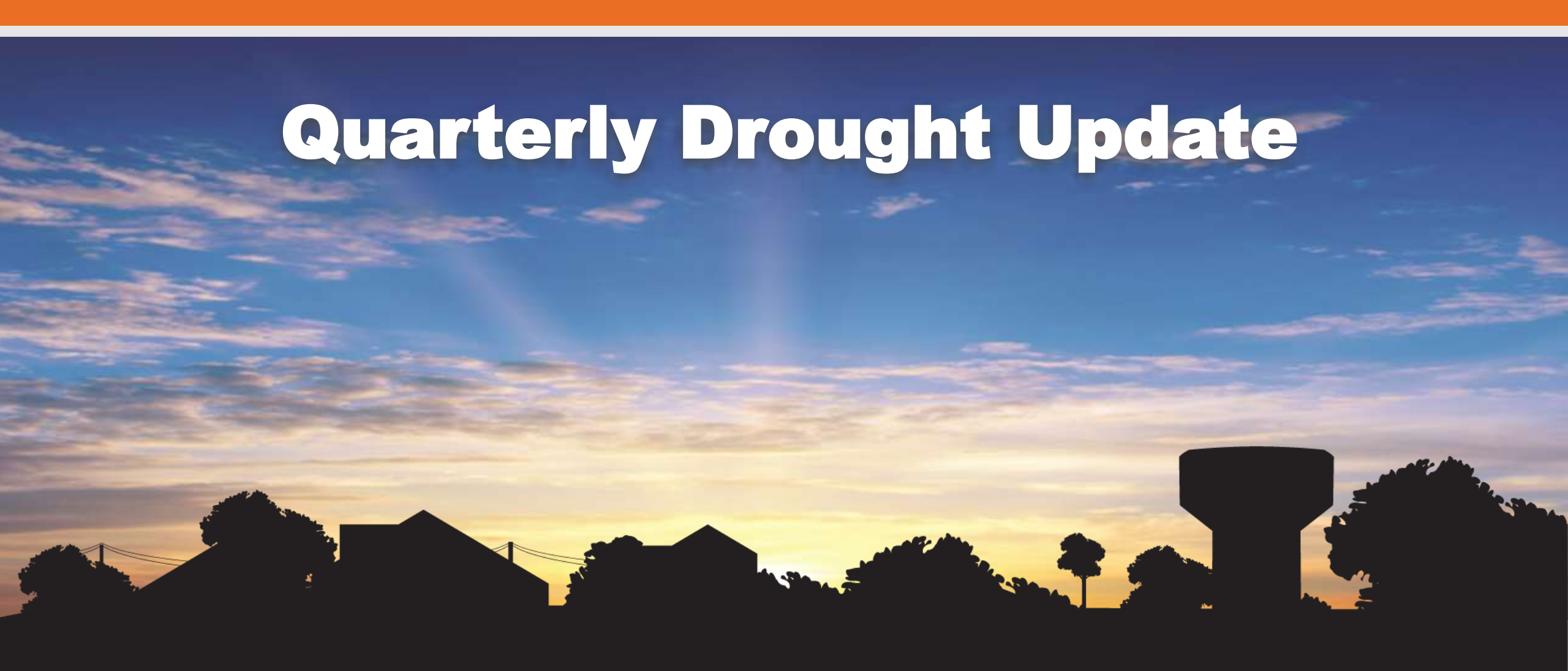


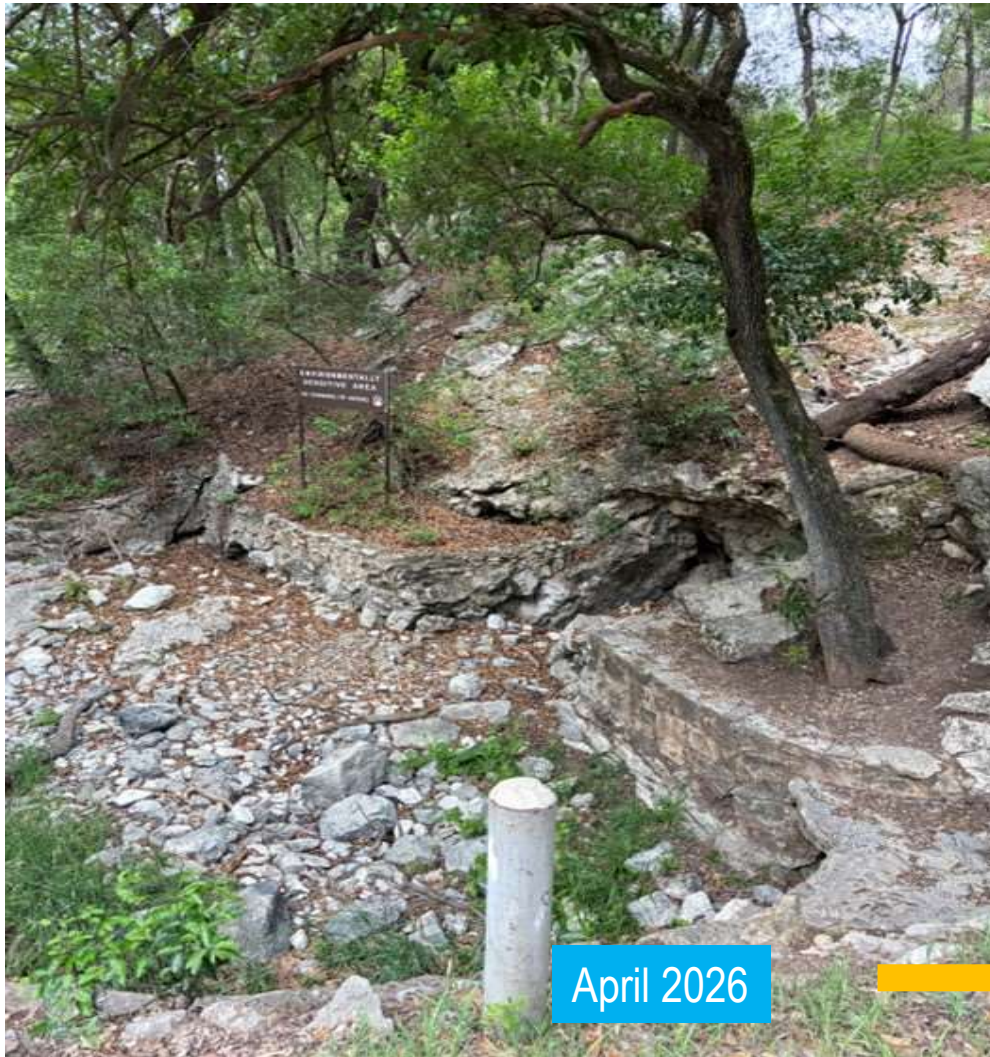
Quarterly Drought Update

A silhouette of a town skyline, including a prominent water tower, set against a vibrant sunset sky with orange and blue hues. The sun is low on the horizon, creating a bright glow and long shadows.

Jesse Luna, Conservation and Customer Solutions Manager

- September 22, 2026

Shifting Weather Pattern: El Niño



Mission

Supporting our community by providing reliable, essential services.



Vision

To build lasting customer confidence through dedicated service.

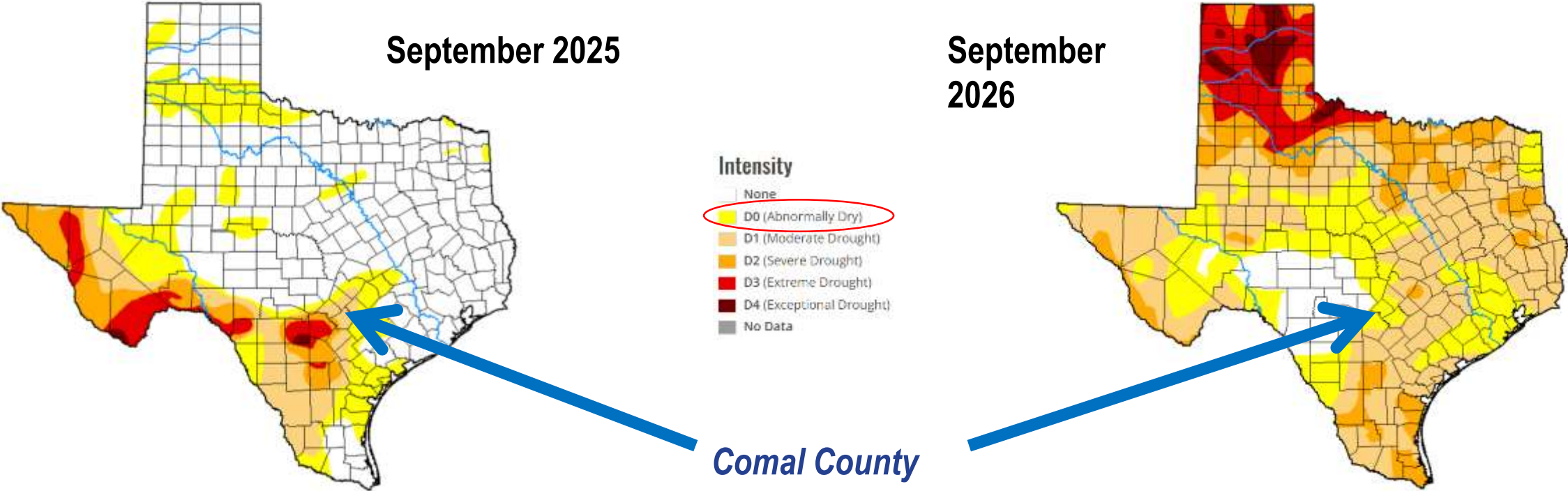


Values

Safety, Team, Integrity, Responsibility, Service

Drought Status and Updates

Current NBU Stage	Date Entered Conservation Stage	Total Duration
2	August 10, 2026	30 days as of 9/8/26



Mission

Supporting our community by providing reliable, essential services



Vision

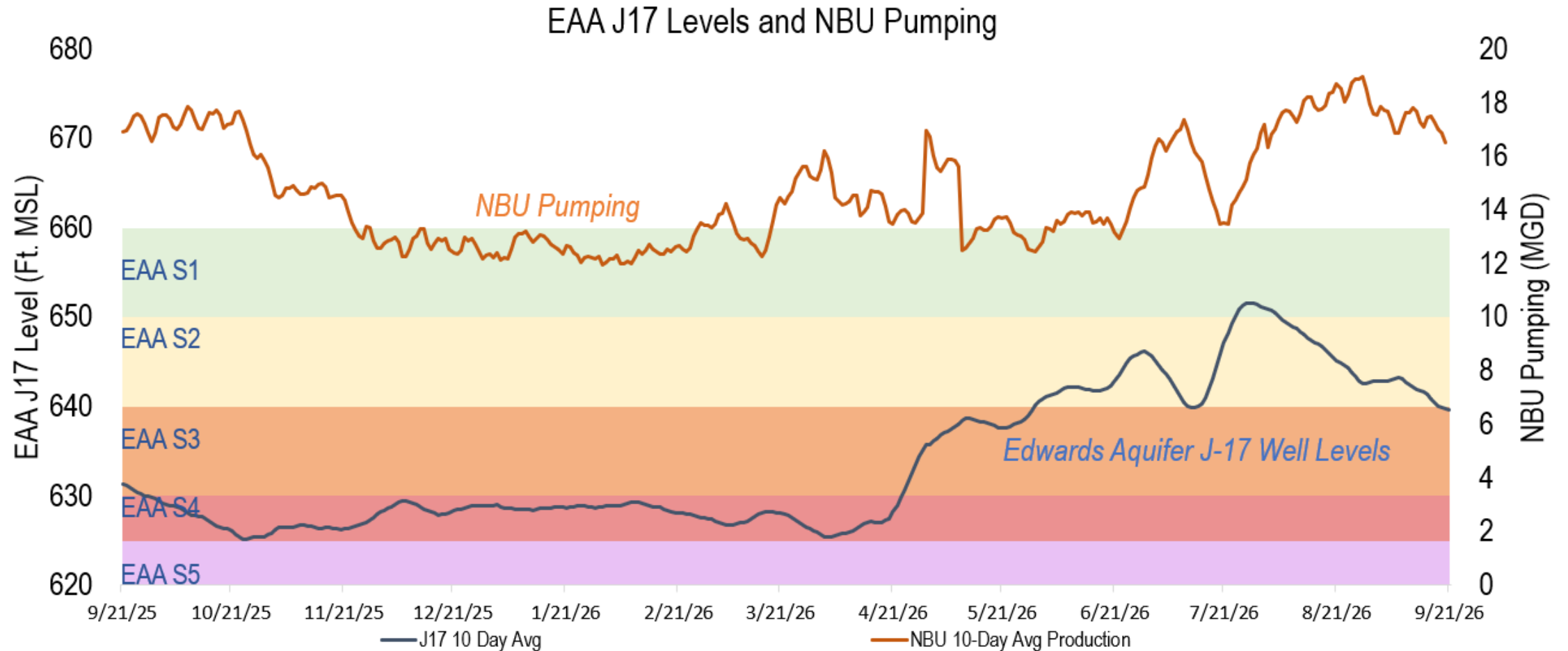
To build lasting customer confidence through dedicated service



Values

Safety, Team, Integrity, Responsibility, Service

Edwards Aquifer Authority (EAA) J17 Well Levels and NBU Pumping



Mission

Supporting our community by providing reliable, essential services.



Vision

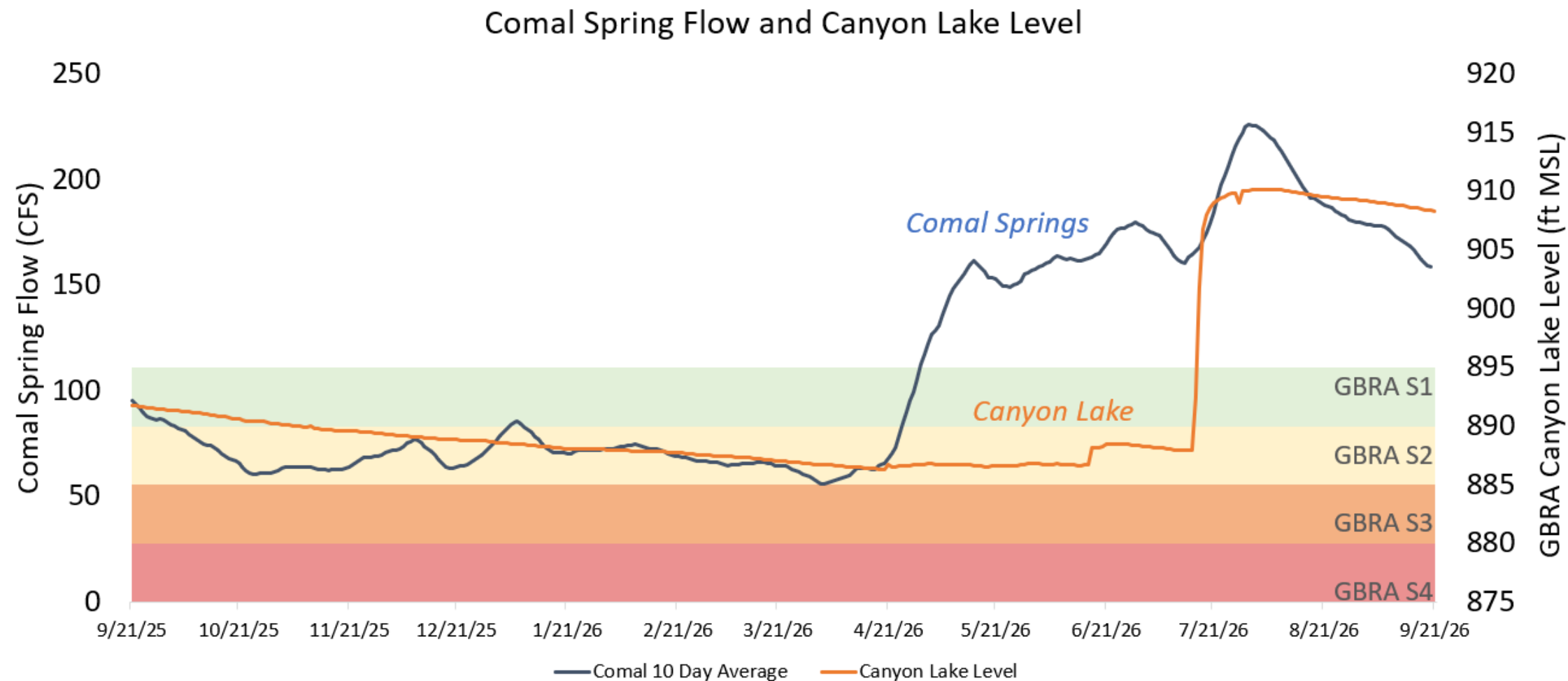
To build lasting customer confidence through dedicated service.



Values

Safety, Team, Integrity, Responsibility, Service

Comal Spring Flow and Canyon Lake Level



Mission

Supporting our community by providing reliable, essential services.



Vision

To build lasting customer confidence through dedicated service.



Values

Safety, Team, Integrity, Responsibility, Service



Drought Restrictions in the Area (as of 9/22/26)



Stage 2

Regulatory Agencies	
	Stage 3
	Stage 0
Large Utilities	
	Stage 3
	Stage 0

Comparable Utilities	
	Stage 3
	Stage 2
	Stage 3
	Stage 1
	Stage 3

Mission

Supporting our community by providing reliable, essential services



Vision

To build lasting customer confidence through dedicated service



Values

Safety, Team, Integrity, Responsibility, Service



Drought Synopsis: Benchmarks



CLIMATE

Rainfall (Year to Date)

26.53"

Long-Term
Benchmark
~31"



86% of long-term benchmark

Annual total rainfall compared to long-term benchmark.



WATER LEVELS

Indicator	September 2026 (10-Day Avg.)	Change from September 2025	Long-Term Benchmark	Difference from Benchmark	Status
 J-17 Aquifer Level (ft)	639.5'	↑ +8.4'	659.3'	-19.8' below	 Below Benchmark
 Comal Springs (cfs)	157.8	↑ +62.5 cfs	255	-97.2 cfs below	 Below Benchmark
 Canyon Lake (ft)	908.3'	↑ +16.6'	909'	-0.7' below	 Below Benchmark



KEY TAKEAWAY: Rainfall is 86% of the long-term benchmark, and all water levels have improved since last year. Canyon Lake is now just 0.7 feet below its benchmark, while J-17 and Comal Springs remain below their historical averages and benchmarks.

Mission

Supporting our community by providing reliable, essential services



Vision

To build lasting customer confidence through dedicated service.

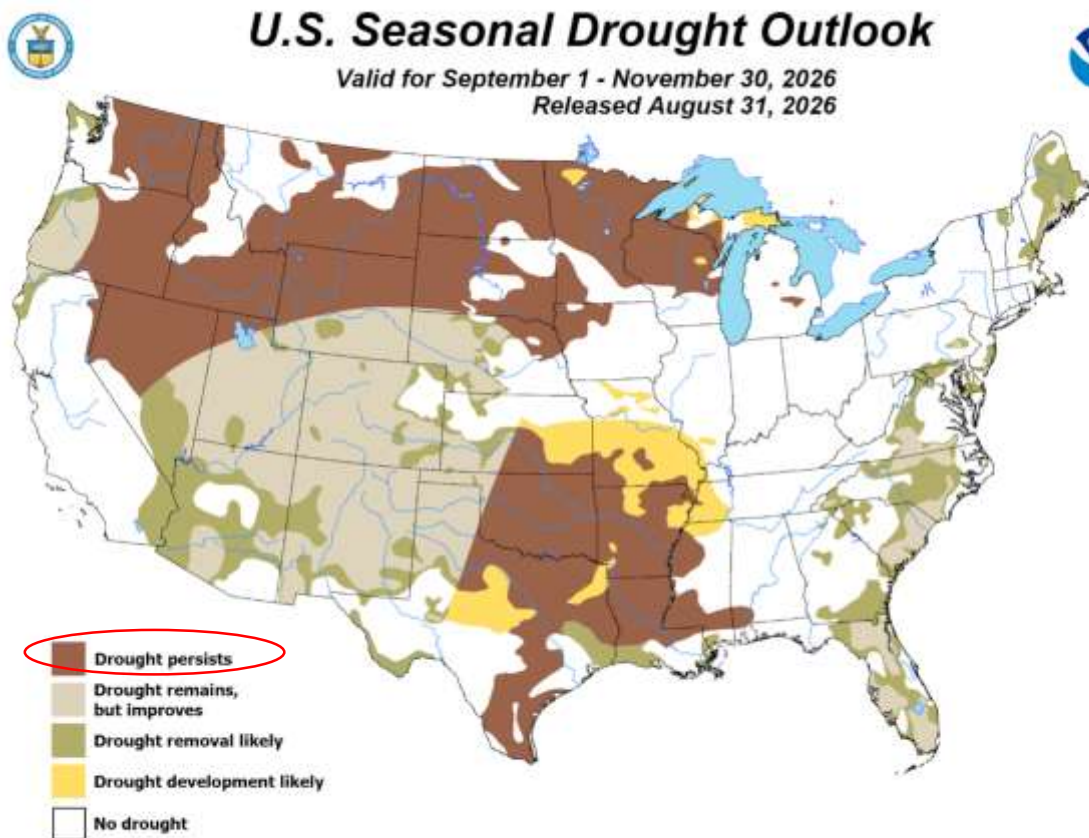
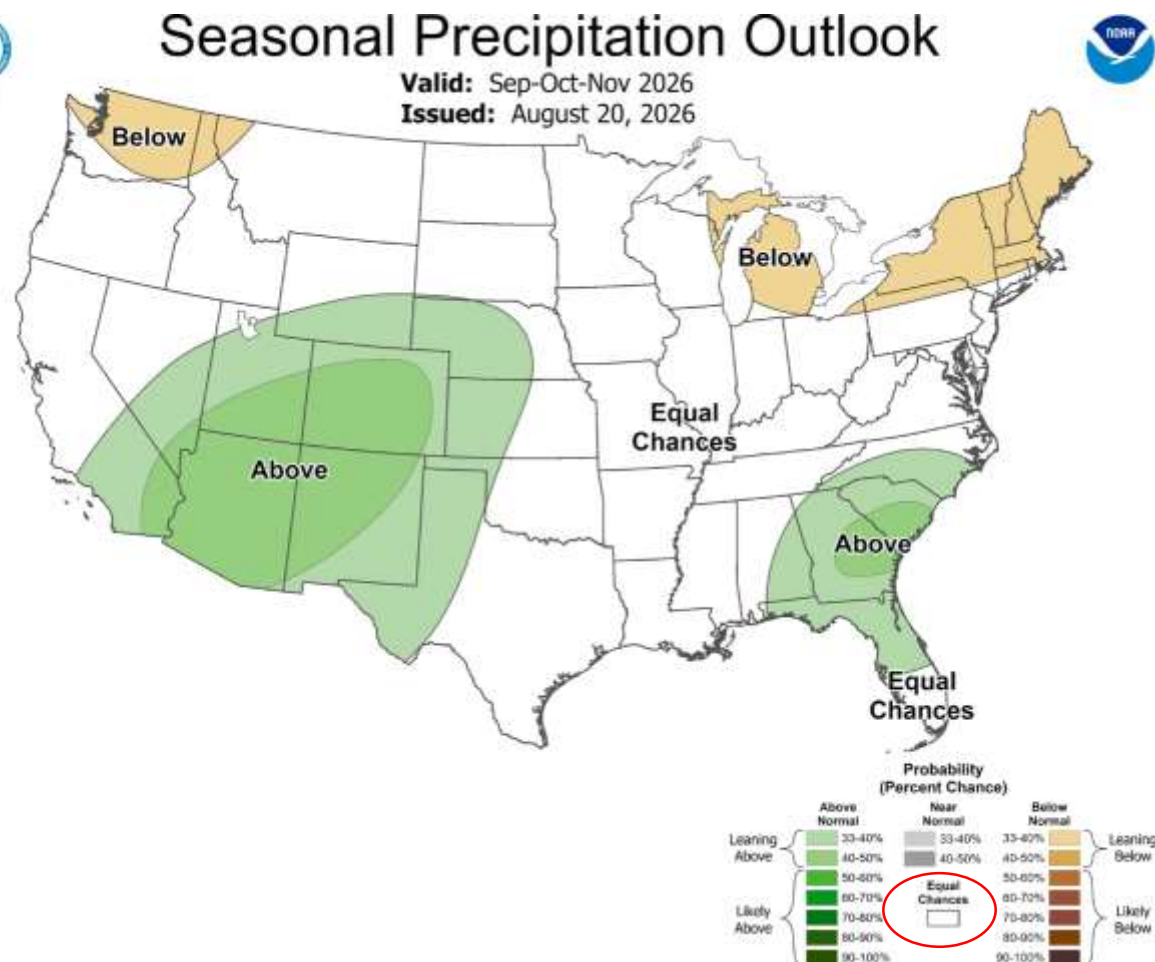


Values

Safety, Team, Integrity, Responsibility, Service



Outlook: Drought Remains, but Improves



Mission

Supporting our community by providing reliable, essential services



Vision

To build lasting customer confidence through dedicated service.



Values

Safety, Team, Integrity, Responsibility, Service

How We're Managing Drought

- **Daily Water Monitoring**

- Edwards Aquifer J17 Well Levels
- Canyon Lake Reservoir Levels
- Comal River Spring Flows
- NBU Pumping Infrastructure
- Climatological Tracking and Forecasts

- **Customer Education**

- Offering In-Depth Customer Usage Data
- Public Communications
- Promotion of Rebate Programs

- **Revised Drought Plan**



Mission

Supporting our community by providing reliable, essential services



Vision

To build lasting customer confidence through dedicated service.



Values

Safety, Team, Integrity, Responsibility, Service

NBU NEW BRAUNFELS
UTILITIES



Questions?

Mission

Strengthening our community by providing resilient essential services

+ Vision

Be a trusted community partner dedicated to excellence in service

+ Core Values

Safety, Team, Integrity, Culture, and Stewardship