California

California Welcome Center - Request for Proposal 2025



RFP Committee



Amy Chambers

Director of Engagement, Visit California



Matthew Sabbatini

Chief Operating Officer, Visit California



Hazel Hernandez

Content Manager, Visit California



Anand Patel

CWC Committee Vice Chair CEO, Visit Fairfield



Cynthia Schmitt Easey

CWC Committee Chair
Tourism Specialist, Citadel Outlets



Tori Cruz-Fuchs

Welcome Center Program Manager, Visit California



California Welcome Centers

CWC Mission:

As a network of informational hubs, the CWCs provide both local and statewide information to residents and visitors alike. They serve as brand ambassadors and benefit visitors and the communities they are located in through their proven influence over visitor spending.







'California Visitor's Guide'

- · Feature & 2/3 page placement as regional resource
- · Call out on regional map
- · 500,000 print circulation to U.S. & Canada
- · 425,000 digital downloads
- · \$200,000 ad value

'California Road Trips'

- · Promotion throughout publication
- · 1 million print circulation
- \$27,000 ad value

VisitCalifornia.com Consumer Website

- · Dedicated page on VisitCalifornia.com site that receives 1 million unique visits per month
- · Included on each regional page
- · Included in trip itineraries

California Official State Map

- · Premium placement on the back panel
- · \$49,000 ad value



2025 Visitor Impact Study Findings

39%

spent more time in area

29%

visited featured attraction

10%

extended stay by 1.6 nights in area*

*by 1.8 nights in state overall

Timeline

- Written Questions and Notice of Intent to Propose (Non-binding document) Due Date - October 14, 2025
- Question and Answer Summary E-mailed October 23, 2025
- Proposal Due Date November 4, 2025
- Evaluation Scoring by Committee December 2025 (finalists selected & notified)
- Site Visits January / February 2026
- Questions? Reach out to CWC@tourism.ca.gov