturday, 8:30 to 11:30 a.m.

Victorville – Jackson-Bibby Awareness Group: 14420 Civic Drive Suite 3 Victorville, CA 92392. (760) 241-3300
Hours: Monday – Friday 9 a.m. to 5:30 p.m.

EAST VALLEY

Redlands – Jackson-Bibby Awareness Group: 1200 Arizona, Suite A-10 Redlands, CA 92374. (909) 792-6925
Hours: Monday – Friday 9 a.m. to 5:30 p.m.

San Bernardino – Prodigy Healthcare: 688 N. Arrowhead Ave. Suite 101 San Bernardino, CA 92401. (909) 888-0149
Hours: Monday – Friday 8 a.m. to 8 p.m. Saturday 7 a.m. to 2 p.m.

San Bernardino – Pegasus: 2020 N. Waterman Ave. Suite C San Bernardino, CA 92405. (909) 881-1570
Hours: Monday, Tuesday, and Thursday, 9:30 a.m. to 8 p.m. Wednesday and Friday, 9:30 a.m. to 7:30 p.m.
Saturday, 7 a.m. to noon

WEST VALLEY

Chino – Alcohol Education & Recovery Services: 12560 Central Ave. Chino, CA 91710. (909) 591-4761
Hours: Monday – Friday, 9 a.m. to 8:30 p.m. Saturday, 8 a.m. to 2 p.m.

Fontana – Rehabilitation Alcohol Program: 17205 Arrow Blvd. Fontana, CA 92335. (909) 356-9390
Hours: Monday – Thursday 8 a.m. to 4:30 p.m. Friday 8 a.m. to 3 p.m.

Ontario – Valley Improvement Programs: 210 West “B” Street. Ontario, CA 91762. (909) 983-3665
Hours: Monday – Thursday, 9 a.m. to 8 p.m. Friday – Saturday, 9 a.m. to 1 p.m.

Rancho Cucamonga – Valley Improvement Programs: 8540 Archibald Ave. #A-18 Rancho Cucamonga, CA 91730.
(909) 987-4036 Hours: Monday – Thursday 9 a.m. to 8 p.m. Friday – Saturday 9 a.m. to 1 p.m.

Upland – Valley Improvement Programs: 1589 West Ninth Street, Suite E Upland, CA 91786. (909) 985-2785
Hours: Monday – Wednesday, 9 a.m. to 8 p.m. Thursday, 9 a.m. to 5 p.m. Friday – Saturday, 9 a.m. to 1 p.m.

5. NEEDLES MILITARY MOMS

Needles Military Moms

**DONATE
NOW
TO REACH**

OUR GOAL

How it Works

Needles Military Moms is hosting an end of the year dollar for dollar matching challenge to raise funds to purchase Military banners to honor our Hometown Heroes on the roads of Needles.

Contact Info

Needles Military Moms
760-219-1287--Lindsey
760-217-1123--Donna
Email: NeedlesMilitaryMoms@gmail.com

Made with PosterMyWall.com

The poster has a grey, textured background. On the left, a hand holds a large American flag. Overlaid on the flag is the text 'DONATE NOW TO REACH' in large, bold, white letters. To the right of the flag is a QR code. Below the QR code is a thermometer graphic with a star at the top. The thermometer has markings at 500, 1500, and 3000. A grey banner with the text 'OUR GOAL' is positioned between the 1500 and 3000 marks. Below the thermometer, the text 'How it Works' is followed by a paragraph explaining the fundraising challenge. At the bottom, the 'Contact Info' section lists the organization's name, phone numbers for Lindsey and Donna, and an email address. A small logo for 'PosterMyWall.com' is in the bottom left corner.