



Meeting Date: December 18, 2025 **Agenda Type:** Consent Items for Action

From: Larry Aguilar **Reviewed by:** Joe Vargas
Cyber Security Manager Director of Security

Submitted by: Greg Brown **Approved by:** Ryan Kelso
Chief Technology and Chief Executive Officer
Security Officer

RECOMMENDED ACTION: Authorize the CEO or His Designee to Negotiate and Execute a DIR Cooperative Agreement, DIR Contract No. DIR-CPO-5687, with Carahsoft Technology Corporation for Secureworks/Sophos Taegis Security Platform and Subscriptions

BACKGROUND

New Braunfels Utilities (“NBU”) is currently using an Extended Detection and Response and Vulnerability Detection and Response platform called Taegis XDR/VDR. This platform allows the NBU Cybersecurity team to monitor, collect, and analyze all data attempts into NBU networks from the internet. This service allows NBU real-time identification of penetration attempts, detection of security vulnerabilities and allows for immediate blocks at IP address levels. The security services also provide End-Point security detection and proactive response. The current contract has been in place since February 2025 and NBU has opted to renew this contract for an additional three years.

The total amount for the subscription renewal is \$598,651.98, which exceeds the board approval level of \$250,000.00. The Texas DIR contract DIR-CPO-5687 with Carahsoft Technology Corporation, Inc. (“Carahsoft”), will continue to provide NBU with platform, software, licensing, and application maintenance with the Secureworks/Sophos platform. Additionally, this will significantly enhance the continued protection of critical information technology systems. NBU’s selection of Carahsoft to enter into this contract through the Texas DIR contract DIR-CPO-5687 satisfies the bidding requirements under Texas law.

NBU staff request that the Board of Trustees approve the contract renewal with Carahsoft for continued Secureworks/Sophos platform and software support and utilization.

This item is being presented to the Board because the total amount of the contract exceeds \$250,000.00.

FINANCIAL IMPACT

The total contract amount for the Agreement with Carahsoft is \$598,651.98, with a not-to-exceed amount of \$199,550.66 annually for the initial contract term and \$199,550.66 for each of the additional two (2) one-year terms. These funds are available in our Fiscal Year 2026 Operations and Maintenance budget (“O&M Budget”) and will be budgeted in the O&M Budgets of Fiscal Year 2027 through Fiscal Year 2028.

LINK TO STRATEGIC PLAN

Infrastructure and Technology

Safety and Security

EXHIBITS

1. Combined Carahsoft DIR Contract – DIR-CPO-5687