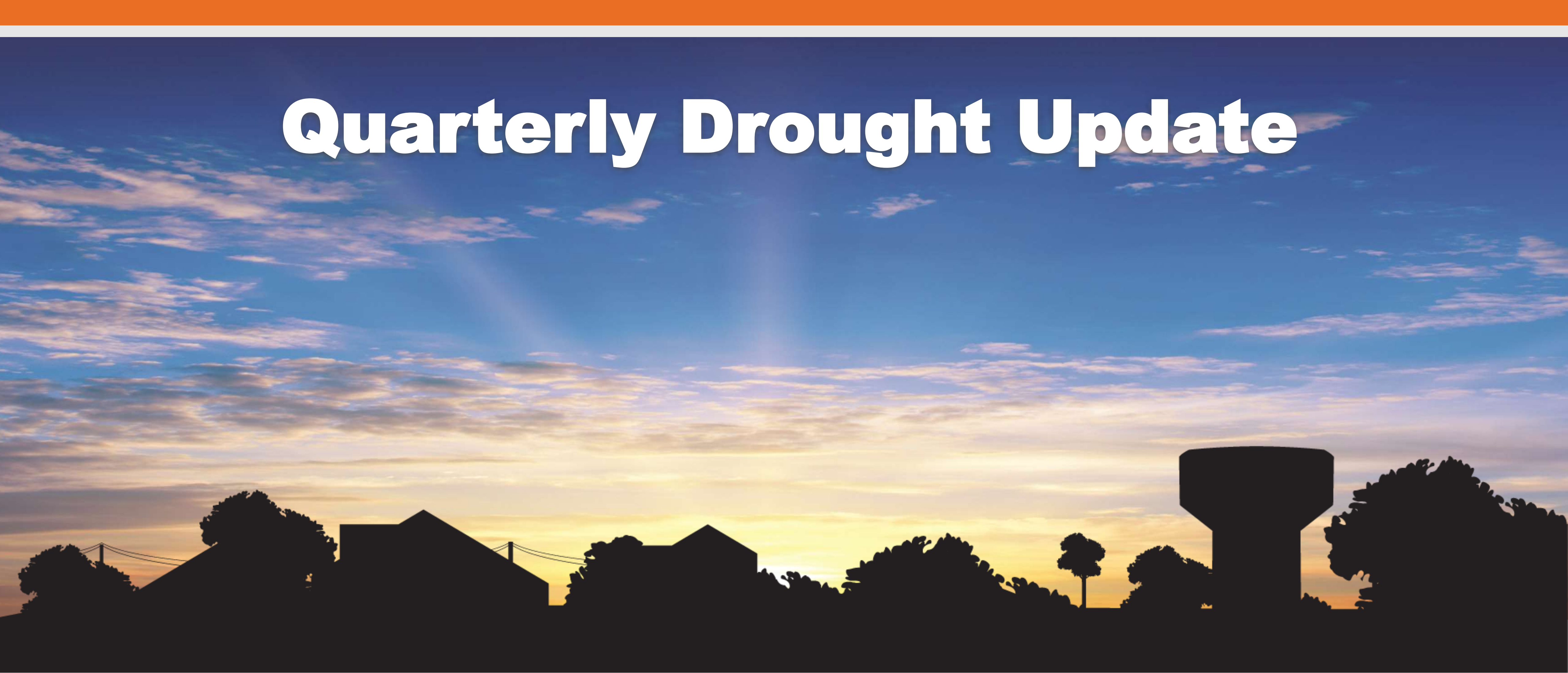


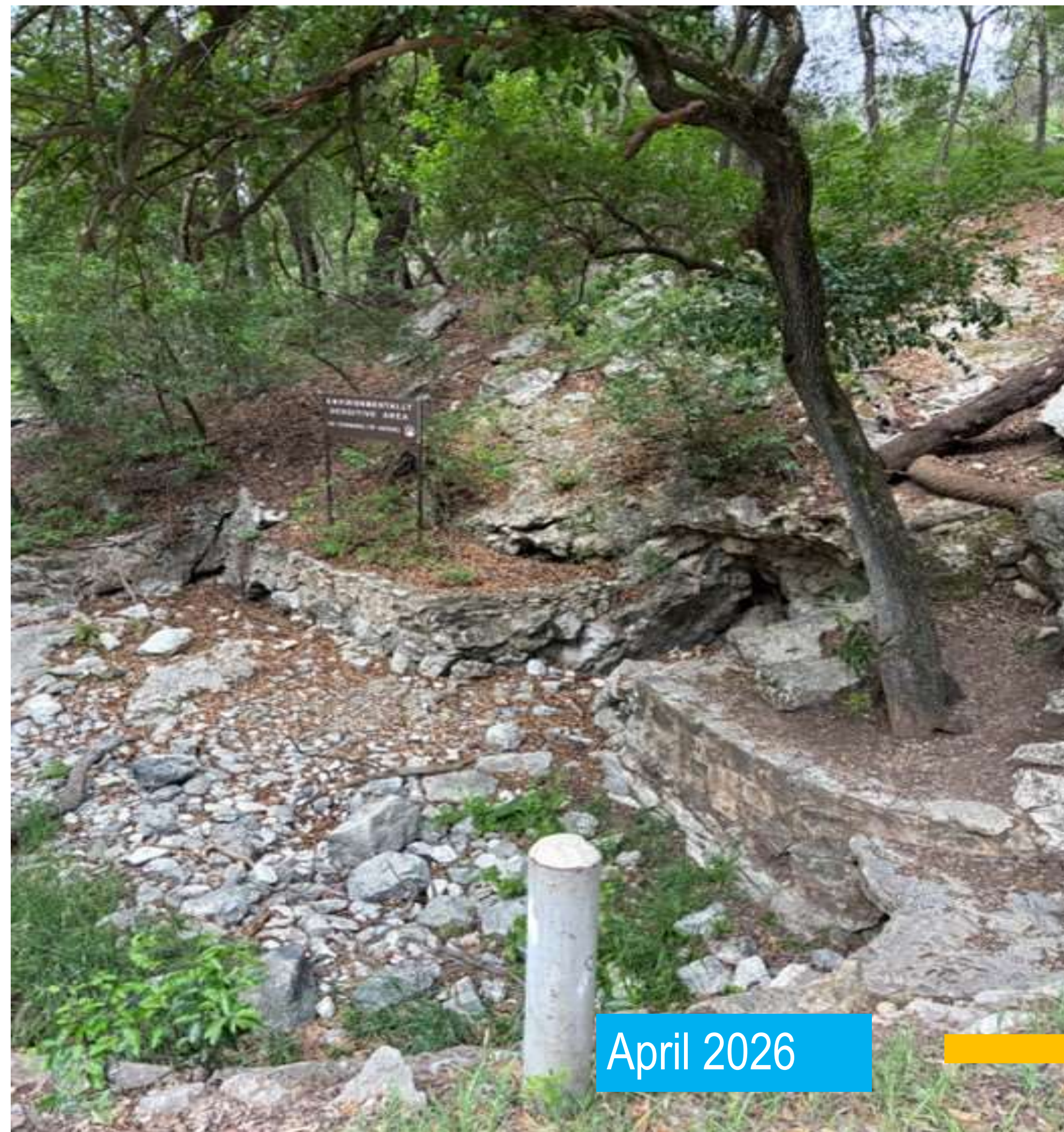
Quarterly Drought Update



Jesse Luna, Conservation and Customer Solutions Manager

- September 22, 2026

Shifting Weather Pattern: El Niño



Landa Park,
Main Spring

April 2026

July 2026

Mission

Supporting our community by providing reliable, essential services.



Vision

To build lasting customer confidence through dedicated service.

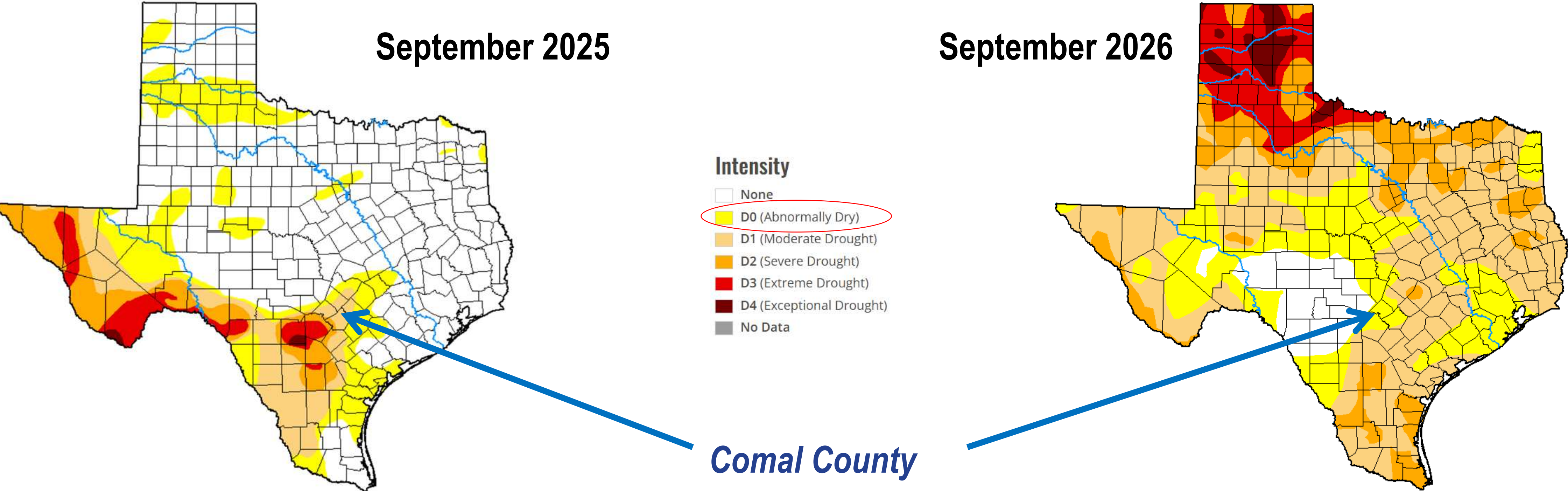


Values

Safety, Team, Integrity, Responsibility, Service

Drought Status and Updates

Current NBU Stage	Date Entered Conservation Stage	Total Duration
2	August 10, 2026	30 days <i>as of</i> 9/8/26



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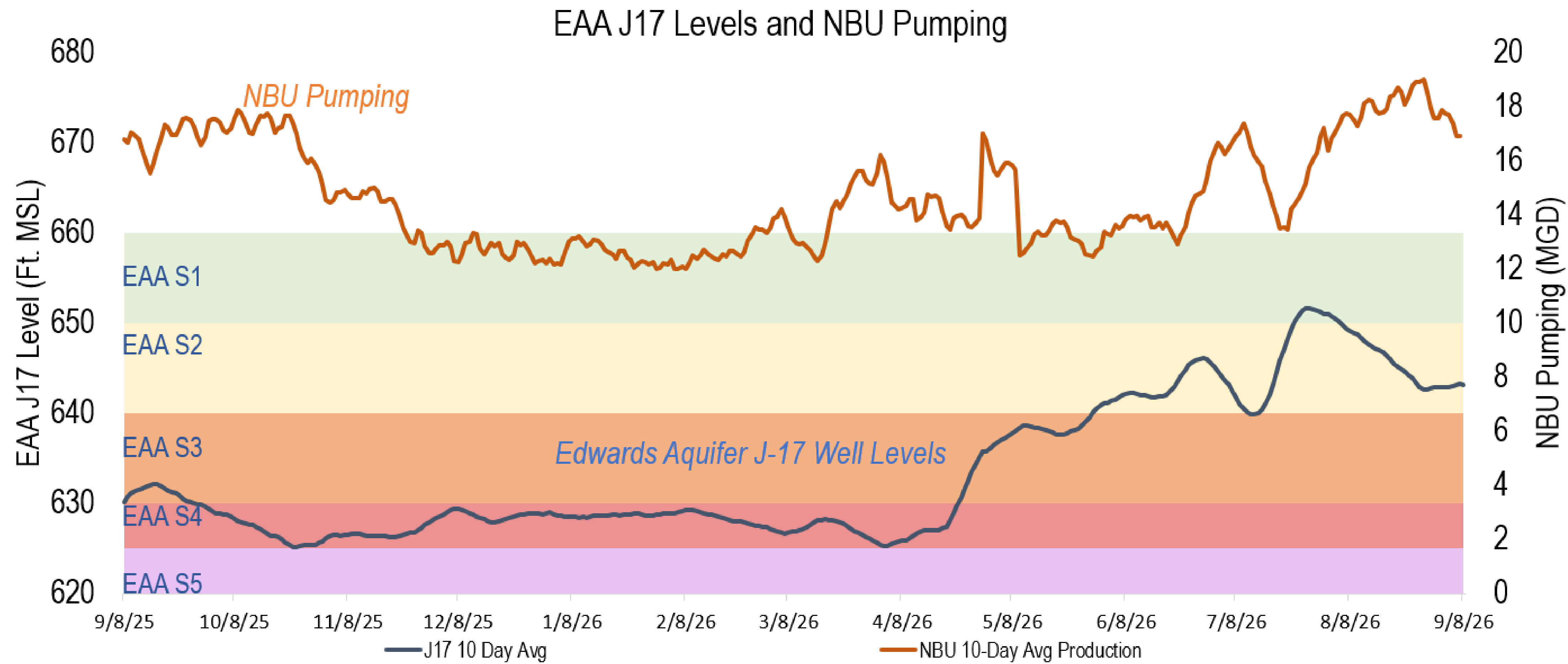


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Edwards Aquifer Authority (EAA) J17 Well Levels and NBU Pumping



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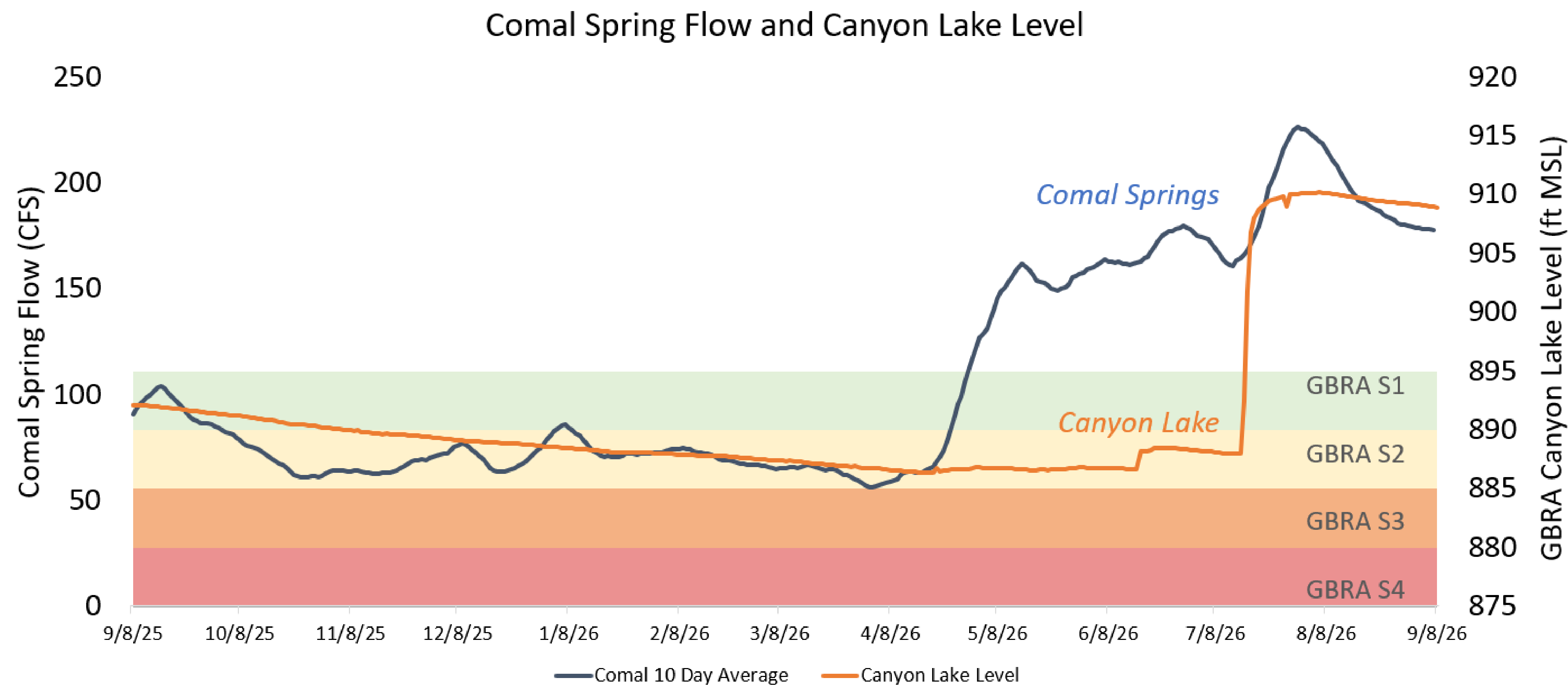
To build lasting customer confidence through dedicated service.



Values

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Comal Spring Flow and Canyon Lake Level



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Drought Restrictions in the Area (as of 9/8/26)



Stage 2

Regulatory Agencies	
	Stage 2
	Stage 0
Large Utilities	
	Stage 2
	Stage 0

Comparable Utilities	
	Stage 3
	Stage 2
	Stage 3
	Stage 2
	Stage 3
	Stage 1

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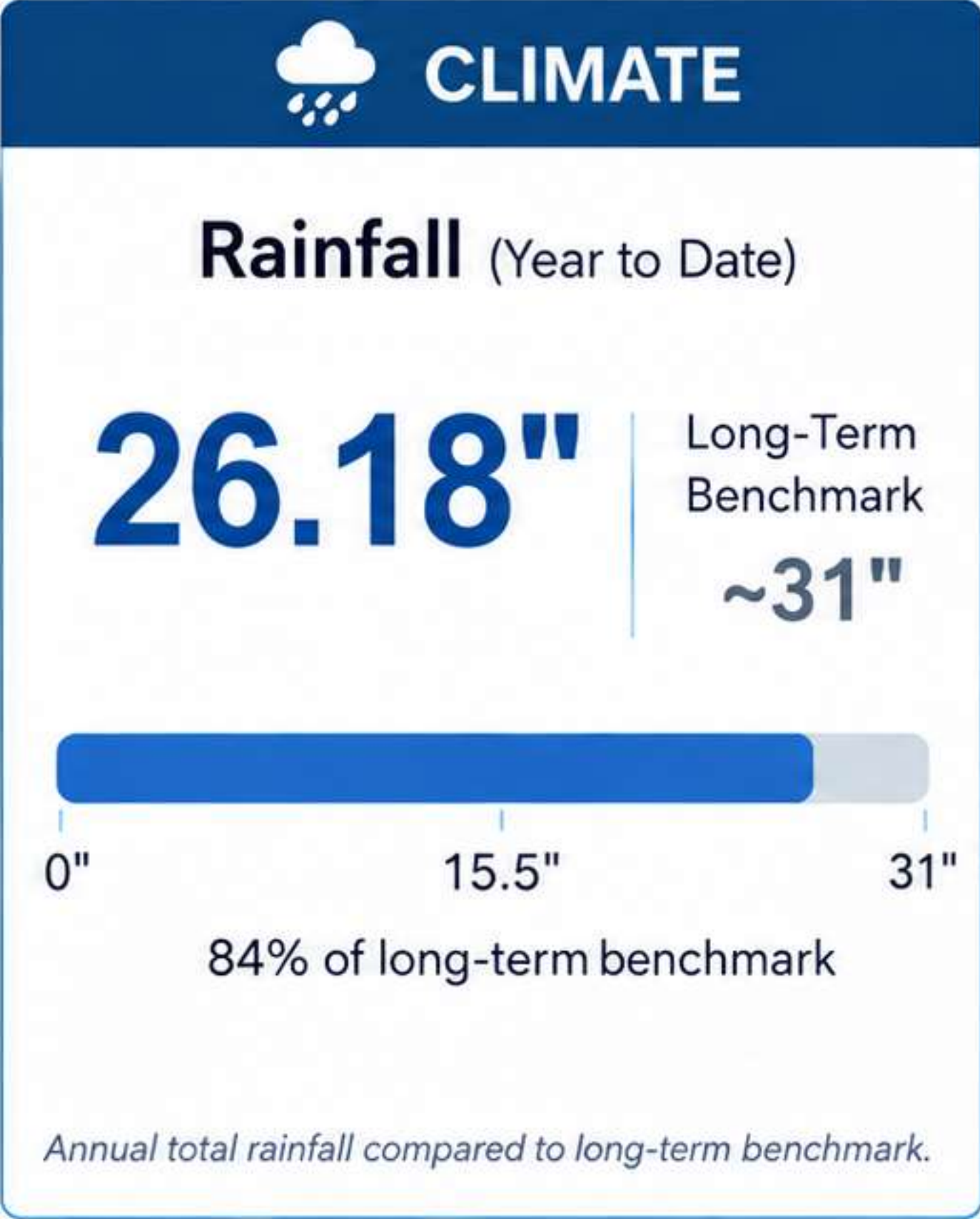


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Drought Synopsis: Benchmarks



WATER LEVELS					
Indicator	September 2026 (10-Day Avg.)	Change from September 2025	Long-Term Benchmark	Difference from Benchmark	Status
 J-17 Aquifer Level (ft)	643.1'	↑ +12.9'	659.3'	-16.2' below	 Below Benchmark
 Comal Springs (cfs)	177.9	↑ +90.5 cfs	255	-77.1 cfs below	 Below Benchmark
 Canyon Lake (ft)	908.9'	↑ +16.8'	909'	-0.1' below	 Below Benchmark



KEY TAKEAWAY: Year-to-date rainfall is now about 84% of the long-term annual benchmark, while J-17 and Comal Springs remain below their historical averages and Canyon Lake is essentially at its benchmark.

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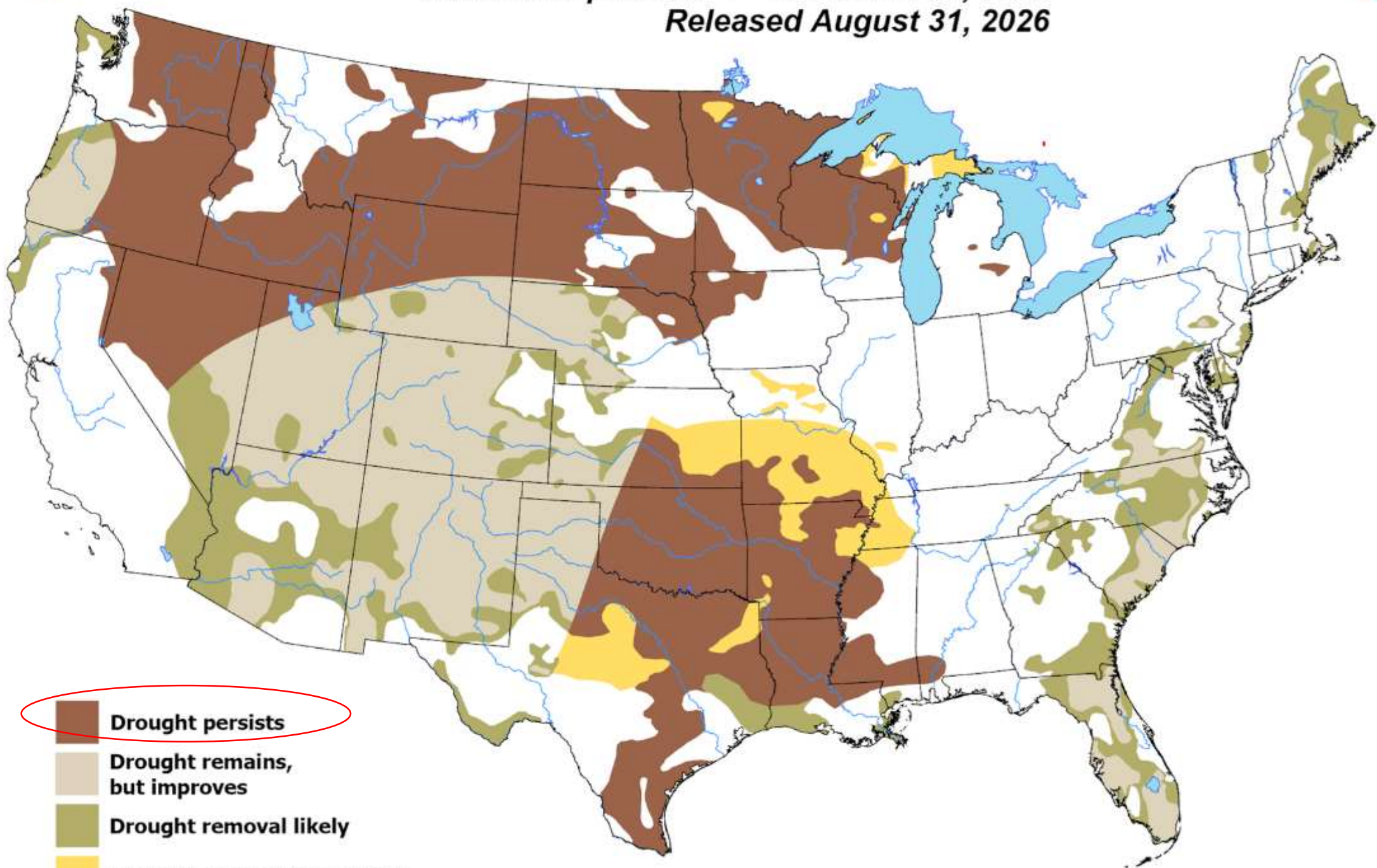
Safety, Team, Integrity, Responsibility, Service

Outlook: Drought Remains, but Improves



U.S. Seasonal Drought Outlook

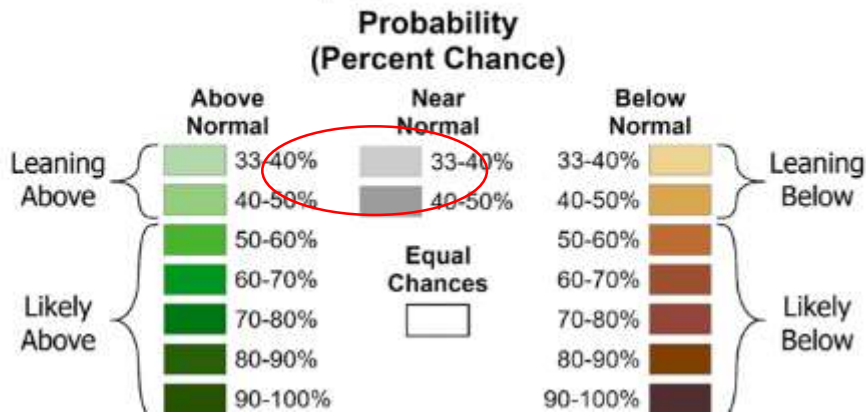
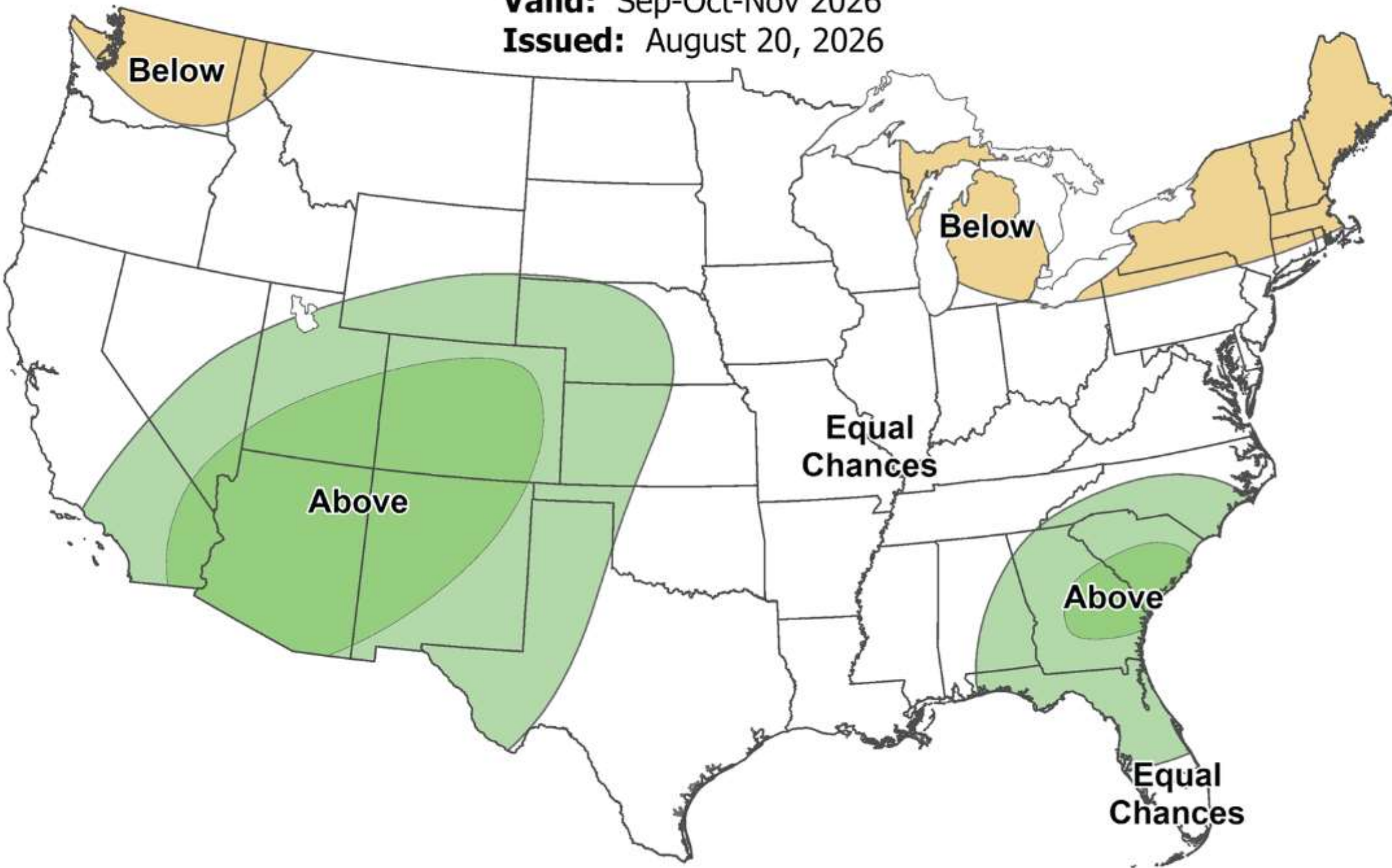
Valid for September 1 - November 30, 2026
Released August 31, 2026



- Drought persists**
- Drought remains, but improves
- Drought removal likely
- Drought development likely
- No drought

Seasonal Precipitation Outlook

Valid: Sep-Oct-Nov 2026
Issued: August 20, 2026



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How We're Managing Drought

- **Daily Water Monitoring**
 - Edwards Aquifer J17 Well Levels
 - Canyon Lake Reservoir Levels
 - Comal River Spring Flows
 - NBU Pumping Infrastructure
 - Climatological Tracking and Forecasts
- **Customer Education**
 - Offing In-Depth Customer Usage Data
 - Public Communications
 - Promotion of Rebate Programs
- **Revised Drought Plan**



Landa Park
Overlook into Landa Lake
July 28, 2026

Mission

Supporting our community by providing reliable, essential services.



Vision

To build lasting customer confidence through dedicated service.



Values

Safety, Team, Integrity, Responsibility, Service





Mission

Strengthening our community by providing resilient essential services

+

Vision

Be a trusted community partner dedicated to excellence in service

+

Core Values

Safety, Team, Integrity, Culture, and Stewardship