

New Braunfels Utilities BOC and HQ Update

September 22, 2026

BOC Recent Milestones

August | Completed Milestones

- Building HVAC systems operational.
- Data cabinets installed in the data room.
- Restroom wall tile and accessories installed.
- Doors installed throughout the building.
- Building sidewalks completed.
- Asphalt parking lot completed.
- Security cameras installed.

September | Upcoming Milestones

- Access control and security system trim-out.
- Control room flooring installation.
- Control room console installation.
- Concrete perimeter fencing installation.
- Parking lot striping.
- Security gate installation.



Mission

Supporting our community by providing reliable, essential services



Vision

To build lasting customer confidence through dedicated service.



Values

Safety, Team, Integrity, Responsibility, Service

HQ Recent Milestones

August | Completed Milestones

- Customer Parking
- Operations Yard
- AC in Building
- Ceiling Grid and Lighting Started

September | Upcoming Milestones

- Security Fencing at FM 482
- Masonry Fence at the Neighborhood
- Ceiling Grid and Lighting
- Records Storage Equipment Installed
- Flooring in IDF Rooms



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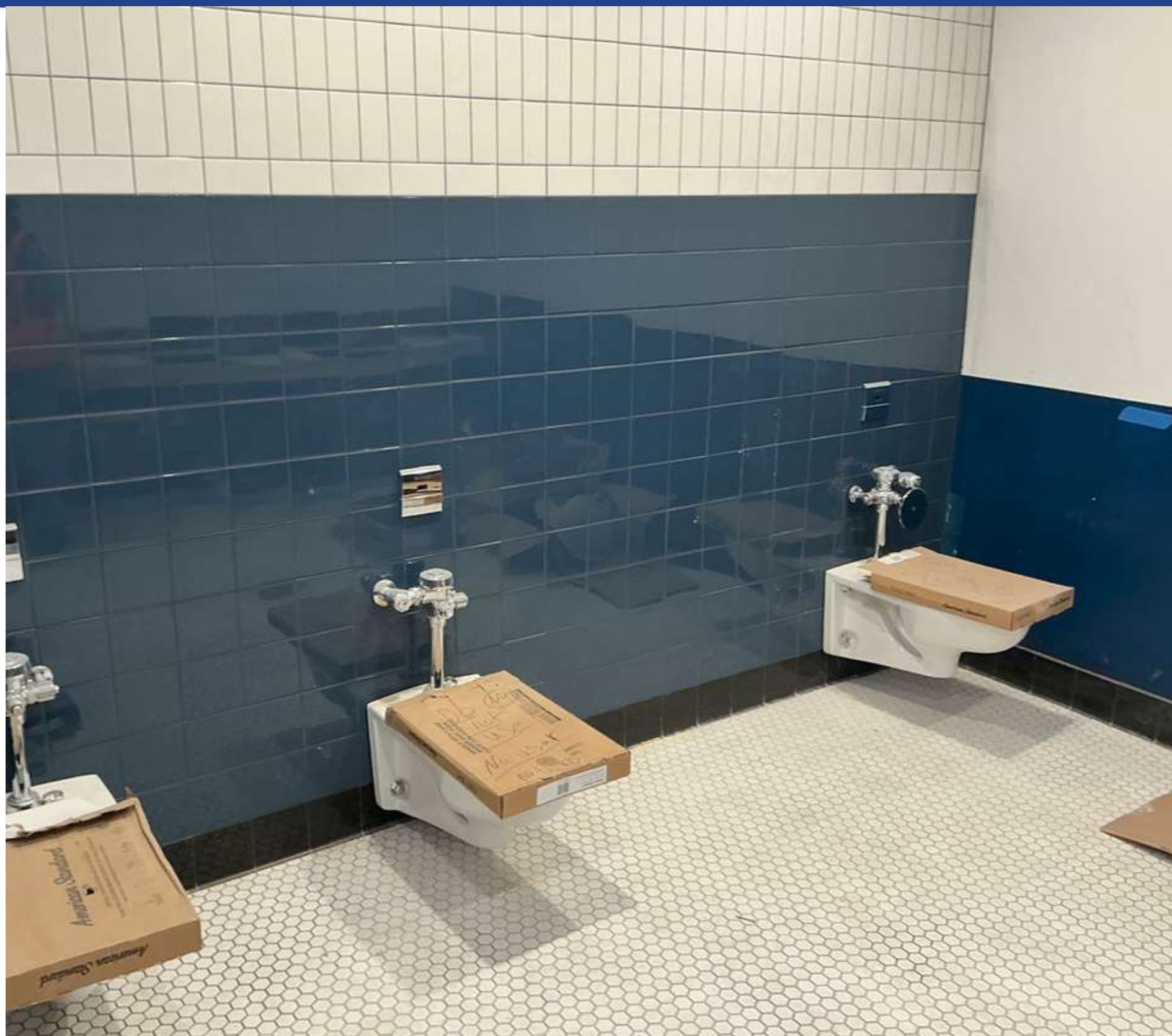
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Mission

Strengthening our community by providing resilient essential services

+

Vision

Be a trusted community partner dedicated to excellence in service

+

Core Values

Safety, Team, Integrity, Culture, and Stewardship