

# Annual Board Self-Evaluation

- FY2024

- October 31, 2024



# Board Annual Self-Evaluation

Category	FY2023 Weighted Average	FY2024 Weighted Average
Board Information: Are you receiving clear and concise information prior to Board meetings that helps you sufficiently understand and evaluate Board Agenda items?	2.9	3
Board Information: Is the information provided prior to and during Board meetings sufficient to enable you to make sound decisions?	3.2	3
Board Composition: Does the Board have the right mix of characteristics, experiences, and skills to serve NBU and its constituents?	3	3.6
Board Accountability: Is the Board abiding by its established Governance Policies?	3.6	3.6

## Mission

Strengthening our community by providing resilient essential services



## Vision

Be a trusted community partner dedicated to excellence in service



## Core Values

Safety, Team, Integrity, Culture, and Stewardship

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Category	FY2023 Weighted Average	FY2024 Weighted Average
Board Accountability: Do all Board members know and understand NBU's values, mission, and strategic plan and reflect this understanding when addressing key issues?	3.2	3.2
Board Accountability: Do all Board members spend sufficient time learning about NBU's business and understand it well enough to provide critical oversight?	2.8	2.6
Standards of Conduct: Do all Board members actively contribute during Board meetings and when making decisions for NBU?	3	3.6
Standards of Conduct: Do all Board members place NBU's interests above their own personal interests?	3.8	3.4

# Common Responses to Evaluation Questions

- **The Board collectively spends about 100 hours per month on NBU activities**
- **Greatest Strength: Diversity of skill sets and dedication**
- **Greatest Weakness: Tenure of board members**
- **Areas to contribute and improve upon: Learning more about the utility business, training and education**
- **Needed by NBU staff or other Board members over the next fiscal year: Training and education for Board members, ask questions during meetings, and clear and concise information from staff when presenting to the Board**