

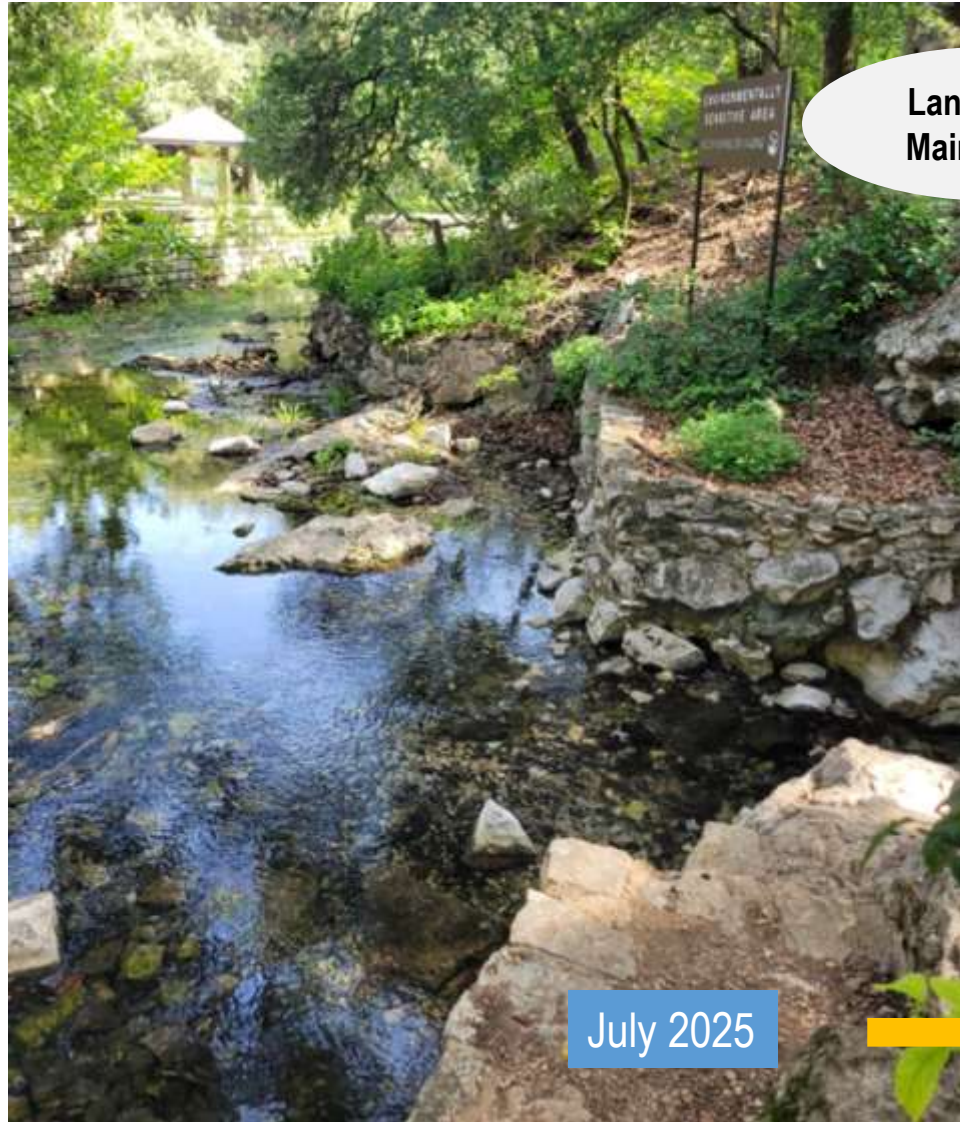
Quarterly Drought Update



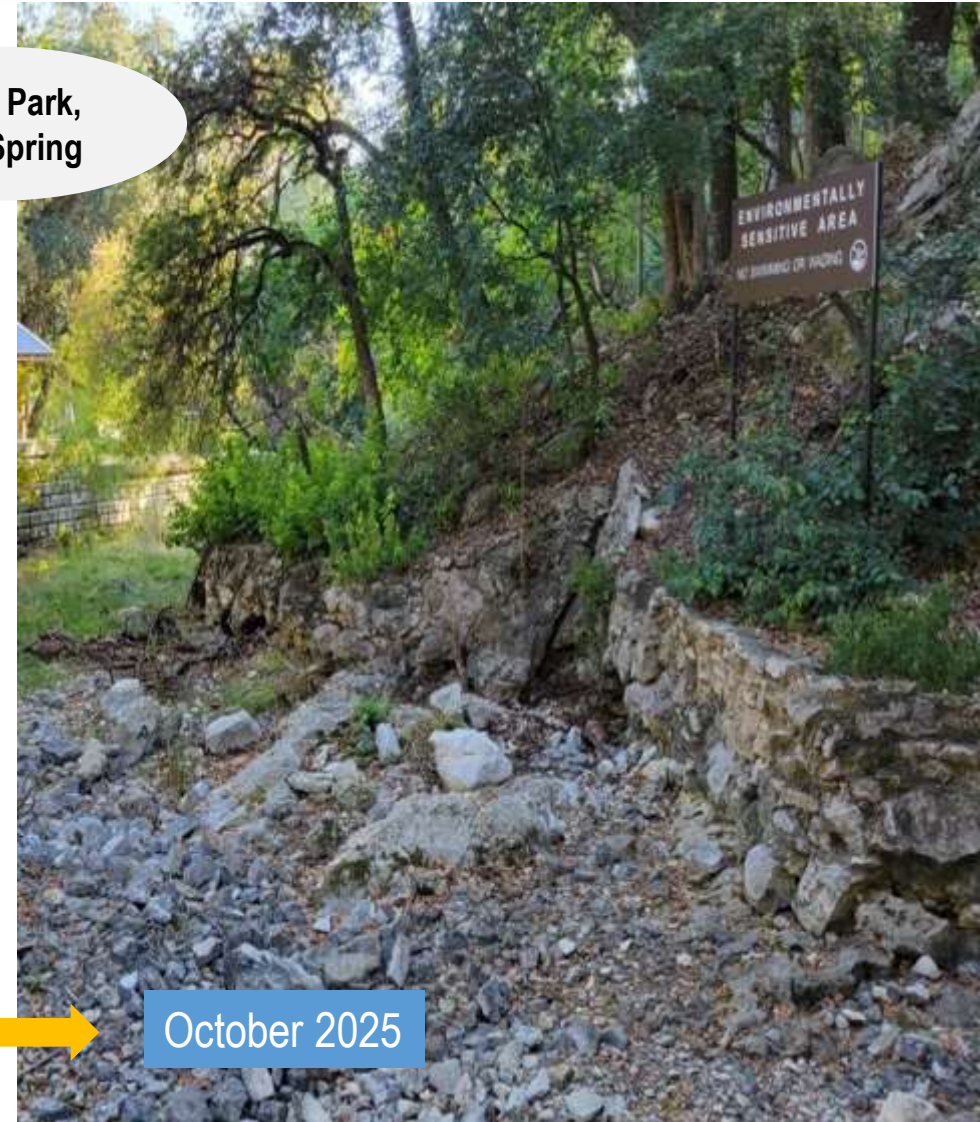
Andrew Cummings, Interim Chief Customer Officer

- December 18, 2025

Dry Conditions Return



Landa Park,
Main Spring



Mission

Strengthening our community by providing resilient essential services

+ Vision

Be a trusted community partner dedicated to excellence in service

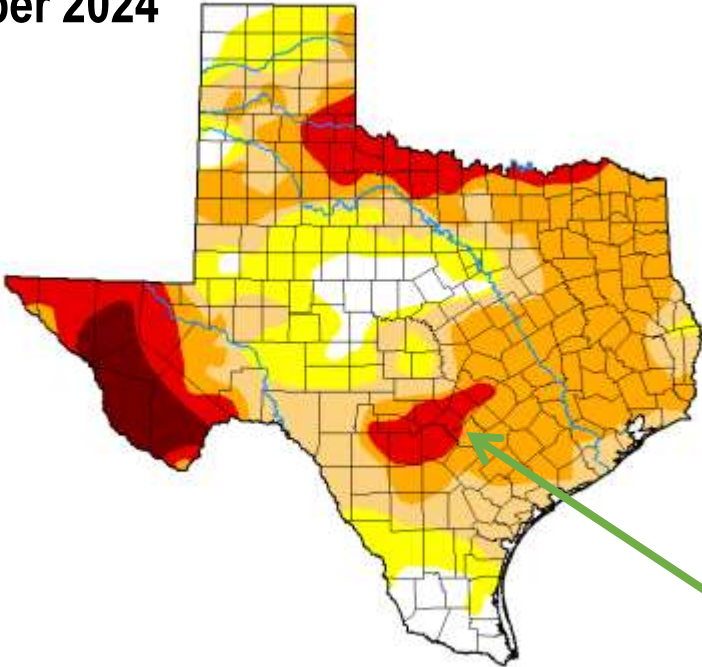
+ Core Values

Safety, Team, Integrity, Culture, and Stewardship

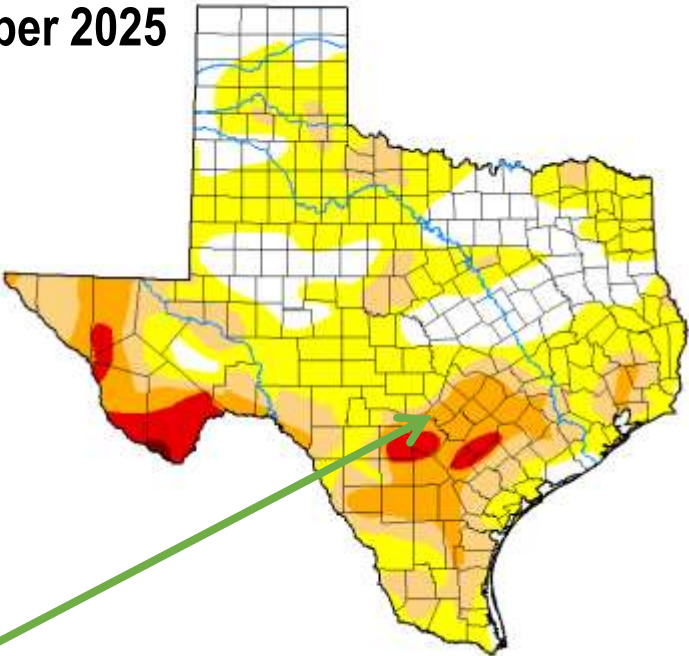
Drought Status and Updates

Current NBU Stage	Date Entered Drought	Total Duration
2	March 10, 2022	1,331 days <i>as of 10/31/25</i>

October 2024



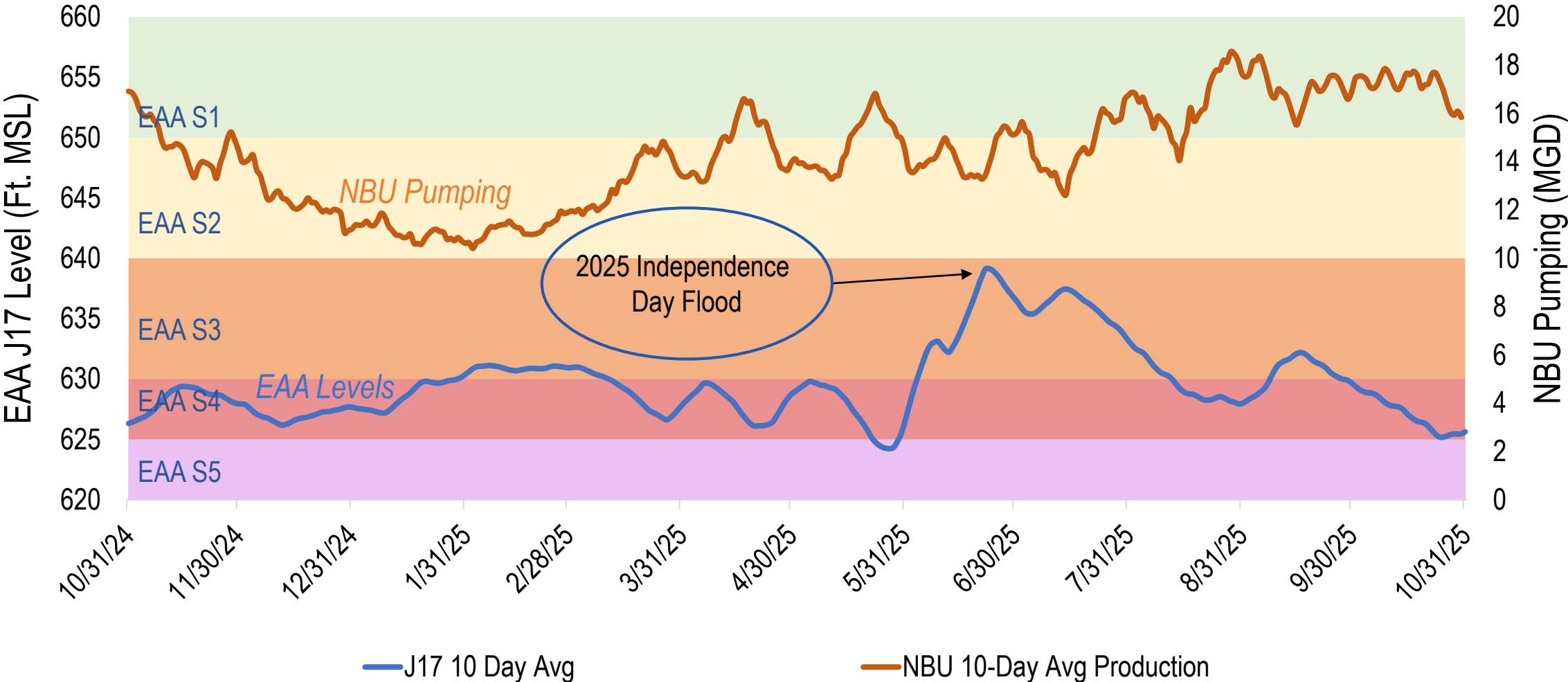
October 2025



Comal County

Abnormally Dry Moderate Severe Extreme Exceptional

Edwards Aquifer Authority (EAA) J17 Well Levels and NBU Pumping



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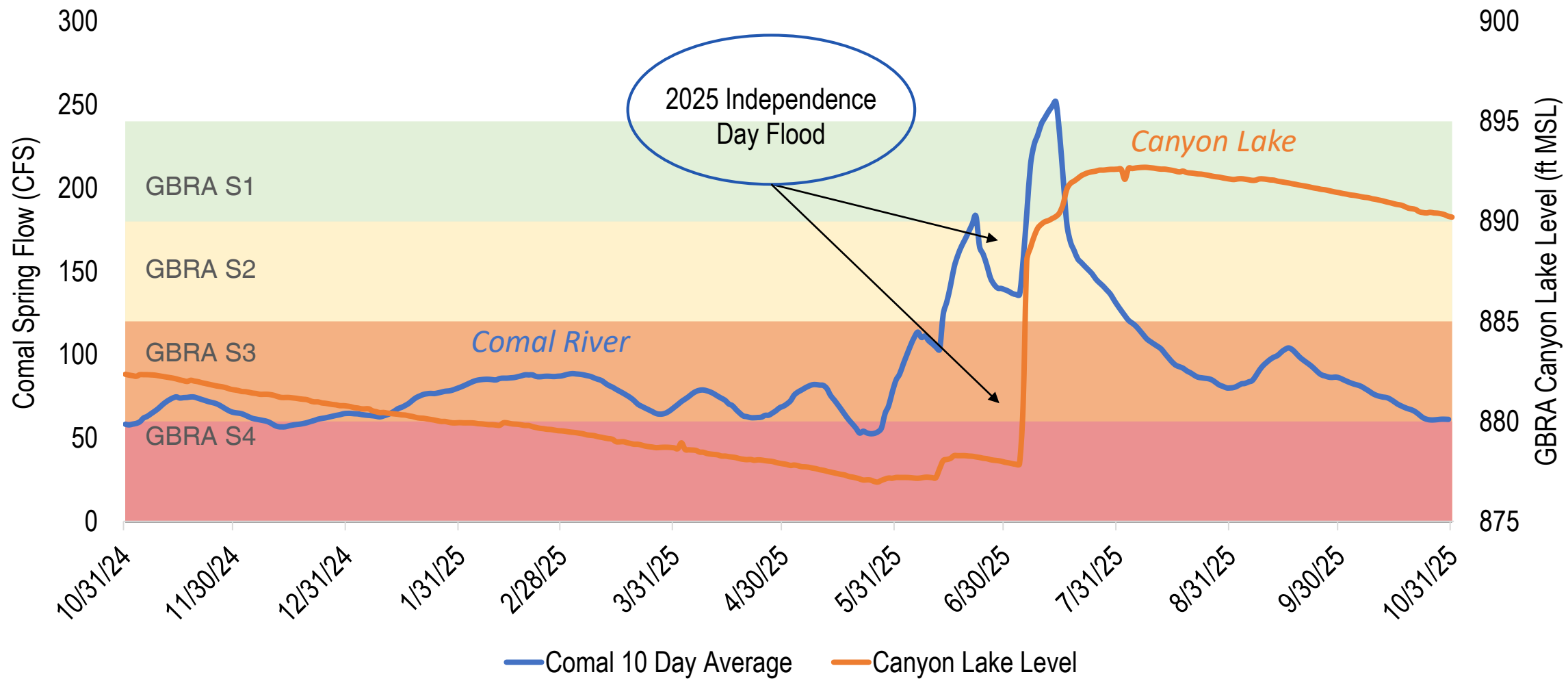
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Comal Spring Flow and Canyon Lake Level











Drought Restrictions in the Area (as of 4/25/25)



Stage 2

Regulatory Agencies	
	Stage 4
	Stage 1

Large Utilities	
	Stage 3
	Stage 0

Comparable Utilities	
	Stage 3
	Stage 2
	Stage 3
	Stage 1
	Stage 3
	Stage 1

Drought Synopsis: Annual Benchmarks

	Fair Weather Benchmark	2024	2025
Climatological Monitoring (as of 10/31/2025)			
Rainfall Cumulative Total (inches)	~31" (Annual Total)	23.68" (Annual Total)	25.98" (Total to Date)
Max Temperature (°F)	102°F (Annual Max)	106°F (Annual Max)	103°F (Max to Date)
	Fair Weather Benchmark	2024	2025
YOY Monthly Water Level Monitoring (as of 10/31/2025)			
EAA J17 Level ('msl)	662.4'	627.3'	626.6'
Comal Springs (cfs)	294	65.5	67.9
San Marcos Springs (cfs)	174	86.0	88.7
Canyon Lake ('msl)	909'	883.1'	890.82'

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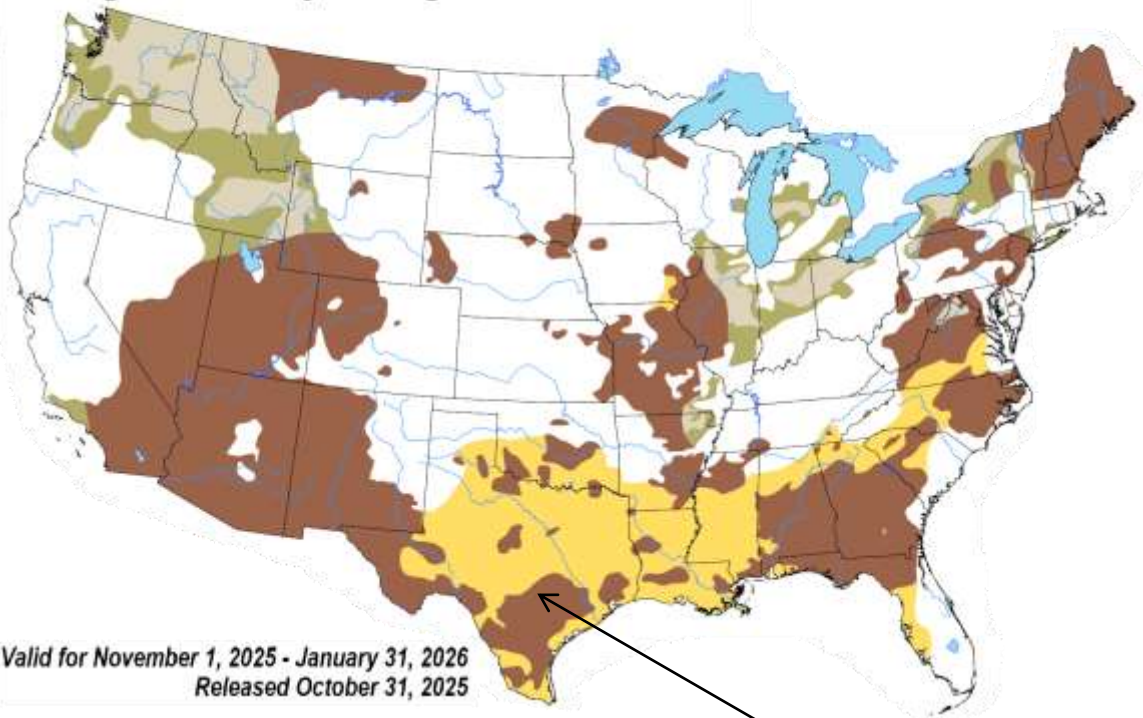


Core Values

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Drought Persists

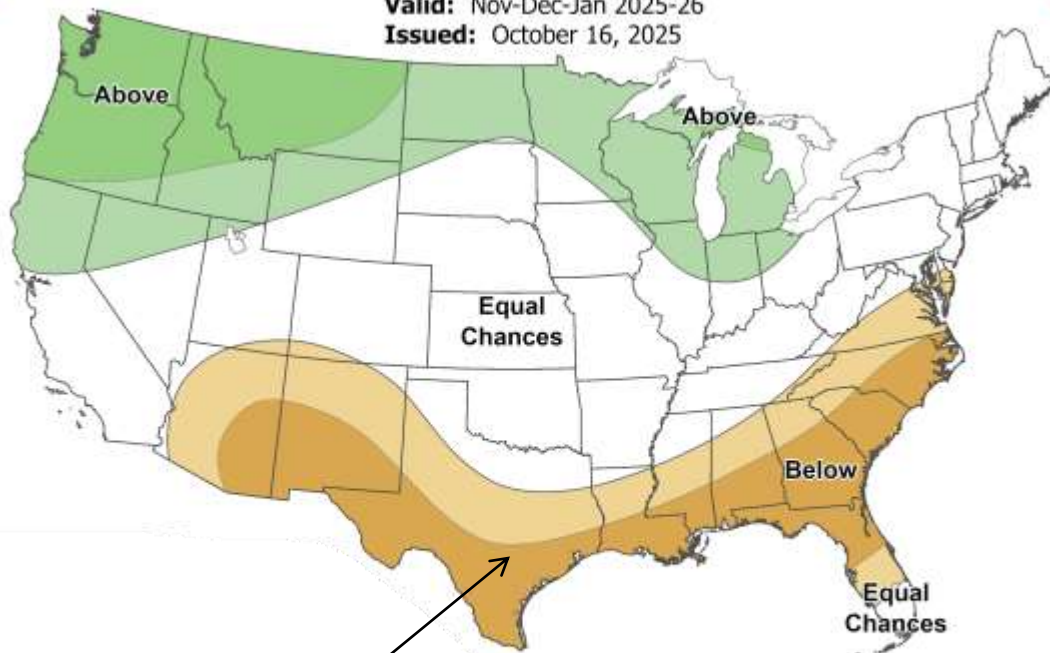
U.S. Seasonal Drought Outlook Drought Tendency During the Valid Period



- Drought persists
- Drought remains, but improves
- Drought removal likely
- Drought development likely
- No drought

Seasonal Precipitation Outlook

Valid: Nov-Dec-Jan 2025-26
Issued: October 16, 2025



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How We're Managing Drought

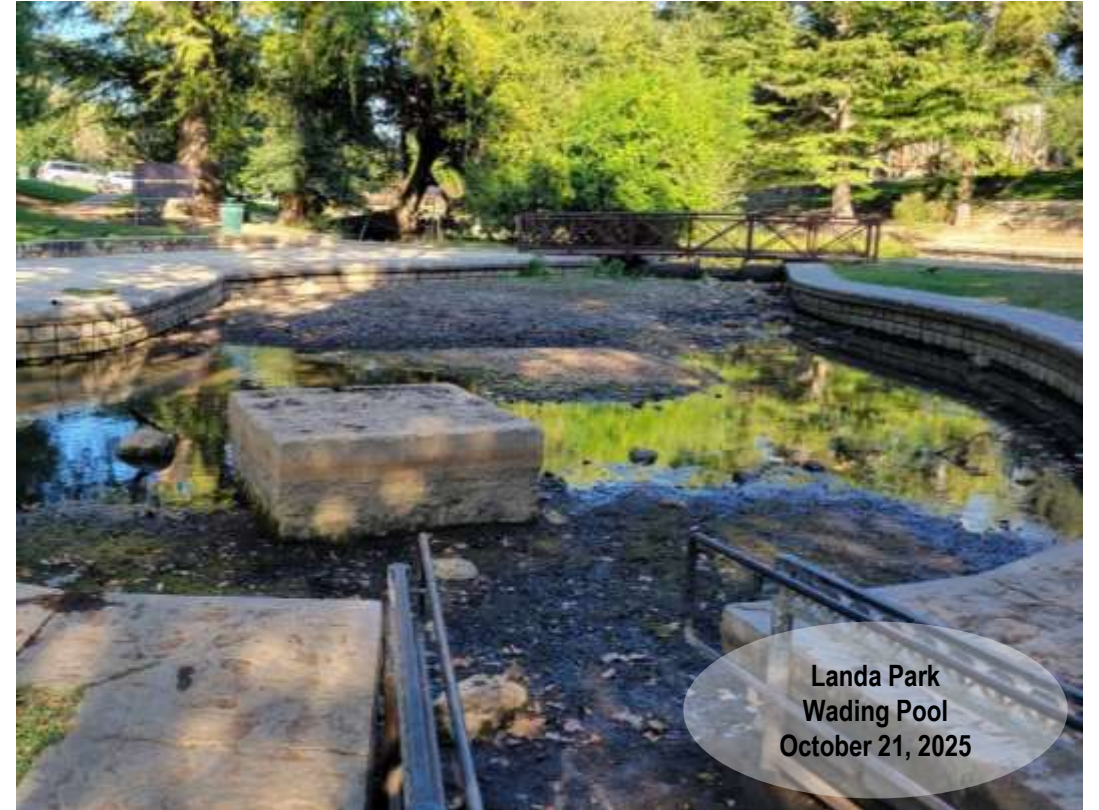
- **Daily Water Monitoring**

- Edwards Aquifer J17 Well Levels
- Canyon Lake Reservoir Levels
- Comal River Spring Flows
- NBU Pumping Infrastructure
- Climatological Tracking and Forecasts

- **Enhanced Customer Resources**

- In-Depth Customer Usage Data
- Increased Public Communications
- Promotion of Rebate Programs
- Modified Compliance Monitoring

- **Revised Drought Plan – April 2026**



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Vision

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Questions?

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+

Vision

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Core Values

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